



# HMIS Forum

## Fourth Quarter 2015

Harris County Department of Education

Thursday, December 17, 2015

2:00 – 4:00 pm

# Your HMIS Team

- Takeshia Richardson – HMIS Senior Manager
- Erol Fetahagic – System Administrator/Analyst
- Ryan R. Clay – Reporting Manager
- Kelita Beechum – Support Manager
- Yvette Fuentes – HMIS Trainer
- Karen Flores – HMIS Support Specialist











# Agenda

- Income Now Project
- Housing Inventory Chart & Point-in-Time Count
- ClientTrack 15 Overview
- HUD's Final Rule on Defining "Chronically Homeless"
- 2016 Forum Updates
- The Benefits of HMIS – Harmony House
- Q & A

**Housing Program Eligibility and Capacity**

All programs available for enrollment are listed below. By default only programs that have eligibility criteria are displayed. The selected client is evaluated against the eligibility criteria for each program and a result for each is displayed below.

Only Display Programs with Eligibility Criteria: ☒

| Facility   | Eligibility Result  | Additional Eligibility Detail   | Contact Phone | Facility Availability      |
|--|---|---|---------------|----------------------------|
| <b>A Helping Place (PSH for Singles)</b><br> <b>A Helping Place</b><br>500 W. Alabama<br>Houston, Houston 77027   |  <a href="#">Passed</a>          |  |               | 7 of 10 Bed(s) Available   |
| <b>A1 Family Housing (PSH for Families)</b><br> <b>A1 Family Housing</b><br>1111 Calhoun<br>Houston, Houston 77002  |  <a href="#">Fail</a>            |  |               | 29 of 29 Unit(s) Available |
| <b>AF - Project T.E.X.T.M.S.G. (Program Eligibility Requirements)</b><br> <b>AFH - Project T.E.X.T.M.S.G.</b><br>900 N. Durham #124<br>Houston, Houston 77004 |  <a href="#">Not enough data</a> |   | 713-623-6796  | 12 of 18 Bed(s) Available  |
| <b>Harmony House Permanent (PSH for Singles)</b><br> <b>Harmony House Permanent</b><br>1111 Calhoun<br>Houston, Houston 77002                               |  <a href="#">Passed</a>        |   | 713-623-6796  | 27 of 27 Bed(s) Available  |

**Waitlist** (points to A Helping Place)

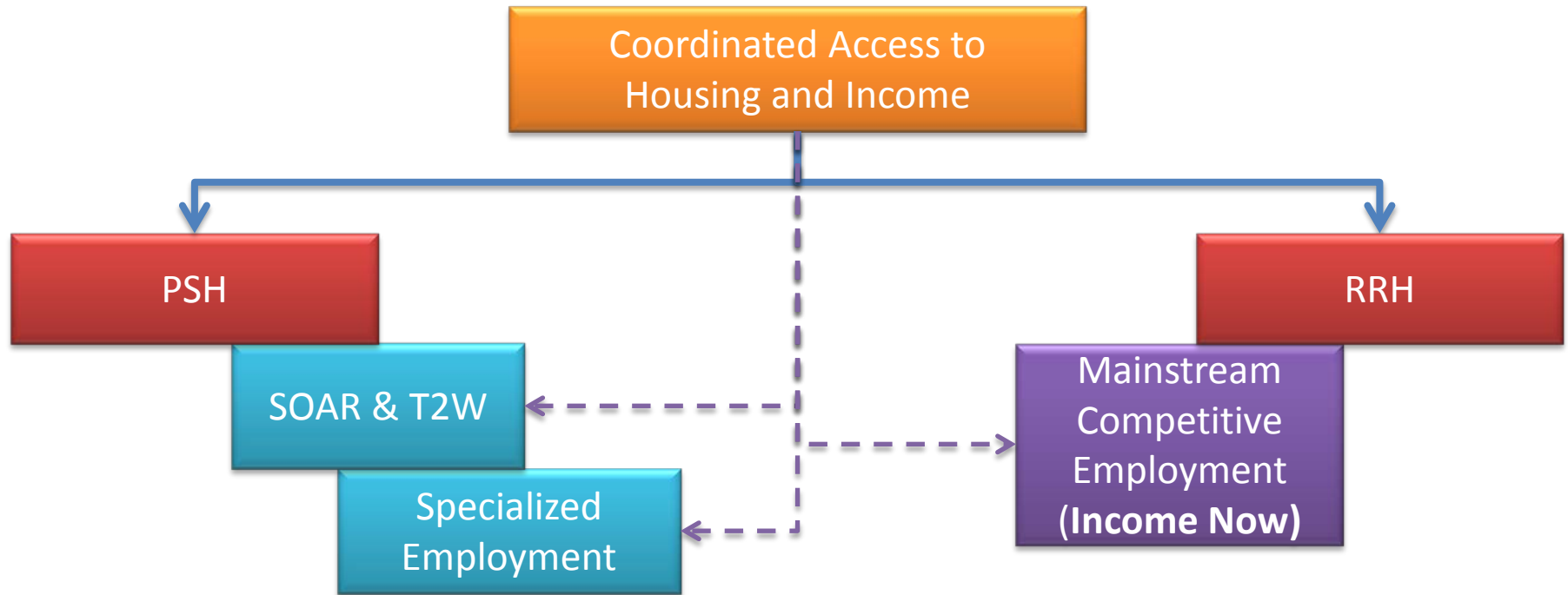
**Eligibility** (points to A Helping Place and A1 Family Housing)

