



## **COVID 19 SAFETY STATEMENT**

**In line with the latest government guidelines updated on the 22nd of March 2021 we are operational and open for business but running on a strict COVID-19 SECURE basis.**

We take very seriously the health, well-being, and safety of our customers and employees and continuously monitor the official advice given by both the World Health Organisation and the Government. All of our staff have been fully briefed and trained to enable them to adhere to the new rules, regulations, and guidelines.

All employees will wear the relevant PPE and adhere to social distancing, hand-washing, and sanitization. Ensuring that we are taking all possible precautions for your protection and safety.

We are operating on a strict Click & Collect Policy ONLY and ask that you call ahead to place your order and ensure your items are outside and ready to collect.

When you visit please remember:

- **Hands** – Please sanitise your hands on entering using the hand sanitiser provided.
- **Face** – It's mandatory for customers & colleagues to wear a face-covering whilst visiting unless you are exempt or have a reasonable excuse. If you do not want to wear a face-covering, please remember you can always call to discuss delivery (Deliveries are being carried out under strict social distancing guidelines )
- **Space** – We're committed to providing the best possible service while keeping you and our colleagues safe. In the best interests of safety for everyone, we will continue to follow the two-meter social distancing measures wherever possible.

Our preference is for a card or contactless payment. However, we do offer customers the flexibility to pay with cash should they need to.

Our opening times are **Monday – Thursday**

7.30am – 5.00pm.

**Fridays** 9.00 am to 1.00 pm.

**Call – 01884 841302**

**We would like to thank you for your patience and cooperation in these difficult times.**

**Stay Safe & Well – Window Warehouse Devon**