



SCHEDULING A RIDE

828-464-9444

TDD/TTY 711 (800) 735-2962

- Dial-A-Ride (Van Service)
- Flex Route
- Complementary Paratransit

Monday through Friday 8:30 a.m. – 5:00 p.m.

BUS / FLEX ROUTE INFORMATION

828-465-7634

Monday through Friday 5:50a.m. – 6:24p.m., Saturday 8:45 a.m. – 5:24 p.m. This service is accessed at the designated bus stops along the route.

Holiday and Weather Closings
828-465-7634

MAILING ADDRESS

Greenway Public Transportation
P.O. Box 459
Conover, NC 28613

ADMINISTRATIVE OFFICE

1515 4th St. S.W.
Conover, NC 28613
(828) 464-9446
(828) 466-0570 Fax

www.mygreenway.org



Benefits of Public Transportation

- Promoting economic development and improving quality of life - Public transit improves access to jobs, social opportunities within the region and community organizations. Public transit is often considered an amenity by both individuals and companies looking to relocate.
- Savings - on both gas and car maintenance. If you have a car that is just used for work, you can save 20% off of maintenance fees and extend the life of your car, while saving hundreds of dollars in gas.
- Lower emissions - a lot of people talk about helping the environment, this is a way that people can actually do something constructive. By leaving their car at home just one day a week they can lower their emissions by almost 2,000 pounds per year.
- Reduce the dependence on foreign oil - if everyone rode the bus just one day a week, the country's dependency on foreign oil would see a substantial reduction.
- Use the time constructively - rather than being stressed, stuck behind the wheel, people can use the time reading a book, listening to their i-pod (maybe learning a foreign language), planning their day, or conversing with other commuters that are also leaving their cars at home.

WELCOME GUIDE



Greenway Public Transportation

Greenway Public Transportation provides over 250,000 trips each year to residents living in the counties of Alexander, Burke, Caldwell and Catawba. Greenway is a responsible transportation solution and an excellent way to build a cleaner, more vibrant, healthier and less congested community.

The legal name of the system is Western Piedmont Regional Transit Authority. Greenway is symbolic of the system's role with regard to providing environmentally responsible transportation solutions and enhancing the overall quality of life within the region.

Greenway's vision is for public transportation to be an attractive, and competitive alternative to the automobile. Sit back, relax and let Greenway do the driving.

CUSTOMER CALL CENTER

828-464-9444

Bus Info. Direct (828) 465-7634
TDD/TTY 711 or (800) 735-2962

TYPES OF SERVICE

Fixed Route

Complementary Para-transit (ADA)

Dial-A-Ride (Van Service)

Flex Route

WPRTA
1515 4th St. S.W.
Conover, NC 28613
www.mygreenway.org
call center 828. 464. 9444
bus info direct 828. 465. 7634

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GREENway
PUBLIC
TRANSPORTATION

FIXED ROUTE (BUS) SERVICE

Fixed Route Service is offered in the cities of Conover, Hickory, and Newton. Passengers may access the bus at designated bus stops along the route. No reservation is required. The service is offered Monday through Friday from 5:45 a.m.—6:30 p.m. and Saturday from 8:45 a.m.—5:24 p.m. Call 828-465-7634 for more information or download the bus schedule at mygreenway.org.

COMPLEMENTARY PARATRANSIT (ADA) SERVICE

Complementary Paratransit Service is offered to persons determined “certified” or eligible to ride the service as a result of the application process. Persons who are unable to access the Fixed Route Service due to a mental or physical impairment are encouraged to apply for this service by calling 828-464-9444.

The Complementary Paratransit Service requires an advance reservation by calling 828-464-9444 before 5:00 pm the business day before the requested date. The service is offered Monday through Saturday at the same time that the Fixed Route Service is offered. Call 828-465-7634 to cancel a ride on the Complementary Paratransit Service.

Service Area: This service is available within 3/4 of a mile on either side of the Fixed Route Bus service in the cities of Conover, Hickory, and Newton.

DIAL-A-RIDE (VAN) SERVICE

The Dial-A-Ride Van Service is offered in Alexander, Burke, Caldwell, and Catawba counties. The curb to curb service requires an advance reservation by calling 828-464-9444 by noon at least three business days before the requested date. The scheduling office is open Monday through Friday from 8:30 a.m.—5:00 p.m.

All reservations are accepted based upon seat and route availability.

Reservations and information 828-464-9444 Same day cancellation or next business day 828-465-7634

FLEX ROUTE SERVICE (NOW OFFERED IN ALEXANDER & BURKE COUNTIES)

Flex Route service is both Fixed Route service and Dial-A-Ride service. Passengers may access the bus at a designated bus stop along the route or call for a pick up or drop off within 3/4 of a mile of the bus route by calling 828-464-9444 by noon the business day before the requested date. All reservations are accepted based upon seat and route availability

The town of Taylorsville offers the Taylorsville Bus Service which runs Monday thru Friday from 10:00am to 5:00 pm.

Burke County offers four flex routes starting October 1st, 2018. These routes serve Morganton, Drexel, Valdese, along Highway 70, and Rutherford College Monday thru Friday from 6:00am until 6:00pm.

Flex Route Information 828-465-7634 Schedule or Cancel a ride 828-464-9444 Cancel a Ride (same day or next business day) 828-465-7634

Title VI Statement — Greenway Public Transportation shall not discriminate in any manner on the basis of race, color, disability, or national origin.

FARE STRUCTURE							
	Children 5 and under	Reduced Fare *	Single Ride	7 day Pass	30 day Pass	All Day Pass	Student Pass
Fixed Route Bus Services	Free	\$0.60	\$1.25	\$12.00	\$45.00	\$3.00	\$100
Flex Route Bus Service	Free	\$0.60	\$1.25	N/A	\$45.00	\$3.00	\$100
	Children 5 and under	Single Ride	Book of Tickets (10)				
Complementary Paratransit Service	Free	\$2.50	\$22.50				
Dial-A-Ride (Van) Service	Free	\$2.50	\$22.50				
* Must present a WPRTA ID card / disabled (application process), Photo I.D. proof of age (65 or older) or a Medicare card issued pursuant to Sections II and XVII of the Social Security Act to the bus operator before paying reduced fare while boarding the bus.							

TICKETS AND PASSES

Individual tickets and passes for the Fixed Route service and Flex Route Service may be purchased at the Greenway Transit Center located at 285 2nd St. SW, Hickory, NC 28601. Passes offer unlimited rides to destination(s) along routes.

Accessibility

Greenway Public Transportation offers lift equipped vehicles for persons with wheelchairs, walkers, or canes who are unable to use the stairs. When scheduling your ride on the Dial-A--Ride, Complementary Paratransit, or Flex Route Service let the customer service representative know if you will need a lift equipped vehicle.

Car Seats

Car seats are not required on the Fixed Route buses and small buses. When you schedule a ride on the Dial-A-Ride (Van Service), Complementary Paratransit, and Flex Routes ask the scheduler whether a car seat is required for children under eight or 80 lbs. The vehicles are not equipped with car seats. Please bring the car seat with you.

Alternate Format is available in Spanish and Hmong. Txoj hau kev tsheb(Bus) thiab lub caij nyoog nws muaj sau ua lus Hmoob. El mapa del sistema está disponible en español.