COVID-19 Memo

Safety is Our 1st Priority

At Mountain View Tours we value safety above all else and that includes a dedicated response to the recent outbreak of COVID-19. We want to assure you that we have updated and enhanced our procedures and operations to best protect your health.

OUR FLEET

- We clean, sanitize, and disinfect our fleet
- We thoroughly wipe down every surface with <u>256 Century Q</u> disinfectant
 - EPA registered hospital disinfectant
 - CDC approved to neutralize COVID-19
- We have installed Hand Sanitizer units at each entrance of every bus
- We finish the cleaning process with a <u>CURIS® decontamination fogger</u>
 - o Kills 99.9999% of bacteria and viruses
 - Safe and Eco friendly
 - EPA registered
 - Reaches 100% of exposed surfaces

OUR STAFF

- · Our Drivers have received updated training
 - Enhanced cleaning instruction
 - o Improved procedures to maximize safety
 - Use of PPE (Personal Protective Equipment)
- Amended employee attendance (health) policy for COVID-19
- Adapted customer service to adjust to your specific needs

YOUR PART

- Encourage individuals to bring their own PPE (personal Protective Equipment)
- Stay up to date on CDC guidelines

Our customers have been at the heart of Mountain View Tours for the past 30 years. We look forward to enriching our established relationships and building new ones. Safety has always been and continues to be our number one priority.

The Mountain View Team is always eager to answer any questions or concerns.

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