



HMIS Forum

Third Quarter 2013

Harris County Department of Education
Thursday, September 19, 2013
2:00 – 4:00 pm

Coalition for the Homeless of Houston/Harris County

The Coalition's mission is to lead in the development and implementation of community strategies to prevent and end homelessness.

▷ We serve those who serve the homeless ◁

HMIS Team Update

Please welcome...

Eva Thibaudeau-Graczyk
CFTH Director of Programs

HMIS Snapshot – September 2013

- ▶ 62 organizations (with active users)
 - Same number since March
- ▶ 164 programs (with client enrollments)
 - Up by 1 since June
- ▶ 468 active users (logged in during the past 45 days)
 - Up by 16 since June
- ▶ 177,771 total client records (since 2004)
 - Up by 5,831 since June
- ▶ 34,016 active clients (enrolled in the past 12 months)

2013 HMIS Support Committee

	Committee Seat	Current Member	Representative
1	Emergency shelter/Day shelter	Star of Hope	Erika Wise
2	Trans./Perm. Supp. housing	Harmony House	Preston Witt
3	Prevention/Rapid re-housing	The Salvation Army	Margot Durbin
4	Outreach provider	SEARCH	Takeshia Richardson
5	Veteran service provider	Career and Recovery Resources	Cheryl Turner
6	Health service provider	MHMRA	Cheri Steinberg
7	Youth service provider	Covenant House	Kim Upchurch
8	Domestic violence provider	HAWC	Chris Ledbetter
9	Local government grantee	City of Houston HCDD	Melody Barr
10	Local government grantee	Harris County CSD	Esmeralda Gonzalez
11	Housing authority	Houston Housing Authority	Jessica Preheim
12	Consumer representative	N/A	Loretta Ray
	HMIS Lead Agency	Coalition for the Homeless	Erol Fetahagic & Ryan Clay

News Flash

- ▶ Houston/Harris County CoC joined the **100,000 Homes Campaign's "2.5% Club"**
- ▶ **Housing Houston Heroes** exceeded its goal of housing 300 veterans in 100 days
- ▶ Over 1,200 clients have been assessed for **Housing Prioritization** since May
- ▶ Training database has been upgraded to **ClientTrack 13**

100,000 Homes Report

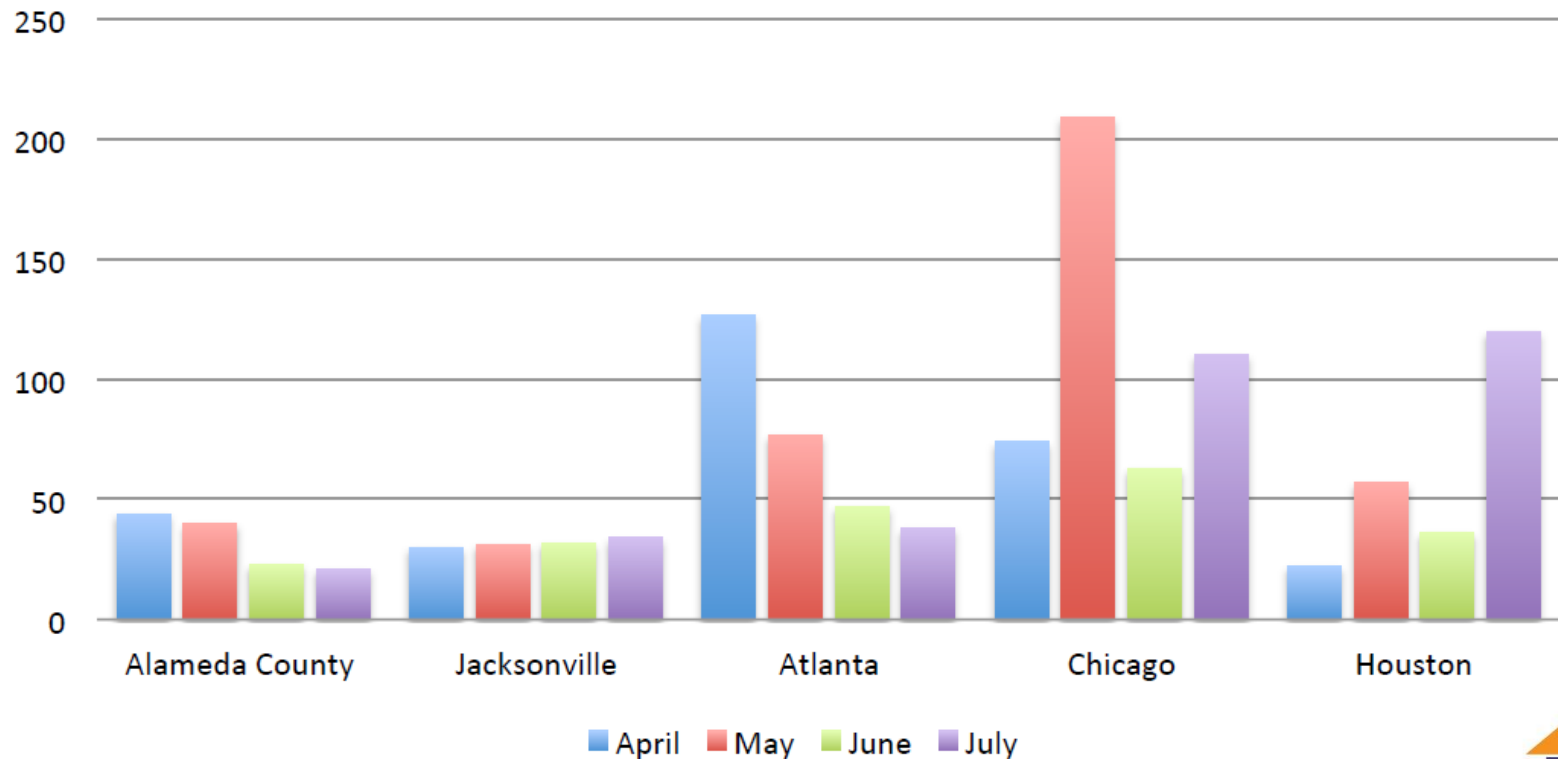
Houston's July Housing Placement Feedback Report

