June 2019 Steering Committee Meeting

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I. Introductions and Roll Call for Quorum

II. Adopt Agenda

III. Approve Minutes from the May 2019 Steering Committee Meeting

IV. Approve Existing Governance Charter with Track Changes (Eva Thibaudeau)

V. CoC 5-Year Plan
   A. HUD T.A. Assistance (Eva Thibaudeau)
   B. Facilitated Retreat for Steering Committee (Jessica Preheim)
      1. Time & Date (Action Required)
      2. Facilitators
      3. Topics
      4. Invited Guests

VI. FY2019 NOFA Scoring Review & Improvement Strategies (Eva Thibaudeau)
   A. Results and Scoring
      1. Areas of Concern
      2. Lowest Scoring Topics
      3. Written Plan for Improvement
      4. Current DATA:
         a. Improvement Areas
         b. Weakness Areas
   B. Update on FY2020 NOFA (Concetta Scerbo)
      1. Housing Innovations Feedback on FY18 CoC Consolidated Application

VII. Discussion of Additional At Large Members (Daphne Lemelle)

VIII. Redesign CFTH Operational Model (Mike Nichols)
   A. Process Review (Katy Bacon)

IX. Reports and Dashboards
   A. Lead Agency Report

X. Program Update
   A. Encampment Update
      1. H3/Triage Program
      2. Project Structure
      3. Work with Houston Housing Authority
      4. Navigation Center
   B. Review of Funding Gaps
      1. Transition of Rental Funds to Service Funds
      2. Review of 1115 Waiver Replacement
   C. TDHCA Application (Concetta Scerbo)
   D. Role of Rapid Re-Housing & Permanent Supportive Housing (James Gonzalez and Ana Rausch)
   E. What is System Role in Advocating for Respite Care
   F. What is System Role in Supporting Worker Dorms
   G. What is System Role in Advocating for Discharge Plans for TDC, Harris Jail, Hospitals, and HCPC
XI. Data and System (Ana Rausch)
   - Data Policy
   - Review of 2019 PIT Count
   - Use of Other Data
   - Dashboard & Trending

XII. Next Meetings
   A. Dates: July 11, August 8
   B. Topics for Next Meeting

XIII. CFTH Lead Agency Required Expertise & Capabilities (Capacity building for Housing and Services, Legal, Governance, Research, Finance, Compliance?)
Steering Committee Meeting

May 9, 2019

Minutes

Present:
Marilynn Kindell (Ft Bend County Community Development), Preston Witt (Provider Representative), Mike Temple (Houston Galveston Area Council), Eva Thibaudeau (Lead Agency Staff), Melissa Quijano (City of Pasadena), Horace Allison (Harris County Housing Authority), Laura Marsh (Michael E. DeBakey, VA Medical Center), Tom McCasland (City of Houston Housing and Community Development Department), Sharon Zachary (Provider Representative), Tori Gunsoley (Houston Housing Authority), Joanne Ducharme (Montgomery County Community Development), Kim Kommayer (The Harris Center), Daphne Lemelle (Harris County Community Services Dept.).

Absent:
Deiko Taylor (Consumer Representative), Don Titcombe (Rockwell Fund Inc.)

The meeting of the Continuum of Care (CoC) Steering Committee was held on May 9, 2019 at 2000 Crawford St., Suite 700, pursuant to proper notification of all Steering Committee members.

Welcome and Introductions
Temple called the meeting to order at 3:36 pm. Kindell conducted roll call and noted there was a quorum.

Approval of Minutes
The minutes from the February CoC Steering Committee meeting were presented. Lemelle motioned, Kindell seconded, for the February minutes.

The minutes were approved.

Lead Agency Report
The Lead Agency Report was presented by Thibaudeau and added to the official minutes.

Old Business
- CoC & Lead Agency Responsibilities- Mike Nichols asks CoC SC members if this is new information or known previously. Gunsoley, Lemelle, Kindell, McCasland, Marsh weigh in that this history and charge is understood. The responsibilities of the Lead Agency were addressed as, Agenda and Materials due 7 days in advance. Data Research – Lemelle requests regular dashboards on CoC progress. Thibaudeau shares that HMIS Team is working on standardized policies for data sharing to reduce confusion about various data reports currently produced for City, County, ESG Funder, Workgroups, Communications, Mayor’s office, VA, HUD reports, System Performance Measures, City and County reports, provider data requests, CoC NOFA, etc…. Lemelle reiterates that standardized dashboards for CoC SC need to take precedence in order to inform decisions.

New Business
- CoC Steering Committee Membership- Proposing a change to the governance charter to 3 additional seats. Nichols requested that a membership subcommittee recruitment for these seats. For the purposes of meeting/voting quorum bylaws should be amended to disallow vacant seats. Lemelle, McCasland and Temple agree to be part of the Steering Committee membership nomination committee. Discussion
regarding additional seats on the Steering Committee. The resolution for this was presented, Gunsonley made a motion, and Marsh seconded it. The resolution was approved. Request for Lead Agency to send out existing Governance Charter to all CoC Steering Committee members to review and recommend updates as part of annual review.

- **Discussion regarding Resolution #2 to process to develop 5-year plan** - Kindell made a motion and Quijano seconded it. Why now? CoC Steering Committee approved a charge to the Lead Agency to move forward on Action Planning with CoC stakeholder input during February 2019 meeting. This reinforces that charge to include any HUD-funded guidance and technical assistance. What is different now in the homelessness environment as compared to 2012? In 2018 USICH announced the new federal plan, Home Together. The Way Home responded by hosting a community state of homelessness breakfast for stakeholders in May 2018 with USICH regional representative, Bob Pulster. Talked about Fall Community Conversation in November 2018 with USICH ED, Matthew Doherty and Bob Pulster, along with NAEH CEO/President, Nan Roman to seek stakeholder input for 2020 and beyond planning. CoC Steering Committee voted in Feb 2019 that we would move on creating a framework for 5-year action-oriented plan. Ensure the steering committee gets a plan from the lead agency when it is completed. Motion Gunsonley and 2nd Kindell.

- **Discussion regarding Resolution #3 to resume monthly CoC Steering Committee Meetings** - Lemelle and Gunsonley share hesitation about time commitment if when actionable items are not on agenda. Kindell and Quijano present concerns about Fort Bend County and Montgomery County members and stakeholders traveling for meeting. The resolution was decided to be tabled for now. Zachary made a motion, and Marsh seconded. This was approved to be tabled.

- **Facilitated Retreat for Steering Committee** - Focus: 5-year Plan: sustainability, functioning oversight infrastructure, action orientated, identification of gaps, intentional connections, mainstream partners, and elevation of transparent data driven decision making. Facilitator TBD. Date and time TBD. Steering Committee members prefer weekday morning time for meeting.

- **FY2019 CoC NOFA Action Items** - NOFA ranking/scoring overview. There was a discussion regarding the resolution to adopt the new CoC NOFA ranking/scoring tool. Marsh made a motion, and Gunsonley seconded. The resolution was approved.

**Announcements**

- Next meeting Thursday, June 13, 2019.

**Adjournment**

Upon approval, the meeting was adjourned at 5:20 pm.

Respectfully Submitted,

__________________________________________
Marilynn Kindell, Secretary

Approved,

__________________________________________
Mike Temple, Chairman

Date

Date
The Way Home Continuum of Care Charter

1. Purpose of the Charter

This Charter sets out the composition, roles, responsibilities and committee structure of The Way Home Continuum of Care (CoC) whose jurisdiction includes the Houston, Pasadena, Conroe/Harris, Fort Bend, Montgomery Counties.

2. Purpose of the Continuum of Care

The purpose of the Houston/Harris County Continuum of Care is to create a collaborative, inclusive, community-based process and approach to planning for and managing homeless assistance resources and programs effectively and efficiently to end homelessness in the jurisdiction as specified in Department of Housing and Urban Development, 24 CFR Part 578, Homeless Emergency Assistance and Rapid Transition to Housing: Continuum of Care Program.

3. CoC Steering Committee
   A. Roles and Responsibilities of Steering Committee

   The CoC Steering Committee is the lead decision-making body responsible for managing community planning, coordination and evaluation to ensure that the system of homeless services and housing rapidly ends people's homelessness permanently. This includes planning for the use of U.S. Department of Housing and Urban Development HEARTH CoC resources and coordinating these funds with other relevant resources in the jurisdiction.

