

**Community Transportation Association of the Northwest** 120 State Ave. #303 | Olympia, WA 98501 | (360) 867-8847 | www.ctanw.org

"Promoting mobility options through collaboration, education and advocacy"

**CTANW Winter Membership Meeting 2017** Bellevue, Colville, Olympia, Yakima, Teleconference December 14, 2017 | 10:00-2:00 pm | Via Teleconference

## MINUTES

- 1) Call to Order Colleen Kuhn called the meeting to order at 10:01 am.
- 2) Introductions & Agency Updates What's Going on With Your Agency?
  - a. People for People gave an update to the members of CTANW with what is going on in their agencies. People for People have been working on their Mobility Summit and holding public forums.
  - b. Shirley Allen from Mercy Transportation gave an update to CTANW members. Shirley Allen suggested that CTANW should take a stance against the DOT tax. Colleen suggested putting the DOT tax on the agenda for the March membership meeting when representatives from DOT could present to CTANW membership.
  - c. Northwest regional gave an update to the CTANW membership and they have just received their council behavior health organization in Snohomish. The Northwest regional signed their four year contract with transportation drivers. Northwest regional has also added two new service providers for Whatcom County. Ryan asked Ally Horley if they could share the formula that Northwest regional uses as possible resource for CTANW.
  - d. Northwest Transportation Coalition has been working on updating the website, modeling off the Snohomish County transportation survey to find the gaps in the transportation, and rebuilding the Northwest Transportation Coalition. CTANW could use the different jurisdictions from counties, and questions these surveys use as a resource. There is difficulty in being able to use the human service survey as a resource because it has limited questions.
  - e. Healthcare Authority (HCA) Stacey and Steven gave an update to the CTANW regarding the Healthcare department.
  - f. Stacy from Hopelink gave an update to CTANW members regarding her concern for hire mile travel tax. She also discussed her concern about the standardizing contracts with the subcontractors. Colleen explained that brokers fulfill the law requirements, but there are some variants that each individual broker gets to decide. Some examples would be the rate schedule, inspections of vehicles, and different levels of training qualifications. The membership discussed the problem of different brokers of transportation coordinating transportation needs over different regions. Shirley suggested that one of the issues could be fixed by adding technology and that that could update the systems of communication. However, the communication technology would need to be funded by a grant.
  - g. Colleen is the Executive Director from Human Service Council in Vancouver, Washington. Colleen updated the membership about receiving a grant for technical assistance, there new educational opportunities, and holding a two-day summit in Five County area. The two-day summit provided an opportunity for the transportation of the Southwest Washington Region to develop a vision.



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- h. Janet from WTA Whatcom County gave an update to CTANW membership. WTA Whatcom County also received a grant from the Easter seals. They have been working on the creating a new north county routes.
- 3) Updates from Partners
  - a. CTAA updates Silas Grant discussed the Liberty Mobility Project to the CTANW membership. The Liberty Mobility project is a TMC technology and its greatest successes have been in the rural areas. They build a 24 hour call-center and its main focus is organizing rides. The vision is to bridge the gap of the transportation and even incorporates Lyft and Uber. Liberty Mobility is a technology platform that is now in seventeen states. Silas Grant is hosting a Mobility Summit to help understand where the gaps are in his community. The membership discussed some of the benefits of using TMC technology. *Ryan will forward the link webinar with the Liberty Mobility Project to the rest of the CTANW membership*.
  - b. WSDOT Linda Howel is developing a training webinar for best practices process outreach and trainings. Linda will send out a survey to find what to include in the webinar and it should be ready to send out by the end of January. Linda Howel also discussed the Grant Policy Advisory Committee (GPAC) it is a document will be sent and it will include what they learned and their next steps.
  - c. HCA Health Care Authority (HCA) Sue is the new director. The management care department is moving toward full integration by 2020. Ambulance Transportation beginning January 1, 2018 is moving out of the Health Care Authority management care department. Nancy Height is the program manager of the Ambulance Transportation. Colleen shared some positive feedback from the Southwest Washington region and how full integration has impacted the community. The membership discussed that there are no regulations or required trainings in Washington State for stretcher transport.
- 4) CTANW Updates
  - a. Programs & Services Ryan Acker updated the membership about partnerships in different counties. For Hire group has moved to quarterly meeting and has been working on driver trainings. The Mobility Meeting Travel group meets once a quarter and travels to various locations to experience different transportation miles. CTANW has been developing a statewide mobility platform that is scheduled to launch on March 8<sup>th</sup>. Colleen discussed the possibility of getting a better representation of smaller providers at the for-hire group meeting. The Summit is taking place at Hood River, OR on March 7<sup>th</sup>-9<sup>th</sup>.
  - b. Questions from Members
  - c. Training Requests
- 5) CTANW Business
  - a. Minutes It was moved, second, passed unanimously to approve the minutes as presented.
  - b. Financial Report Ryan updated the membership with a balanced budget. The current financial health is the same as it has been. **It was moved, second, passed unanimously to approve the financials as presented.**



