newcomer services

Saugeen Connects Catchment Area | Bruce, Grey and Wellington Counties
1. Making Grey Bruce Home (future as The Welcoming Communities Grey Bruce, TBA)
Website: newcomersbrucegrey.ca
Address: Newcomer Community Space, 228 8th St E, Owen Sound, ON
Contact: May Ip or Mokless Hassan | Phone: 519-376-1560 | Email: newcomer@unitedwaybg.com
About: Weekly drop-in for refugees and newcomers to connect with resources and information about living in Grey and Bruce.

2. Immigrant Services Wellington County / Fergus Office
Website: wellington.ca/en/social-services/settlementservices.aspx
Address: 321 St. Andrew Street West, Fergus ON N1M 1P1
Contact: Colleen Brunelle, Fergus Programme Manager | Phone: 519-837-2670 ext. 4808
About: Provides settlement services to newcomers in Wellington County. Assistance is offered to find appropriate community services, help in completing documentation, navigating their new communities. They will help access an interpreter or translator, find a place to live, enrol children in school, get language training, find a family doctor, look for a job, find out about government and community services for newcomers.
3. Immigrant Services Guelph-Wellington
   Website:  is-gw.ca
   Address: 104 Dawson Rd, Unit 102, Guelph, ON N1H 1A6
   Contact: Tom Lusis, President | Email: communitylinks.cioc.ca/record/GCL0548
   About: Services include settlement counselling and orientation, information and referral, assistance with government benefits application, assessment of English language skills, referral to English language instruction.

4. Grey Bruce Community Legal Clinic
   Website: gblegalclinic.com |
   Address: Owen Sound Professional Centre, 945 3rd Ave E, Ste. 2, Owen Sound, ON N4K 2K8
   Contact: Jennifer Carr, Office Manager | Phone: 519-370-2200 ext. 26
   About: Provides access to advice on legal matters, and legal representation to residents on low-income. They provide assistance with landlord/tenant issues, employment issues, and advice on a variety of employment assistance programs. Do NOT provide assistance on family law, criminal law, litigation or wills and estates.
5. Good Neighbours Network (No physical address, serves Owen Sound & area.)
   Website: facebook.com/GoodNeighboursOwenSound
   Email: GoodNeighboursOwenSound@gmail.com
   Contact: Colleen Purdon | Phone: 519-376-7145 or Cell: 519-373-7662 | Email: cpurdon@bmts.com
   Alternate Contact: Joan Irvine | Email: irvine@bmts.com
   About: Network formed by local community members who provide training to volunteers. The volunteers will offer mentoring to newcomers in the area and provide them with information and support to assist them as they transition into their new communities. Newcomers could be refugees, immigrants or people who have moved here from elsewhere in Canada. Agencies involved include United Way of Bruce Grey, the Poverty Task Force and the Inclusive Communities Committee.
6. Grey Bruce Chinese Cultural Heritage Association
   Website: chinese-in-grey-bruce.tumblr.com
   Address: Located in Owen Sound, ON
   Contact: May Ip, Educator & Program Coordinator | Phone: 519-477-4893 Email: gbchineseheritage@teledyn.com
   About: Educational, social and recreational activities to support and foster awareness of the Chinese community, including study of language, arts and crafts, Speaking English, Cantonese and Mandarin, serves Bruce, and Grey counties.

7. Owen Sound Muslim Association
   Owen Sound Mosque
   Address: 895 7th St E, Owen Sound, ON N4K 1K2
   Contact: Saad Palwala | Phone: 514-691-2944 or 514-573-2913
   About: Muslim culture and community, Arabic and English spoken, assists refugees and newcomers to find community resources and arrange translation services.
8. Launch Pad Youth Activity and Technology Centre
   Website: yatc.ca
   Address: 612 10th St, Hanover, ON N4N 1R7
   Contact: Emily Morrison, Executive Director | Phone: 519-506-6300 | Email: launchpad@yatc.ca
   About: Drop-in skills centre for youth aged 12-18 years old offering: arts, technology, recreation, leadership, youth engagement and skill development. Provide resources, supplies, and skill development support to members. Membership - Youth members pay a one-time $5 fee for registration, Membership required with parent/guardian signature. Call, email or walk in for information.