   Specific responsibilities include:
   • Providing overall direction and leadership of the process;
   • Making all formal decisions of the CoC;
   • Leading strategic planning and goal-setting;
   • Aligning and coordinating CoC and other homeless assistance and mainstream resources;
   • Ensuring the availability of data for planning;
   • Establishing priorities for and making recommendations to HUD about the allocation of CoC resources;
   • Establishing system and program outcomes for evaluation purposes;
   • Monitoring and evaluating both system wide and individual program performance on established goals;
   • Receiving reports and recommendations from sub-committees and task groups;
   • Establishing sub-committees and task groups as needed to perform CoC functions;
   • Selecting the lead support agency and HMIS administrator;
   • Entering into all contracts and MOUs on behalf of the CoC;
   • Monitoring performance under these contracts; and
   • Distributing official communications from the CoC.
B. Members of the Steering Committee
The membership of the Steering Committee consists of up to 19 designated seats as outlined below. Each Steering Committee member must have the fiscal and program authority of the organization they represent.

- City of Houston Housing and Community Development
- Harris County Community Services Division
- City of Houston Public Housing Authority
- Harris County Public Housing Authority
- Fort Bend Community Development Department
- Pasadena Community Development Department
- Montgomery County Community Development Department
- Conroe Community Development Department
- Two Service or Housing Provider Representatives
- Two Consumer Representatives
- Local Non-Governmental Funded Representative
- Seven At-large Representatives from Public/Government/Academic Organizations/Key Stakeholders
(e.g., Health, Mental Health, Veterans Administration, Workforce Investment Board, University, Faith, Business etc.)

C. Selection of Steering Committee Members
- Each Steering Committee member that is a named organization or jurisdiction selects or appoints its representative(s) to the committee.
- Provider representatives are selected by the CoC Provider Forum.
- Consumer representatives are selected from the Community Input Forum participants. These representatives may be receiving services from agencies funded through the Continuum of Care process.
- Local Non-Governmental Funders representatives nominated and confirmed by the Steering Committee.
- At-large representatives are selected by a vote of the members of the Steering Committee.
- The Steering Committee can add new members by a majority vote of the existing members.

D. Terms
- For those members who represent a government department or organization, that person may serve as long as they continue to hold the same job/position.
- For those members who represent a segment of the population or a named organization, the term of office is two years. These members may serve up to three consecutive terms.
- A member may be reelected to the Steering Committee after a period of twelve (12) months of non-service.
The Way Home

- A term year is a calendar year, January through December.
- Members that fail to attend regularly scheduled meetings shall be subject to removal from the Steering Committee by vote of the Committee if they attend less than 75% of meetings. The Steering Committee will require the appointing and electing agencies to appoint a substitute in the event of the removal of a member of the Steering Committee.

E. Steering Committee Meetings, Quorum and Voting

- The Steering Committee shall meet no less frequently than every quarter.
- A quorum will be one-half plus one of the seats on the Steering Committee. In the event that all seats are not filled at any given time, a quorum will be one-half plus one of the total number of seats filled.
- The vote of a majority of members present (either in person or via virtual meeting technology) and voting at a meeting at which a quorum is present is enough to constitute an act of the Steering Committee.

F. Conflicts of Interest

Steering Committee members with actual or perceived conflicts of interest must identify them as they arise. Individuals with a conflict of interest may participate in all discussion but should abstain from voting on any issue in which they may have a conflict. No member of the Steering Committee shall vote upon any matter which shall have a direct financial bearing on the organization that the member represents or sits as a board member on the organization. This includes all decisions with respect to funding, awarding contracts, and implementing corrective actions.

G. Compensation of Members

Steering Committee members will receive no compensation for their duties. They may receive direct expense reimbursement for any expenses incurred for activities directed by the Steering Committee. Consumer Representatives will be reimbursed for travel and meeting time.

H. Officers of the Steering Committee

There will be three officers of the Steering Committee – Chair, Vice Chair and Secretary. These positions will be recommended by the Nominating Committee and approved by the Steering Committee. Each officer will have a one year term with an optional additional one year renewal. Renewal options will be recommended by the Nominating Committee.

- Chair – The Chair will preside at all meetings of the Steering Committee. Subject to the direction of the Steering Committee, the Chair shall give oversight to the development of policies and execution of the policies and programs of the Continuum of Care. The Chair will perform other duties prescribed by the Steering Committee and all duties incident to the office of Chair of the Steering Committee.
- Vice Chair – The Vice Chair will preside over meetings of the Steering Committee in the absence of the Chairman and assist the Chair and the Steering Committee on matters as may be requested from time to time.
The Way Home

• Secretary – The Secretary will (or delegate to another) give all notices of meeting dates, times and locations, take minutes of the meetings and keep the minutes as part of the corporate records. The Secretary will perform duties incident to the office of the Secretary and such other duties as may be assigned by the Chair or Steering Committee.

I. Standing Committees
The Chair may establish standing committees as may be necessary to conduct the business of the Steering Committee. The Chair shall appoint the members of each committee established. The current standing committee is the Nominations Committee. No standing committee has the authority to act on behalf of the Corporation beyond duties described in the following sections.

• Nominations Committee Duties:
  o Recommend members to fill the positions of:
    • Seven At-large Representatives from Public/Government/Academic Organizations/Key Stakeholders (e.g., Health, Mental Health, Veterans Administration, School District, Workforce Development Board, University, Criminal Justice, Business, Faith Community etc.)
  o Recommend a slate of officers annually.

4. Organization of the CoC

The Continuum of Care is comprised of several volunteer committees and task workgroups which have various roles and responsibilities. These committees/groups include but are not limited to the following:

• CoC Provider Forum
  • The CoC Provider Forum is the primary policy, input and planning group for the CoC provider community. Members of the CoC Provider Forum will include all homeless service provider agencies (see CoC Membership Policy in The Way Home Guidebook and Policies & Procedures). Participation in the CoC Provider Forum is vital to the CoC planning process.
  • The CoC Provider Forum shall elect the two service or housing provider representatives to the Steering Committee. These elected representatives will be the intermediary between the Steering Committee and the provider community.
  • The CoC Provider Forum will convene no less than quarterly and may convene for special meetings when needed.
  • The CoC Provider Forum will review the annual update to the CoC Charter.

• Consumer Input Forum
The Consumer Input Forum is the primary vehicle through which the CoC gathers input from the consumer population. Members of the Consumer Input Forum will include those currently experiencing homelessness and those who have formerly experienced homelessness.

The two consumer representatives to the CoC Steering Committee will be selected from participants in the Consumer Input Forums and/or nominations from partner agencies employing/working with persons with lived experience. These representatives, in cooperation with the Lead Agency, will convene forums no less than twice a year to gather input to inform the CoC Steering Committee in their decision-making.

HMIS Forum

The Houston/Harris County HMIS will conduct quarterly HMIS Forums open to the public and specifically participating agency HMIS users and managers. The Forum will offer community reports on performance measures and provide user training opportunities when necessary. Notice of the Forum will be sent in advance to the HMIS e-mail distribution list.

HMIS Support Committee

The primary role of this committee is to guide policy decisions for the HMIS program. This committee will be responsible for providing input into the overall HMIS structure and assist in reviewing existing policies and procedures as well as recommending additional items as needed based on HUD’s HMIS Data Standards, local needs to include both HUD funded and non-HUD funded agencies. The HMIS Support Committee will convene subcommittees as needed which will report back to the HMIS Support Committee recommendations for action.

Provider Affinity Groups

Provider Affinity Groups include existing and to be formed work groups focused on planning around specific program types or system components such as prevention/diversion, permanent supportive housing, transitional housing, rapid rehousing, outreach, etc. These groups include staff from provider and government organizations, consumers, funders, etc.

Population Specific Work Groups

Provider Specific Work Groups include both existing and to be formed groups focused on planning for the needs of specific sub-populations such as Domestic Violence Survivors and Youth/Young Adults. These groups include staff from provider and government organizations, consumers, funders, etc.

Task Specific Work Groups

Task Specific Work Groups include both existing and to be formed groups focused on planning for a task specific activity or function such as the Homeless Count, Community Conversation Planning, 25 Cities, Housing Houston’s Heroes, and the 100,000 Homes Campaign. These groups include staff from provider and government organizations, consumers, funders, etc.

