HMIS Forum
Year-End 2012

Harris County Department of Education
Tuesday, December 18, 2012
2:00 – 4:00 pm
The Coalition’s mission is to lead in the development and implementation of community strategies to prevent and end homelessness.

– We serve those who serve the homeless –
58 organizations with active users
  ◦ Down by 3 since June 2012

137 programs with client enrollments
  ◦ Down by 4 since June 2012

405 active users
  ◦ Up by 7 since June 2012

162,795 unique client records (since 2004)
  ◦ Up by 8,789 since June 2012
2012 HMIS Clients by Program Type

Total unduplicated: 34,816
Data through Dec 17
2012 Exit Destinations

ES, TH+SH, PSH, Out, HPRP, SSO, Oth

- Unknown
- Other
- Emergency/Street
- Transitional
- Permanent

Coalition for the Homeless
Leading Houston Home
2011 Exit Destinations (for comparison)
## Key Recommendations

<table>
<thead>
<tr>
<th>Recommendation</th>
<th>Status</th>
</tr>
</thead>
<tbody>
<tr>
<td>Form and utilize a stakeholder group to support, assist and provide feedback on HMIS</td>
<td>DONE</td>
</tr>
<tr>
<td>Complete the Data Quality Plan and have it reviewed and approved by the CoC</td>
<td>DONE; app. pending</td>
</tr>
<tr>
<td>Develop a system–wide data quality report indicating both the missing (null) and &quot;don’t know/refused&quot; responses to UDEs</td>
<td>DONE; release in Jan 2013</td>
</tr>
<tr>
<td>Develop a data query to track and report client data entered after the timeliness deadlines</td>
<td>In development</td>
</tr>
</tbody>
</table>
Program Type Change

- To be included in the new HMIS Data Standards
- Splits HPRP code into HP and RRH
- Applies to ESG (and SSVF?): SSO to HP & RRH

<table>
<thead>
<tr>
<th>Previous Program Types</th>
<th>New Program Types</th>
</tr>
</thead>
<tbody>
<tr>
<td>Value</td>
<td>Description</td>
</tr>
<tr>
<td>1</td>
<td>Emergency Shelter</td>
</tr>
<tr>
<td>2</td>
<td>Transitional Housing</td>
</tr>
<tr>
<td>3</td>
<td>Permanent Supportive Housing</td>
</tr>
<tr>
<td>4</td>
<td>Homeless Outreach</td>
</tr>
<tr>
<td>5</td>
<td>Homelessness Prevention and Rapid Re-Housing</td>
</tr>
<tr>
<td></td>
<td></td>
</tr>
<tr>
<td>6</td>
<td>Services Only program</td>
</tr>
<tr>
<td>7</td>
<td>Other</td>
</tr>
<tr>
<td>8</td>
<td>Safe Haven</td>
</tr>
</tbody>
</table>
HMIS Structure

- CoC Steering Committee – governance
- HMIS Lead Agency – administration
- HMIS Support Committee – recommendations
- HMIS Providers – operation

Solid arrow – decision/administration
Dashed arrow – advice/recommendation/feedback
New Training Options

- Check the Coalition website for the 2013 training calendar!

- New User Training
  - Required for all new users
  - 4 sessions a month (1\textsuperscript{st} & 2\textsuperscript{nd} Friday AM; 3\textsuperscript{rd} & 4\textsuperscript{th} Wednesday PM)

- Refresher/Reports
  - Optional, but encouraged
  - 2 sessions a month (3\textsuperscript{rd} & 4\textsuperscript{th} Friday PM)

- Data Explorer
  - Advanced users
  - 1 session a month (2\textsuperscript{nd} Wednesday PM)

- Webinars via GoToWebinar
  - Increased capacity & more options
Training Registration

- www.homelesshouston.org > HMIS

HMIS User Training

2013 Training Calendar

Before registering, please check the above training calendar for available sessions. HMIS trainings are available only for users from these participating agencies. If your agency is not listed, please send an inquiry to HMIS@homelesshouston.org and we’ll provide you with more information about HMIS participation requirements.

Please note that all December 2012 training sessions are full. The 2013 training calendar is now available.

-click here to register-

The Refresher and the Reports trainings are available to all users with active HMIS accounts. The Data Explorer training is recommended for experienced users with good knowledge of existing ClientTrack reports.
Annual Homeless Assessment Report (AHAR)

- Important data quality issues
  - Prior residence
  - Length of stay
  - Bed nights

- Simplified data entry process
  - Standard intake form
  - Defined race and ethnicity
AHAR Upcoming Changes

- Bed management model
- Geo Code

Request for housing changes
# HMIS Support Committee

<table>
<thead>
<tr>
<th>Committee Seat</th>
<th>Agency</th>
<th>Representative</th>
</tr>
</thead>
<tbody>
<tr>
<td>Emergency shelter</td>
<td>Star of Hope</td>
<td>Joycelyn Carter</td>
</tr>
<tr>
<td>Transitional housing</td>
<td>Harmony House</td>
<td>Preston Witt</td>
</tr>
<tr>
<td>Permanent housing</td>
<td>HACS</td>
<td>Caroline Zorn Pickens</td>
</tr>
<tr>
<td>Day shelter</td>
<td>The Beacon</td>
<td>Mike Puccio</td>
</tr>
<tr>
<td>Veteran service provider</td>
<td>Career and Recovery Resources</td>
<td>Cheryl Turner</td>
</tr>
<tr>
<td>Health service provider</td>
<td>MHMRA</td>
<td>Cherie Steinberg</td>
</tr>
<tr>
<td>Prevention provider</td>
<td>The Salvation Army</td>
<td>Margot Durbin</td>
</tr>
<tr>
<td>Outreach provider</td>
<td>SEARCH</td>
<td>Takeshi Richardson</td>
</tr>
<tr>
<td>Domestic violence provider</td>
<td>HAWC</td>
<td>Chris Ledbetter</td>
</tr>
<tr>
<td>Local government grantee</td>
<td><em><strong>OPEN</strong></em></td>
<td></td>
</tr>
<tr>
<td>Housing authority</td>
<td>Houston Housing Authority</td>
<td>Jessica Preheim</td>
</tr>
<tr>
<td>Consumer representative</td>
<td>N/A</td>
<td>Loretta Ray</td>
</tr>
<tr>
<td>HMIS Lead Agency</td>
<td>Coalition for the Homeless</td>
<td>Erol Fetahagic</td>
</tr>
</tbody>
</table>
From the HMIS Support Committee

Please welcome…

Ms. Takeshia Richardson!
Special Event

And now - our M.C.

Ms. Ryan Clay!
Recognitions!

**Rising Star**
The Most Improved Agency or Program

**Super Star**
The Best Agency or Program in Data Quality

**Trailblazer**
The Most Valuable Player (Individual User)
HMIS Jeopardy prizes provided by ClientTrack

Thank You

During the hustle and bustle of the season, we'd like to pause and give special thanks to those working in human services who have devoted their careers and in many cases their lives to serve others in their community. We recognize your efforts and sincerely thank you for your service.

May best wishes be upon you during the holidays and throughout the new year.
Your HMIS Team

Erol Fetahagic – System Administrator
Ryan R. Clay – Reporting Project Manager
Kelita Beechum – Technical Support & Monitor
Shameka Broomfield – Program Assistant & Monitor
Ashley Rosborough – Program Assistant

www.homelesshouston.org

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