



HMIS Forum

Second Quarter 2016

Harris County Child Protective Services

Thursday, June 16, 2016

11:30 am – 1:30 pm

Your HMIS Team

- Kelita Beechum – Support Manager
- Ryan R. Clay – Reporting Manager
- Erol Fetahagic – System Administrator/Analyst
- Karen Flores – HMIS Support Specialist
- Yvette Fuentes – HMIS Training Manager

Agenda

- Best Practice in HMIS
- Stopping Workflows
- Issue Trak– what information is needed for assistance?
- Clearing Referrals
- Are you training too soon?
- Coming soon – new HUD Data Standard Updates

BEST PRACTICE: THE SALVATION ARMY

Melanie Pang

melanie.pang@uss.salvationarmy.org

BEST PRACTICE: AAMA – MINORITIES IN ACTION

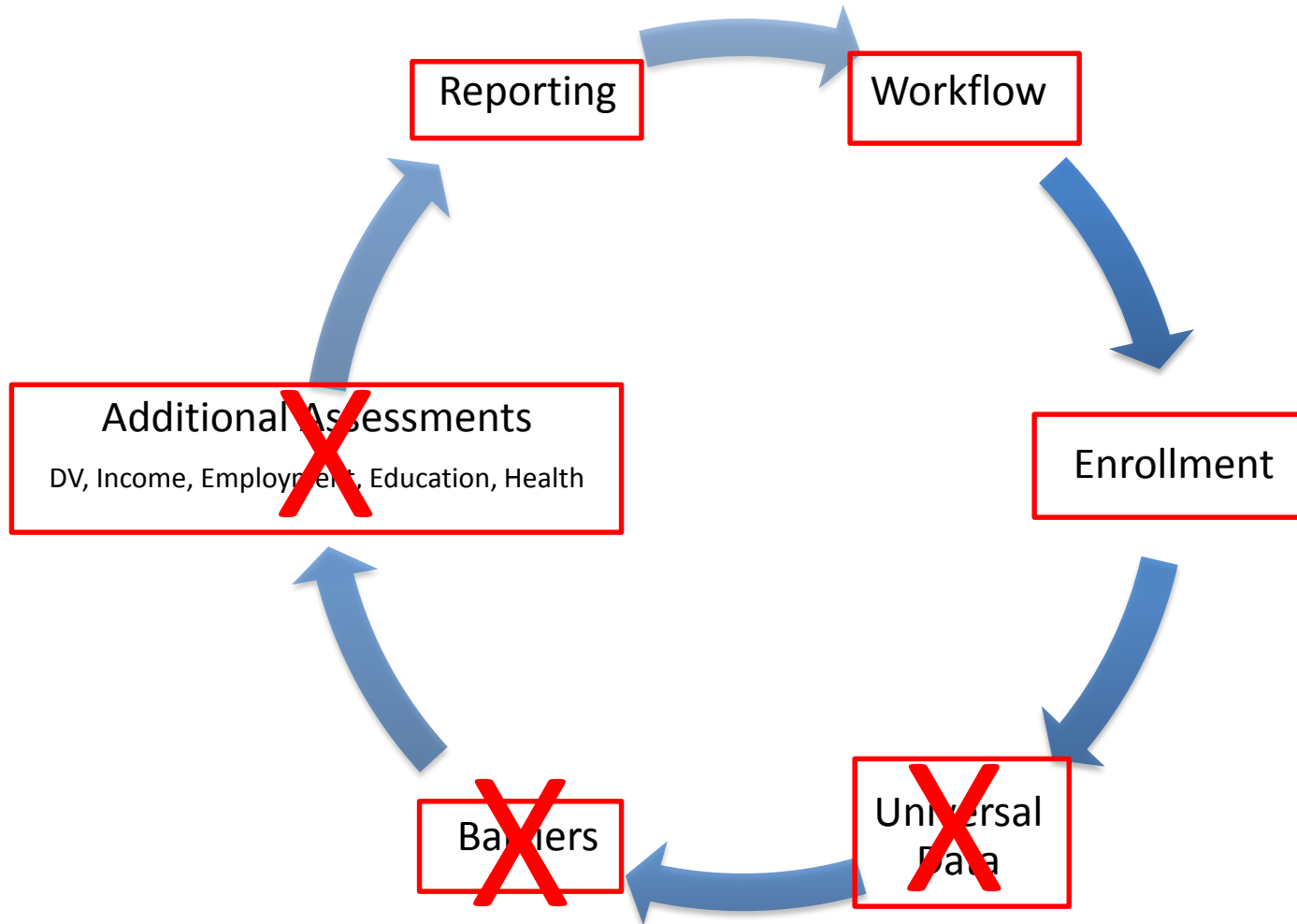
Gerry Cantu

gcantu@aama.org

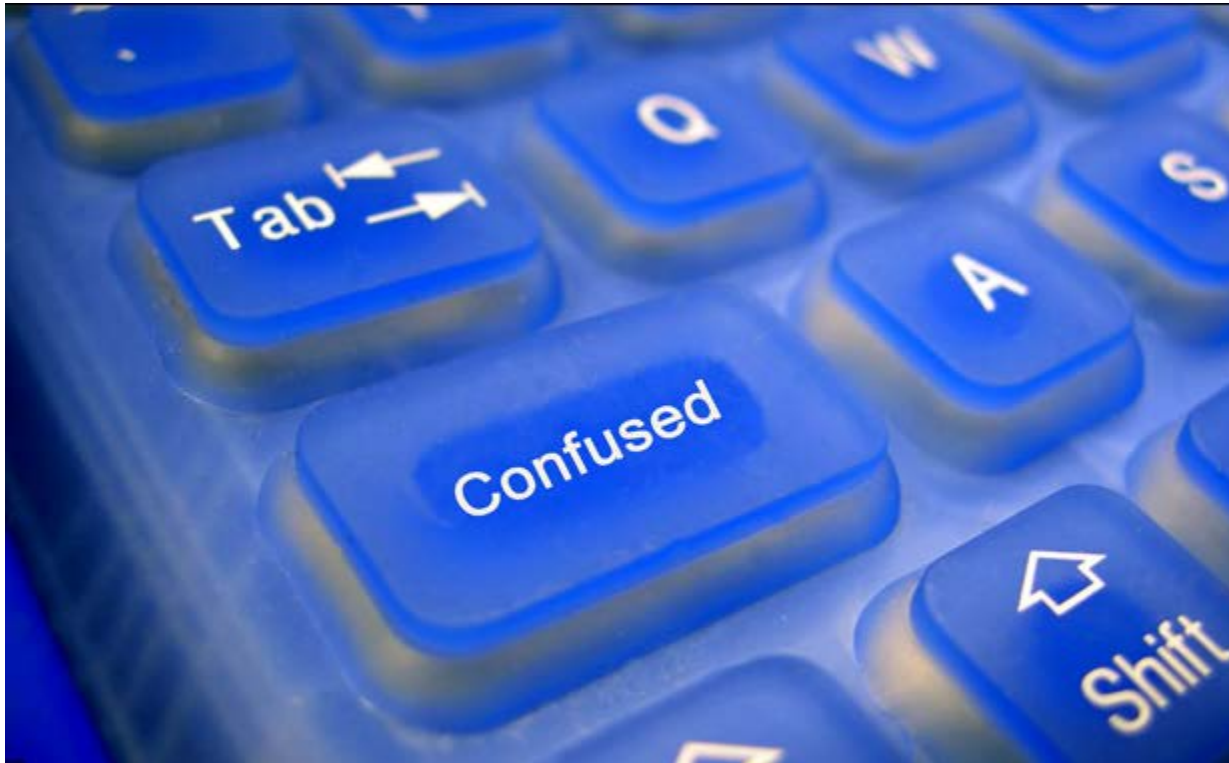
Stopping Workflows



COALITION
FOR THE
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IssueTrak – What is needed?



Clearing Referrals

You've
Got
Mail

A blue mailbox with a red flag is shown with a yellow envelope sticking out of it. A black mouse cursor arrow is pointing at the mailbox.

Clients

Find Client

HMIS Standard Intake

CASE MANAGEMENT

Client Dashboard

Edit Client

ID Card

Assessments

Enrollments

Services

Goals

Referrals

Tasks

Calendar

Case Notes

ClientTrack™

All Search

Yvette Fuentes Help Sign Out

TEST5 TEST5

190172 455-55-5555

Client Referrals

Below is a list of all existing referrals for the selected client. To add a new referral for the client, click the **Add New** button. To view or edit a record displaying in the list, click **Edit** next to the desired record. Click **Services** next to a referral record in order to view or add services that reference the referral. To get directions from the client's address to the provider, click the **Get Directions** option. To print a referral voucher, click **Referral Voucher** next to the desired record.

Add New

Quick Referrals

Referral In

1 result found.

