



Aloha Valued Customers,

Waste Resource Technologies (WRT) offers waste and recycling services for homes and businesses throughout Southern California and Hawaii. In Honolulu we are known as Aloha Waste of Honolulu (AWH), WRT is an active partner in the communities we serve.

Our company's shareholders and management consider any party associated with WRT as a member of its corporate family; including municipalities, local communities, valued customers, and all company employees who everyday serve to fulfill our duty of providing vital services that are integral to the public health and safety. The global Coronavirus (COVID-19) pandemic hits especially close to home.

WRT recognizes this highly contagious form of COVID-19 is a national crisis that is evolving rapidly. WRT is continually monitoring this critical situation through regular communications with public health officials and the guidance of the CDC.

WRT has a contingency plan in place to ensure that there are no service interruptions, while protecting its employees from the spread of the virus by mitigating sources of exposure, such as coming in contact with loose and non-containerized waste that might contain invisible vectors carrying the disease.

**As an important additional step to ensure the safety of our employees, WRT also now is asking that all trash generated from homes and businesses be placed in plastic bags and tied off to avoid any direct contact with untreated waste of any kind.**

Notwithstanding our best efforts, there remains a possibility that temporary service delays may occur. Should the unlikely happen, you can be confident that WRT will deploy every resource at its disposal to restore timely service as rapidly as possible. Once again, this advisory does not assume a likelihood of service delays – only the possibility of occurrence. In either case, please accept our apologies in advance if you experience any type of inconvenience.

Lastly, as fellow citizens, we would like to encourage you that if any symptoms emerge, even minor one, please seek immediate medical help. Observe carefully all public health advisories and stay informed. Please employ the highest sanitary practices, including obvious things like frequent hand washing, covering your face if coughing or sneezing, social distancing and self-quarantining as appropriate. We promise to do the same.

Mahalo Nui Loa,

*Bernard Whitley*

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**Aloha Waste of Honolulu**  
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