HMIS Forum
Third Quarter 2016

Harris County Child Protective Services
September 1, 2016
11:30 am – 1:30 pm
Your HMIS Team

• Kelita Beechum – Support Manager
• Ryan R. Clay – Reporting Manager
• Erol Fetahagic – System Administrator/Analyst
• Karen Flores – HMIS Support Specialist
• Yvette Fuentes – HMIS Training Manager
Agenda

• Welcome & Introductions
• System Updates
• NOFA / HMIS
• Agency Spotlight
• Q & A
What report will give you a list of clients that are enrolled in your program?
How do you complete the annual assessment?
Addition of Montgomery County

- Montgomery County is now part of our Continuum of Care
- HMIS data for six agencies was transferred from Balance of State HMIS
- 28,000+ client records imported
- 15 projects set up
- 35 users trained
The ________________ is an analysis of characteristics of sheltered persons residing in emergency, transitional and permanent housing programs each year between October 1 and September 30.
2016 Data Standards
Effective: October 1, 2016
What’s New

• Some elements have been added
• Some elements have been taken away
• Some elements have been combined
• A few elements are new
3.8 Disabling Condition

**Rationale:** Disabling condition is used to count the number of clients who have a disabling condition at project entry. This data element is to be used with other information to identify whether a client meets the criteria for chronic homelessness.

**Collection Point(s):** At project entry.

**Subjects:** All adults, **EVERYONE, including children**

**Data Collection Instructions:** Record whether the client has a disabling condition based on one or more of the following:

- A physical, mental, or emotional impairment, including an impairment caused by alcohol or drug abuse, post-traumatic stress disorder, or brain injury that:
  1. Is expected to be long-continuing or of indefinite duration;
  2. Substantially impedes the individual's ability to live independently; and
  3. Could be improved by the provision of more suitable housing conditions.

- A developmental disability, as defined in section 102 of the Developmental Disabilities Assistance and Bill of Rights Act of 2000 (42 U.S.C. 15002); or
3.917 Living Situation

• 3.917A – Street Outreach and E. Shelters
  – No major changes

• 3.917B – All other project types
  – Responses are dependent on client’s last living situation
  – 90-day institutional stay and 7-day grace period are not considered as breaks in homelessness
3.917 Living Situation

• Type of Residence: “Interim Housing”
  – Not a type of housing but rather a housing situation
  – Used when a chronically homeless person has applied for permanent housing, has been accepted, a unit/voucher for permanent housing has been reserved for them, but for which there is some other situation that prevents them from moving immediately into housing
4.17 Residential Move-In Date

- Applies to RRH projects only
  - Information date – removed
  - In housing: yes / no – removed

- Residential move-in date recorded only once when household moves into permanent housing.
How do you check a client into a bed?
4.24 Last Grade Completed

- RHY / SSVF Projects Only (additional responses)
  - Vocations Program
  - Associates Degree
  - Bachelors Degree
  - Graduate Degree
SSVF Projects Only

- 4.48 – SSVF HP Targeting Criteria
- 4.49 – Use of other Crisis Services
- SSVF programs know how to collect this data, except this is the first time being collected in HMIS.
How can you quickly view a list of all the current program enrollments?
PATH Projects Only

• Now Required
  – 4.2 Income and Sources
  – 4.3 Non-Cash Benefits
  – 4.4 Health Insurance
  – 4.21 Connection with SOAR

• Updated response elements
  – 4.14 A Services Provided (PATH funded)
  – 4.16 A Referrals provided (PATH funded)
# System Performance Measures

## Measure 2: The Extent to which Persons who Exit Homelessness to Permanent Housing Destinations Return to Homelessness

This measures clients who exited SO, ES, TH, SH or PH to a permanent housing destination in the date range two years prior to the report date range. Of those clients, the measure reports on how many of them returned to homelessness as indicated in the HMIS for up to two years after their initial exit.

