

Paw Prints Pet Services Home Boarding/Day Care Terms & Conditions

The Owner is to make full disclosure of any quality or characteristic problems which might make your dog not suitable for walking or home boarding; including behavioural or health problems, antisocial behaviour; including aggression, incontinence or lack of house training and excessive loud barking or whining. Failure on the part of the owner to disclose any matter which might render the owner's dog unsuitable for walking or home boarding will be deemed a material omission, amounting to a fundamental breach of our agreement. Should your dog show aggressive tendencies towards the dog carer or their family, or should it's behaviour become uncontrollable or a nuisance beyond reasonable acceptance, I agree that he/she will be placed in a Dog Boarding Kennel until my return and that I will need to meet any additional costs on my return. (This is failing the ability of yourself or the emergency contact person to come and collect your dog).

The Owner accepts full liability for any loss or damage caused by their dog whilst being walked. The Owner is financially responsible for any loss or damage to property whilst your dog is boarding. Paw Prints Pet Services is not held accountable for vet fees or third party claims whilst your dog is in our care.

We make every effort to contact the owner in the event of an emergency. We recommend owners provide us with a contact number of a trusted third party should we be unable to make contact. However, we reserve the right to make decisions regarding your dog's health provided it is at all times acting in the best interests of the dog and on the advice of a veterinary surgeon. The Owner is responsible for payment of any veterinary fees incurred by Paw Prints Pet Services.

All dogs will be walked on the lead unless the owner has agreed to allow off lead activities and a disclaimer on the booking form has been signed. If off lead walking is agreed, I will walk your dog on a lead or long line until I am satisfied that recall is established.

Dogs will be walked in all weather conditions but I will apply personal judgement if a walk needs to be cut short due to adverse weather conditions that could compromise the safety of me or your dog i.e. thunderstorms or excessive temperatures. Dogs must also have a suitable collar or harness and wear ID tags with owner's details. Please advise if any specific training aids are used i.e. Halti, muzzle etc. These must be in good working order and well fitting.

Unfortunately, I cannot walk female dogs in season. If your dog is not neutered/spayed I cannot be held responsible if your dog impregnates or is impregnated by other dogs.

Dogs will not be routinely left alone for more than 3 hours in a 24 hour period, or shorter intervals as necessary for the individual health, safety and welfare of an individual dog.

The Owner accepts that their dog may be boarding with other dogs.

If my dog is happy to being crated at home (to be indicated on Client Contact Form), I am happy for my dog to be crated as and when necessary when staying at Paw Prints Pet Services.

Your dog will be photographed during its stay with us. These images may be used on our Website and Facebook pages etc unless you specifically request us not to do so. Any such request will be noted on the Booking Form.

Vaccinations & Health

I confirm my dog's immunisations are up to date (proof required) and my dog has been treated for fleas with a prescribed flea treatment and wormed prior to admittance. Vaccinations must be completed at least 4 weeks before boarding.

Paw Prints Pet Services reserves the right to decline to care for any dog we consider to be visibly unwell at the time of leaving the dog with us. We also reserve the right to withdraw from a booking with an unspayed bitch in season, or due to come into season, whilst resident with us. We will not be liable for any costs incurred by the dog's owner in the event of such cancellations and will retain 50% of the overall fee.

Insurance

Paw Prints Pet Services has Public Liability Insurance with which covers walking whilst in my care; however, Paw Prints Pet Services cannot be held liable for any loss, injury, illness or death of the dog. It is recommended that owners will have their own full insurance cover. I reserve the right to refuse a booking for any uninsured dog.

Should any legal or other claim be made against your dog or I with regard to your dog whilst in the care of Paw Prints Pet Services, all costs will be covered by the owner.

Paperwork and Keys

House keys will be securely stored and attached to a novelty key ring which I can distinguish but will not relate to anything on the booking paperwork. Paperwork relating to your dog is kept separate and secure away from keys. No personal details will be forwarded or passed on to any third party. If you prefer I can collect keys from a neighbour.

Boarding Charges

Charges are per day (not night) this applies from when your dog arrives to when your dog leaves for example, from Saturday to Saturday will count as an eight day stay.

Veterinary fees & care

The owner is responsible for any veterinary bills incurred and details of your vet must be supplied on the initial visit. In an emergency I will make every attempt to contact the owner and utilise the services of your own vet but reserve the right to make decisions without verbal consent to ensure the immediate welfare of your dog. This may include taking the dog to the nearest veterinary practice and not necessarily your own veterinarian. Owners will be responsible for payment of any veterinary fees.

Payments

A deposit will be required once a booking is made of 50% of the overall booking fee in cash. Please note deposits are non refundable if bookings are subsequently cancelled. The outstanding balance is then to be paid before or on the commencement date, also in cash.

Cancellations

Once a booking is confirmed, we will be unable to offer that period to other enquiries, therefore any cancellation made will incur the full boarding cost.

PAW PRINTS PET SERVICES COMMITMENT

I agree to adhere to any specific instructions given by the owner.

I will take the utmost care of your dog, ensuring their safety and welfare at all times whilst in my care. I will do everything within my power to protect your dog from any danger and will treat your dog with respect and kindness, ensuring that they have the very best experience.

All terms and conditions will be deemed accepted and agreed by the owner on the signing of this agreement.

This agreement is made when signed by:

Signed (Michelle Hooper t/a
Paw Prints Pet Services)

Signed (Customer) and print Name

Date _____

Date _____