HMIS Forum
Fourth Quarter 2015

Harris County Department of Education
Thursday, December 17, 2015
2:00 – 4:00 pm
Your HMIS Team

• Takeshia Richardson – HMIS Senior Manager
• Erol Fetahagic – System Administrator/Analyst
• Ryan R. Clay – Reporting Manager
• Kelita Beechum – Support Manager
• Yvette Fuentes – HMIS Trainer
• Karen Flores – HMIS Support Specialist
Agenda

• Income Now Project
• Housing Inventory Chart & Point-in-Time Count
• ClientTrack 15 Overview
• HUD’s Final Rule on Defining “Chronically Homeless”
• 2016 Forum Updates
• The Benefits of HMIS – Harmony House
• Q & A
<table>
<thead>
<tr>
<th>Program Details</th>
<th>Eligibility</th>
<th>Unit Availability</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>A Helping Place</strong>&lt;br&gt;500 W. Alabama&lt;br&gt;Houston, Houston 77027</td>
<td>Passed</td>
<td>7 of 10 Bed(s) Available</td>
</tr>
<tr>
<td><strong>A1 Family Housing (PSH for Families)</strong>&lt;br&gt;A1 Family&lt;br&gt;1111 Call&lt;br&gt;Houston, Houston 77002</td>
<td>Fail</td>
<td>29 of 29 Unit(s) Available</td>
</tr>
<tr>
<td><strong>AF - Project T.E.X.T.M.S.G. (Program Eligibility Requirements)</strong>&lt;br&gt;AFH - Project T.E.X.T.M.S.G.&lt;br&gt;900 N. Durham #124&lt;br&gt;Houston, Houston 77004</td>
<td>Not enough data</td>
<td>12 of 18 Bed(s) Available</td>
</tr>
<tr>
<td><strong>Harmon House Permanent (PSH for Singles)</strong>&lt;br&gt;Harmon House Permanent&lt;br&gt;1531 Genesee Street #100&lt;br&gt;Houston, Houston 77002</td>
<td>Passed</td>
<td>27 of 27 Bed(s) Available</td>
</tr>
</tbody>
</table>

*All programs available for enrollment are listed below. By default only programs that have eligibility criteria are displayed. The selected client is evaluated against the eligibility criteria for each program and a result for each is displayed below.*
Access to Income in our Homeless Response System

Coordinated Access to Housing and Income

PSH
SOAR & T2W
Specialized Employment

RRH
Mainstream Competitive Employment (Income Now)

The Way Home
Building Access to Mainstream Competitive Employment

- Establish a Tool to Accurately Assess and Match to the Right Income Supports at the Right Time
- Drive to Achieve an “Income Now” Culture
- Improve Workforce Solutions Cultural Competency

Coordinated Access
Emergency Shelters, Day Shelters, Etc.

WFS Satellite Office (in CA Hubs)

High Demand WFS Offices

The Way Home
<table>
<thead>
<tr>
<th>WFS Satellite Offices (WFS/Provider Staff)</th>
<th>High Demand WFS Offices (Provider Staff)</th>
<th>WFS Cultural Competency</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Employment Counselors</strong></td>
<td><strong>Employment Counselors</strong></td>
<td><strong>System Navigators</strong></td>
</tr>
<tr>
<td><strong>Duties:</strong></td>
<td><strong>Duties:</strong></td>
<td><strong>Duties:</strong></td>
</tr>
<tr>
<td>• Eligibility Assessments</td>
<td>• Eligibility Assessments</td>
<td>• Provide Cultural Comp.</td>
</tr>
<tr>
<td>• Enrollments</td>
<td>• Enrollments</td>
<td>Training to WFS staff</td>
</tr>
<tr>
<td>• Documentation Collection</td>
<td>• Documentation Collection</td>
<td>• Facilitate Networking</td>
</tr>
<tr>
<td>• Resumes</td>
<td>• Resumes</td>
<td>Opp. Between the 2 Systems</td>
</tr>
<tr>
<td>• Getting “Right Now” Jobs</td>
<td>• Getting “Right Now” Jobs</td>
<td>• Manage referrals to CA</td>
</tr>
<tr>
<td>• Conducting Group Activities</td>
<td>• Administering Supportive Services</td>
<td>for Housing and from Satellite</td>
</tr>
<tr>
<td>• Administering Supportive Services</td>
<td>• Instilling “Income Now” Culture</td>
<td>Offices to WFS Offices</td>
</tr>
<tr>
<td>• Instilling “Income Now” Culture</td>
<td></td>
<td>• Communication Oversight</td>
</tr>
<tr>
<td>• Facilitating Transfers to Main WFS Offices</td>
<td></td>
<td>• Provide Event Calendars</td>
</tr>
<tr>
<td></td>
<td></td>
<td>and Updates to Access</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Hubs</td>
</tr>
<tr>
<td></td>
<td></td>
<td>• Employer Relationship</td>
</tr>
<tr>
<td></td>
<td></td>
<td>Development</td>
</tr>
</tbody>
</table>

**Coalition for the Homeless**

Leading Houston Home
Income Now

- Income Now Project
HIC & PIT Count (sheltered)

- Agencies are required to provide two representatives to serve as the 2016 HIC and PIT points of contact.