<table>
<thead>
<tr>
<th>Exit was from</th>
<th>Total # of Persons who Exited to a Permanent Housing Destination (2 Years Prior)</th>
<th>Returns to Homelessness in Less than 6 Months (0 - 180 days)</th>
<th>Returns to Homelessness from 6 to 12 Months (181 - 365 days)</th>
<th>Returns to Homelessness from 13 to 24 Months (366 - 730 days)</th>
<th>Number of Returns in 2 Years</th>
</tr>
</thead>
<tbody>
<tr>
<td>SO</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>ES</td>
<td>872</td>
<td>168</td>
<td>50</td>
<td>55</td>
<td>273</td>
</tr>
<tr>
<td>TH</td>
<td>856</td>
<td>88</td>
<td>57</td>
<td>59</td>
<td>204</td>
</tr>
<tr>
<td>SH</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
<td>0</td>
</tr>
<tr>
<td>PH</td>
<td>813</td>
<td>74</td>
<td>41</td>
<td>123</td>
<td>238</td>
</tr>
<tr>
<td>TOTAL Returns to Homelessness</td>
<td>2541</td>
<td>330</td>
<td>148</td>
<td>237</td>
<td>715</td>
</tr>
</tbody>
</table>
## System Performance Measures

### Measure 4: Employment and Income Growth for Homeless Persons in CoC Program-funded Projects

**Metric 4.3 – Change in total income for adult system stayers during the reporting period**

<table>
<thead>
<tr>
<th></th>
<th>Previous FY</th>
<th>Current FY</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults (system stayers)</td>
<td></td>
<td>739</td>
<td></td>
</tr>
<tr>
<td>Number of adults with increased total income</td>
<td></td>
<td>177</td>
<td></td>
</tr>
<tr>
<td>Percentage of adults who increased total income</td>
<td></td>
<td>24%</td>
<td></td>
</tr>
</tbody>
</table>

**Metric 4.6 – Change in total income for adult system leavers**

<table>
<thead>
<tr>
<th></th>
<th>Previous FY</th>
<th>Current FY</th>
<th>Difference</th>
</tr>
</thead>
<tbody>
<tr>
<td>Universe: Number of adults who exited (system leavers)</td>
<td>990</td>
<td></td>
<td></td>
</tr>
<tr>
<td>Number of adults who exited with increased total income</td>
<td></td>
<td>490</td>
<td></td>
</tr>
<tr>
<td>Percentage of adults who increased total income</td>
<td></td>
<td>49%</td>
<td></td>
</tr>
</tbody>
</table>
The Enrollment Path

- Emergency Shelters (entry/exit), Transitional Housing, PSH
- Emergency Shelters (night-by-night)
- Rapid Re-Housing
- Street Outreach
- Homelessness Prevention
- Services-Only, Day Shelters, Other Projects

- PROJECT ENTRY
- ENTRY ASSESSMENT
- ENGAGEMENT
- PATH ENROLLMENT
- RRH MOVE-IN
- REASSESSMENT
- EXIT ASSESSMENT
- PROJECT EXIT
- AUTO-EXIT
How do you pause your workflow?
APR’s and how they relate to HMIS
How do you check a client out of a bed?
Mission
recenter is a nonprofit organization that provides programs and services to help individuals, who are predominately homeless, recover from alcohol and drug addiction in order to lead more productive lives.
CAMPUS

west alabama st.

Main st.

New Service Center and Residential Options Building (Coming 2017)

Campus Corner

Storage

Men's Dormitory

Women's Dormitory

Truxillo st.

Fannin st.

San Jacinto st.