5. Lead Agency
The CoC Steering Committee shall appoint a lead agency to provide staff and leadership to the various committees and workgroups that constitute the CoC. The lead agency will perform a variety of necessary functions such as performance monitoring, workgroup facilitation, provider training, technical assistance, CoC coordination, leadership, advocacy, engagement and education of stakeholders and submission of the annual collaborative CoC grant application. The Steering Committee will maintain an MOU agreement with the lead agency that is reviewed and updated periodically, at a minimum, biennially. The lead agency will be eligible to apply for CoC planning and Coordinated Access funds through the CoC grant process when available. These funds will be used to provide dedicated staff and resources to leadership and work of the CoC including the CoC Steering Committee as specified by HUD guidelines. At this time, the Coalition for the Homeless has been designated as the lead agency for the counties of Harris, Fort Bend and Montgomery and the cities of Houston, Pasadena and Conroe.

Specific responsibilities include:
- Provide leadership to CoC stakeholders regarding best practices, system planning and direction
- Facilitate workgroups
- Produce planning materials
- Coordinate Needs/Gaps Assessments
- Collect and report CoC and program performance data
- Monitor program performance
- Coordinate resources, integrate activities and facilitate collaboration
- Prepare collaborative application for CoC Funds
- Act as collaborative applicant for other funds as deemed necessary and appropriate to meet CoC goals
- Provide technical assistance and training to CoC members
- Represent progress and learnings of the CoC in state and national forums
- Build awareness
- Recruit Stakeholders
- Analyze and report on CoC expansion opportunities for the CoC Steering Committee

6. HMIS Administrator

The CoC Steering Committee shall select an administrator for the Homeless Management Information System (HMIS) for the CoC. The Steering Committee will maintain an HMIS Governance Agreement with the HMIS administrator. This agreement is updated periodically, at a minimum, biennially. The administrator is eligible to apply for HMIS funds through the CoC grant process and other sources and will use these funds to dedicate staff and resources to the functions of the HMIS as specified by HUD guidelines.

At this time, the Coalition for the Homeless has been designated as the HMIS administrator for the CoC which includes the counties of Harris, Fort Bend and Montgomery and the cities of Houston, Pasadena and Conroe.
The HMIS administrator will be responsible for the following:

- Execute HMIS participation agreements;
- Monitor compliance with applicable HMIS standards on a regular basis;
- Establish and review annually End User Agreements;
- Maintain and update as needed the files for HMIS software to include software agreements, HUD Technical Submissions, HUD executed agreements and Annual Progress Reports;
- Develop and maintain HMIS agency files to include original signed participation agreements, original signed user license agreements and all other original signed agreements pertaining to HMIS;
- Develop and update as needed a Data Quality Plan;
- Review and update HMIS Privacy Policy yearly;
- Develop and review annually the HMIS Security Plan, including disaster planning and recovery strategy;
- Review and update as needed HMIS Policies and Procedures;
- Provide copies of the Data Quality Plan, Privacy Policy, Security Plan and Policy and Procedures to the HMIS Steering Committee for review and feedback on an annual basis;
- Review national, state and local laws that govern privacy or confidential protections and make determinations regarding relevancy to existing HMIS policies;
- Provide new user training and refresher user training monthly;
- Pro-actively contact new users for immediate follow up and issuance of username and password to access HMIS in an effort to begin entry of data as soon as possible following training;
- Provide on-site technical support to agencies using HMIS for trouble-shooting and data input;
- Monthly review of HMIS data and bed lists to ensure that participating agency programs are using HMIS accurately;
- Provide assistance to agencies upon request for additional on-site training and support
- Conduct unduplicated accounting of homelessness annually.

7. Reporting
- Proceedings of all Steering Committee meetings are documented in minutes.
- Minutes of all meetings are circulated and approved at the subsequent meeting. Once approved, minutes are made available electronically to the public.
Housing Innovations Feedback on FY18 CoC Consolidated Application

- Addressing the Needs of Victims of Domestic Violence, Dating Violence, Sexual Assault, and Stalking.
  - One rating factor identified in the detailed instructions is: “victim service providers are voting members of the CoC”
    - The chart on 1B-1, shows that neither CoC funded nor non-CoC funded victim services providers are voting members of the CoC
      - If possible, it would be great if either or both could become voting members
  - PHAs – 1C-5 – it is great that both Houston and Harris County Housing Authorities have homeless preferences and a high rate of formerly homeless entering their housing. However, the other three PHAs listed have neither a preference nor significant homeless admissions.
    - I reviewed the HUD VASH allocations to Texas PHAs. Every HUD-VASH voucher put under lease during the reporting period would count as a homeless admission.
      - Houston Housing Authority has 1,172 VASH vouchers; Harris County HA has 633 vouchers AND Montgomery County has 20 – and there are 102 with the Deep East Texas Council of Governments (which come out of the Houston VA – not sure whether this is in the jurisdiction of the CoC or not).
        - We should minimally look to Montgomery County – those 20 vouchers may be significant percentage wise in terms of numbers of formerly homeless placed.
- 3A-1 First time homeless – the CoC achieved the outcome of reducing the numbers of persons who become homeless for the first time. However, it lost 1 of 3 points here.
  - I think what was not fully addressed was: “Identify the process by which risk factors are identified in its community for becoming homeless for the first time;” – I did not see that fully addressed – it is very possible that this question will be the same in 2019.
- 3A-5, one point was lost. My sense is that the response might have been stronger if there was a clearer description of the strategy – as in, the goal for all participants is to achieve an increase in income – the preference is through employment and that is facilitated through the engagement of the workforce providers. For participants with continuing disabilities, the CoC strategy is to increase income through expedited accessing of SSA benefits using SOAR. My sense is that the point may have been lost by jumping immediately into specifics without giving a sentence or two providing an overall view of the ‘strategy’.

About 41 points were lost due to PIT increases:
- increases in sheltered and unsheltered,
- unsheltered and sheltered chronic homeless increased,
- Households with children increased,
- Total Veterans and unsheltered Veterans increased,
- The way that HUD scored the 10 points for RRH beds
- HMIS coverage.

The score of 152.75 is both understandable and doesn't leave much room to focus in on other points to achieve. I think the combination of those items listed above and the earlier comments in 1E-2 are the only things we can reasonably look at to increase points. We know that the PIT was better for 2019, hopefully the RRH beds will not lead to a major loss again and the HMIS coverage has improved.
Agenda

• Step back and re-cap the last 6 months

• Share our approach and plan to redesign our “operating model”

• Share communications next steps
The last 6 months...

Lessons Learned
- Not enough resources were focused on internal or external compliance – we have begun to address with a newly created team
- Brought grants & development in house to ensure full alignment
- Change management is ongoing – we’re still trying to improve on this

Key Wins
- Clarified finances and put on a path to strengthen
- Moved $35K to unrestricted and won $80K from Wells Fargo
- Increased transparency & engagement with our partners (esp. CoC, service providers, faith leaders, government)

Priorities Ahead
- Confirm short-term strategy & ambition (robust planning w/ CoC later this yr.)
- Raise significant funds to cover this year’s shortfall
- Redesign operating model to support strategy
- Drive messaging and outreach to public
- Develop funds for support services for available housing units
- Scale up housing starts for a strong pipeline

THANK YOU for your support, dedication, and hard work through a time of change and uncertainty
Operating model is the bridge between strategy and execution

**Operating Model**
- "Hardware" – organization structure
- "Software" – decision rights & accountabilities
- **Support** – governance, ways of working, capabilities & processes

Coalition for the Homeless
We will follow a phased approach to strengthen our operating model

<table>
<thead>
<tr>
<th>DIAGNOSTIC</th>
<th>DESIGN PRINCIPLES</th>
<th>BLUEPRINT</th>
<th>MOBILIZATION</th>
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<tbody>
<tr>
<td><strong>May – June</strong></td>
<td><strong>June</strong></td>
<td><strong>July – August</strong></td>
<td><strong>September + beyond</strong></td>
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<tr>
<td>• Align on <strong>strategic priorities &amp; differentiated capabilities</strong></td>
<td>• Align on <strong>objective design criteria</strong></td>
<td>• Develop high-level <strong>options</strong> and test against design principles</td>
<td>• Appoint <strong>leaders</strong></td>
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| • Identify current organizational **strengths & issues** | • Define what future org needs to do:  
  • To deliver on mission  
  • To address current challenges | • Decide **high-level org model**  
  (“hardware”) | • Plan for **detailed design & transition** |
| • Identify **top 10-20 decisions** | • Clarify assumptions & non-negotiables | • Design **decision rights** for top decisions  
  (“software”) | • Codify and launch **risk mitigation plan** |
| • Confirm core values to preserve |                                   |                                 |                            |

