# June 2017 Steering Committee Meeting

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AGENDA

• Call to Order – Daphne Lemelle
  a) Roll Call – Marilynn Kindell

• Approval of Minutes – Daphne Lemelle
  a) May 2017 CoC Steering Committee Meeting

• Lead Agency Report -- Add to official minutes

• Old Business
  a) Chronically Homeless Housing Initiative – Eva Thibaudeau
  b) Sub-population updates (as presented to Funders Together to End Homelessness) – Eva Thibaudeau
  c) FY 2017 NOFA – Eva Thibaudeau
     • System Performance Outcomes

• New Business
  a) System performance electronic dashboard preview – Eva Thibaudeau
  b) 2017 Point in Time Results – Eva Thibaudeau

• Announcements
  a) National Alliance to End Homeless National Conference July 16-19, 2017

• Public Comments

• Adjournment
Steering Committee Meeting

May 11, 2017

Minutes

Present:

Tory Gunsolley (Houston Housing Authority), Marilynn Kindell (Ft Bend County Community Development), Daphne Lemelle (Harris County Community Services Dept.), Gregory Pate (Provider Representative), Gerald Eckert (Provider Representative), Deiko Taylor (Consumer Representative), Mike Temple (Houston Galveston Area Council), Joanne Ducharme (Montgomery County Community Development), Kim Kornmayer (The Harris Center), Laura Marsh (Michael E. DeBakey, VA Medical Center), Eva Thibaudeau (Lead Agency Staff).

Absent:

Horace Allison (Harris County Housing Authority), Karl Erickson (Consumer Representative), Heather Garza (City of Pasadena, Community Development), Tom McCasland (City of Houston Housing and Community Development Department), Kelli King-Jackson (Simmons Foundation).

The meeting of the Continuum of Care (CoC) Steering Committee was held on May 11, 2017 at 2000 Crawford St., Suite 700, pursuant to proper notification of all Steering Committee members.

Welcome and Introductions
Lemelle called the meeting to order at 3:30 pm. Kindell conducted roll call and noted there was a quorum.

Approval of Minutes
The minutes from the April CoC Steering Committee meeting were presented. Lemelle called for a motion to approve the April minutes as presented. Gunsolley motioned, Kindell seconded.

The minutes were approved.

Lead Agency Report
The Lead Agency Report was presented by Thibaudeau and added to the official minutes.
Old Business

- **FY2017 NOFA Scoring** - Thibaudeau presented the updated Scoring Tool. Howard recommended one change in PSH. Exits into permanent housing shouldn’t get full points unless at 85%. No points under 85% in order to align with HUD outcome measures. Kindell made a motion to accept the proposed update and Gunsolley seconded it. The new updated scoring tool was approved with no “nay’s.”

- **TH/PH-RRH Memo: Re-allocation Policy (Resolution 5.2017)** Eckert made a motion and, Gunsolley seconded it (with specific language that family separation is not allowed in this component type).

- **Income Now** – See meeting documents

New Business

- **Meaningful Change Campaign** – Mayor announced he is encouraging people to give to organizations to help end homelessness rather than waste it. Billboards are going up and PSA spots. Billboards will direct to The Way Home for donations and information.

Announcements
Second Quarter Provider Input Forum is scheduled May 23, 2017 at 8410 Lantern Point

Public Comments
Will Randall, Citizen of Houston- wanted to know about The Way Home Fund and PSH fund.

Adjournment
Upon approval, the meeting was adjourned at 4:13 pm.

