



COVID-19 Response Update

Helping your patients get the records they need during this crisis can easily be managed with the support of RRS Medical. We are here for you!

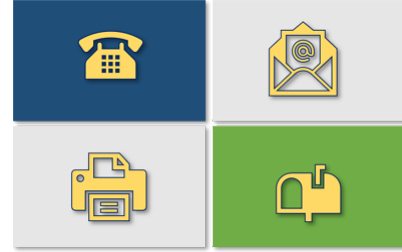
Below are three important steps you can take to ensure that all your requests will be accessed, processed, and delivered electronically – keeping you, your staff, and patients safe.

Things To Do:

1. Update your phone message to include the following language:

- a. If you are a patient and you would like to request your records, you can place your request electronically at rrsmedical.com/requestrecords. You may fax your request at 484-468-1247. If you do not have a request form, and you would like to get one, please email mrr@rrsmedical.com or go to www.rrsmedical.com/rrsrequest to download a form. If you have already requested a record, and you would like to check the status of that request, email us at status@rrsmedical.com

2. Add the following information and links to your website:



- a. Use one of the below convenient methods to request patient records:

Electronic: rrsmedical.com/rrsrequest

Email: mrr@rrsmedical.com

Fax: 484-468-1247

Mail: RRS Medical, 600 N. Jackson Street,
Suite 104, Media, PA 19063

3. Download the attached document that includes various methods to contact RRS Medical and post on your office or department door.

- a. PDF Download

Answering RRS Medical Client's Questions:

If you have any additional questions or if you want to discuss any of the above-suggested instructions, please feel free to contact us at management@rrsmedical.com or call directly at 484-468-1299, ext. 77.

RRS Medical, 600 N. Jackson Street, Suite 104, Media, PA 19063, USA,
484.468.1299