**Referral** (points to AF - Project T.E.X.T.M.S.G.)

**Unit Availability** (points to AF - Project T.E.X.T.M.S.G.)

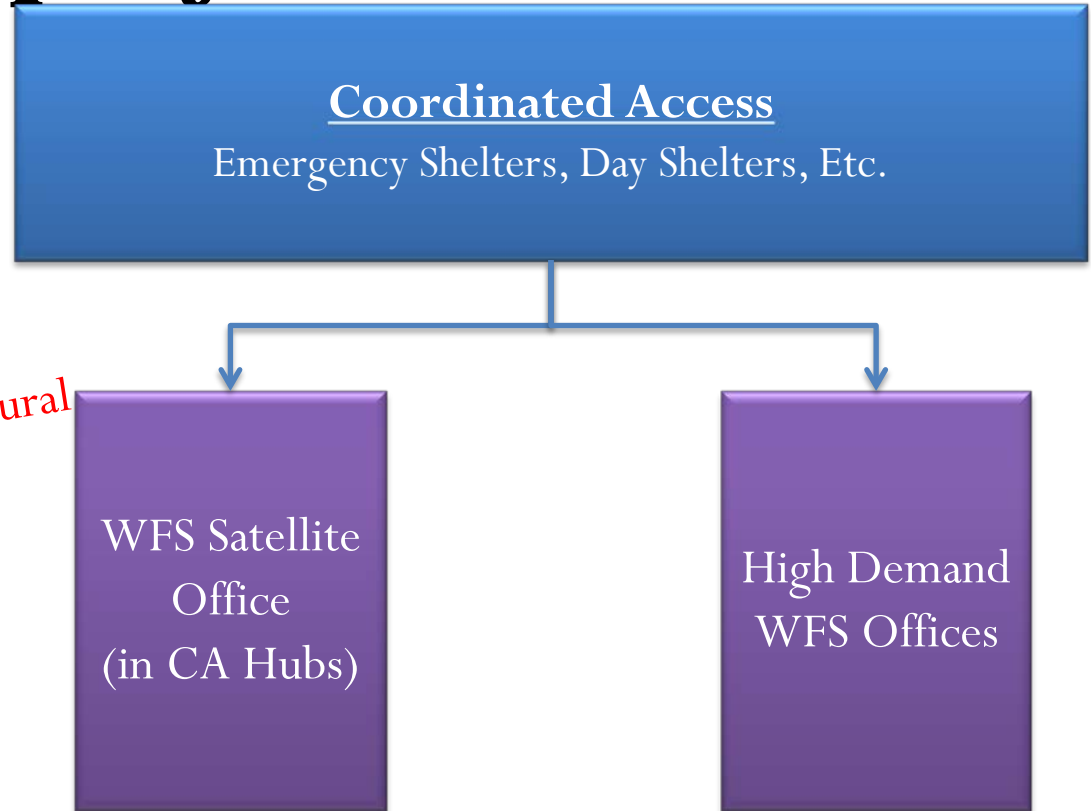
**Program Details** (points to Additional Eligibility Detail column)