9. Bruce Grey Mentorship Program
   Website: brucegreymentorship.ca
   Address: 517 11th Ave, Hanover, ON N4N 2S3
   Contact: Greg Dow, Program Director | Phone: 519-506-5065 | Email: info@greybrucementorship.ca
   About: Providing positive adult role models to help children and youth through the challenges of life, particularly in families where one or both of the parents are not present or are dealing with challenges of their own. Promoting confidence and opportunities for social skill development and integration through friendly group activities, one-to-one mentoring.
10. English Language Classes and Assessments

a. **Adult Learning Centres**
   Website: [adultlearningcentres.ca](http://adultlearningcentres.ca)
   Address: 824 1st Ave W, Owen Sound, ON N4K 4K4
   Phone: 519-376-6623 ext. 3

b. **Arden Language Centre**
   Address: 440 7th St East, Owen Sound, ON, N4K 2X3
   Contact: Mrs. Andy Foster | Phone: 226-668-8054
   Email: andyfoster@ardenlanguagecentre.com
   Alternate Contact: David Foster | Phone: 519-379-5088
   About: Full-time, multi-level ESL classes, financial aid available. Serves Owen sound.

c. **Immigration Services Guelph-Wellington / Translation Services**
   Website: [is-gw.ca/services/translation-interpretation-program-tips](http://is-gw.ca/services/translation-interpretation-program-tips)
   Address: 104 Dawson Rd. Unit 102, Guelph, ON N1H 1A6
   Phone: 519-836-2222 | Email: info@is-gw.ca
   About: Provides trained and qualified translators and interpreters for a variety of languages. This is a fee for this service.
d. **Georgian College / Occupation-Specific Language Training**  
   Phone: 705-728-1968, ext. 5329 | Email: oslt@georgiancollege.ca  
   About: Offers free work-oriented language training up to 180 hours to help newcomers to Canada improve their workplace communication skills.  
   To be eligible, you must meet the following requirements:  
   • Permanent resident or protected person, NOT a Canadian citizen.  
   • Canadian Language Benchmark (CLB) score of six in at least one skill area.  
   • Relevant training/education or experience in the specific field.  
   Note: You do NOT need to be employed to be eligible.

e. **Bluewater District School Board**  
   Website: bwdsb.on.ca  
   Address: 351 1st Ave North, Chesley, ON N0G 1L0  
   Contact: Tanya McLean, Bluewater Education Centre, Community Education Services Assistant  
   Phone: 519-363-2014 ext. 2137 | Email: Tanya_McLean@bwdsb.on.ca  
   About: Serves Bruce & Grey counties. Responsible for regular day-time education programs for children from kindergarten to Gr. 12; and community use of schools for after-hours community programming, academic adult upgrading assistance, beginner driver education, summer school programs for students, ESL instruction.
f. **Bruce Grey Catholic District School Board**
   
   Website: [bgc dsb.org](http://bgcdsb.org)
   
   Address: 799 16th Ave, Hanover, ON N4N 3A1
   
   Contact: Use the school directory to contact the school in your area [bit.ly/2NDAH5d](http://bit.ly/2NDAH5d)
   
   Phone: 519-364-5820 | Email: [bruce_grey@bgcdsb.org](mailto:bruce_grey@bgcdsb.org)
   
   About: Responsible for regular day-time education programs for children of Catholic parents from kindergarten to Gr. 12, and one-to one tutoring and homework help.

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g. **Upper Grand District School Board**

   Website: [ugdsb.ca](http://ugdsb.ca)

   Address: 500 Victoria Rd North, Guelph, ON N1E 6K2

   Contact: Use the school directory to contact the school in your area [ugdsb.ca/schools/school-directory/](http://ugdsb.ca/schools/school-directory/)

