

HMIS Forum

2nd Quarter 2017



United Way

June 15, 2017

11:30 a.m. – 1:30 p.m.



Your HMIS Team

- Ana Rausch – Senior Research Project Manager
- Erol Fetahagic – System Administrator/Analyst
- Karen Flores – HMIS Support Specialist
- Kelita Beechum – Support Manager
- Ryan R. Clay – Reporting Manager
- Yvette Fuentes – HMIS Training Manager



Agenda

- Welcome & Introductions
- HUD System Performance Measures
- APR & Data Quality
- Mayor's Challenge
- Data Integrity
- Issue Trak
- Dashboards
- Q&A



Welcome to our newest HMIS Participating Agencies

- Crosswalk Center
- Houston Police Department Homeless Outreach Team

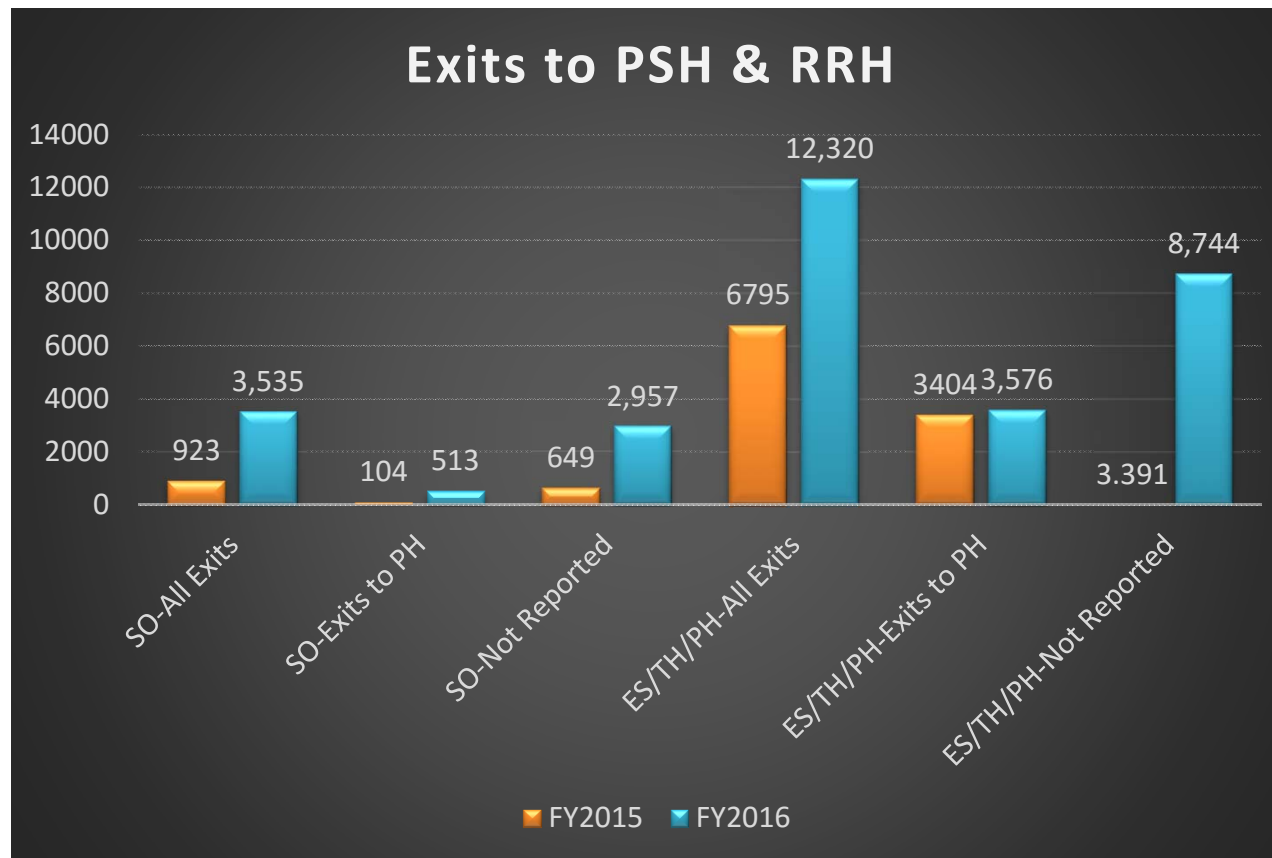




COALITION
FOR THE
HOMELESS



HUD System Performance Measures



% Successful Exits to PSH & RRH

