

O'BRIEN CUSTOMER RETURN/WARRANTY POLICY

1. All customer returns (warranty and non-warranty) require an approved return authorization issued by customer service or the shipment will be refused and sent back to the consumer at the consumer's expense.
2. **O'Brien Warranty:** All O'Brien Product is warranted to the original retail purchaser to be free of defects in material and workmanship except as provided in 2A and 2B below. These warranties are **not transferable** and are effective from the original date of retail purchase as evidenced by retail proof of purchase, unless otherwise specified below. O'Brien dealers and/or sales reps do not have authority to make any warranties in addition to or inconsistent with the then-current established/published O'Brien warranties.

All claims/returns for warranty must:

1. Be handled directly through the O'Brien customer service via RA issuance.
2. Be returned postage paid.
3. Be accompanied by proof of purchase. If proof of purchase is missing warranty period will be limited to product season (Aug. 1 to July 31) manufactured.

A. What is covered:

1. Skis, Kneeboards, Wakeboards, Inflatables and Accessories:

For a period of 12 months following date of original retail purchase as evidenced by proof of purchase, or product season manufactured (Aug.1 to July 31) if retail proof of purchase is not available, O'Brien will at its option repair or replace defective parts and components, including labor and cost of shipment back to the customer. Any O'Brien product purchased prior to the current season (two to three seasons before current season) and has proof of purchase available may be replaced at the consumer's discretion by purchasing a replacement product at 40% off retail plus shipping costs. Any O'Brien product manufactured prior to past three seasons (3 years and older) will not be replaced or repaired by O'Brien warranty.

2. Trick and jump skis, wakeboards used for sliding on any object, fins and decals are excluded from this extended service.

B. What is not covered:

1. Cost of shipment to O'Brien.
2. Normal wear and tear, including scratches and fading.
3. Damages caused by alterations, modifications, or changes not approved in writing by O'Brien, due to unauthorized service and/or repair, or due to improper use, neglect, or failure to perform normal maintenance.
4. Damage caused by extended exposure to the sun, striking solid objects or beaches (including damaged screw mounts, fins or bindings) standing on fin areas while on hard surface, tow rope striking product, over-inflation and tears or punctures of tubes or inflatable products, and failure to follow instructions provided with product.
5. Sales outside the United States. If O'Brien product is purchased by a foreign consumer from a domestic dealer then the domestic dealer is completely responsible for all warranty processing including all shipping cost.
6. Products used in commercial, rental, or instructional programs.
7. Consequential damages, incidental damages, or expenses, including damages to property.

C. Implied Warranties.

Any implied warranties, including implied warranties of merchantability and fitness for a particular purpose, shall be limited to the duration and terms or the limited warranties expressed above.

3. Only customer service department is authorized to issue return authorizations RA's. **Please call toll free 1-800-6OBRIEN** for customer service department. Warranty Dept. cannot issue RA's.
 4. Customer return shipments must (1) have a pre-approved RA number on file in distribution center prior to receipt of shipment (2) have one carton containing a pack slip, and (3) must have the RA number clearly identified on the outside of the carton containing the pack slip or the complete shipment will be refused at the receiving door and returned to the consumer at consumer expense.
 5. Warranty returns are claims for warranty, however there is no guarantee that warranty coverage will apply. Product must be received and examined by warranty department before any warranty is granted. This disclaimer is found on warranty cards, the RA and/or is communicated to customer via phone/fax/email by customer service.
 6. Warranty department determines if product is under warranty if not per the above parameters. Any deviations from this policy can only be made by an officer of the company.
 7. If product is determined to not be under warranty, warranty department will call consumer to determine consumer's desired disposition of the product.
 - (a) Return as is at consumer's expense
 - (b) Do not return - scrap/destroy (No credit is issued to Consumer)
 - (c) Repair and return at consumer's expense
- NOTE: Repair charges will be billed at \$40.00 per hour for labor (minimum labor charge of 1/2 hr or \$20.00) and standard wholesale for parts.**

8. If product is determined to be under warranty, appropriate disposition options are as follows:

- (a) Repair and return to consumer. (Transportation cost back to the consumer at O'Brien's expense.)
- (b) Replace and either scrap or blem the product returned. (Replacement product at no charge to consumer. Transportation cost back to consumer at O'Brien's expense.)

Tear off completed section below and mail to O'Brien. Keep top half.

Name _____ Address _____
City _____ State _____ Zip _____
Model Name _____ Ski Length _____ Binding Length _____
Store Name _____ Address _____
City _____ State _____ Zip _____

☐ Ski pro shop ☐ Boat dealer ☐ Sporting goods store ☐ Mass merchant ☐ Catalog

(Mark more than one answer on each question if applicable)

Which magazine do you read? ☐ WaterSki ☐ Fishing ☐ Water Skier
☐ Boating Life ☐ WindSurfing ☐ WakeBoarding ☐ Ski (snow) ☐ Powder
☐ Powerboat ☐ Boating ☐ Boating World ☐ Trailer Boats ☐ Sports Illus.
☐ Outside ☐ Watercraft Illus. ☐ Watercraft World ☐ Playboy ☐ Runner
☐ Transworld Snowboarding ☐ Snowboarder ☐ Bicycling ☐ Motorcycle

Which feature(s) did you base your decision on? ☐ Graphics & Styling
☐ Construction ☐ Performance ☐ O'Brien reputation ☐ Price ☐ Demo Ride
☐ Other (explain) _____

Have you attended a boat show in the past 2 years? ☐ Yes ☐ No

You are: ☐ Male ☐ Female

Your age: ☐ Under 18 ☐ 18-25 ☐ 26-35 ☐ 36-50 ☐ Over 50

Education: ☐ High School ☐ Some College ☐ College ☐ Graduate Work

PART# 9059500

READ FIRST!

