

User's QuickStart Guide

SentryPal®

Mobile Personal Emergency Response System



Cellular Network Status LED

YELLOW FAST BLINK (EVERY SECOND):

SentryPal is searching for the cellular network. It will store position updates and will communicate these locations when a cellular connection is established.

YELLOW SLOW BLINK (EVERY 3 SECONDS):

SentryPal is connected to a cellular network and is ready to place calls and send location information.

Power Status LED

OFF:

- Charging - full charge when in the cradle
- In use - battery is between 30% and 100%

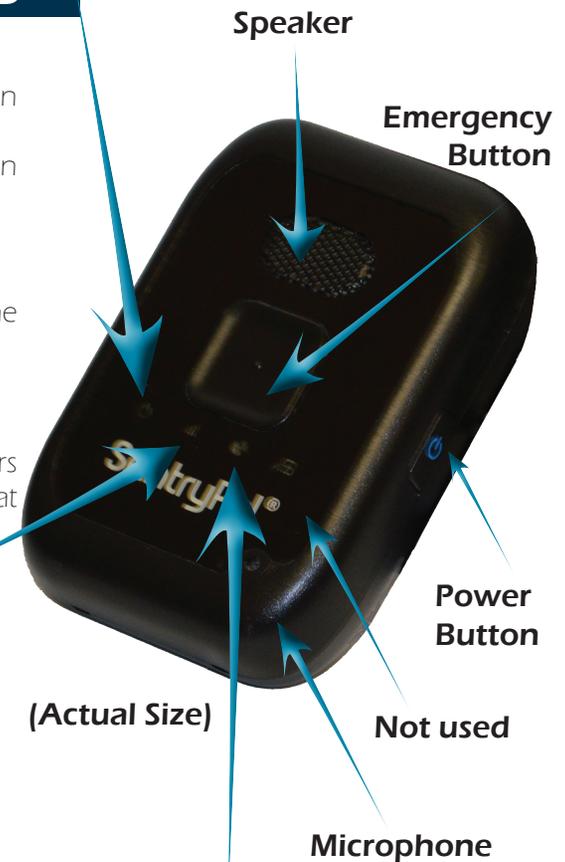
BLINKING YELLOW:

SentryPal is being charged in the cradle.

RED:

Battery power is low. This occurs when the battery capacity is at or below 30%.

LED Light Indicators



GPS Status LED

GREEN FAST BLINK (EVERY SECOND):

SentryPal is searching for location - handset needs a clear view of the sky for best accuracy. While searching - It will use its last know location.

GREEN SLOW BLINK (EVERY 3 SECONDS):

SentryPal has located itself and is tracking its location. Accuracy will improve each additional GPS satellite it can track.

Manufacturer's Disclaimers and Limited Warranty

COMMUNICATION AND RESPONSE LIMITATIONS: Purchaser acknowledges that signals pass through communication networks wholly beyond the control of The Manufacturer and are not maintained by The Manufacturer, and, therefore, The Manufacturer shall not be responsible for any equipment or communication failure which prevents transmission signals from reaching your contact list including emergency 911 operators or damages arising therefrom. Purchaser acknowledges that The Manufacturer provides no response to the System's equipment. The equipment is designed to communicate with the a central station of your choice and The Manufacturer is not and shall not be responsible for ambulance, police or other emergency response time or that any response will be provided by the central monitoring station.

TESTING AND SERVICE OF THIS EQUIPMENT: The equipment, once installed, are in the exclusive possession and control of the Purchaser, and it is Purchaser's sole responsibility to test the operation of equipment and request warranty service if the equipment is under warranty.

PURCHASER'S EXCLUSIVE REMEDY: Purchaser's exclusive remedy for The Manufacturer's default hereunder is to require The Manufacturer to repair or replace, at The Manufacturer's option, any equipment or part of the personal emergency alert system which is non-operational during The Manufacturer's warranty period.

LIMITATION OF LIABILITY: This equipment is not designed or guaranteed to prevent any loss or injury. This Limited Warranty and Disclaimer of Liability constitutes the terms of sale and use of the equipment, and if there should arise any liability on the part of The Manufacturer as a result of any cause whatsoever, regardless of whether or not such loss, damage, or personal injury was caused by or contributed to by The Manufacturer's negligence to any degree or failure to perform any obligation or strict products liability, such liability will be limited to an amount paid by the Purchaser to The Manufacturer for the product, or to the sum of \$350.00, whichever is greater. For warranty information, see your dealer for details.

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Charging Your SentryPal®

Before First Use:

Ensure a fully charged SentryPal upon receipt by docking it in the charging cradle prior to use. It may take 3 to 4 hours to ensure a full charge. The power LED will be yellow when charging and the power LED will turn OFF when fully charged. After fully charging the SentryPal, it should last 48 hours before requiring another charge.

Note: The SentryPal will automatically turn ON when placed in the charging cradle. This might take a few minutes depending on the status of the remaining battery charge.

Standard Settings:

- Automatic location updates every 55 minutes
- Automatic location updates every 5 minutes when the device is in EMERGENCY CALL mode

The SentryPal can experience extended battery standby times when in environments that have strong GPS coverage and good cellular coverage – typically more than 48 hours. Similarly, the SentryPal will have lower than expected battery standby time with either poor GPS coverage and / or poor cellular coverage.

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Power

Power ON: In order to turn the SentryPal “ON”, press and hold the power button for 3 seconds. The SentryPal will vibrate upon startup. Within 3 seconds of turning it on the Power LED light will flash RED and then GPS and Cellular LEDs will begin to flash which represent the SentryPal trying to connect to the GPS and cellular networks.

Power Off: In order to turn the device “OFF”, press and hold the power button for 3 seconds. The SentryPal will vibrate upon shutdown. Within 3 seconds of turning it off the Power LED light will flash RED and then within 10 seconds of turning it off the GPS and Cellular LED lights will begin to flash which represent the SentryPal trying to connect to the GPS and cellular networks prior to shutdown in order to update the last known location. When all lights are no longer flashing, the SentryPal will have shutdown.

Low Battery Notification: A low battery notice is sent when the SentryPal reaches 30% of its total battery capacity. This typically provides between 12 and 24 hours of notice prior to a forced shutdown of the device.

Note: If Contacts are setup to receive power ON/OFF events, then an email or text message will be sent to the designated contacts. If current location is unknown, the SentryPal will use the last known location for this notification.

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Emergency (EMERGENCY CALL) Button

To place an EMERGENCY CALL, press and hold the EMERGENCY CALL button for 3 seconds or until you feel the SentryPal vibrate.

At that point the SentryPal will do the following:

1. Connect to the GPS network and retrieve an updated location (if the GPS network is not available it may use the last known location)
2. Connect to the cellular network to send the EMERGENCY CALL notification
3. Begin to call the emergency operator at the central station

Once the emergency call is answered, the operator will begin speaking through the hands-free speakerphone. Talk normally and hold the SentryPal handset about 16” away from your mouth. (The speaker and microphone are very sensitive and should allow normal conversation from about 5 feet from the handset.)

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Ending Calls

The SentryPal allows you to END the call at any time by simply pushing the EMERGENCY CALL button again. This will disconnect the call immediately.

Note: Normally, the emergency operator will signal the SentryPal to hang-up and reset for the next emergency call. Normally, the user will not have to manually hang-up the handset.



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Troubleshooting

If you are having problems using your handset, please call your authorized dealer.