   About: Responsible for regular day-time education programs for children from kindergarten to Gr. 12 in Wellington County. Serves Wellington County.
h. Wellington Catholic District School Board (Serves Wellington County)
   Address: 75 Woolwich Street, Guelph, ON N1H 6N6
   Phone: 519-821-4600 | Email: generalinquiries@wellingtoncdsb.ca
   Website: https://www.wellingtoncdsb.ca
   About: Responsible for regular day-time education programs for children from kindergarten to Gr. 12 in Wellington County.
   Contact: use the school directory to contact the school in your area https://www.wellingtoncdsb.ca/Schools/Pages/default.aspx

i. St. George’s Centre for Adult ESL
   Address: 21 King Street, Guelph, Ontario, N1E 4P5
   Phone: 519-766-9551 | Email: https://www.ugdsb.ca/continuing-education/esl/
   About: St. George’s Centre for Adult ESL is a school for newcomers to Guelph who want to learn English or improve the English skills they already have. Together, newcomers improve their English listening, speaking, reading and writing skills, and learn about living in Guelph. St. George’s Centre for ESL is also a place for newcomers to meet new people, share experiences about settling in Canada, and make friends. Classes are free for Canadian citizens, permanent residents, convention refugees, and refugee claimants. Temporary residents and visitors are also welcome to attend classes for a small fee. Classes are offered 12 months per year. St. George’s Centre for Adult ESL is part of the family of Wellington Centre for Continuing Education schools which is part of the publically-funded Upper Grand District School Board. Citizenship classes are also offered here.
11. Wellington County Skills Upgrading Program:
   Website: ugdsb.ca/continuing-education/skills-upgrading-program/
   Phone: For general inquiries 519-836-7280 ext 624 | Email: lbs.learning@ugdsb.on.ca
   About: Available for those with a Canadian Language Benchmark of 6, and over the age of 19.
   Classes available in the following locations:

   **Fergus**
   Phone: 226-979-2539

   **Palmerston**
   Phone: 226-979-2539

   **Mount Forest**
   Phone: 519-323-4840 ext 224

   **Orangeville**
   Phone: 519-938-9447

   **Shelburne, Dundalk**
   Phone: 519-215-8255
12. Health Care Connect:
   Website: health.gov.on.ca/en/ms/healthcareconnect/pro/
   Phone: 1-800-445-1822
   About: Helps newcomers find family doctor or nurse practitioner. Register online or by phone.

13. Brockton and Area Family Health Team
   Website: bafht.com
   Email: programs@baght.com
   About: Primary health care team that brings together different health care providers to coordinate patient care. Care providers include: Family Physicians, Registered Nurses, Nurse Practitioners, Chiropodist, Social Workers, Dietitian, RN educators, Kinesiologist, Respiratory Therapist, Foot Care Specialist, Smoking Cessation Assistance, and other health care providers.

   a. **Mildmay Community Medical Clinic**
      Monday to Friday
      Address: 12A Absalom St. East, Mildmay, ON N0G 2J0
      Phone: 226-909-3470
      About: Serves South Bruce.

   b. **Paisley & Area Health Clinic**
      Monday, Wednesday, Thursday
      Address: 127 Victoria St. South, Paisley, ON N0G 2N0
      Phone: 226-909-3662
      About: Serves Arran-Elderslie.
c. **Walkerton Medical Clinic**
   Tuesday, Friday
   Address: 21 McGivern Street West, Walkerton, ON N0G 2V0
   Phone: 519-507-2021 | Toll Free: 1-886-507-2021
   About: Serves Walkerton.

d. **Durham Medical Clinic**
   Monday to Friday
   Address: 368 College Street North, Box 759, Durham, ON N0G 1R0
   Phone: 519-369-3007
   About: Serves Durham area.

14. Grey Bruce Health Unit
   Website: [publichealthgreybruce.on.ca](http://publichealthgreybruce.on.ca)
   Address: 101 17th Street East, Owen Sound, ON N4K 0A5
   Phone: 519-376-9420
   About: Promotes and protects health at all stages of life. Works to improve public understanding, promote healthy living, prevent disease and support healthy environments. Services include: emergency planning, immunization and screening for communicable and infectious diseases, health education programs, family and child health, dental health, sexual health, injury prevention, health hazard investigation, family violence prevention, environmental health, physical activity promotion, public health standards enforcement, research and population-based health research, tobacco education, and more.
15. Hospitals

a. Grey Bruce Health Services Area Hospitals
   Website: gbhs.on.ca
   About: operate six hospitals that are located in the Grey Bruce region. Our mission is to offer Quality Health Care, Right Here. We have 1,600 dedicated and compassionate staff and over 150 physicians who work together delivering excellent patient care to residents and visitors across Grey Bruce.

