



# The Way Home

Coordinated Access

*Coordinated Access is a centralized or collaborative process designed to coordinate program participant intake, assessments, and referrals to housing and/or income.*

The Department of Housing and Urban Development (HUD)'s regulations require that all Continuums of Care (CoCs) develop and implement a coordinated access system for all HUD-funded programs.

## Assessment

- A common screening tool that collects a participant's homeless history, disability history, criminal background history, etc. to determine the best housing intervention: Permanent Supportive Housing (PSH) or Rapid Re-housing (RRH). Assessments also result in an income intervention for all homeless clients.
- The **only way** to access the assistance programs below in our CoC is through Coordinated Access.
- Taking a coordinated access assessment **does not** guarantee a placement into one of the programs listed below; not all individuals will qualify for placement.



### Diversion:

Diversion helps households maintain their current housing situation or identify an immediate, safe housing alternative to entering the emergency shelter system.



### Income Only:

Income Now connects homeless people who are not placed in PSH or RRH with income as quickly as possible to secure and maintain housing.



### Housing & Income: RRH

RRH has been prioritized for families with minor children. Those who receive an RRH referral are also connected to an income intervention.



### Housing & Income: PSH

PSH has been prioritized for participants who are chronically homeless. Those who receive a PSH referral are also connected to an income intervention.

## What Coordinated Access ISN'T:

It is not a program...

... it is an entry point to determine an individual's housing eligibility.

It does not increase housing inventory...

... it helps us access the existing inventory more efficiently.

It does not eliminate program eligibility...

... clients still need to meet programs' and landlords' eligibility criteria.

## Locations:

### Call Center

M-F 9:00am - 1:00pm

Phone: 2-1-1

### AIDS Foundation Houston

6260 Westpark, #100

*By Appointment Only*

T, W, Th, 11:00am - 3:00pm

Phone: 713-623-6796

### Career & Recovery Resources

2525A San Jacinto

M-Th, 9:00am - 4:00pm

Phone: 713-754-7002

### The Harris Center: Bristow

Center/PATH Program

2627 Caroline

*Must be enrolled in PATH program*

M-F, 7:00am - 4:00pm

Phone: 713-970-7413

### Salvation Army Center of Hope

Men's Shelter

1717 Congress

*Must be a shelter resident.*

8:00am - 4:00 pm

Phone: 713-223-8889

### Salvation Army Young Adult

Resource Center

1621 McGowen

M, W, Th, 11:00am - 3:00pm

T, 11:00am - 2:00pm

Phone: 713-658-9205 ext. 77728

### Star of Hope Women & Families,

2575 Reed Road

*Must be a shelter resident.*

W-F, 1:00 - 4:00pm

Phone: 713-222-2220

### The Beacon

1212 Prairie St.

*First come, first served appointments*

M-F, 7:30am - 2:00 pm

Phone: 713-220-9737

### Covenant House Texas

1111 Lovett

W & Th, 9:00am - noon

Phone: 713-523-2331

### Northwest Assistance Ministries

15555 Kuykendahl

*By Appointment Only*

Thursdays, 9:00am - 2:30pm

Phone: 281-885-4567

### Salvation Army Family Residence

1603 McGowen

*Must be a shelter resident*

8:30am - 4:00pm

Phone: 713-650-6530

### Star of Hope Men's Development

Center, 1811 Ruiz

*Must be a shelter resident.*

M-Sa, 8-11am, 1-3pm,

Su, 9am - noon, 1-3pm

Phone: 713-227-8900

### VA Drop-In Center, 1418 Preston

*Must be a military veteran.*

M-F, 8:00am - 2:30pm

Phone: 713-797-2913

The information above, including locations, times, and requirements for Coordinated Access assessments are subject to change. This Fact Sheet will be updated as information changes.

**Updated February 2021**

[WWW.THEWAYHOMEHOUSTON.ORG](http://WWW.THEWAYHOMEHOUSTON.ORG)