UNIVERSAL DAY CARE CENTRE

STATEMENT OF PURPOSE

INTRODUCTION.
At Universal day care we are committed to providing a holistic person-centred care service which not only meets, but exceeds the expectations and requirements of our service users. We provide an authentic service by encouraging the health and holistic well being of users by engaging in appropriate day care activities at all times.

We are committed to upholding and maintaining the privacy and dignity and independence of our service users, together with their social needs. We actively promote and support users to become independent as possible by arranging tailored activities to suit their needs therefore we promote an anti-oppression and equal opportunities policies.

All our staff are fully trained and DBS checked. All care policies and procedures and confidentiality, complaints, and grievance procedures are in place.

OUR AIMS.
Our aim is to provide day care services to promote the health and well-being of the individuals, we would actively encourage individuals to interact and socialize. to maintain good high living standards, avoid isolation, and help individuals to learn new skills that would benefit them in their everyday life. So they become happier and more relaxed in their environment, and feel less isolated with low self esteem at home.

ACTIVITIES.
Our activities include the following:

* Creative activities  * Computer use and learning skills  * Games room (pool table)
* Exercise and Yoga  * Relaxation and meditation therapy room  * Music therapy
* Studying and socialising areas.  * Pottery and arts and crafts  * Outdoor trips
* Basic cookery  * Community activities  * Dementia care and memory improvement
* Park visits and walks  * Independent living skills  * Cinema room
* Museum and cultural places  * Reiki  * Sewing knitting tutor  * Counselling
* Holistic health and wellbeing services  * Stress management therapy
* Reminiscing stimulation and cognitive activity management
* Hair and beauty nails therapist  * Alzheimer’s memory improvement

We individually assess the service user to identify their needs and offer our services accordingly. Our ethos and principles in Universal day care are very much person centred.

We offer a range of veg, non-veg, and halal meals and snacks in need with the dietary and religious requirements of our service users, thus maintaining a healthy and balanced diet.
Making sure that all care, religious and cultural needs are being met. We promote high standards of support and care.

We are committed to the safety of our staff and service users by providing a safe working environment by adhering to all the required health and safety procedures. The building is user friendly, wheelchair access and lift facility are available. The building is fully cctv monitored and secured for the safety of the staff and service users. We actively promote anti-oppressive practises throughout the workforce.

Transport is provided to and from the centre supervised by our fully trained staff for health and safety.

**COMPANY INFORMATION**

SEMPORA HOUSING LIMITED T/A UNIVERSAL DAY CARE

1ST FLOOR. 5-14 SOUTH ROAD SMETHWICK B67 7BN

TEL: 0121 729 5423.

WEBSITE: www.universaldaycarecentre.org

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**MEMBERS OF STAFF.**

DIRECTOR: MR. SRIKANTH DINDU. Direct dial: 07525360025

CARE MANAGER: MRS. PERAM LATA DEWIT Direct dial : 07449574637

MANAGER: MS. BALJIT SIDHU Direct dial : 07505227351

HR MANAGER: MR . DHARAM PATLA Direct dial : 07779846691