   i. Owen Sound Hospital
      Address: 1800 8th St E, Owen Sound, ON N4K 6M9
      Phone: 519-376-2121 Main Switchboard

   ii. Lion's Head Hospital
       Address: 22 Moore St, Lion's Head, ON N0H 1W0
       Phone: 519-793-3424

   iii. Markdale Hospital
        Address: 55 Isla St, Markdale, ON N0C 1H0
        Phone: 519-986-3040
iv. **Meaford Hospital**  
Address: 229 Nelson St W, Meaford, ON N4L 1A3  
Phone: 519-538-1311

v. **Southampton Hospital**  
Address: 340 High St, Southampton, ON N0H 2L0  
Phone: 519-797-3230

vi. **Wiarton Hospital**  
Address: 369 Mary St, Wiarton, ON N0H 2T0  
i. Phone: 519-534-1260

b. **Hanover and District Hospital**  
Website: hanoverhospital.on.ca  
Address: 90 7th Ave, Hanover, ON N4N 1N1  
Phone: 519-364-2340  
About: The Hanover & District Hospital provides a full range of primary care hospital services and selected secondary care services to the population of Hanover and the surrounding rural municipalities.
c. Hanover Family Health Team
   Website: hanoverfht.ca
   Address: 90 7th Avenue, 2nd Floor, Hanover, ON N4N 1N1
   Phone: 519-506-4348
   About: The Hanover Family Health Team provides patient care using an interdisciplinary collaborative approach.

d. Mount Forest Family Health Team
   Website: mountforestfht.com
   Address: 525 Dublin Street, Mount Forest, Ontario. N0G-2L3
   Phone: 519-323-0255
   About: The Mount Forest Family Health Team is a primary care organization that provides the community with direct and timely access to high-quality multidisciplinary healthcare services.

e. South Bruce Grey Health Centre Area Hospitals
   Website: sbghc.on.ca
   About: All of our sites offer 24-hour emergency care. Other services include acute, coronary care, obstetrical, surgical and a full range of diagnostic and ambulatory care services.
     
     vii. Walkerton Hospital
     Address: 21 McGivern St W, Walkerton, ON N0G 2V0
     Phone: 519-881-1220
viii. Chesley Hospital
    Address: 39 2nd St SE, Chesley, ON N0G 1L0
    Phone: 519-363-2340

ix. Durham Hospital
    Address: 320 College St N, Durham, ON N0G 1R0
    Phone: 519-369-2340

x. Kincardine Hospital
    Address: 1199 Queen St, Kincardine, ON N2Z 1G6
    Phone: 519-396-3331
The Wellington Health Care Alliance
Website: nwhealthcare.ca
About: The Wellington Health Care Alliance is comprised of three, rural, acute care hospitals: Groves Memorial Community Hospital in Fergus, and North Wellington Health Care, with hospital sites in Mount Forest (Louise Marshall Hospital) and Palmerston (Palmerston and District Hospital).

i. Groves Memorial Community Hospital
Website: gmch.ca
Address: 235 Union Street East, Fergus, ON N1M 1W3
Phone: 519-843-2010

ii. North Wellington Health Care
Louise Marshall Hospital
Website: mff.nwhealthcare.ca
Address: 630 Dublin Street, Mount Forest, ON N0G 2L3
Phone: 519-323-2210

Palmerston and District Hospital
Website: pdh.nwhealthcare.ca
Address: 500 Whites Road, Palmerston, ON N0G 2P0
Phone: 519-343-2030
16. Keystone Child, Youth And Family Services
   Website: keystonebrucegrey.org | Email: keystone@keystonebrucegrey.com
   Contact: Phil Dodd, Executive Director | Phone: 519-371-4773 | PhilDodd@keystonebrucegrey.com
   About: Free counselling and support services to families needing help to raise healthy babies, preschoolers, children and youth. Prenatal and infant support, Cradle-Link program, parent training and support, workshops, and more.