Date	From Provider	To Provider	Service	Need	Status	Result	OrgID
11/19/2015	Coordinated Access Provider	Change Happens!	Coordinated Access Permanent Supportive Housing Referral		Referral Made		OTH



TEST5 TEST5

190172

455-55-5555



Coordinated Access Permanent Supportive Housing Referral ▶



Referral



Referral



Referral Outcome

REFERRAL OUTCOME

Outcome Information - Enter the Date Acknowledged by the referral recipient, Appointment Date and Time, Result Date and Result.

✓ Date Acknowledged:

✓ Appointment Date:



AM

✓ Result Date:

Result:

– SELECT –

Comments:

Restriction: *

☐ Restrict to Organization

☒ Share to MOU/Info Release



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TEST5 TEST5

190172

455-55-5555



Coordinated Access Permanent Supportive Housing Referral ▶



Referral



Referral



Referral Outcome

REFERRAL OUTCOME

Outcome Information - Enter the Date Acknowledged by the referral recipient, Appointment Date and Time, Result Date and Result.

Date Acknowledged:

10/01/2015



Appointment Date:

10/05/2015



09:00



AM

Result Date:

10/06/2015



Result:

-- SELECT --

Pending

Reason for Denial:*

-- SELECT --

Not homeless

Comments:*

Chronically homeless

No minor children

No income potential

Restriction:*

No disabling condition

Self-resolved

Denied by property/housing authority

Lack institution stays

Program at capacity

d.



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ARE YOU TRAINING TOO SOON?

*Train today, funding
in 30 days?*

*Train today, new hire
in 3 weeks?*



**When is the best time
to train?**

**What to bring to
training?**



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2016 DATA STANDARDS



THIS YEAR HUD IS UPDATING

**HMIS Data
Dictionary**

**HMIS
Program
Manual**



**HMIS Data
Manual**

**HMIS Standard
Reporting
Terminology
Glossary**



Who
Cares?



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What's New

- Some elements have been added
- Some elements have been taken away
- Some elements have been combined
- A few elements are new

Disabling Condition

3.8 Disabling Condition

Rationale: Disabling condition is used to count the number of clients who have a disabling condition at project entry. This data element is to be used with other information to identify whether a client meets the criteria for chronic homelessness.

Collection Point(s): At project entry.

Subjects: ~~All Adults~~ **EVERYONE** including children

Data Collection Instructions: Record whether the client has a disabling condition based on one or more of the following:

- A physical, mental, or emotional impairment, including an impairment caused by alcohol or drug abuse, post-traumatic stress disorder, or brain injury that:
 - (1) Is expected to be long-continuing or of indefinite duration;
 - (2) Substantially impedes the individual's ability to live independently; and
 - (3) Could be improved by the provision of more suitable housing conditions.
- A developmental disability, as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (42 U.S.C. 15002); or

3.19 Living Situation

3.9 Residence Prior to Entry
+

3.17 Length of time on the Street, in
an Emergency Shelter or a Safe Haven
=

3.917 Living Situation



Here is Why

- Allow for the flow of information in a logical order
- Increase accuracy in chronic homeless calculation
- Allows less than the 90 institutional stay
- Allows for the 7 day **grace period**
- Allows for the **interim housing** situations

Living Situation 3.917

- Homeless Situation
- Institutional Situation
- Transitional or permanent Housing Situation

Health Insurance 4.4

- Added 2 additional options
 - Indian Health Services
 - Other

4.17 Residential Move In Date

- Applies to RRH projects only
 - Information date – removed
 - In housing yes / no – removed
- Residential move-in date recorded only once when household moves into permanent housing.
 - Anybody without a residential move in date should not be considered for our point in time.

4.24 Last Grade Completed

- RHY / SSVF Projects Only (additional responses)
 - Vocations Program
 - Associates Degree
 - Bachelors Degree
 - Graduate Degree

SSVF Projects Only

- 4.48 – SSVF HP Targeting Criteria
- 4.49 – Use of other Crisis Services
- SSVF programs know how to collect this data, except this is the first time being collected in HMIS.

Last Piece of this Puzzle



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Path Projects Only

- Now Required
 - 4.2 Income and Sources
 - 4.3 Non-Cash Benefits
 - 4.4 Health Insurance
 - 4.21 Connection with SOAR
- Updated response elements
 - 4.14 A Services Provided (Path funded)
 - 4.16 A Referrals provided (Path funded)



**KEEP
CALM
AND DON'T
SHOOT THE
MESSENGER**



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When will this go live?



October 2016

Between now and then we will be working on training tools and material then get back to y'all as soon as more information is available to us. For now please hold off on any questions as we just wanted y'all to be ready. We will reach out to you as soon as we have more instructions

2016 HMIS Forum Dates

- Mark your calendars!

September 15, 2016

December 15, 2016

Same spot – thanks Harris County!