



CTANW Membership Meeting Agenda

Thursday, March 12, 2015

10:00a-2:00p

Bellevue, WA | Olympia, WA | Yakima, WA

MINUTES

1. Welcome & Introductions - **President Colleen Kuhn called the meeting to order at 10:00 am.**
2. CTANW Business
 - a. December 2014 Meeting Minutes – **It was moved, second, passed unanimously to approve the minutes as amended.**
 - b. Financials – **It was moved, second, passed unanimously to approve the financials.**
3. CTANW Progress Report – There was discussion regarding member services and outreach. CTANW has been working on improving the website and Digest. CTANW would like to receive input from members via a member survey. Tracks for the WSDOT conference are being worked on now. ACCT has a meeting on April 8th to work on best practices. CTANW tried out a new newsletter specific to Mobility Link to explore how people do their planning. CTANW is hosting the Mobility Management and Travel Trainers conference on March 31st.
4. CTANW Legislative – There was a discussion on the status of the committee and the budgeting issues salient to STANW members. Members have the opportunity to weigh in on issues and work with legislators. Karen Parkhurst is working with legislators to build relationships with members.
5. Updates
 - a. WSDOT – There was a discussion about WSDOT, funding, and grants.
 - b. Updates from Members – Members provided updates on issues, concerns and developments.
6. CTANW Planning
 - a. **CTANW**

Consider a survey to find what kind of needs come up from employee assistance program customers and employees.

Consider hosting monthly coffee meetings or friend gatherings for mutual need groups.

Support coordination of Council of Governments.
 - b. **Digest**

Consensus of members is that the digest is too long – consider fewer categories to make items easier to find. Categories might include: Meetings and Agenda, Calendars, Training Opportunities (for operators and the public).

Consider posting updates online and use more hyperlinks in the document.

Use more links pointed to outside content and resources.
 - c. **Membership Meetings**

Share the presentation at remote locations. Include a presentation by a local provider.

Consider inviting non-transportation local service groups.
 - d. **Education and Training**

Coordination of services, Outcomes/Performance Measurement, Aging Adult/Seniors (Dementia, Parkinsons), Rural Areas, Mental Health Issues (conference), Driver/Client Conflicts, Income Barriers, Veterans, Wheelchair Users, Emerging Technologies, Driver Requirements, PASS, Seniors and Transportation, ADA, Project Management, Mobility Device Securement, Escort Coordination Services, Special Needs for Children for Car Seats, Safety and Security, Cultural Diversity, Mental Health, Substance Abuse, Non-English Speaker Issues, Passenger Service (how do you work out health care and patient coordination, how do you work with the VA).
 - e. **ADA conference in Leavenworth**

Ryan Warner reported the Ask the Expert panel is available.

Donna Smith, Project Action, will be presenting from the FDA.

There was a discussion about the CTANW providing some financial support to help it work for more people. The agreement will require updating as changes take place.

7. Adjournment - **President Colleen Kuhn adjourned the meeting at 2 pm.**