Respectfully Submitted, Approved,

________________________    __________________________
Marilynn Kindell, Secretary    Daphne Lemelle, Chairman

_____________________    _____________________
Date       Date
A. Networks, Initiatives and Affinity Groups
   a. CoC Provider Input Forum
      i. The Second Quarter Provider Input Forum was conducted on Tuesday May 23, 2017 at 8410 Lantern Point and included a review of the disaster communications plan and system performance measures.
   b. CoC Consumer Input Forum
      i. The Spring Consumer Input Forum was conducted in April comprised of four focus groups on evaluating the Income Now initiative. Groups convened on April 7, 27, and 28. A fifth group will be convened and a broad distribution outcomes and satisfaction survey is being designed to help evaluate Income Now.
   c. Housing Houston’s Heroes
      i. The SSVF workgroup meets the second Thursday Monthly from 11am-12:30pm.
   d. Youth/Young Adult Workgroup Group
      i. Coalition for the Homeless conducted a YYA Workgroup for all CoC youth providers.
      ii. Coalition staff continue to work with consultants to complete a youth and young adult system map.
   e. RRH Workgroup
      i. The RRH Expansion Workgroup meets twice a month. The Project Manager conducts a monthly staffing with each team and facilities a Peer Group for the Case Managers.
      ii. The FAI/CMI meeting is conducted Tuesdays from 11:30 to 12:30 pm.
      iii. The ESG Funders workgroup meets monthly and is comprised of Cities of Houston and Pasadena, Counties of Fort Bend and Harris and the CoC Lead Agency representing the CoC.
      iv. The YA RRH workgroup orientation was on April 18, 2017. Referrals for the program have begun and workgroup is meeting weekly.
      v. The Singles RRH workgroup began implementation and meets weekly.
   f. HMIS & Coordinated Access
      i. The Coordinated Access workgroup continues to meet as needed.
      ii. The Permanent Supportive Housing Workgroup meets as needed.
      iii. The HMIS Team continues to work with providers regarding the APR changes.
      iv. System Performance Measures were submitted to HDX on May 31, 2017.
   g. Income Now Workgroups
      i. The SOAR Workgroup meets bi-monthly and will convene on June 22nd with expansion of members to include Montgomery County and Fort Bend County providers.
      ii. The SOAR transition team meets bi-weekly to monitor and implement Coordinate Access work flow.
      iii. The Income Now Workforce Transition team meets monthly on 2nd Tuesdays from 11:30 AM to 12:30 PM.
iv. Income Now was selected for presentation at the 2017 National Conference on Ending Homelessness in July.

h. CoC Regional Workgroups – The CoC regional team meets weekly from 10:30 to 12:00 on Wednesdays.
   i. Fort Bend County
      1. Led presentation on Coordinated Access for Fort Bend ISD Social Workers.
      2. Tour Second Mile Ministries and discussed coordination with the agency’s homeless outreach program.
      3. Provided onsite assessments at Fort Bend County Public Defender’s Office and Fort Bend United Way, resulting in two reassessments and one referral to permanent supportive housing for a young adult.
      4. Led Quarterly United Way Fort Bend Homeless Network Meeting to discuss on-site assessments and to develop a Homeless Prevention Workgroup.
      5. Completed Fred Pryor’s Fundamentals of Project Management training.
      6. Continued attendance at monthly meetings including local city councils, Fort Bend Chamber Network Nites, and Fort Bend Commissioners Court Meetings, Fort Bend Connect and Fort Bend Veterans Association.
   ii. Montgomery County
      1. Gary Grier, Senior Project Manager, spent the day in Conroe on May 18. The lead agency provided PSH coaching for new VOA’s new case managers in Conroe. We were given a personal tour of the new Salvation Army Shelter in Conroe that will open the end of June with 72 bed capacity for both singles and families. After meetings with two providers, Angel Reach and MCYS, the project manager for Conroe, Nancy Heintz, led the Montgomery County Coalition meeting.
      2. Facilitated the Coalition for the Homeless at the Montgomery County Homeless Coalition May meeting. CFTH project management facilitated the meeting that day in the absence of the Coalition president and was able to give updates on the work of The Way Home. The senior project manager commented briefly on the transition progress with Income Now.
      3. Attended the Montgomery County Housing Authority Board meeting on May 10.
      4. Continued referrals from agencies for clients in need of CA assessments. We have assessed 21 people through these referrals.
      5. Giving support to VOA as they work to fill their 40 units for their PSH grant
      6. Two learning opportunities for May:
         a. Attended Social Justice Lecture Series at University of Houston to hear Matthew Desmond speak
         b. Attended 2 day Pryor Training for Project Management

B. Other CoC Items
   a. The SOAR workgroup was featured in two articles national distributed by SOARworks including a success story on successfully housing a chronically homeless gentleman and obtaining approved SSI/Medicaid benefits within five weeks.
   b. The Downtown Transition meetings are now occurring as needed.
   c. The Landlord Marketing Workgroup is working to identify new properties to participate in The Way Home programs. The group is targeting companies with large portfolios,
class C & D, and with occupancy issues (vacancy rates of 12% or higher). The group is also planning a legal seminar for July, to be hosted and sponsored by the Houston Apartment Association.