# Access to Income in our Homeless Response System



# Building Access to Mainstream Competitive Employment

- Establish a Tool to Accurately Assess and Match to the Right Income Supports at the Right Time
- Drive to Achieve an “Income Now” Culture
- *Improve Workforce Solutions Cultural Competency*



### **WFS Satellite Offices (WFS/Provider Staff)**

- **Employment Counselors**
- **Duties:**
  - Eligibility Assessments
  - Enrollments
  - Documentation Collection
  - Resumes
  - Getting “Right Now” Jobs
  - Conducting Group Activities
  - Administering Supportive Services
  - Instilling “Income Now” Culture
  - Facilitating Transfers to Main WFS Offices

### **High Demand WFS Offices (Provider Staff)**



- **Employment Counselors**
- **Duties:**
  - Eligibility Assessments
  - Enrollments
  - Documentation Collection
  - Resumes
  - Getting “Right Now” Jobs
  - Administering Supportive Services
  - Instilling “Income Now” Culture
  - Supporting WFS Staff to Serve Homeless

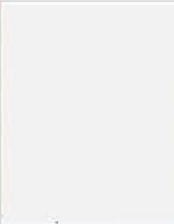
### **WFS Cultural Competency**

- **System Navigators**
- **Duties:**
  - Provide Cultural Comp. Training to WFS staff
  - Facilitate Networking Opp. Between the 2 Systems
  - Manage referrals to CA for Housing and from Satellite Offices to WFS Offices
  - Communication Oversight
  - Provide Event Calendars and Updates to Access Hubs
  - Employer Relationship Development

# Income Now

- Income Now Project

| Client Information   |                          |           |                            |   |  |  |
|--|--------------------------|-----------|----------------------------|---|--|--|
|  | Name:                    |           | Race:                      | Black or African American   |  |  |
|  | Age:                     | 45        | Ethnicity:                 | Non-Hispanic/Latino   |  |  |
|  | Gender:                  | Female    | Veteran Status:            | No  |  |  |
|  | Housing Assessment Date: | 8/27/2015 | Chronically Homeless (CA): |   |  |  |
|  | Waitlist Placement Date: |           | VI Score:                  |   |  |  |
|  | Housing Placement Date:  |           | Frequent:                  | Yes  |  |  |

| HMIS Enrollments  |             |           |                        |  |                                  |                       |
|---|-------------|-----------|------------------------|--|----------------------------------|-----------------------|
| Case Name   | Enroll Date | Exit Date | Case Manager           | Organization                           | Project Name                     | Project Type          |
|  | 12/1/2015   |           | LaShawnda Graves       | Career and Recovery Resources          | CFTH- Income Now                 | Services Only         |
|   | 9/21/2015   |           | Nastasha Guidry        | SEARCH Homeless Services               | SEARCH Res Ctr ESG Collaborative | Services Only         |
|   | 9/21/2015   | 9/21/2015 | Ashley Mullins         | The Harris Center                      | Harris Center - PATH Outreach    | Street outreach       |
|   | 9/4/2015    |           | Darius Johnson         | Harris County Community Services Dept. | City of Houston TIRZ RRH (2015)  | PH - Rapid Re-Housing |
|   | 8/21/2015   |           | Bernadette Dixon-Payne | Healthcare for the Homeless            | HHH HC CDBG                      | Services Only         |
|   | 7/15/2015   |           | Kim Thomas             | Star of Hope                           | SOH - Women and Family           | Emergency shelter     |
|   | 7/12/2015   | 7/15/2015 | Evylne Burten          | Star of Hope                           | SOH - Women and Family Overnight | Emergency shelter     |
|   | 6/27/2015   |           | The Beacon 5           | The Beacon                             | The Beacon Day Center            | Day Shelter           |
|   | 6/25/2015   | 7/7/2015  | Tynetta McDade         | Star of Hope                           | SOH - Women and Family Overnight | Emergency shelter     |
|   | 6/22/2015   |           | Ann Schulte            | Palmer Episcopal Church                | Palmer Way Station               | Day Shelter           |



