



OREGON (Main Office)
(503) 682-1822
Tollfree: 800-547-4923
In Oregon: 800-452-1563
FAX: (503) 682-1828

IDAHO
(208) 322-1605
Tollfree: 800-635-5334
In Idaho: 800-632-6661
FAX: (208) 322-1639

We are pleased to provide you with financial and credit references. Continental Truck Brokers, Inc, dba Continental Truck Freight Brokers, has been an Oregon Corporation since 1963; and been in existence and under the same ownership since 1957.

We bank entirely with the United States National Bank of Oregon, Wilsonville Branch. 2912 SW Towncenter Loop West, Wilsonville, Oregon, 97070. The phone number is (503)682-4880.

We are listed in the Produce Reporter (Blue Book) with a 4X rating.

Our I.C.C. authority number is MC 171588, Federal I.D. number is 93-0511385 and our DUNS number is 04-626-4032.

Trade References for your review are:

C&D Express
P.O. Box 406
Ashland, Mt. 59003
406-968-0948

Tri Hi Transport, Inc.
N3163 Hwy 107
Merrill, Wi. 54452
715-536-9860

Terry Douglas Tkg.
52914 NW 5th
Scappoose, Or. 97056
503-702-7162

Holman Transportation
1010 Holman Ct.
Caldwell, Id. 83605
208-454-0779

Thank you for your inquiry. We are looking forward to being of service to you.

Very truly yours,

CONTINENTAL TRUCK BROKERS, INC.

A handwritten signature in dark ink, appearing to read "Karen D. Olsen". The signature is fluid and cursive, with a large loop at the end.

Karen D. Olsen
President

VENDOR MAINTENANCE

ACCOUNT _____

CORP _____ INDIV _____ PARTNER _____

SET UP DATE _____

(1A) LEGAL NAME: _____

(1B) DBA NAME: _____

(2A) MAILING ADDRESS: _____

(2B) PHYSICAL ADDRESS: _____

(3) CITY: _____ (4) STATE _____ (5) ZIP _____

(6) ATTENTION: _____ (8) TELEPHONE _____

(14) FED I.D. # _____ (15) FAX NUMBER _____

(18) TYPE OF EQUIP _____ (19) AREA SERVED _____ NO. OF TRUCKS _____

(21) ADVANCE ALLOWED _____ ADVANCE LIMIT _____

OREGON PUC # _____ I.C.C. MC # _____

CONTRACT
CARRIER
AUTHORITY _____**CARGO INSURANCE**

(2) INSURANCE COMPANY NAME _____

(3) POLICY NO. _____ (5) DOLLAR COVERAGE _____

(6) DEDUCTIBLE _____ (7) REFER BRKDN _____ DED _____

(8) RADIUS LIMIT _____ (9) COMMOD LIMIT _____

(10) EXPIRATION DATE _____

(11) AGENT COMPANY _____

(12) AGENT ADDRESS _____

(13) AGENT CITY _____ (14) STATE _____ (15) ZIP _____

(16) CONTACT _____ (17) TELEPHONE _____

LIABILITY INSURANCE

(2) INSURANCE COMPANY NAME _____

(3) POLICY NO. _____ (5) DOLLAR COVERAGE _____

(6) EXPIRATION DATE _____

(11) AGENT COMPANY _____

(12) AGENT ADDRESS _____

(13) AGENT CITY _____ (14) STATE _____ (15) ZIP _____

(16) CONTACT _____ (17) TELEPHONE _____

IN CASE OF A CLAIM

Over, Short & Damage

A Cargo OS&D claim is a legal action it must be documented in a timely manner. A cargo claim is a written **demand for compensation** from a carrier for loss or damage to goods, that is alleged to have been caused by the carrier. The carrier however, is not held liable for loss or damage unless it is noted on the carrier's copy of the Proof of Delivery (POD) and a written notice to this effect is given to the carrier within nine months from the date of delivery.

Continental Truck Brokers will help facilitate your claim against the carries. However Continental Truck Brokers, is not directly responsible for the freight claim. The delivering carrier that actually moved the freight is fully responsible.

The Following steps will help in guiding you through the steps of filing and proving a cargo claim. This is in order to preserve your right of action and delivering carrier, as required by the insurance covering your shipment.

You must as owner/receiver of the product:

- Preserve, DO NOT DISPOSE of the damaged goods, containers, packaging and seals
- The receiver or consignee must take reasonable action to medicate damage as practicable
- Document the condition of the damage and/or miss freight on the delivery receipt/bill of lading
- Take pictures
- Notate on the BOL the quantities, item numbers and condition in respect to all loss or damages at the time of delivery
- Make sure the driver acknowledges the damage by signing the BOL (s) where the damage is noted
- Immediately notify your broker at Continental Truck Brokers of the loss and or damage
- Email or fax the documents and photos as soon as possible. We will review the documents and notify the carrier of the potential claim

The Necessary document to support the claim:

- Completed Standard Form for Presentation of Loss and Damage Claims
- Signed delivery receipt noting the damage and/or missing freight
- Copy of the shipper's commercial invoice covering the entire shipment
- Copy of the original BOL from the origin showing seal numbers, shipper's and driver's counts
- Work orders or repair estimates for repairable damage
- Statement of Claim. This should include a detailed statement of how the loss was discovered, an itemized description of the loss and/or freight damage
- Any other documents relevant to the transit, loss, damage or coverage of the freight
- For concealed damage discovered after the delivery was completed, contact your broker as soon as possible, NO LATER THAN THE NEXT DAY.

Submit your claim via fax 503-682-1828 or email jolsen@continental-brokers.com, or mail to

Continental Truck Brokers

P.O. Box 308

Wilsonville, OR. 97070