   Main Office
   Address: 1793 3rd Ave W, Owen Sound, ON N4K 6Y2

   Hanover Satellite Office
   Address: 601 16th Avenue, Hanover, ON N4N 0A5

17. South Grey Bruce Youth Literacy Council
   Website: sgbyouthliteracy.org
   Address: CMR Building, 467 10th St, Suite 303, Hanover, ON N4N 1R3
   Contact: Kim Culkin, Program Coordinator | Phone: 519-364-0008 | Email: info@sgbyouthliteracy.org
   About: Works with school-aged children and youth, and their families to improved basic reading, writing and math skills. Also offers opportunities for youth with high literacy skills to showcase their abilities at events such as writing competitions and drama productions.
18. YMCA Grey Bruce Owen Sound and Area
   Website: ymcaowensound.on.ca
   About: YMCA includes the following services - Community Initiatives, including housing services, community justice, youth in need of supportive housing, youth gambling services, youth workshops; Health & fitness, and aquatics (swimming) training; Employment services (resources and training); Camps for children and youth; Child care and before & after school programs.

   Head Office
   Address: 700 10th Street East, Owen Sound, ON N4K 0C6
   Phone: 519-376-0484 | Email: osgb.member@osgb.ymca.ca

   Hanover Satellite Office
   Address: 425 10th St, Unit 7, Hanover, ON N4N 1P8
   Phone: 519-364-3163
19. United Way of Bruce Grey
   Website: unitedwayofbrucegrey.com
   Address: 380 9th St E, Owen Sound, ON N4K 1P1
   Contact: Holly Devlin, Utility Assistance Program Coordinator and Financial Management Advisor
   Phone: 519-376-1560 | Email: advice@unitedwaybg.com
   About: Provides assistance and financial education for those in danger of losing their utility services. Assists families and individuals with education on home budgeting, credit card management and more. Also provides school children assistance with back-to-school back-packs, and other school supplies.

20. Bruce County Housing Program
   Website: brucecounty.on.ca/living/housing-services
   Address: 325 Lambton St, Box 1450, Kincardine, ON N2Z 2Z4
   Phone: 519-396-3439 | Housing Registry for application inquiries: 226-909-2336
   Contact: Tania Dickson, Housing Services Manager | Phone: 226-909-2452
   About: Bruce County Housing Corporation (BCHC) provides affordable housing to families, seniors, couples, single people and people with special needs in a variety of housing forms including townhouses, apartments, single and semi-detached dwellings. They are offered on a rent-g geared-to-income basis or as market rent units. Selection of applicants from the waiting list for housing is based on the date of application with special priority for assaulted women and children. They also provide supportive housing for frail elderly people and people with physical disabilities. To register you must be a Canadian Citizen, Landed Immigrant, or have Refugee Claimant Status, and have no deportation order.

21. Grey County Housing Service
   Website: grey.ca/affordable-housing
   Address: 595 9th Ave East, Owen Sound, ON N4K 3E3
   Contact: Anne Marie Shaw, Director of Housing | Phone: 519-376-5744 ext 1305
   Email: housing@grey.ca
   About: The County administers and oversees both non-profit housing and rent-g geared-to-income housing in 35 communities throughout the county for people with a limited or fixed income.
22. County of Wellington Housing Programs
   Website: wellington.ca/en/social-services/housing.aspx
   Address: 138 Wyndham St. North, Guelph, N1H 4E8
   Contact: Kevin Priestly | Phone: 519-824-7822 ext 4130 | Email: kevinp@wellington.ca
   About: Housing Help Centre maintains a housing registry to assist individuals in securing affordable housing that exists in the private rental market. The Centre is operated and funded by the County of Wellington.

23. Owen Sound Municipal Non-Profit Housing Corporation
   Address: 700-740 21st St E, Owen Sound, ON N4K 6W1
   Contact: Shari Huber, General Manager | Phone: 519-376-0573 | Email: nonprofithousing@bmts.com
   About: Provides affordable housing and rent geared-to-income housing, including 1-, 2- and 3-bedroom townhouses.