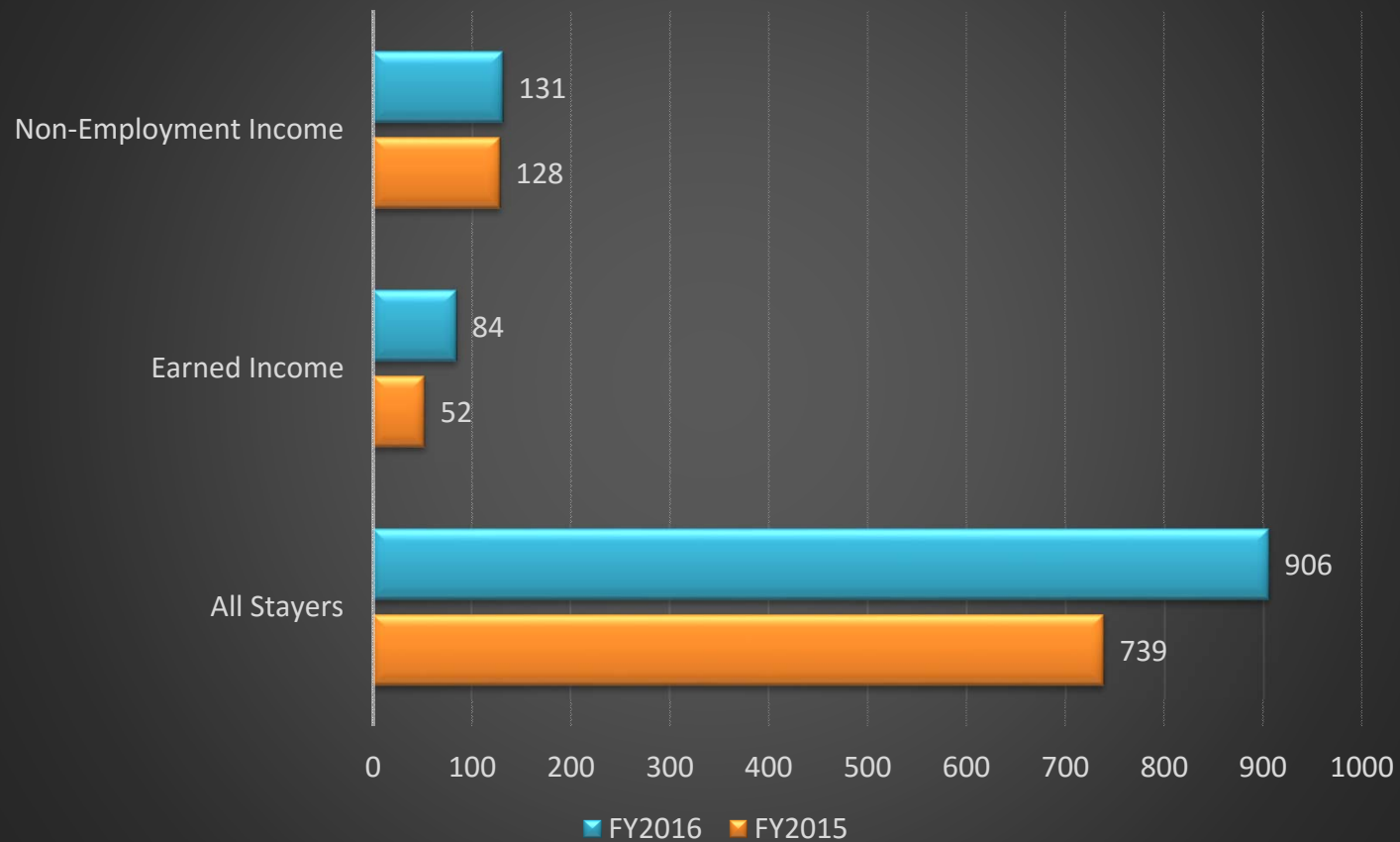
FY2015

- SO = 30%
- ES/TH/PH = 50%

FY2016

- SO = 16%
- ES/TH/PH = 29%

Change in Income for System Stayers



% Increase in Income

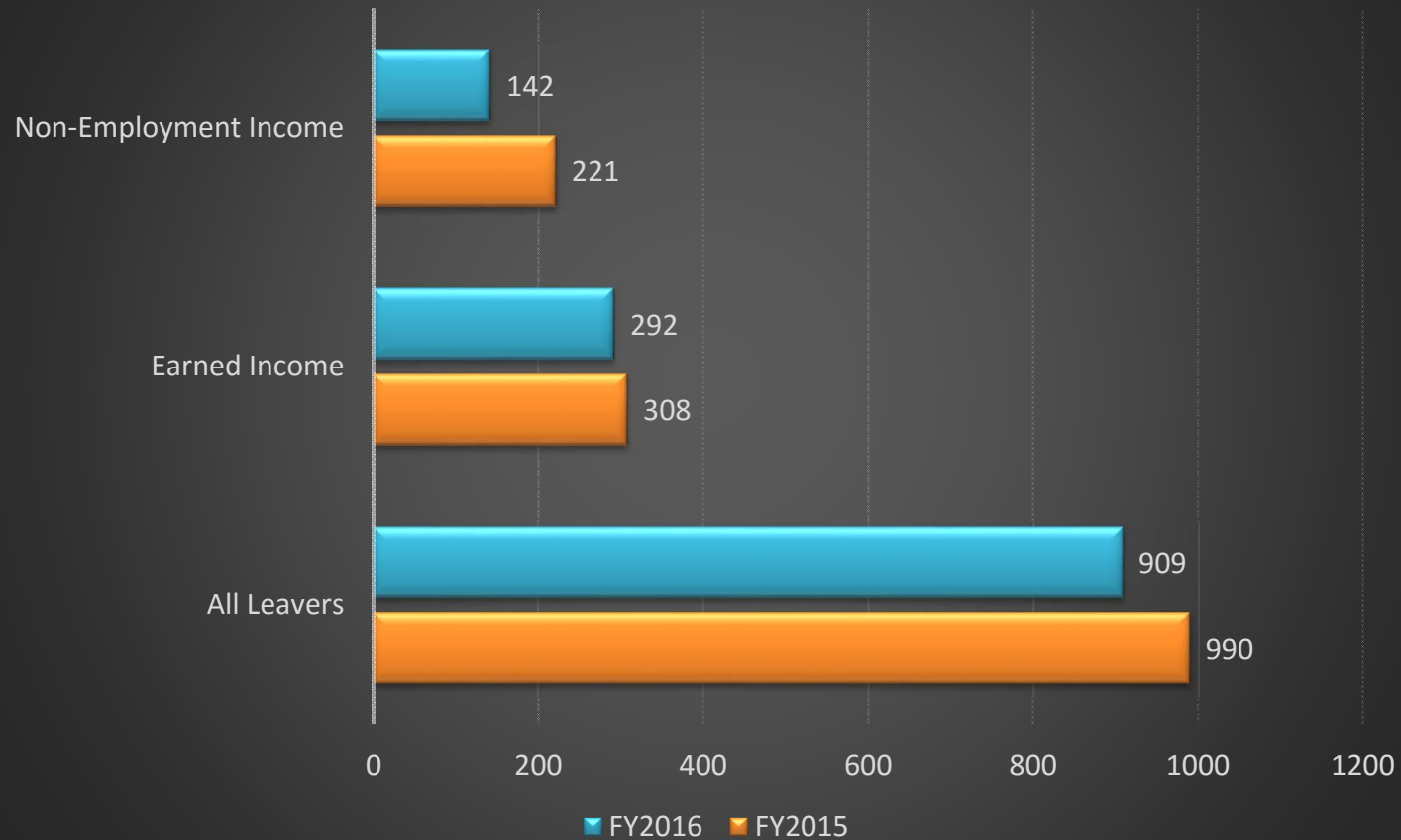
FY2015

- Stayers Earned = 7%
- Stayers Non = 17%
- Leavers Earned = 31%
- Leavers Non = 22%

FY2016

- Stayers Earned = 9%
- Stayers Non = 14%
- Leavers Earned = 32%
- Leavers Non = 16%