THIS MANUAL CONTAINS IMPORTANT PRODUCT AND SAFETY INFORMATION

KNEEBOARD OWNERS MANUAL



Congratulations! You have just purchased one of the finest watersports products on the market. O'Brien uses only quality materials to help insure a long-lasting, quality product.

Before using your new product, please take a minute to read the following **warning and safety information and tear off the completed warranty card on the back of this manual, and mail it within 10 days of purchase.** These instructions will help you obtain the most enjoyment possible from you O'Brien product.

WARNING

Use of this product and participation in the sport involves inherent risk of injury or death. Kneeboard in control and do not kneeboard at speeds that exceed your ability. To reduce your risk of injury or death:

- Kneeboard strap should **NOT** be used by small children or inexperienced riders.
- Riders who fall off can be caught in the strap, trapped under an overturned board and drowned.
- Familiarize yourself with all applicable laws, the risks inherent in the sport, and the proper use of equipment.
- Know the waterways where you will be riding. Do not ride in shallow water, near shore, docks, pilings, swimmers, or other watercraft.
- Always have a person other than the boat driver as an observer and agree on hand signals before starting.
- Always wear a U.S. Coast Guard type III (PFD) vest.
- Read your owner's manual and inspect your equipment prior to use.
- Ride within your limits. Always ride in control and at speeds appropriate for your ability.
- Always turn ignition off when anyone is near watercraft power drive unit.
- Avoid CO poisoning! Never drag within 20 feet behind a moving watercraft.
- Do not operate watercraft, ride under the influence of alcohol or drugs.
- Kneeboard in control and do not use at speeds that exceed the skills of the rider. Too slow is better than too fast. Beginners should be towed at boat speeds that allow for good control and stability.
- Attempting land or dock starts can increase the risk of injury or death.

USE ONLY ON WATER

WATERSPORTS SAFETY CODE

Watersports are fun and challenging but involve inherent risks of injury or death. To increase your enjoyment and to reduce risks, use common sense and follow these guidelines:

Before you start:

- Familiarize yourself with all applicable federal, state and local laws, the risks inherent in the sport and the proper use of the equipment.
- Know the waterways.
- Always have a person other than the boat driver as an observer.
- The rider, observer and driver should agree on hand signals.
- Never start out until the rider signals he/she is ready.
- Use caution and common sense.

Your equipment and your towrope:

- Always wear a U.S. Coast Guard Type III (PFD) vest.
- Inspect all equipment prior to use. Check bindings, fins and flotation device prior to each use. Do not use if damaged.
- Tow ropes stretch during use. If a rope breaks or is suddenly released, it can snap back striking boat occupants or the user which could result in injury or death.
- Inspect rope before use. Do not use tow rope if frayed, knotted or damaged. Use proper tow rope for the activity.
- Ensure rope is free from all body parts prior to starting out or during use.
- Keep persons and ropes away from propeller when engine is running, even in neutral. Should rope become entangled in propeller, SHUT OFF ENGINE AND REMOVE IGNITION KEY BEFORE RETRIEVING ROPE.

When you ride:

- Attempting land or dock starts can increase the risk of injury or death. USE THIS PRODUCT ONLY ON WATER.
- Do not ride in shallow water, near shore, pilings, docks, rafts, swimmers, other boats or other obstacles. Such obstacles are examples of risks inherent in the sport.
- Falling and the injuries that may result are inherent risks in the sport.
- The driver and rider must watch for and be able to stop or turn to avoid obstacles.
- Always ride in control and at speeds appropriate for your ability. Rider within your limits.
- Do not ride over ramps or jumps without prior instruction.
- Use a flag to signal others that a rider is in the water.
- Never ride under the influence of alcohol or drugs.

CARE AND MAINTENANCE INSTRUCTIONS

1. Do not leave your kneeboard exposed to sun or bad weather for long periods of time. Always store your board in a bag when not in use.
2. Rinse kneeboard after using to remove sand, dirt, and salt water. **Do not** clean board with abrasive materials. Use only a soft cotton cloth.

KNEEBOARDS WITH AQUATIC HOOK DEVICE

1. Place hook device over insert bolt receptors near the front/nose of the kneeboard. Slide bolts through bolt holes in hook device into insert holes and tighten down firmly. **Do not over-tighten!! Inserts may pull out or threads may strip!!**
2. Use hook device to pull kneeboard by placing **watersports ski pole handle only** (Do not use without ski rope handle) behind hook device.
3. Use of hook device can be dangerous.
4. **Do not place hands, fingers or any body part between handle and hook device.**
5. Use hook device with extreme caution.
6. Always be responsible and careful when using the hook device and/or any watersports equipment.
7. Do not use hook for long periods of towing, use for start up only.



REAR VIEW

O'BRIEN CINCH STRAP ASSEMBLY

1. Feed the adjustment strap through footman and lay over lap.
2. Lay tightening strap over the top. Logo should be on top, facing rider.

If you have any questions about O'Brien products or the instructions in this manual contact:
O'Brien International Customer Service
P O Box 97020
Redmond, WA 98073-9720
Phone: (800) 662-7436 Fax: (425) 202-2195 Email: techsupport@obrien.com
Visit our web page at www.obrien.com

FROM _____

Place
Stamp
Here



PO BOX 97020
REDMOND WA 98073-9720