**Identify risks and mitigation steps**
Next Steps

- Bi-monthly staff-wide email detailing key progress & a look ahead
- Monthly all-staff meetings
A. Vulnerable Populations

a. High Need Individuals “HOT” List has been created and shared with APS to check for intersections. Twice monthly cross-agency case conferencing is underway.

b. Eva Thibaudeau, has joined the advisory board for a new SAMHSA project funded out of UT. The project seeks to work with frequent Harris County Psychiatric Center (HCPC) visitors who are experiencing homelessness to reduce recidivism and increase wellness. These individuals are many of the ones identified by the Unsheltered Workgroup as priority cases.

c. The Workgroup on Ending Chronic Homelessness continues to meet monthly with all PSH providers and system CA Navigators, and weekly with programs needing additional support. This will continue until further notice. The total number of chronically homeless clients housed from January – May 2019 was 208. The graph below demonstrates the progress made monthly:

![Graph showing chronics housed]

   - January: 37
   - February: 49
   - March: 45
   - April: 36
   - May: 41

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d. Outreach events targeted towards four downtown encampments continue. Outreach and Navigation staff meeting on a bi-monthly basis to review the population both the Chartres and Pierce encampments. Eighty (80) inhabitants of the Chartres Encampment have been housed to date. This location has gone down in size tremendously due to outreach events and construction of the new highway. Twenty-three (23) residents of the Pierce encampment have been housed.

e. Fort Bend County PM is working with Friends of North Richmond to provide outreach to homeless at the Brazos Park Encampment in Rosenberg. PM has assessed a total of 10 chronically homeless from the encampment and will continue to provide outreach as needed. One client has been referred to Avenue 360.

f. The Fundamentals of SOAR training will be facilitated by Senior Project manager/ CoC SOAR lead on July 10, 2019. The training is targeted to newly certified SOAR disability
workers. The SOAR workgroup will meet on June 18th and will be adding a new SOAR worker from Star of Hope joining the system dedicated team.

g. The 2019 PIT results have been analyzed and numbers were released to the public on May 15, 2019 at a private release event for Homeless Count & Survey participants, The Way Home partner agency CEO’s, and local media. Results demonstrated a 5% decrease in homelessness compared to 2018.

h. Abbie Wright, Communications Coordinator, worked with Fort Bend County organization, Fort Bend Women’s Center, to highlight the work being done there to help survivors of sexual assault or domestic violence with traumatic brain injuries or those suffering from PTSD, anxiety or depression. This work will be highlighted on The Way Home website as well as The Way Home Facebook page.

B. Youth and Young Adults

a. A dedicated Youth Team conducted surveys for youth experiencing homelessness during the 2019 point-in-time count. Dr. Sarah Narendorf of the UH-GCSW was part of the specialized team.

b. Notification of award of 89 Family Unification Program (FUP) vouchers to the Houston Housing Authority was announced in November 2018. This is the 3rd highest voucher award in the country! CFTH will manage referrals through the Coordinated Entry system. These vouchers are for youth aging out of foster care and experiencing homelessness and/or families with active CPS involvement while also experiencing homelessness.

C. Adults (no sub-population)

a. The ESG Funders workgroup meets monthly and is comprised of Cities of Houston and Pasadena, Counties of Fort Bend, Montgomery and Harris and the CoC Lead Agency representing the CoC. This workgroup monitors activities and outcomes of emergency shelter, street outreach and Rapid Re-Housing activities in the CoC.

b. Income Now was awarded the Heartland Alliance’s Pathways Forward Grant Initiative on May 17th. The Pathways Forward initiative will build on the Connections project and has awarded the lead agency on behalf of The Way Home a 2.5 year grant for 2019-2021. The grant will include an evaluation on racial equity. The Program Launch will be held in Chicago June 19-21, and include four members of the Income Now leadership group. Income Now partners workgroup will meet on June 27th. Income Now partnered with Shelters To Shutters in hosting a hiring event at United Way Houston on May 22nd. Over forty job seekers attended this targeted hiring event that offers employment with property management and deep discounts to the job seekers on rental.

D. Connection with Other Systems

a. Montgomery County PM initiated a discussion between Neal Drobenare, NHP Foundation Senior Vice President, and Diane Pyles, MoCo Housing Authority Executive Director concerning his interest in a couple of properties in The Woodlands and the possibility of the HA creating a Public Facility Corporation.

b. Fort Bend County PM hosted the Fort Bend Homeless Providers Network Meeting on May 15th. The program included training and resources on human trafficking.

c. The CoC community Planning Survey was submitted to the Veteran’s Affairs National home office by the senior project manager on May 30, 2019. The community planning survey assesses the ability of the CoC to maintain steady state and was jointly processed by CoC, SSVF, and VA staff. Further, the CoC Rapid Resolution plan was approved by the VA home office on May 28th. The SSVF/VA coordination workgroup will meet on June 13th from 11am to 12:30am and will include Dr. Steven L. Hall, Mayor’s Office Director of Veteran’s Affairs.
d. Creation and implementation of the Landlord Marketing Workgroup that met regularly in 2018, and will continue to do so in 2019, to help recruit private rental units for The Way Home’s permanent housing programs. The group is currently working on marketing and recruitment activities, promoting the Housing Resource Center as The Way Home’s private market “inventory” tool, and delivering a monthly e-newsletter to properties partnering with The Way Home. The new Landlord Liaison has supported these activities as well as relationship building in coordination with the Houston Housing Authority and CSH. Coordination with ISD homeless liaisons and homeless prevention providers was launched during the time period. This group is working with the Harris County Precinct 7 on an eviction prevention program pilot and creating an embedded locaor tool on The Way Home’s website. The pilot kick-off is Friday, June 7th. CFTH hosted focus groups on CBDG-DR funds coming the community for Hurricane Harvey long term recovery.

e. Montgomery County PM was invited by Julie Martineau, MC Community Foundation, to attend an event hosted by Goldman Sachs on May 14 at the Council on Recovery to hear a panel presentation on Tackling Today’s Most Pressing Issues in the Houston Community which included Marc Eichenbaum speaking on homelessness. The PM is working to create a convening in MC to speak to pressing issues in her community.

f. Montgomery County PM and Gary Grier made a presentation of the 2019 PIT Count report at the May 16th MC Homeless Coalition meeting in Conroe.

E. Future Funding Opportunities

a. CFTH’s Chief Program Officer, Eva Thibaud, is working with a group of providers to identify higher level of care housing models for extremely vulnerable populations who have are experiencing homelessness. There may be possibilities to utilize recovery funds to fill gaps.

b. The Coalition for the Homeless as lead agency was awarded a three-year Pathways Forward Grant Initiative with Heartland Alliance to support Income Now. The grant includes a national racial equity evaluation, technical support to Income Now, and a small amount of operating funds. The Program Launch will be June 19-21. The Income Now delegation will include four members of the leadership group.

c. Two different NOFA Overview meetings were offered by Nancy Heintz, Montgomery County PM and Concetta Scerbo, Senior Manager of Grants to interested providers in Montgomery County.

F. Other System Support

a. Senior Project Manager, Gary Grier, is State Co-Captain for Capitol Hill Day at the National Alliance Conference on Ending Homelessness Conference on July 24th in DC. Any CoC member who is attending the conference is encouraged to contact Gary and participate in Hill Day visits with elected officials.

b. The Provider Input Forum was conducted on May 21st. Action items included 2019 Homeless Count Results, 2019 NOFA update, CoC Governance Structure, and disaster preparedness resources workshop with city and county OEM. This Forum was skyped by the MoCo PM for partners in her county.

c. Sixty-one (61) HMIS Trainings were held between January – May 2019.

d. The CoC’s System Performance Measures were submitted to HUD on May 20, 2019. The full report can be located in the HMIS section of the Coalition’s website.

e. Gary Grier and Nancy Heintz attended the State of the County reception in Montgomery County on May 9th with County Judge Mark Keogh.

f. Fort Bend County PM attended Know Your Community-Precint 1 hosted by the Central Fort Bend Chamber. PM met Commissioner Morales briefly to discuss housing needs in the County.
g. The Collaborative Communications Workgroup is meeting monthly and working on laying the groundwork for shared investment in telling the story of The Way Home’s system successes. This group will focus on creating policies and procedures to present to the CoC Steering Committee around communications activities and is currently planning a Consumer Input Forum to gather input from those with lived experiences about how to tell their stories with respect and dignity. The tentative date for the Consumer Input Forum is set for August 8th.

h. CFTH manages and posts on multiple social media platforms on a daily basis to help inform, educate, and advocate to over 1,500 followers about the work being done to prevent and end homelessness not only in Houston, but across the country.

i. CFTH continues to send out The Way Home Quarterly e-newsletter to help create visibility in the work being done by homeless service system in the Houston area to the general public. The most recent newsletter was sent to 1,500 individuals.
HMIS Community Reporting Standardization Policy

HMIS, as implemented in the TX-700 Continuum of Care (CoC), is a system that will generate reports required by the U.S. Department of Housing & Urban Development (HUD), the CoC, and other stakeholders. This will be at a level that does not identify individuals but can provide accurate statistical data such as numbers served, and trend assessments based on data entered by participating agencies. Data from HMIS will be used to produce CoC and local level statistical reports as well as corresponding reports.