d. The Second Quarter Case Management Resource Exchange convened on June 1st with over sixty case managers and PSH operators in attendance including representatives from HMOs and Health Care Providers. The interactive networking event included robust problem solving discussions for ending chronic homelessness.

e. The PIT numbers were released in May 2017. Results show a 58% decrease in homelessness since 2012. The full Executive Summary can be found on the Coalition’s website www.homelesshouston.org.

f. The Workgroup on Ending Chronic Homelessness will begin meeting weekly again with all PSH providers and system CA Navigators. This will continue the Mayor’s Challenge to house 500 clients by September 2017. So far the total number of clients housed from April – May 2017 is 215.
Updates by Sub-Population (as of June 1, 2017)

**Seniors**
- Research shows that persons experiencing long-term homelessness show health problems associated with an age cohort 15 years older
- Twenty-two (22) individuals on Permanent Supportive Housing (PSH) waiting list ages 62+
- Oldest person on PSH wait list is 73 years old
- One-hundred and twenty-nine (129) individuals on the PSH waiting list are 55+
- Relevant issues:
  - Dementia
  - Need for higher level of care than independent living (strains the medical respite program)
  - Not old enough to qualify for Medicare but experiencing medical issues associated with advanced age
  - Citizenship status

**Youth and Young Adults**
- Young Adult (YA) Rapid Re-Housing (RRH) fully-staffed
- Zero (0) young adults on the PSH waiting list
- Eighty-two (82) young adults on the RRH waiting list
- System map available in June 2017

**Families**
- RRH is intervention
- 80% exit to permanent housing
- Extreme poverty and lack of safe, affordable housing are major problems
- Star of Hope and The Women’s Home

**Singles, Not Disabled**
- Vast majority of persons experiencing homelessness
- Limited housing resources available
- Difficulty obtaining employment due to criminal history or little work history
- Even with employment, don’t make enough for mainstream rentals – use bunk houses/worker hostels
- Income Now Initiative

**Chronically Homeless**
- 426 persons on the waiting list for PSH
- Goal is to house 300+ in the next five months
- SOAR project ramping up
- Supported Employment planning
Preliminary System Performance Measures

Exits to PSH & RRH

<table>
<thead>
<tr>
<th>Category</th>
<th>FY2015</th>
<th>FY2016</th>
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<tbody>
<tr>
<td>SO-All Exits</td>
<td>923</td>
<td>3,535</td>
</tr>
<tr>
<td>SO-Exits to PH</td>
<td>104</td>
<td>513</td>
</tr>
<tr>
<td>SO-Not Reported</td>
<td>649</td>
<td>2,957</td>
</tr>
<tr>
<td>ES/TH/PH-All Exits</td>
<td>6795</td>
<td>12,320</td>
</tr>
<tr>
<td>ES/TH/PH-Exits to PH</td>
<td>3,391</td>
<td>3,576</td>
</tr>
<tr>
<td>EX/TH/PH-Not Reported</td>
<td>3,904</td>
<td>8,744</td>
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FY2015 vs FY2016
% Successful Exits to PSH & RRH

**FY2015**
- SO = 30%
- ES/TH/PH = 50%

**FY2016**
- SO = 16%
- ES/TH/PH = 29%
Change in Income for System Stayers

- **Non-Employment Income**
  - FY2016: 131
  - FY2015: 128

- **Earned Income**
  - FY2016: 84
  - FY2015: 52

- **All Stayers**
  - FY2016: 906
  - FY2015: 739

The Way Home
% Increase in Income

FY2015
- Stayers Earned = 7%
- Stayers Non = 17%
- Leavers Earned = 31%
- Leavers Non = 22%

FY2016
- Stayers Earned = 9%
- Stayers Non = 14%
- Leavers Earned = 32%
- Leavers Non = 16%
Change in Income for System Leavers

- **Non-Employment Income**
  - FY2015: 221
  - FY2016: 142

- **Earned Income**
  - FY2015: 308
  - FY2016: 292

- **All Leavers**
  - FY2015: 990
  - FY2016: 909

**Notes:**
- Earned Income includes wages, salaries, and other income from employment.
- Non-Employment Income includes social security, government assistance, and other non-employment income.
- The change in income from FY2015 to FY2016 shows a decrease in non-employment income and an increase in earned income and overall income for all leavers.
Changes from 2015 - 2016

Added from MoCo

- 11 ES
- 5 TH
- 7 SO
- 7 RRH
- 7 PSH

HMIS

- 3 Programs converted from TH to ES
- Auto exits