24. Grey County and Bruce County Ontario Works Income Assistance Program

   **Ontario Works Financial Assistance**
   About: Assists with immediate financial need and employment supports. Monthly financial entitlement is based on family size, housing costs and income. They consider adults 18 years and over in financial need and youth 16-17 years in financial need who cannot live at home but are attending school or seeking employment (funds must be managed by a trustee, guardian or agency). Financial need is determined by a review of income, liquid assets and living expenses.

   **Learning, Earning and Parenting (LEAP)**
   About: Provides financial assistance for parents between the ages of 16-24 who are attending school. You must meet all other Ontario Works eligibility to qualify for the LEAP program. Call for more information. Also helps with transportation needs for school, training or beginning employment.
   For Bruce County
Website: ontario.ca/socialassistance
Address: 30 Park St, Walkerton, N0G 2V0
Phone: 1-800-265-3005
About: Register online, in-person or by phone. Applicant will be connected to an office and an Income Support Caseworker in the geographic area closest to their residence.

For Grey County
Head Office Address: 595 9th Ave E, Owen Sound, ON N4K 3E3.
Apply online as above, or at Satellite offices for existing clients or to drop off applications:
  Durham
  Address: 575 Saddler St E, N0G 1R0 (Rockwood Terrace)
  
  Markdale
  Address: 206 Toronto St. S, N0C 1H0 (Grey Gables Building)
  
  Hanover
  Address: 286 10th St, N4N 1P2

25. Ontario Disability Support Program (ODSP)
   Address: 1400 1st Ave W, Box 697, Owen Sound, ON N4K 5R4
   Contact: Sherry Lumley, Acting Manager | Phone: 519-376-1951
   About: Offers income and employment support and resource referral to eligible people with disabilities. Apply in person, by phone or online. An interpreter is available on request.

26. Low Income Energy Assistance Program
   Website: bit.ly/2Vo2FoO
About: Centre Wellington Hydro Ltd, Hydro One and Westario Power offer financial assistance through partner agencies. Customers can get up to $500 in emergency assistance for their electricity bills ($600 if home is heated electrically). Assistance is only available if behind on bill, or in arrears and may be at risk of having service shut off (disconnected). Assistance is for emergency situations only and is not meant to provide ongoing help to pay bills. You cannot receive more money than you owe on your bill.
List of partner agencies: oeb.ca/sites/default/files/LEAP_Utility-Agency_Partners.pdf

27. Grey Bruce Good Food Box Program
   Contact: Lynn MacNeil | Office Phone: 519-373-7845
   Email: timbit1968@hotmail.com | Alternate Phone: 519-376-8319
   About: Collective buying program provides a grocery bin of fresh seasonal produce at a low price * encourages healthier eating and promotes fresh fruits and vegetables * produce is purchased in bulk at wholesale prices and the savings are passed on to participants.

28. Canada Mortgage and Housing Corporation
   Regional Office for Ontario Business Centre
   Website: cmhc-schl.gc.ca/en/buying/newcomers-housing-information
   Address: 100 Sheppard Ave. East, Suite 300, Toronto, ON M2N 6Z1
   Phone: 416-221-2642 | Toll Free: 1-866-389-1742
   About: Offers information on renting or buying apartments or houses in many different languages. Also help with planning and managing a mortgage, including a buying checklist and an online mortgage calculator tool.
Website: labour.gov.on.ca/english/es/calendar.php
About: Both of the previously listed provide services in many languages. The Ministry of Labour enforces and promotes awareness of employment standards, such as minimum wage, hours of work, public holidays and other standards. It informs people about employee rights and employer obligations in Ontario. Go to the website for times and locations of free information seminars.

   The Employment Standards Information Centre
   Phone: 1-800-531-5551

   The Health & Safety Contact Centre
   Phone: 1-877-202-0008

30. VPI Inc Walkerton
Website: vpi-inc.com/newsletters/walkerton/
Address: 200 McNab Street, Suite 200, Walkerton, ON N0G 2V0
Contact: Tina Rupert, Program Director | Phone: 519-881-4900
About: Serves Bruce County residents with job search assistance, vocational assessments, job fair events, and training. Six additional satellite locations throughout Bruce County by appointment only.