The goal of the CoC's HMIS Community Reporting Standardization Policy is to ensure that this data and reports are shared as a means to measure progress and aid in decision-making practices aimed at ending homelessness in the community. This standardization is essential for accurate data analysis, to make it easier for the community to draw clear conclusions, and to streamline the interpretation process so that the data means the same for all entities (i.e. a common “data language” is being spoken).

Outlined in this policy are the parameters around which data points will be shared within the TX-700 Continuum of Care (CoC), as well as standard definitions on what these data points represent.

Policy Access and Amendment

The HMIS Lead Agency will post this policy on its official website and provide a copy to any individual upon request. The HMIS Lead Agency may amend this data sharing standardization policy, subject to the recommendation of the HMIS Support Committee. The HMIS Lead Agency may bring issues to the CoC Steering Committee as necessary. Any amendments will then be shared with the community as necessary. This policy is consistent with current privacy standards for HMIS issued by HUD.

Applicability

The HMIS Community Reporting Standardization Policy applies to the HMIS Lead Agency and any entity requesting data from the HMIS Lead Agency. HMIS Data Dashboards will be made available to the community on the HMIS Lead Agency’s official website on a monthly basis. The data shared via these dashboards will include only that which is defined within this policy. Print-outs will be provided to the CoC Steering Committee meetings only. Any requests made outside of these parameters will not be honored.

HMIS Data Definitions

For the purpose of this policy, the following data definitions will be followed:

- **Household or Family** – one or more persons who live together.
- **Young Adult** – Persons between the ages of 18-24.
- **Literally Homeless** – an individual or family who is living in a place not meant for human habitation or in an emergency shelter.
- **Chronically Homeless** – an individual or adult head of household with a disability who is living in a place not meant for human habitation, a safe haven, or an emergency shelter and who has been living as described continuously for at least 12 months, or on at least 4 separate occasions in the last 3 years, where the combined occasions total a length of time of at least 12 months.
• **Rapid Re-Housing (RRH)** – a housing intervention designed to provide rental assistance and case management to help singles and families that don’t need intensive and ongoing supports to quickly exit homelessness and return to permanent housing. Rapid Re-Housing is a temporary intervention. In order to be eligible for RRH an individual or family must be literally homeless.

• **Permanent Supportive Housing (PSH)** – a housing intervention for singles or heads of households with disabilities that combines rental assistance paired with supportive services. PSH is permanent and designed to serve the most vulnerable in a community. In order to be eligible for PSH an individual or family must be chronically homeless.

• **Returns to Homelessness** – also known as recidivism, when an individual or family accesses a homeless intervention within a certain number of days after having previously exited to permanent housing. The number of days typically used are 90 days, 6 months, 1 year, and 2 years.

• **Housing Length of stay (LOS)** – the number of days that an individual or family spends in a housing intervention such as RRH or PSH.

• **Exit Destination** – a place where an individual or family ends up after exiting RRH or PSH. The goal for both of these interventions is for the exit destination to be permanent.

• **Coordinated Access (CA)** – a process developed to ensure that all people experiencing homelessness have fair and equal access and are quickly identified, assessed for, referred, and connected to housing and assistance based on their strengths and needs. CA is not a project but rather a housing assessment. The assessment generates a vulnerability score. Individuals and families are referred to housing based on this vulnerability score, with the highest scores being referred first.

• **Coordinated Access Referral** – a referral to a RRH or PSH project, which is generated in HMIS. This serves as formal notification to the project that an individual or family is being referred for a housing intervention.

• **Project Start Date (aka Enrollment Date)** – the date that the household begins receiving services from a RRH or PSH project. This is not necessarily the move-in date, although in some cases these can be the same.

• **Move-in Date (aka lease-up date)** – the date that the household moved into RRH or PSH.

• **Project Exit Date** – the date when the household left the project and no longer receives services.

**HMIS Dashboards**

For the purpose of this policy, the following dashboards will be provided on a monthly basis based on the data defined above. The numbers reported will be monthly totals. Due to small delays in HMIS data entry by HMIS Users, these monthly totals will be reconciled every quarter.

- Number of individuals & households housed in each permanent supportive housing (PSH) project. Transfers between PSH projects will not be reported in this dashboard. The numbers will be broken down by the following:
  - Veterans
  - Chronically Homeless
  - Youth
  - Filtered by project

- Number of persons & households housed in each rapid rehousing (RRH) project. Transfers between RRH projects will not be reported in this dashboard. RRH projects that are part of the CoC’s RRH collaborative will be shown as a subset of the total. The numbers will be broken down by the following:
o Veterans
  o Youth
  o Filtered by project
• Exit destinations from RRH & PSH
  o Filtered by project
• Number of households enrolled in RRH and PSH vs moved in
  o Filtered by project
• Number of returns to homelessness at 6 months, with data pulled from PH exits from 6 – 18 months ago
  o Filtered by project
• Length of stay in RRH & PSH
  o Filtered by project
• Increase in total household income at exits from RRH & PSH
  o Filtered by project

**HMIS Data Requests**

The HMIS Lead Agency at times receives requests for raw or aggregate data from academic institutions, government entities, agencies, individuals, etc. for the purpose of research or funding applications. The HMIS Lead Agency team will make every effort to accommodate these requests but will follow a priority level when responding to inquiries, depending on staff capacity, deadlines, and demand.

Stakeholders will be required to complete an HMIS Data Request Form. Stakeholders requesting data will provide a minimum of 7 business days lead time for the HMIS team to be able to review and respond. Request will be completed within 7 business days upon return of the response by the HMIS Lead Team. This policy will allow for these requests provided they adhere to the following:

• **Priority 1** –
  o Reports or data related to projects required to use HMIS, including those funded by: CoC, Emergency Solutions Grant (ESG), Veterans Administration (VA), Runaway Homeless Youth (RHY), Housing Opportunities for Person with AIDS (HOPWA), and Projects for Assistance in Transition from Homelessness (PATH).

• **Priority 2** –
  o Reports related to grant applications for homeless and housing services with an imminent funding deadline. This includes Federal, State government, local government, foundations, or other funding sources.

• **Priority 3** –
  o Ad-hoc queries for media, marketing such as annual reports, campaigns, legislation, or research. MDHI may require a Data Sharing Agreement depending on the nature of the reporting request.

Finally, requests for data may be denied or significantly delayed if the request is made during times that required annual reports are due to HUD and during preparations for the Notice of Funding Availability (NOFA) which typically occurs August – September. Examples of these reports include: System Performance Measures (SPM) in late May, Longitudinal Systems Analysis (LSA) early December, Point in Time (PIT) late April, and Housing inventory Count (HIC) late April.
Coalition for the Homeless

2019 Homeless Count & Survey Results

Houston/Harris, Fort Bend, & Montgomery Counties

Continuum of Care

Coalition for the Homeless
2019 PIT Count

- Where:
  - All of Houston, Harris, Fort Bend, & Montgomery Counties

- When:
  - Official sheltered count (night of the count) for HUD January 21, 2019
  - Unsheltered Count – January 22\textsuperscript{nd}, 23\textsuperscript{rd}, & 24\textsuperscript{th}

- How:
  - Assign map area
  - Drive
  - Walk areas with likelihood of find homeless persons
  - Survey with mobile app, Counting Us
Why do we count?