July 2013 Housing Placements Target	30
July 2013 Actual Housing Placements	120
Total Housed to Date	937
Total Remaining to be Housed	1,563
Monthly Number Needing to be Housed to Meet 2.5% Target	63
August 2013 Housing Placement Target	37
September 2013 Housing Placement Target	46
October 2013 Housing Placement Target	57

Data sources include HMIS (PSH) & two HAs (VASH & Housing Choice)

100,000 Homes Report

Community Comparison: # Housed Past 4 Months



Source: 100,000 Homes Campaign

Housing Houston Heroes

300 in 100 HHH	HCHA	HHA	HMIS	Total	Goals	VASH Only Totals
Housed	71	137	149	357	300	208
Chronic	60	122	13	195	NA	182
%	84.5%	89.0%	8.7%	54.6%	NA	87.5%

In 100 days, we housed 357 homeless veterans, 195 of them chronically homeless.

Source: Houston Housing Authority

Software Upgrade: CT1 3

- ▶ Training database has been upgraded and testing is now underway
- ▶ Production database upgrade is planned for early October

Some of the new features:

- ▶ User Password Reset
- ▶ Dashboard Forms Include Search Result Buttons
- ▶ Add Family Member to Enrollment
- ▶ Delete Button Access and Undo
- ▶ Overlapping Residential Enrollment Validation
- ▶ Added Support for Webcams
- ▶ Data Visualization – increased use of charts

