Order Form

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<th>Count</th>
<th>Description</th>
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<td>Dial-A-Ride 10-ride Ticket Books @$10.00</td>
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Name
Street
City
Phone
Email

Please review policies on-line and initial below as applicable:

☐ I accept the terms of the program.

Mail with payment payable to Town of Acton:
MinuteVan Coordinator
c/o TransAction Associates Inc.
5 Wheeling Avenue, Woburn, MA 01801

For More Information on MinuteVan Services,

www.minutevan.net
978-844-6809

Shared ride van service around CrossTown Connect communities and to nearby locations.
A unique transportation service offered
by the Town of Acton and CrossTown Connect

- Book trips by calling the dispatcher at
  978-844-6809 or going online to
  www.minutevan.net

- Book your trip at least 24-hours in advance,
  the more notice you can give the more
  likely you will be able to get your preferred
  time.

- The service covers anywhere in Acton,
  Boxborough, Littleton, Maynard and
  medical facilities in Concord on a space-
  available basis.

- Children under age 12 may ride with an
  adult.

- Children aged 12—18 may ride alone with
  their parent’s permission (packet on-line at
  www.minutevan.net).

Program Overview

- Trips within the service area — $1/trip.

- For trips outside the service area please
  call the Dispatcher for availability and
  pricing.

- Vehicle operates Mon-Fri, 8:00 AM to
  11:00 AM and 12:15 PM to 6:15 PM,
  except on holidays.

We are happy to accommodate our
passengers.

- The van is equipped with a wheelchair
  lift

- Service animals are welcome on the
  vehicles to assist individuals with
  disabilities, they must remain on a
  leash/under full control of the owner at
  all times

- Any other specific requests can be
  discussed with the dispatcher.

Service operates Monday through Friday
with the exception of the
following holidays: New Year’s Day,
Martin Luther King Jr. Day, President’s Day,
Patriot’s Day, Memorial Day,
Independence Day, Labor Day, Columbus
Day, Thanksgiving and the day after, and
Christmas Day.

To Use the Service:

1. Order tickets using form on this brochure
   or purchase directly from the driver.

2. Under 18, parent/guardian completes
   permission packet before first use and
   updates annually (www.minutevan.net).

3. Book a trip or check availability by
   calling the dispatcher between 8:30 AM
   and 4:00 PM, or leaving a message to
   have your call returned.

4. You will get a confirmed time from the
   dispatcher (may be adjusted to
   accommodate all riders).

5. Be ready and watch for bus 15 minutes
   before the confirmed time. Please wait up
   to 15 minutes after the designated pick-up
   time to allow for traffic and delays,

6. Bring only what you can carry yourself.

7. All participants must be independent and
   cooperative, and know where they are
   going and why.

8. Cancellations must be made by 4:00 PM
   the day before the trip. A message can be
   left on the dispatch line at 978-844-6809.