- Report an accurate number of homeless persons in the Houston, Harris, Fort Bend, & Montgomery counties
- These numbers are reported to the U.S. Department of Housing and Urban Development in order to:
  - Determine progress/success (are the numbers decreasing?)
  - Determine the amount of federal, state, & local funding that will come into our community
  - Determine sub-populations among the homeless (i.e. youth, veterans, domestic violence, etc.)
  - Identify areas with a dense homeless presence (encampments, etc.)
  - Improve services & housing
  - Determine what additional services are needed
Results - 2019

- 3,938 persons experiencing homeless were counted
  - 1,614 (41%) staying place not meant for human habitation
  - 2,324 (59%) staying in emergency shelters, transitional housing, or safe haven that evening.

- 2019 PIT count represents:
  - 5% decrease compared to 2018
  - 54% decrease since 2011
Characteristics - 2019

- Zero unsheltered families
- Zero unsheltered minors
- 1 in 4 classified as chronically homeless
- 1 in 3 had mental health issues
- 1 in 3 had substance abuse problems
- 1 in 7 had experienced domestic violence
- 1 in 9 was a Veteran
- 2 in 5 unsheltered were homeless for the 1st time
- 1 in 9 unsheltered due to Harvey

Coalition for the Homeless
The Way Home
In the U.S., half of all people experiencing homelessness did so in 1 of 5 states.

<table>
<thead>
<tr>
<th>State</th>
<th>2017</th>
<th>2018</th>
</tr>
</thead>
<tbody>
<tr>
<td>Texas</td>
<td>23,548</td>
<td>25,310</td>
</tr>
<tr>
<td>California</td>
<td>134,278</td>
<td>229,972</td>
</tr>
<tr>
<td>Washington</td>
<td>21,112</td>
<td>22,304</td>
</tr>
<tr>
<td>New York</td>
<td>89,503</td>
<td>91,897</td>
</tr>
<tr>
<td>Florida</td>
<td>32,190</td>
<td>31,030</td>
</tr>
</tbody>
</table>
Things to think about...

- 17,201 persons housed since 2012
- 3,267 persons housed in 2018
- Permanent housing combined with supportive services is the key to solving homelessness
- It costs $41,000 per person per year to leave someone unsheltered, but only $17,000 per person per year for housing & supportive services
Thank You!!

The Coalition for the Homeless leads in the development, advocacy, and coordination of community strategies to prevent and end homelessness.

The Way Home is the collaborative model to prevent and end homelessness in Houston, Harris, Ft. Bend, & Montgomery Counties. For more information visit www.thewayhomehouston.org

Ana Rausch
arausch@homelesshouston.org
System Performance Measures – FY19*

Permanent Housing Exits

- SO-All Exits: FY2018 3,300, FY2019* 1,085
- SO-Exits to PH: FY2018 732, FY2019* 188
- SO-Exits to Temp.: FY2018 27, FY2019* 78
- SO-Not Reported: FY2018 2,541, FY2019* 819
- ES/TH/PH-All Exits: FY2018 11,789
- ES/TH/PH-Exits to PH: FY2018 3,309, FY2019* 844
- ES/TH/PH-No Reported: FY2018 8,480, FY2019* 1,590

*Jan – March 2019

The Way Home
% Successful Exits to Permanent Housing

FY2017
- SO = 45%
- ES/TH/PH = 28%

FY2018
- SO = 23%
- ES/TH/PH = 28%

FY2019*
- SO = 25%
- ES/TH/PH = 35%

*Jan – March 2019

Coalition for the Homeless

The Way Home
Returns to Homelessness

Percent Returns – 2 Years

- Exit from SO: 59% (FY2018), 19% (FY2019*)
- Exit from ES: 32% (FY2018), 36% (FY2019*)
- Exit from TH: 31% (FY2018), 27% (FY2019*)
- Exit from PH: 19% (FY2018), 23% (FY2019*)
Change in Income for System Leavers

- Non-Employment Income: 45
- Earned Income: 69
- All Leavers: 262, 267, 1153

The Way Home

COALITION FOR THE HOMELESS

45
% Increase in Income

FY2017
- Stayers Earned = 16%
- Stayers Non = 28%
- Leavers Earned = 27%
- Leavers Non = 21%

FY2018
- Stayers Earned = 13%
- Stayers Non = 25%
- Leavers Earned = 23%
- Leavers Non = 19%

FY2019*
- Stayers Earned = 14%
- Stayers Non = 25%
- Leavers Earned = 26%
- Leavers Non = 17%

Coalition for the Homeless
The Way Home
FY2018 - Performance Measurement Module (Sys PM)

Summary Report for TX-700 - Houston, Pasadena, Conroe/Harris, Ft. Bend, Montgomery, Counties CoC

For each measure enter results in each table from the System Performance Measures report generated out of your CoC’s HMIS System. There are seven performance measures. Each measure may have one or more “metrics” used to measure the system performance. Click through each tab above to enter FY2017 data for each measure and associated metrics.

RESUBMITTING FY2018 DATA: If you provided revised FY2018 data, the original FY2018 submissions will be displayed for reference on each of the following screens, but will not be retained for analysis or review by HUD.

ERRORS AND WARNINGS: If data are uploaded that creates selected fatal errors, the HDX will prevent the CoC from submitting the System Performance Measures report. The CoC will need to review and correct the original HMIS data and generate a new HMIS report for submission.

Some validation checks will result in warnings that require explanation, but will not prevent submission. Users should enter a note of explanation for each validation warning received. To enter a note of explanation, move the cursor over the data entry field and click on the note box. Enter a note of explanation and “save” before closing.

Measure 1: Length of Time Persons Remain Homeless

This measures the number of clients active in the report date range across ES, SH (Metric 1.1) and then ES, SH and TH (Metric 1.2) along with their average and median length of time homeless. This includes time homeless during the report date range as well as prior to the report start date, going back no further than October 1, 2012.

**Metric 1.1:** Change in the average and median length of time persons are homeless in ES and SH projects.

**Metric 1.2:** Change in the average and median length of time persons are homeless in ES, SH, and TH projects.

a. This measure is of the client’s entry, exit, and bed night dates strictly as entered in the HMIS system.
### FY2018 - Performance Measurement Module (Sys PM)

<table>
<thead>
<tr>
<th>Universe (Persons)</th>
<th>Average LOT Homeless (bed nights)</th>
<th>Median LOT Homeless (bed nights)</th>
</tr>
</thead>
<tbody>
<tr>
<td>1.1 Persons in ES and SH</td>
<td>11702</td>
<td>11809</td>
</tr>
<tr>
<td>1.2 Persons in ES, SH, and TH</td>
<td>13108</td>
<td>13303</td>
</tr>
</tbody>
</table>

b. This measure is based on data element 3.17.

This measure includes data from each client's Living Situation (Data Standards element 3.917) response as well as time spent in permanent housing projects between Project Start and Housing Move-In. This information is added to the client's entry date, effectively extending the client's entry date backward in time. This "adjusted entry date" is then used in the calculations just as if it were the client's actual entry date.

The construction of this measure changed, per HUD's specifications, between FY 2016 and FY 2017. HUD is aware that this may impact the change between these two years.
**FY2018 - Performance Measurement Module (Sys PM)**

**Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness**

This measure counts clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

After entering data, please review and confirm your entries and totals. Some HMIS reports may not list the project types in exactly the same order as they are displayed below.

<table>
<thead>
<tr>
<th>Exit was from</th>
<th>Total n of Persons who exited to a permanent housing destination (2 years prior)</th>
<th>Returns to Homelessness in less than 6 months</th>
<th>Returns to Homelessness from 6 to 12 months</th>
<th>Returns to Homelessness from 13 to 24 months</th>
<th>Number of Returns in 2 years</th>
</tr>
</thead>
<tbody>
<tr>
<td>SO</td>
<td>274</td>
<td>572 (19%)</td>
<td>14 (11%)</td>
<td>8 (2%)</td>
<td>107 (19%)</td>
</tr>
<tr>
<td>ES</td>
<td>1272</td>
<td>976 (157%)</td>
<td>45 (57%)</td>
<td>80 (70%)</td>
<td>316 (32%)</td>
</tr>
<tr>
<td>TH</td>
<td>576</td>
<td>394 (91%)</td>
<td>51 (25%)</td>
<td>58 (33%)</td>
<td>118 (31%)</td>
</tr>
<tr>
<td>SH</td>
<td>0</td>
<td>0 (0%)</td>
<td>0 (0%)</td>
<td>0 (0%)</td>
<td>0 (0%)</td>
</tr>
<tr>
<td>PH</td>
<td>1450</td>
<td>1630 (87)</td>
<td>89 (67)</td>
<td>98 (116)</td>
<td>309 (19%)</td>
</tr>
<tr>
<td>TOTAL Returns to Homelessness</td>
<td>3672</td>
<td>3562 (394)</td>
<td>354 (451)</td>
<td>244 (239)</td>
<td>850 (24%)</td>
</tr>
</tbody>
</table>

**Measure 3: Number of Homeless Persons**

**Metric 3.1 – Change in PIT Counts**
FY2018 - Performance Measurement Module (Sys PM)

This measures the change in PIT counts of sheltered and unsheltered homeless person as reported on the PIT (not from HMS).

