Costs and Limitations of Certified Health IT

Capability	Description of Capability	Costs or Fees	Contractual Limitations	Technical or Practical Limitations
		Types of costs or fees that a user may be required to pay to purchase, license, implement, maintain, upgrade, use, or otherwise enable and support the use of the implementation or use of the capability - OR- in connection with the data generated in the course using the capability	*Limitations of a contractual nature (including developer policies and other business practices) that a user may encounter in the implementation or use of the capability -OR- in the connection with the data generated in the course of using the capability*	*Limitations of a technical or practical nature that a user may encounter that could prevent or impair the successful implementation, configuration, maintenance, support or use of the capability -OR- prevent or limit the use, exchange or portability of any data generated in the course of using the capability*
eScripts Related Measures: 170.314(a)(1) 170.314(a)(2) 170.314(a)(10) 170.314(b)(3)	Inforia's eScripts functionality allows licensed physicians to electronically write and send prescriptions to participating pharmacies. Other features include: • *Electronic prescription ordering and delivery (including compounds and controlled substances - EPCS)* • *Electronic renewal processing* • *Display of allergies and medications* • *Electronic faxing and mail-order* • *Allergy, drug & pregnancy interaction* • *Comprehensive Physician Drug Reference list* • *Managed care interface for all-doctor drug history & electronic mail-order* • *Comprehensive managed care formularies from MediMedia, Medicare Part D & Medicaid* • *Patient hand-outs in 18 languages*	*One-time fee for setup and training and an ongoing monthly subscription per-provider all included in the base service agreement.* *In states that require controlled substances to be transmitted electronically there may be additional annual and ongoing monthly fees per provider depending on state requirements.*	*No contractual limitations*	*No technical or practical limitations*
eLabs Related Measures: 170.314(a)(1) 170.314(b)(5)	Inforia's eLabs is a state-of-the-art internet-based lab order and results management system that allows a practice to automatically transmit lab orders to reference labs, whether they are national (including Quest,	*2 pricing models are offered and can be selected by the practice* ***Individual license per provider*** *Monthly fee per provider per laboratory. Individual license per provider, per month, per laboratory.*	*No contractual limitations*	*No technical or practical limitations*

	LabCorp, etc.) or regional. The results are returned directly back into the EHR for review, acceptance and storage in the patient's electronic record.	*Therefore more than one provider can be licensed within a practice.* ***Concurrent license per provider*** *Concurrent license per provider, per month, per laboratory.* *Concurrent licenses determine the number of different providers that can order labs during a calendar day not the number of different provider in the entire practice.* *A daily overage charge is applied when the number of different providers is exceeded.*		
Health Registry \ RHIO Connection(s) Related Measures: 170.314(f)(2) 170.314(f)(3) 170.314(f)(5) 170.314(e)(3)	Inforia's EHR has the ability to send and receive valuable health information for patients. This capability is integrated into the patients chart within the system. Includes: • *Immunizations registries* • *Health surveillance registries* • *Health exchanges (RHIO's)*	For the purposes of achieving MU, an EP, EH or CAH may be expected to pay a separate one-time fee for customizing the transmission interface development and configuration necessary for a state reporting agency. In addition, the EHR technology developer charges a "one-time" fee to integrate its certified EHR technology with other certified EHR Modules or a health information exchange organizations. Any real time connections to health information exchanges will result in an ongoing monthly fee per connected facility. In the event that a security certificate is required to make a connection with that will be the practices responsibility to purchase.	*No contractual limitations*	*No technical or practical limitations*
Patient Portal Related Measures: 170.314(e)(1) 170.314(e)(3)	Inforia, Inc has partner with Updox to provide patient portal capabilities. *Patient portal service allows patients to view their health information online as well as download and transmit a*	*This certified product-version requires ongoing monthly costs to support online patient portal service. The ongoing monthly cost is a flat rate per account and allows 3 users to access portal functionality. Additional users will*	*No contractual limitations*	*It is necessary for the practice to establish an account with a 3rd party vendor that Inforia, Inc has developed and interface with.* *If another vendor is selected by the practice it may result in additional one-time development*

	summary of their healthcare information to a third party electronically. Includes: • *patient portal access* • *secure messaging with practice* • *view download transmit*	*result in an increase in the base monthly rate.* *If the practice wishes to establish a connection to a different patient portal provider Inforia, Inc will provide the one-time setup cost once the 3ʳᵈ party vendor has sent the technical specs for connecting.*		*fees.*
Direct Messaging Related Measures: 170.314(b)(1) 170.314(b)(2)	Inforia's direct messaging allows users to easily send and receive CCDA formatted transitions of care and clinical summaries from directly within the patient' chart.	*There will be an additional monthly fee per direct email address that is setup.* *A one-time connection fee will be charged to establish a connection to each third-party HISP with whom Inforia currently has no relationship. The cost of establishing connections can be substantial and may exceed the annual licensing and subscription fee in some cases. All costs are passed on to the customer(s) who requests the connection.*	*The Direct messaging capability is restricted and users will be unable to exchange messages with users of third-party HISPs outside of the DirectTrust network.* *Should a provider wish to establish a new connection with a third-party HISP, provider must lodge a service request identifying the third-party party HISP along with contact information for the HISP. Inforia will establish, maintain and support technology to manage the connection. Third-party HISPs must agree to Inforia's connection and trust agreement. Inforia will make every effort in good faith to establish such connectivity within a reasonable time frame (no longer than 3 months). However, we do not warrant that Inforia will be able to establish agreements and required connections with all third-party HISPs.*	*It is necessary for the practice to have an existing Updox account that has been connected to the Inforia, Inc account.*
Patient Education Related Measures: 170.314(e)(1) 170.314(e)(3)	Inforia's patient education is integrated into the patients chart seamlessly. Users can access Medline patient education in one click. User can also upload custom education materials and associate them to certain diagnoses.	*Standard Medline Plus patient education is included in the base fee of the EHR system.* *Connection to a different patient education source will require a one-time setup fee for any interface work involved.* *Creating and uploading custom patient education material requires one-time*	*No contractual limitations*	*No technical or practical limitations*

		setup costs.		