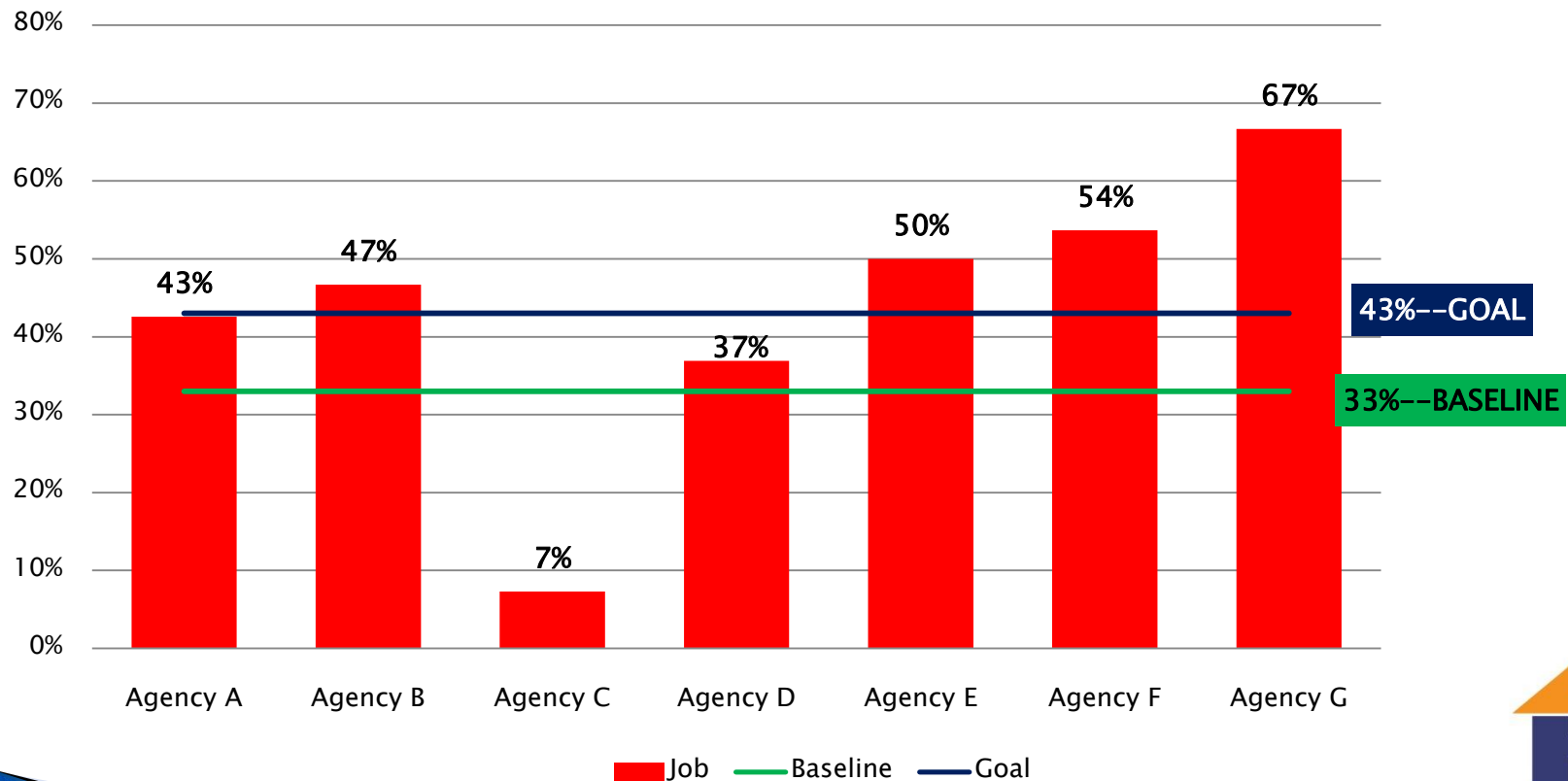
Performance Measures

Measure	2012 Baseline	2020 Goal	Data source	Programs Measured
Reduction in Homelessness	7,187	4,371	PIT count	All CoC
Reduction in First Time Homelessness	10,322	5,273	HMIS – new homeless clients	Homeless Assistance
Recidivism	19%	10%	HMIS – Rec. Report	PSH, TH, RRH
Job and Income Growth	33% (all) 22% (job)	43% 27%	HMIS – APR & Income Report	PSH, TH, RRH, SH, SSO
Length of Time Homeless	66 days avg.	30 days	HMIS – Enroll. Reports	ES, TH, RRH, SH, Out
Access/Coverage	–	TBD	–	–