<table>
<thead>
<tr>
<th></th>
<th>January 2017 PIT Count</th>
<th>January 2018 PIT Count</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Total PIT Count of sheltered and unsheltered persons</td>
<td>3105</td>
<td>4143</td>
<td>538</td>
</tr>
<tr>
<td>Emergency Shelter Total</td>
<td>1489</td>
<td>1714</td>
<td>225</td>
</tr>
<tr>
<td>Safe Haven Total</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>Transitional Housing Total</td>
<td>988</td>
<td>815</td>
<td>-173</td>
</tr>
<tr>
<td>Total Sheltered Count</td>
<td>2477</td>
<td>2529</td>
<td>52</td>
</tr>
<tr>
<td>Unsheltered Count</td>
<td>1128</td>
<td>1614</td>
<td>486</td>
</tr>
</tbody>
</table>

Metric 3.2 – Change in Annual Counts

This measures the change in annual counts of sheltered homeless persons in HMS.

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Unduplicated Total sheltered homeless persons</td>
<td>13104</td>
<td>13304</td>
<td>12342</td>
<td>-962</td>
</tr>
<tr>
<td>Emergency Shelter Total</td>
<td>11891</td>
<td>12014</td>
<td>11386</td>
<td>-528</td>
</tr>
<tr>
<td>Safe Haven Total</td>
<td>0</td>
<td>0</td>
<td>91</td>
<td>91</td>
</tr>
<tr>
<td>Transitional Housing Total</td>
<td>2114</td>
<td>2152</td>
<td>1520</td>
<td>-632</td>
</tr>
</tbody>
</table>
## FY2018 - Performance Measurement Module (Sys PM)

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

#### Metric 4.1 – Change in earned income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>959</td>
<td>957</td>
<td>912</td>
<td>-45</td>
</tr>
<tr>
<td>Number of adults with increased earned income</td>
<td>151</td>
<td>152</td>
<td>114</td>
<td>-38</td>
</tr>
<tr>
<td>Percentage of adults who increased earned income</td>
<td>16%</td>
<td>16%</td>
<td>13%</td>
<td>-3%</td>
</tr>
</tbody>
</table>

#### Metric 4.2 – Change in non-employment cash income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>959</td>
<td>957</td>
<td>912</td>
<td>-45</td>
</tr>
<tr>
<td>Number of adults with increased non-employment cash income</td>
<td>261</td>
<td>264</td>
<td>227</td>
<td>-37</td>
</tr>
<tr>
<td>Percentage of adults who increased non-employment cash income</td>
<td>22%</td>
<td>28%</td>
<td>25%</td>
<td>-3%</td>
</tr>
</tbody>
</table>

#### Metric 4.3 – Change in total income for adult system stayers during the reporting period

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td>959</td>
<td>957</td>
<td>912</td>
<td>-45</td>
</tr>
<tr>
<td>Number of adults with increased total income</td>
<td>373</td>
<td>377</td>
<td>316</td>
<td>-61</td>
</tr>
<tr>
<td>Percentage of adults who increased total income</td>
<td>39%</td>
<td>39%</td>
<td>35%</td>
<td>-4%</td>
</tr>
</tbody>
</table>
## FY2018 - Performance Measurement Module (Sys PM)

### Metric 4.4 – Change in earned income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>946</td>
<td>911</td>
<td>1153</td>
<td>242</td>
</tr>
<tr>
<td>Number of adults who exited with increased earned income</td>
<td>240</td>
<td>250</td>
<td>262</td>
<td>12</td>
</tr>
<tr>
<td>Percentage of adults who increased earned income</td>
<td>25%</td>
<td>27%</td>
<td>23%</td>
<td>-4%</td>
</tr>
</tbody>
</table>

### Metric 4.5 – Change in non-employment cash income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>946</td>
<td>911</td>
<td>1153</td>
<td>242</td>
</tr>
<tr>
<td>Number of adults who exited with increased non-employment cash income</td>
<td>194</td>
<td>194</td>
<td>222</td>
<td>28</td>
</tr>
<tr>
<td>Percentage of adults who increased non-employment cash income</td>
<td>21%</td>
<td>21%</td>
<td>19%</td>
<td>-2%</td>
</tr>
</tbody>
</table>

### Metric 4.6 – Change in total income for adult system leavers

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>946</td>
<td>911</td>
<td>1153</td>
<td>242</td>
</tr>
<tr>
<td>Number of adults who exited with increased total income</td>
<td>379</td>
<td>389</td>
<td>430</td>
<td>41</td>
</tr>
<tr>
<td>Percentage of adults who increased total income</td>
<td>40%</td>
<td>43%</td>
<td>37%</td>
<td>-6%</td>
</tr>
</tbody>
</table>
FY2018 - Performance Measurement Module (Sys PM)

Measure 5: Number of persons who become homeless for the 1st time

Metric 5.1 – Change in the number of persons entering ES, SH, and TH projects with no prior enrollments in HMIS

<table>
<thead>
<tr>
<th>Universe: Person with entries into ES, SH or TH during the reporting period.</th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>11828</td>
<td>11971</td>
<td>11472</td>
<td>-499</td>
<td></td>
</tr>
<tr>
<td>Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.</td>
<td>3066</td>
<td>3109</td>
<td>3099</td>
<td>-10</td>
</tr>
<tr>
<td>Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time)</td>
<td>8762</td>
<td>8862</td>
<td>8373</td>
<td>-489</td>
</tr>
</tbody>
</table>

Metric 5.2 – Change in the number of persons entering ES, SH, TH, and PH projects with no prior enrollments in HMIS

<table>
<thead>
<tr>
<th>Universe: Person with entries into ES, SH, TH or PH during the reporting period.</th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>14154</td>
<td>14544</td>
<td>15423</td>
<td>879</td>
<td></td>
</tr>
<tr>
<td>Of persons above, count those who were in ES, SH, TH or any PH within 24 months prior to their entry during the reporting year.</td>
<td>3248</td>
<td>3674</td>
<td>4529</td>
<td>655</td>
</tr>
<tr>
<td>Of persons above, count those who did not have entries in ES, SH, TH or PH in the previous 24 months. (i.e. Number of persons experiencing homelessness for the first time.)</td>
<td>10416</td>
<td>10670</td>
<td>10894</td>
<td>224</td>
</tr>
</tbody>
</table>
FY2018 - Performance Measurement Module (Sys PM)

Measure 6: Homeless Prevention and Housing Placement of Persons defined by category 3 of HUD's Homeless Definition in CoC Program-funded Projects

This Measure is not applicable to CoCs in FY2018 (Oct 1, 2017 - Sept 30, 2018) reporting period.