# HIC & PIT Count (sheltered)

- Agencies are required to provide two representatives to serve as the 2016 HIC and PIT points of contact.
- Please register for Housing Webinar on **Monday, January 11, 2016 2:00 PM - 3:00 PM CST** at:
- HMIS Project/Grant/Housing Setup due no later than **Wednesday, January 6, 2016 by 5:00PM.**
- All housing programs are required to submit an enrollment report for clients housed the night of the count, which is scheduled for **January 25, 2016.** This report is due **Monday, February 1, 2016 by 5:00PM.**

# HMIS Summary – November 2015

- Participating Organizations: 64
- Active Projects: 232
- Active Users: 613
- Client Records: 220,094
- Clients Active in 2015: 39,778
- Coalition HMIS Support Team Members: 6



# CT 15 & Updates since the last Forum

- ClientTrack 15 upgrade
  - Interface & functionality
  - Performance issues
- HMIS Data Standards - 2015 Update
- Reporting updates for federally-funded projects
  - SSVF (Supportive Services for Veteran Families)
  - RHY (Runaway and Homeless Youth program)
  - HOPWA (Housing Opportunities for People with AIDS)
  - ESG (Emergency Solutions Grant program)
  - CoC (Continuum of Care program)
- Coordinated Access
- System Performance Measures



# Defining “Chronically Homeless”

## History of Chronic Homelessness Definition

- July 22, 1987 – Statutory definition as part of the McKinney-Vento Homeless Assistance Act
- December 5, 2011 – ESG interim rule - proposed regulatory definition
- July 31, 2012 – Continuum of Care interim rule
- March 27, 2013 – Rural Housing Stability Assistance Program - proposed rule
- October 1, 2014 – 2014 HMIS Data Standards effective
- October 1, 2015 – HMIS Data Standards updated
- December 4, 2015 – Final rule published in the Federal Register
- January 15, 2016 – Effective date of implementation for CoC program recipients

# Defining “Chronically Homeless”

## Updated Criteria

- Homeless individual with a disability
- Lives either in:
  - place not meant for human habitation
  - safe haven (N/A in our CoC)
  - emergency shelter
  - institutional care facility for fewer than 90 days & had been living in one of the above situations immediately before entering the facility
- Must have been living as described above:
  - continuously for at least 12 months, or
  - on at least 4 separate occasions in the last 3 years where combined occasions total a length of time of at least 12 months; each period separating the occasions must be at least 7 nights of living in a situation not listed above

# Defining “Chronically Homeless”

## HMIS Data Elements – “Just ask the questions”

Disabling Condition: \* Yes

**Time on Streets or in Emergency Shelter** - Data in this section are used, along with disabling condition, to determine whether or not a client is chronically homeless. Hover over the help icon to see instructions from the HMIS Data Manual for each of these fields.

Client entering from the streets \*  
or ES: Yes

Approximate date started: \* 05/01/2015

Regardless of where they stayed \*  
last night – Number of times the  
client has been on the streets or  
in ES in the past three years  
including today: Two times

Total number of months \*  
homeless on the streets or in ES  
in the past three years: More than 12 months

# Defining “Chronically Homeless”

## Benefits & Challenges

- Client self-reported answers
- Expected data accuracy improvement
- Client Dashboard Report can be used to document chronic homelessness
- Historical data inconsistency issues
- The effort to end chronic homelessness may be affected
- No standard chronically homeless report available; CH status will soon be added to a custom Data Explorer domain

For details, please look up [Chronically Homeless Final Rule](#) on the web

# 2016 Forum Updates

- First Quarter – Panel Discussion
- Second Quarter – Highlight Best Practices
- Third Quarter – Agency Spotlight
- Fourth Quarter – Highlights of the Year



# Q & A



# 2016 HMIS Forum Dates

- Mark your calendars!

|                |                  |
|----------------|------------------|
| March 17, 2016 | 9:00AM – 11:00AM |
|----------------|------------------|

|               |                  |
|---------------|------------------|
| June 16, 2016 | 11:30AM – 1:30PM |
|---------------|------------------|

|                    |                  |
|--------------------|------------------|
| September 15, 2016 | 11:30AM – 1:30PM |
|--------------------|------------------|

|                   |                 |
|-------------------|-----------------|
| December 15, 2016 | 2:00PM – 4:00PM |
|-------------------|-----------------|