31. AGILEC Mount Forest – A Program of Employment Ontario
Website: agilec.ca/government-services/
Address: 392 Main St N, Mount Forest, ON N0G 2L2
Contact: Edit Giffin, Program Coordinator | Phone: 519-323-3647 ext 6220
About: Serves Mount Forest and area by offering free support services to businesses, job seeker assistance to those qualified to work in Canada and free employment training and skills assessments, vocational rehabilitation services, and more.
32. YMCA Bruce Grey & Owen Sound Employment Assistance Locations
   Website: ymcaowensound.on.ca/Employment-Education-Training/?pageid=23
   Address: 1450 1st Avenue West, Suite 4A, Owen Sound, ON N4K 6W2
   Contact: Linda Alexander, Employment Programs Director | Phone: 519-371-9222
   Email: employment@osgb.ymca.ca
   About: Comprehensive employment and job search services, assessment of skills, interests and experience, job search strategies, including resume preparation, information about careers and occupations, training workshops, job fairs and events.

   Satellite Office:
   Address: 425 10th Street, Unit 7, Hanover, ON N4N 1P8
   Phone: 519-364-3163

33. Life Directions Employments Supports
   Website: segss.com
   Address: 774292 Hwy 10 N Box 12, Flesherton, ON N0C 1E0
   Contact: Cristin O'Sullivan, Program Coordinator | Phone: 519-378-5514 |
   Email: lifedirections@segss.com
   About: provides specialized one-to-one vocational and skills development services for people with disabilities and those facing other barriers to employment.
34. Driver Examination Centres
   Website: drivetest.ca
   Email: customercomments@drivetest.ca
   About: Provide driver licensing and examination services on behalf of the Ministry of Transportation for Ontario. Located in Owen Sound and Walkerton.

   Walkerton Drive Test Center
   Address: Saugeen Business Park, 200 McNab St, Walkerton, ON N0G 2V0
   Phone: 1-888-570-6110

   Owen Sound Drive Test Center
   Address: Springmount Business Park, 107 Jason St, Unit 1, Owen Sound, ON N4K 5N7
   Phone: 1-888-570-6110

35. Service Ontario
   About: Service counters located in Arthur, Durham, Hanover, Kincardine, Markdale, Mount Forest, Owen Sound, Port Elgin, Walkerton, Wiarton and Wiarton.
   a. Driver’s Licence and Plate Sticker Renewal
      Website: newcomersbrucegrey.ca
      About: For information on the a specific service counter, go to Newcomer Information Bruce Grey website, conduct a “New Search” using the keywords “driver’s licence renewal” and select a community.
   
   b. Health Cards
      Website: ontario.ca/page/health-cards
      About: Ontario health card registration, renewal, replacement (lost, stolen or damaged) and change of name or address, organ and tissue donor registration.
36. Saugeen Economic Development Corporation
Website: sbdc.ca
Address: 515 Mill Street, PO Box 177, Neustadt, ON N0G 2M0
Contact: Rose Austin, General Manager | Phone: 519-799-5750 | Email: rose@sbdc.ca
About: Assists businesses and entrepreneurs with financial assistance in the form of repayable loans to start, expand or diversify a business. Provides resources, business training workshops and partners with local agencies to create programs that strengthen local economic development. Affiliated through the Community Futures program of Industry Canada and a member of the Ontario Association of Futures Development Corporations. Serves in Arran-Elderslie, Brockton, Chatsworth, Grey Highlands, Hanover, Minto, South Bruce, Southgate, West Grey, and Wellington North.

37. Bruce Community Futures Development Corporation
Website: Bruce.on.ca
Address: 233 Broadway, PO Box 208, Kincardine, ON N2Z 2X9
Contact: Barb Fisher, General Manager | Phone: 519-396-8141
About: Supports economic growth through small business development, lending and community development projects. They do information, counselling, and financing in the form of repayable loans for new and existing businesses. They are affiliated through the Community Futures program of Industry Canada and a member of the Ontario Association of Futures Development Corporations. Serves Arran-Elderslie, Brockton, Georgian Bluffs, Huron-Kinloss, Kincardine, Meaford, Northern Bruce Peninsula, Owen Sound, Saugeen Shores, South Bruce and South Bruce Peninsula.