Measure 7: Successful Placement from Street Outreach and Successful Placement in or Retention of Permanent Housing

Metric 7a.1 - Change in exits to permanent housing destinations

<table>
<thead>
<tr>
<th></th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Persons who exit Street Outreach</td>
<td>4611</td>
<td>4614</td>
<td>3300</td>
<td>-1314</td>
</tr>
<tr>
<td>Of persons above, those who exited to temporary &amp; some institutional destinations</td>
<td>63</td>
<td>62</td>
<td>27</td>
<td>-35</td>
</tr>
<tr>
<td>Of the persons above, those who exited to permanent housing destinations</td>
<td>2022</td>
<td>2019</td>
<td>712</td>
<td>-1287</td>
</tr>
<tr>
<td>% Successful exits</td>
<td>45%</td>
<td>45%</td>
<td>23%</td>
<td>-22%</td>
</tr>
</tbody>
</table>

Metric 7b.1 - Change in exits to permanent housing destinations
## FY2018 - Performance Measurement Module (Sys PM)

<table>
<thead>
<tr>
<th>Universe: Persons in ES, SH, TH and PH-RRH who exited, plus persons in other PH projects who exited without moving into housing</th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>12761</td>
<td>12547</td>
<td>11789</td>
<td>-758</td>
<td></td>
</tr>
<tr>
<td>Of the persons above, those who exited to permanent housing destinations</td>
<td>3453</td>
<td>3469</td>
<td>3309</td>
<td>-150</td>
</tr>
<tr>
<td>% Successful exits</td>
<td>27%</td>
<td>28%</td>
<td>28%</td>
<td>0%</td>
</tr>
</tbody>
</table>

### Metric 7b.2 – Change in exit to or retention of permanent housing

<table>
<thead>
<tr>
<th>Universe: Persons in all PH projects except PH-RRH</th>
<th>Submitted FY 2017</th>
<th>Revised FY 2017</th>
<th>FY 2018</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>3305</td>
<td>3411</td>
<td>3767</td>
<td>356</td>
<td></td>
</tr>
<tr>
<td>Of persons above, those who remained in applicable PH projects and those who exited to permanent housing destinations</td>
<td>3652</td>
<td>3159</td>
<td>3492</td>
<td>333</td>
</tr>
<tr>
<td>% Successful exits/retention</td>
<td>92%</td>
<td>93%</td>
<td>93%</td>
<td>0%</td>
</tr>
</tbody>
</table>
FY2018 - SysPM Data Quality
TX-700 - Houston, Pasadena, Conroe/Harris, Ft. Bend, Montgomery, Counties CoC

This is a new tab for FY 2018 submissions only. Submission must be performed manually (data cannot be uploaded). Data coverage and quality will allow HUD to better interpret your Sys PM submissions.

Your bed coverage data has been imported from the HIC module. The remainder of the data quality points should be pulled from data quality reports made available by your vendor according to the specifications provided in the HMIS Standard Reporting Terminology Glossary. You may need to run multiple reports in order to get data for each combination of year and project type.

You may enter a note about any field if you wish to provide an explanation about your data quality results. This is not required.
## FY2018 - SysPM Data Quality

<table>
<thead>
<tr>
<th></th>
<th>ALL E5, SH</th>
<th>ALL TH</th>
<th>ALL PSH, OPH</th>
<th>ALL RRH</th>
<th>All Street Outreach</th>
</tr>
</thead>
<tbody>
<tr>
<td>1. Number of non-DV Beds on HIC</td>
<td>1032</td>
<td>1334</td>
<td>1497</td>
<td>1546</td>
<td>1481</td>
</tr>
<tr>
<td>2. Number of HMIS Beds</td>
<td>1032</td>
<td>1334</td>
<td>1497</td>
<td>1546</td>
<td>1481</td>
</tr>
<tr>
<td>3. HMIS Participation Rate from HIC (%)</td>
<td>100.00</td>
<td>100.00</td>
<td>100.00</td>
<td>70.89</td>
<td>97.30</td>
</tr>
<tr>
<td>4. Unduplicated Persons Served (HMIS)</td>
<td>9505</td>
<td>12165</td>
<td>12206</td>
<td>11089</td>
<td>3456</td>
</tr>
<tr>
<td>5. Total Leavers (HMIS)</td>
<td>8303</td>
<td>10500</td>
<td>10760</td>
<td>9715</td>
<td>2294</td>
</tr>
<tr>
<td>6. Destination of Don’t Know, Refused, or Missing (HMIS)</td>
<td>5521</td>
<td>7014</td>
<td>7411</td>
<td>6144</td>
<td>470</td>
</tr>
<tr>
<td>7. Destination Error Rate (%)</td>
<td>66.49</td>
<td>66.88</td>
<td>68.86</td>
<td>63.24</td>
<td>20.49</td>
</tr>
</tbody>
</table>

5/20/2019 1:11:40 PM
NATIONAL ESTIMATES OF HOMELESSNESS LARGELY UNCHANGED IN 2018 POINT-IN-TIME COUNT DATA

Yesterday, the U.S. Department of Housing and Urban Development released its report summarizing the data from communities' 2018 Point-in-Time (PIT) counts. The total number of people experiencing either sheltered or unsheltered homelessness was essentially flat between January of 2017 and January of 2018, with a small overall increase of 0.3%, or 1,834 people nationwide. The small total increase this year was driven, however, by a 2% increase in unsheltered homelessness and by a significant increase of nearly 3,800 more people staying in disaster response emergency shelters due to presidentially declared natural disasters.

Summary of Data

Population-specific data shows a mix of progress and small increases, including:

- More than 5% reduction in Veteran homelessness (2,142 Veterans) between 2017 and 2018.
- Nearly 3% reduction in families experiencing homelessness (1,544 households) between 2017 and 2018.
- More than 2% increase in homelessness among individuals with disabilities and chronic patterns of homelessness (1,935 individuals) and a 2% increase among all people experiencing homelessness as individuals (in households without children).
- A total of 36,361 unaccompanied youth experiencing homelessness were counted. While this represents a 5.1% decline in youth counted compared to 2017, federal agencies will not be developing a trend analysis until 2019, when the unsheltered count is again required.

There were also geographic variations and significant portions of the country reporting decreases in homelessness within this data:

- 198 (50%) of CoCs reported declines in total homelessness, and 200 (50%) reported increases.
- 31 states and the District of Columbia reported declines in total homelessness, and 19 states reported increases.

Racial inequities remained pronounced and stark:

- 40% of people counted as experiencing homelessness last January were African American, while African Americans make up 13% of the general population.
Longer-Term Trends

While these year-to-year numbers are important, the trends over time are even more useful in giving us a picture of both the progress we are making and the significant work we have left to do. Trends in the point-in-time count since 2010 make it clear that Housing First approaches are working, but it is also clear that there are critical challenges in housing affordability that limit the progress we can make.

Communities are increasingly applying the strongest practices across their systems, including Housing First approaches that connect people to housing opportunities, with appropriate services, quickly and without preconditions to entry. In embracing these practices, communities are striving to make sure that people exit homelessness quickly and that they get the support they need to stabilize and pursue their goals and dreams.

Shifts to these approaches have generated significant reductions in homelessness in many communities and for specific populations since 2010. We see that progress most strongly in Veteran homelessness – down 49% between 2010 and 2018 – and in family homelessness – down more than 29% in these point-in-time counts since 2010.

But we also see that the longer-term trends of progress for some populations have shifted direction in recent years. For example, there have been reductions between 2010 and 2018 in the numbers of people with disabling health and behavioral health conditions who are chronically homeless, the number of other single adults experiencing homelessness, and of the number of people who are unsheltered. PIT data for each of the last 2 years, however, has documented increases for each of these populations.

Many communities are facing the very real challenge of housing that is too expensive overall. With housing costs outstripping incomes, more people are falling into homelessness, and there are fewer avenues out. And that’s slowing or reversing progress in some communities.

Courses of Action

We all need to respond to these trends with urgent action – actions we’ve identified and detailed in Home, Together, the federal plan to prevent and end homelessness.

First, we must stay focused on Housing First and other practices that are working, so that the resources that we have make the biggest impact possible.

We must continue to strengthen our focus on addressing – and eliminating – racial inequities in experiences of homelessness, both by engaging more deeply with other systems that help create these inequities and through ensuring equitable outcomes within homelessness services systems.
We also need to tackle the high cost of housing in this country. And that requires a community-wide response that goes well beyond only the agencies and programs dedicated to ending homelessness. We must engage the efforts of many different jurisdictions, systems, and agencies, and more purposefully align efforts to expand affordable housing opportunities with efforts to end homelessness.

And finally, we must work together to find the best and most effective ways to get people who are living outside off the streets and into housing now, even as challenges around high rents will need to be addressed through longer-term actions.

In order to pick up the pace of progress, we need to continue to work together – across federal, state, and local government, across the public and the private sector – and we are committed to doing that work with you. We’ll be diving more deeply into this data – and other recent data – and its implications for our work and our shared goals in the weeks ahead. For example, as soon as the Department of Education releases its unduplicated Education for Homeless Children and Youth data for 2016 – 2017 School Year, we’ll analyze and summarize that data and consider how it is distinct from, but complementary to, the PIT data released by HUD this week.

As always, thanks for your unwavering commitment and for your continued partnership with USICH.