Transitional Living Homes

New Residence Hall
NEW SERVICE BUILDING WITH ADDITIONAL HOUSING
COMING SOON – 2017
Begins at 1514 Congress Avenue by two recovering spouses Mickey & Helen B. calling it “Skid Row Center”

1950

1958
Moves to Preston Avenue and incorporates as Skidrow Alcoholic Center, Inc. a 501c3

1965
Relocates to the YMCA at Crawford near Downtown

1969
Moves to 3810 Fannin

1970
Acquires 3811 Fannin, then in 1978 acquired 3809 Main

1976

1980
Hosts AA meetings for over 250 individuals daily

2000
Opens New Residence Hall serving 128 individuals

2008
Hits milestone, serving over 25,000 individuals and their families, impacting over 500,000 lives

2010
Expands Fundraising Campaign to $30 million

2015
Adopts recenter as new name

2014
Begins accepting women into the residential program

Hosts AA meetings for over 250 individuals daily

2000
Begins feeding over 250 residents and homeless daily

2000
Begins feeding over 250 residents and homeless daily
RECENTER HELPS INDIVIDUALS

▪ Recover from Addiction
▪ Reconnect with Family
▪ Reimagine Futures
RECENTER
PROGRAMS & SERVICES

Detox (non-medical)
Emergency Shelter
Transitional Living
12 Step Recovery Meetings
Meals
Job Coaching
Education
Vocational Training
Mentorship
Case Management
HOPE  HEALING  HOME
Welcome Home

Designed to inspire Hope in the Hopeless.

A recenter newcomer is met with warm smiles and encouragement during these stressful first few weeks.

Our peer-buddy recovery system matches the newly arrived to a recenter peer with seasoned recovery.

E.A.T

E.A.T. (Everybody At the Table) makes the gift of three hot, healthy meals a day.

- 63,000 meals per year to our program participant.
- 40,000 meals per year to Houston’s homeless population.
• **Fresh Start**

  The Fresh Start Program offers those beginning their journey through the 12 Steps an opportunity to work their personal program of recovery in a group setting.

• **The NEXT MISSION: Veterans In Recovery**

  Peer-driven, designed to support recovering Veterans with helping each other adjust to a sober civilian life one on one and in a group setting.
At Ease

recenter, through our At Ease Program, works with Houston’s leading mental health treatment providers to ensure that our program participants have access to the support that they need.

Wellness

Our Wellness Program was created in response to the physical health needs of our participants. As vital as mental health is to recovery from addiction, equally important is addressing the physical well-being of our residents. Quite simply a stronger body yields a stronger mind.
Seekers

Our Seekers Program supports those seeking to grow in the spiritual component of their lives. We maintain a directory of contact information to the religious organizations and institutions in our area.

H.I.R.E

The H.I.R.E Program (Help In ReEmployment) works with individuals helping them in returning to a self-sufficient life through getting back to work.

• Basic computing skills course
• Assistance in creating e-mail accounts
• Resume writing advice and instruction

Helping “hard to hire” individuals locate jobs
Opportunity Knocks

Experience shows that nothing opens doors of opportunity like furthering one’s education. This ideal ranks highly in our mission objectives.

We offer assistance, guidance, limited financial assistance, referrals and collaborations in order that each individual can pursue the adult literacy, GED, vocational training or higher education appropriate to their situation.
• Residential

Our Residential Program has multiple structures in the heart of Mid-Town that provide clean housing and easy Metro Rail access. Many new residents arrive at our door homeless. We counsel with each individual to determine the appropriate housing needs based on the projected time for recovery.

• CommUNITY

The CommUNITY Program is recenter’s of way of paying it forward. This includes variety of services we offer assist all in the community who desire a sober lifestyle.

• 40 open 12 Step meetings per week,
• meals for the homeless
• special events evenings for services and education
• free vision screenings, lectures on nutrition, financial literacy, etc.
recenter assists program participants reach the goal of living a recovered life. The LifeMap case management program is designed to provide supportive services to chemically addicted individuals.

Those seeking to recover from alcoholism and drug addiction usually have a decreased ability to manage their affairs across multiple domains of life.

recenter support programs are employed to address challenges of its participants in the areas of mental health, physical health and workforce readiness.
Where can the client’s ethnicity be viewed?
What’s trending in HMIS

Registering and not showing up

Security – webinar the first of the year

New Training room = more people

Follow-up e-mails to new users
Q & A
2016 HMIS Forum Dates

• Mark your calendars!

December 15, 2016

Same spot – thanks Harris County!