38. Launch It Minto
Website: launchitminto.com/
Address: 1 Elora St N, Unit #4, Harriston, ON N0G 1Z0
Contact: Somer Antonopoulos, Business Development Coordinator | Phone: 519-510-7400
About: LaunchIt Minto strives to assist regional businesses to start, grow and succeed through workshops, mentorship, training, access to professionals and events. LaunchIt Minto also has affordable office space, meeting rooms and boardroom space for rent or lease. Serves Harriston, Clifford, Palmerston, Teviotdale, and surrounding area.
39. The Business Enterprise Centre
   Website: madeingrey.ca/business-enterprise-centre
   Contact: Courtney Miller, Business Enterprise Manager | Email: bec@grey.ca
   About: The Business Enterprise Centre provides entrepreneurs with the information, tools and guidance needed to successfully start, expand and grow their small business. Services they offer include free business consultations, guidance on government rules and regulations, seminars and workshops, networking and learning events, resource material, youth incentives and programs. Serves Grey County.

   Main Office: Grey County Administration Building
   Address: 595 9th Avenue East, Owen Sound, ON N4K 3E3 | Phone: 519-371-3232

   Satellite Office: Launchpad Youth Activity and Technology Centre,
   Address: 612 10th St. Hanover, ON N4N 1R7 | Phone: 519-506-6300

40. Wellington-Waterloo Community Futures
   Website: wpcf.ca
   Address: 294 E. Mill St. Unit #207, Elora, ON N0B 1S0
   Contact: Rick Whittaker, General Manager | Phone: 519-846-9839
   About: They offer services including business financing (for start-ups, small business expansion, and community projects), an award-winning business training program and community development. They offer support, financing and training for rural businesses. Serves Wellington County and the Region of Waterloo.
Municipality of Brockton
Website: brockton.ca
Address: 100 Scott Street, P.O. Box 68, Walkerton ON N0G 2V0
Phone: 519-881-2223

Town of Hanover
Website: hanover.ca
Address: 341 10th Street, Hanover, ON N4N 1P5
Phone: 519-364-2780

Town of Minto
Website: town.minto.on.ca
Address: 5941 Highway 89, Harriston, ON N0G 1Z0
Phone: 519-338-2511

Township of Wellington North
Website: wellington-north.com
Address: 7490 Sideroad 7 West, PO Box 125, Kenilworth, Ontario, N0G 2E0
Phone: 519-848-3620

Municipality of West Grey
Website: westgrey.com
Address: 402813 Grey Rd 4, RR2, Durham, ON N0G 1R0
Phone: 519-369-2200

Bruce County
Website: brucecounty.on.ca
Address: 30 Park St, Walkerton, ON N0G 2V0
Phone: 519-881-1291

County of Grey
Website: www.grey.ca
Address: 595 9th Ave E, Owen Sound, ON N4K 3E3
Phone: 1-800-567-4739

Wellington County
Website: wellington.ca
Address: 74 Woolwich Street, Guelph, ON N1H 3T9
Phone: 519-837-2600
211 Ontario / Newcomer Resources
Website: 211ontario.ca/211-topics/newcomers/
Phone: 1-877-330-3213
About: Online search engine covering a wide variety of topics for services located in Ontario.

Southwest Healthline / Grey & Bruce
Website: southwesthealthline.ca/index.aspx?region=GreyBruce
Phone: 1-800-811-5146
About: Online search engine covering resources pertaining to health care topics, resources, facilities, mental health, addictions, health coverage options, work place health and safety and more.

Bruce Grey Community Information Database
Website: https://brucegrey.cioc.ca/
Phone: 1-866-743-7818
Email: info@communityconnection.ca
About: Online website for finding information about Community, Social, Health, and Government Services for Bruce and Grey Counties.

Saugeen Connects
Website: saugeenconnects.com
Email: saugeenconnects@sbdc.ca
Phone: 519-799-5750
About: Saugeen Connects works to collaborate and positively impact area economic growth, support youth retention and development, support growth and retention of businesses; and to integrate efforts to leverage immigrant attraction to the area as residents, workers, entrepreneurs, business owners, operators and investors.