Georgia Council on Substance Abuse (GCSA) is a non-profit organization with the mission to increase the impact of substance use recovery in Georgia's communities through education, advocacy and training. We educate, advocate and create safe and empowering spaces that support the dignity and value of what's right and what's working with individuals, communities and systems. GCSA offers a highly attractive compensation package that includes competitive wages, paid holidays, and vacation time.

**Job Purpose:** This person will be responsible for responding to persons in the emergency department who have experienced overdose or other challenges because of use or misuse of substances, primarily those who come in because of opioid use, in the Northeast Georgia Healthcare System (NGHS). This person will uphold the culture, principles, and values of recovery and GCSA in all aspects of services provided to individuals, family members, friends, and allies and will provide connections to local recovery communities surrounding the hospitals, as well as treatment and recovery support services in these communities.

**Duties:**

- **PROVIDE PEER SUPPORT.** Provide peer support to persons who have experienced overdose or other challenges with substance use or misuse in assigned emergency departments. Extend these services to medical floors and treatment providers as guided by team leadership. Provide information and facilitate development of relationships with individuals, support/mutual aid groups, and service providers when appropriate. Follow up when the peers agree. Manage boundaries in relationships and make adjustments in accordance with guidance provided by team leadership.

- **SUPPORT FAMILIES, FRIENDS AND ALLIES.** Provide support to families and allies of people who have experienced overdose or other challenges with substance use in assigned emergency departments. Provide information and education about the recovery process to these individuals when appropriate. Manage boundaries in the relationships and make adjustments in accordance with guidance provided by team leadership.

- **DEVELOP RELATIONSHIPS WITH COMMUNITY RESOURCES.** Develop and sustain relationships with community resources, supports and services for the persons experiencing overdose or other challenges with substance use or misuse and families, friends and allies of those persons.

- **DEVELOP AND SUSTAIN COLLABORATIVE RELATIONSHIPS WITHIN HOSPITALS.** Maintain strong collaborative relationships with all hospital staff and partners. Honor professional boundaries with these individuals. Provide education about the recovery process to caregivers, patients and hospital staff.

- **RECORD ENCOUNTERS AND ACTIVITIES.** Keep and maintain accurate and comprehensive records in accordance with guidance provided by team leadership.

- **TRAVEL.** Some travel required, primarily with area serviced by NGHS hospitals.

- Other duties as required.
Qualifications:

- Active Certified Addiction Recovery Empowerment Specialist (CARES) certification.
- CPS-AD certification indicating passing grade on CARES Exam preferred.
- Demonstrated skill in actively listening, asking supportive open ended questions, awareness of self.
- Experience providing peer support and ability to build effective peer support relationships.
- Ability to work as a collaborative team member, supporting others providing peer services and team leadership.
- Experience with the addiction recovery process and principles of a recovery-oriented system of care.
- Understanding of and support for medication-assisted recovery and practices.
- Some familiarity with community based recovery support services, preferably in the areas serviced by the hospitals of NGHS.
- Ability to develop and sustain relationship with individuals and organizations providing support and services in the communities served by NGHS.
- Ability to treat all individuals with dignity and respect.
- Ability to work in a hospital or healthcare setting.
- Understanding of and ability to maintain appropriate boundaries.
- Cultural competency skills and experience with culturally diverse populations.
- Strong customer service ethic.
- Ability to use Microsoft Office Suite.