

Stationary Standby Residential/Light Commercial Generator Set Extended Ten-Year or Two Thousand (2000) Hour Comprehensive Limited Warranty

Your Kohler product has been manufactured and inspected with care by experienced craftsmen. If you are the original end user, Kohler Co. warrants, for the period indicated below, each product to be free from defects in materials and workmanship. In the event of a defect in materials or workmanship, Kohler Co. will repair, replace, or make appropriate adjustment at Kohler Co.'s option if the product, upon Kohler Co.'s inspection, is found to be properly installed, maintained, and operated in accordance with Kohler Co.'s instruction manuals. This warranty applies only to generator sets installed in the United States of America or Canada.

Kohler Product

Generator set and factory-supplied accessories used in stationary standby applications as a backup to a commercial utility source
[Models 8RESV(L), 10RESV(L), 12RESV(L), 12RES, 14RCA(L), 14RESA(L), 20RCA(L), 20RESC(L), 20RES, 24RCL, 30RCL, 38RCLB, 48RCLB, and 60RCLA manufactured on or after January 1, 2019]

Warranty Coverage

Ten (10) years from the registered startup date or 2000 hours (whichever occurs first).* Labor and travel are included for the duration of the warranty (with travel limited to up to 200 miles round trip).

This warranty is not effective unless a proper extended warranty registration form and warranty fee have been sent to Kohler Co. by a Kohler distributor, dealer, or authorized service representative within ninety (90) days of registered startup. The extended comprehensive limited warranty start date is determined by the standard limited warranty requirements and runs concurrent with the standard limited warranty. To receive extended comprehensive limited warranty coverage, the provisions of the standard limited warranty registration must be met.

* In order to be eligible for Kohler's extended comprehensive limited warranty, a Kohler distributor, dealer, or authorized service representative must perform startup of your generator set and register your generator set with Kohler.

The following will **not** be covered by the warranty:

1. Normal wear, routine tuneups, tuneup parts, adjustments, and periodic service.
2. Damage, including but not limited to damage caused by accidents, improper installation or handling, faulty repairs not performed by an authorized Kohler service representative, improper storage, or acts of God.
3. Enclosures and generator bases after the first year of the warranty period.
4. Cosmetic problems, discoloration, or rusting due to improper installation, location in a corrosive or saltwater environment, or scratches that compromise the integrity of the applied paint.
5. Damage caused by operation at speeds, or with fuel, loads, conditions, modifications or installation contrary to published specifications.
6. Damage caused by negligent maintenance such as:
 - a. Failure to provide the specified type and sufficient quantity of lubricating oil.
 - b. Failure to keep the air intake and cooling fin areas clean.
 - c. Failure to service the air cleaner.
 - d. Failure to provide sufficient coolant and/or cooling air.
 - e. Failure to perform scheduled maintenance as prescribed in supplied manuals.
 - f. Failure to regularly exercise the generator set under load.
 - g. Failure to follow long-term storage procedures.
7. Engine coolant heaters, heater controls, heater kits, and circulating pumps after the first year of the warranty period.
8. Original installation charges and startup costs.
9. Starting batteries and the following related expenses:
 - a. Labor charges related to battery service.
 - b. Travel expenses related to battery service.
10. Additional expenses for repairs performed after normal business hours, i.e. overtime or holiday labor rates.
11. Rental of equipment during the performance of warranty repairs.
12. Non-Kohler replacement parts. Replacement of a failed Kohler part with a non-Kohler part voids the warranty on that part.
13. Non-Kohler-authorized repair shop labor without prior approval from Kohler Co. Warranty Department.
14. Engine fluids such as fuel, oil, or coolant/antifreeze.
15. Shop supplies such as adhesives, cleaning solvents, and rags.
16. Expenses incurred investigating performance complaints unless the problem is caused by defective Kohler materials or workmanship.
17. Maintenance items such as fuses, lamps, filters, spark plugs, loose or leaking clamps, and adjustments.
18. Removal and replacement of non-Kohler-supplied options and equipment.
19. Generator sets used in a mobile or non-standby application. Use of the generator set in a mobile or non-standby application voids the warranty.
20. All costs associated with removal and re-installation of the complete generator set for repair or replacement.
21. Travel time and mileage exceeding 200 miles round trip.

To obtain warranty service, call 1-800-544-2444 for your nearest authorized Kohler service representative or write Kohler Co., Service Department, MS072, Kohler, WI 53044 USA.

KOHLER CO. SHALL NOT BE LIABLE FOR SPECIAL, INCIDENTAL, AND/OR CONSEQUENTIAL DAMAGES OF ANY KIND including, but not limited to, incidental and/or consequential labor costs, installation charges, telephone charges, or transportation charges in connection with the replacement or repair of defective parts.

This is our exclusive written warranty. We make no other express warranty nor is anyone authorized to make any on our behalf.

ANY IMPLIED OR STATUTORY WARRANTY, INCLUDING ANY WARRANTY OF MERCHANTABILITY OR FITNESS FOR A PARTICULAR PURPOSE, IS EXPRESSLY LIMITED TO THE DURATION OF THIS WARRANTY. Some states do not allow limitations on how long an implied warranty lasts, or the exclusion or limitation of incidental and/or consequential damages, so the above limitation or exclusion may not apply to you.

This warranty gives you specific legal rights, and you may also have other rights which vary from state to state.

KOHLER®

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For the nearest sales/service outlet in the
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