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- 6) CTANW Member Session (Vote Required)
  - a. 2018 Advocacy Platform CTANW wants to develop a platform that will be available to legislatures on their website. The membership wanted to add funding dedicated to industry standing driver training for staff of Senior Centers, Nursing Homes, and Adult Family Homes. The membership defined specialized transportation as any provider to passengers with disabilities for the HOV lanes. The membership discussed the possibility of taking a stand on the DOT tax for the next year. Consensus was to organize a presentation for the tax at the next membership meeting in March. Colleen will send the information of the presenters from the Transportation Improvement Board to Ryan and get a presenter on the tax on at the next membership meeting. Jane will send updates on the Accessible infrastructure platform regarding the Advocacy platform with amended changes. (Amendments: The membership defined specialized transportation as any provider to passengers with disabilities for the HOV lanes. Jane will send updates on the Advocacy platform.)
  - b. 2018 CTANW Initiatives CTANW wants to present an initiative to the legislature so they know that CTANW is working on this issue. CTANW has explored the options of special driver's licenses, and a centralized vehicle inspection group. The membership discussed the CTANW Initiatives and its impact on public transportation and private transportation. The public transportation has a huge amount of trainings that are already in place that are standardized. Private transportations don't have the budget for what the CTANW initiatives would cost the providers to fund. The membership discussed how the private for hire group's narrow view and even though they give RCW group a voice. The private for hire group could host a number of forums to try and gather a greater breadth of sides of groups impacted. Moving forward Ryan will document this conversation in a letter and make the issues that private, public, and volunteer organizations have voiced known to the CTANW board and then to the membership. Once the letter has been approved by the membership, then CTANW will present it to the legislature.
  - c. It was moved, second, passed with two opposed to table the action item number one industry standards and be replaced with a letter that Ryan Acker will write by January 31<sup>st</sup>, and it will outline the issues that are present and have been discussed at the meeting. Ryan will draft a letter to bring to the board for review and then it will be sent back to membership for approval.
  - d. It was moved, second, passed with one abstention to approve the Volunteer Driver Program Funding for Dispatch Software/Other Technologies.
  - e. GPAC Letter from CTANW –Ryan will draft a GPAC Letter from CTANW to WSDOT. It was moved, second, passed to authorize Ryan to draft a letter for membership review once we have all the information.
  - f. HOV Lanes and following-up with actions taken last year. The specialized transportation was defined as all of the above. The membership noted that TMC wasn't listed. **It was moved**,



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second, passed to approve the HOV Lanes letter from CTANW to Committee with one abstention.

- g. Promote Funding and supporting signals, signs, and crosswalk Colleen made a motion to remove action number five from the action items. It was moved, second, passed to remove action item five from the action items. Jane is willing to help work out the language with Ryan regarding the Promote/ Secure Funding for Industry Standards Projects to address signals, signs, and crosswalks.
- 7) CTANW Membership Session (Input)
  - a. Insurance Program CTANW has been working towards exploring an insurance program. Ryan updated the membership about some of the exploratory research. CTANW has a proposal for insurance for non-emergency vehicles. CTANW needs to decide whether to pursue this insurance program.
  - b. CTANW Membership Outreach The membership committee has been working to reach out to potential members. Ryan asked the membership to email any possible new member contact information to his email or OrgSupport.
  - c. CTANW Member Benefits
  - d. Membership Committee
- 8) Adjournment The meeting was adjourned at 1:59 pm.