- Please register for Housing Webinar on Monday, January 11, 2016 2:00 PM - 3:00 PM CST at:

- HMIS Project/Grant/Housing Setup due no later than Wednesday, January 6, 2016 by 5:00PM.

- All housing programs are required to submit an enrollment report for clients housed the night of the count, which is scheduled for January 25, 2016. This report is due Monday, February 1, 2016 by 5:00PM.
HMIS Summary – November 2015

- Participating Organizations: 64
- Active Projects: 232
- Active Users: 613
- Client Records: 220,094
- Clients Active in 2015: 39,778
- Coalition HMIS Support Team Members: 6
CT 15 & Updates since the last Forum

• ClientTrack 15 upgrade
  – Interface & functionality
  – Performance issues

• HMIS Data Standards - 2015 Update

• Reporting updates for federally-funded projects
  – SSVF (Supportive Services for Veteran Families)
  – RHY (Runaway and Homeless Youth program)
  – HOPWA (Housing Opportunities for People with AIDS)
  – ESG (Emergency Solutions Grant program)
  – CoC (Continuum of Care program)

• Coordinated Access

• System Performance Measures
Defining “Chronically Homeless”

History of Chronic Homelessness Definition

- July 22, 1987 – Statutory definition as part of the McKinney-Vento Homeless Assistance Act
- December 5, 2011 – ESG interim rule - proposed regulatory definition
- July 31, 2012 – Continuum of Care interim rule
- March 27, 2013 – Rural Housing Stability Assistance Program - proposed rule
- October 1, 2014 – 2014 HMIS Data Standards effective
- October 1, 2015 – HMIS Data Standards updated
- December 4, 2015 – Final rule published in the Federal Register
- January 15, 2016 – Effective date of implementation for CoC program recipients
Defining “Chronically Homeless”

Updated Criteria

• Homeless individual with a disability

• Lives either in:
  – place not meant for human habitation
  – safe haven (N/A in our CoC)
  – emergency shelter
  – institutional care facility for fewer than 90 days & had been living in one of the above situations immediately before entering the facility

• Must have been living as described above:
  – continuously for at least 12 months, or
  – on at least 4 separate occasions in the last 3 years where combined occasions total a length of time of at least 12 months; each period separating the occasions must be at least 7 nights of living in a situation not listed above
Defining “Chronically Homeless”

HMIS Data Elements – “Just ask the questions”

<table>
<thead>
<tr>
<th>Time on Streets or in Emergency Shelter</th>
<th>Data in this section are used, along with disabling condition, to determine whether or not a client is chronically homeless. Hover over the help icon to see instructions from the HMIS Data Manual for each of these fields.</th>
</tr>
</thead>
<tbody>
<tr>
<td><strong>Client entering from the streets</strong></td>
<td><strong>Yes</strong></td>
</tr>
<tr>
<td><strong>or ES:</strong></td>
<td><strong>Yes</strong></td>
</tr>
<tr>
<td><strong>Approximate date started:</strong></td>
<td><strong>05/01/2015</strong></td>
</tr>
<tr>
<td><strong>Regardless of where they stayed</strong></td>
<td><strong>Two times</strong></td>
</tr>
<tr>
<td><strong>last night – Number of times the</strong></td>
<td><strong>Two times</strong></td>
</tr>
<tr>
<td><strong>client has been on the streets or</strong></td>
<td><strong>Two times</strong></td>
</tr>
<tr>
<td><strong>in ES in the past three years</strong></td>
<td><strong>Two times</strong></td>
</tr>
<tr>
<td><strong>including today:</strong></td>
<td><strong>Two times</strong></td>
</tr>
<tr>
<td><strong>Total number of months</strong></td>
<td><strong>More than 12 months</strong></td>
</tr>
<tr>
<td><strong>homeless on the streets or in ES in</strong></td>
<td><strong>More than 12 months</strong></td>
</tr>
<tr>
<td><strong>the past three years:</strong></td>
<td><strong>More than 12 months</strong></td>
</tr>
</tbody>
</table>
Defining “Chronically Homeless”

Benefits & Challenges

• Client self-reported answers
• Expected data accuracy improvement
• Client Dashboard Report can be used to document chronic homelessness
• Historical data inconsistency issues
• The effort to end chronic homelessness may be affected
• No standard chronically homeless report available; CH status will soon be added to a custom Data Explorer domain

For details, please look up Chronically Homeless Final Rule on the web
2016 Forum Updates

• First Quarter – Panel Discussion

• Second Quarter – Highlight Best Practices

• Third Quarter – Agency Spotlight

• Fourth Quarter – Highlights of the Year
Q & A
2016 HMIS Forum Dates

• Mark your calendars!

March 17, 2016 9:00AM – 11:00AM
June 16, 2016 11:30AM – 1:30PM
September 15, 2016 11:30AM – 1:30PM
December 15, 2016 2:00PM – 4:00PM