PMs are subject to revisions and approval by the CoC

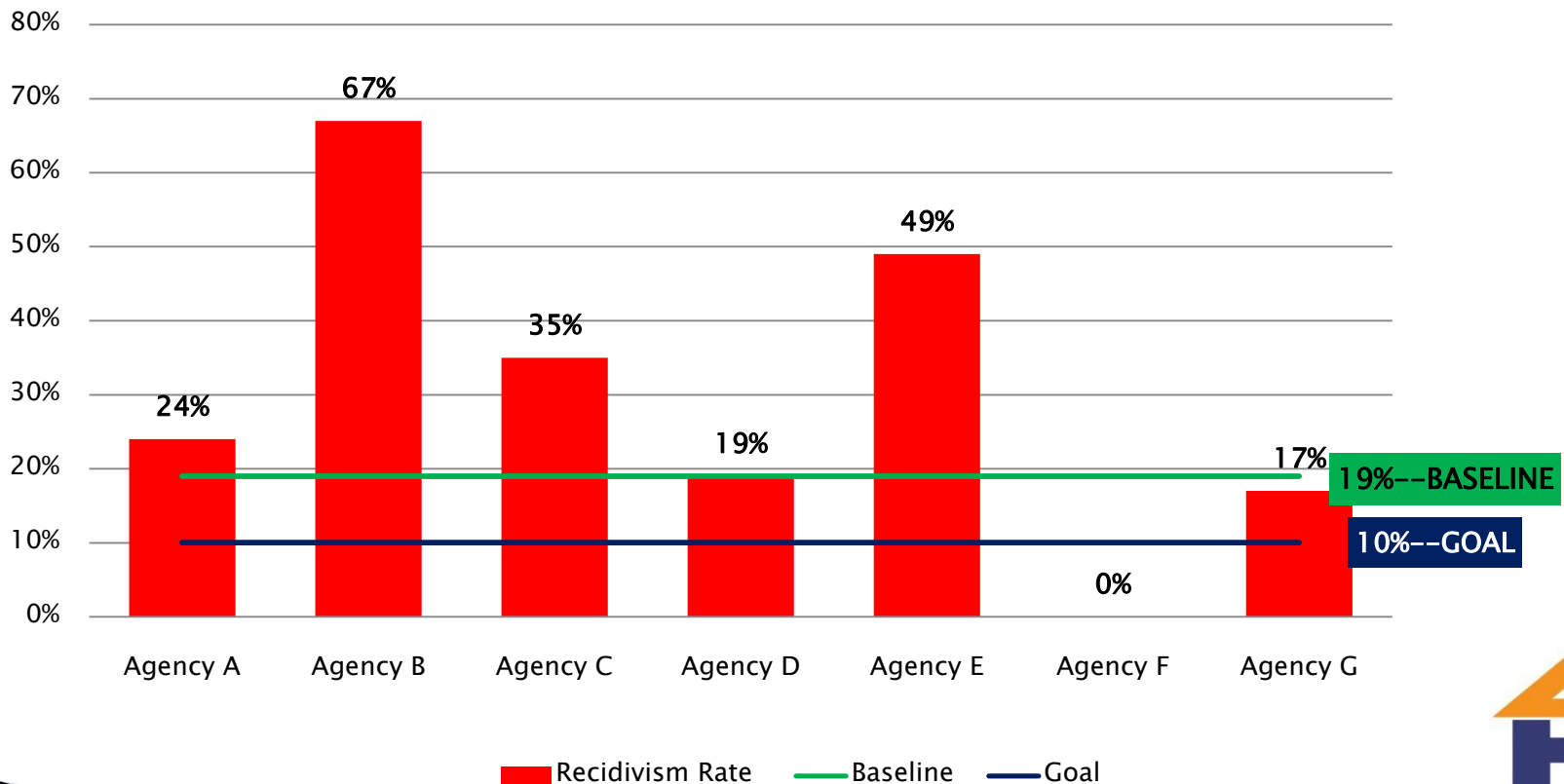
Performance Measures

Income Growth (All Sources)



Performance Measures

Rate of Recidivism



Coordinated Access (CA) & Housing Placement

▶ CA Assessment

- VI assessment – used since May for PSH
- Family assessment – not yet available
- CA triage workflow – to be developed

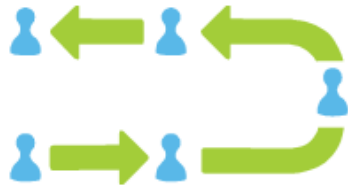
▶ CA Client Registry

- Currently used to target chronic/vulnerable for PSH
- Can be expanded to track housing progress for all assessed clients

▶ Housing Match & Placement

- All housing providers in HMIS are being set up with eligibility rules
- HMIS will match up clients with eligible housing
- HMIS referral & waiting list will be used for selected housing

Coordinated Access Flow



Homeless clients are
outreached and connected
with the CA system



The CA team assesses clients
using a standard tool (triage
and VI assessment if PSH)



CA assessments are entered in
the HMIS; the system calculates
clients' prioritization scores



Client prioritization list and
the housing programs' criteria
are maintained in the HMIS



The HMIS matches up individual
clients with available housing
based on the eligibility criteria



Clients are referred to housing
programs according to their
scores & needs (PH, TH, RRH)



Coordinated Access In Action

– Live Demonstration –

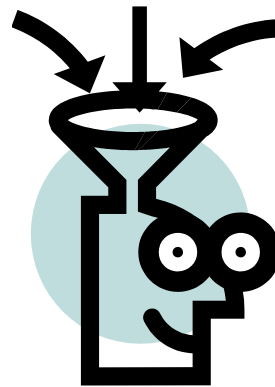
Cast:

- ▶ Homeless client
- ▶ CA assessor
- ▶ System navigator
- ▶ Housing staff
- ▶ HMIS (as itself)





Play and Learn



Q & A



Recognitions!

Rising Star

The Most Improved Agency or Program

Super Star

The Best Agency or Program in Data Quality

Trailblazer

The Most Valuable Player (Individual User)

Your HMIS Team

Erol Fetahagic – System Administrator/Analyst

Ryan R. Clay – Reporting Manager

Kelita Beechum – Support Manager

Susan King – Administrative Assistant

www.homelesshouston.org/HMIS/user-support

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