Change in Income for System Leavers



Changes from 2015 - 2016

Added from MoCo

- 11 ES
- 5 TH
- 7 SO
- 7 RRH
- 7 PSH

HMIS

- 3 Programs converted from TH to ES
- Auto exits



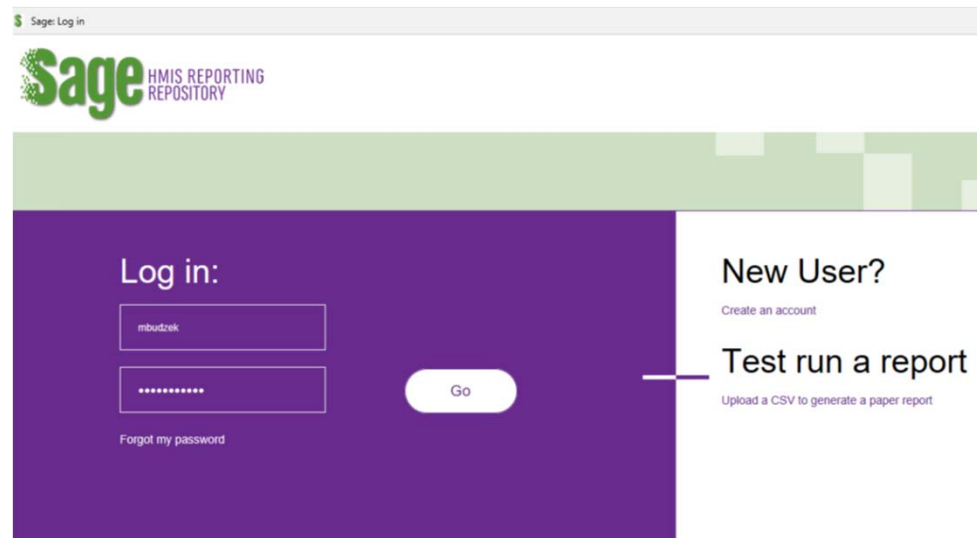


COALITION
FOR THE
HOMELESS



APR & Data Quality

- Process to pull these reports have changed
- New APR CSV Export – must be scheduled
- Upload Data to Sage HMIS Repository
- www.sagehmis.info (user ID & password required)



The screenshot shows the Sage HMIS Reporting Repository login interface. At the top, there is a header with the Sage logo and 'HMIS REPORTING REPOSITORY'. Below this is a green decorative bar. The main content area has a purple background. On the left, under 'Log in:', there are two input fields: one for the username 'mbudrek' and one for a password represented by dots. A 'Go' button is to the right of the password field. Below the password field is a link 'Forgot my password'. On the right side, there are two links: 'New User?' with 'Create an account' below it, and 'Test run a report' with 'Upload a CSV to generate a paper report' below it.



Data Quality Report Sections

- Q1 Validation
- Q2 PII (Name, DOB, SSN, Race, Ethnicity, Gender)
- Q3 UDE (Veteran, Dis. Condition, Relationship, Location...)
- Q4 Income & Housing Destination
- Q5 Chronic Homelessness
- Q6 Timeliness (Entry & Exit)
- Q7 Inactive Records in SO & ES



Data Quality Reports



Home

User Dashboard

Recent

Paused Operations

MY CLIENTTRACK

User Dashboard

Calendar

Case Load

My User Configuration

My Workflows

Paused Operations

Quick Services - Multiple Clients

Recent

Tasks

REPORTS

GLOBAL ADMINISTRATION

ClientTrack™

All Search

Yvette Fuentes (Testing)

Yvette Fuentes

Houston Area Community Services HMIS Programs

Welcome Yvette Fuentes

Houston Area Community Services News

Welcome to ClientTrack. Your administrator can set news items here.

Bulletin Board

Dashboard Issues

Erol Fetahagic

9/1/2015 3:42:00 PM

Here's a sample text to fill this message:

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Phasellus vel libero nunc. Etiam tempor sed nisl non elementum. Quisque id porta nisl. Aenean ipsum sem, lobortis non mauris id, dignissim vestibulum neque. Cras vel massa ac ligula commodo...

Read More

Dev Test Message

Erol Fetahagic

8/26/2015 10:52:00 AM

Do you like CT2015?

1. Love it
2. Hate it
3. I have a love/hate relationship with 2015

Read More

Program Enrollment Chart & User Dashboard

Erol Fetahagic

5/15/2014 10:20:00 AM

The Current Enrollments chart has been added to the Home page dashboard. We hope you like this addition and expect that it will help you better manage your agency's program enrollments. Both the graph on the left and the table on the right show real-time numbers of enrolled clients (persons) and cas...

Read More

Active Case Assi

Displaying 1-10 o

Next

Client Name	Begin
outside, rain	06/14
Job, Camera	06/01
Grade, First	05/26
Grade, Second	05/26
Charm, New	05/25
Charm, Old	05/25
Pick Up, Jr	05/10
Pick Up, School	05/10
Paper, Blue	05/04
Paper, Yellow	05/04



Home

ClientTrack™

All Search

Yvette Fuentes

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MY CLIENTTRACK

REPORTS

- Client Reports
- Program Reports
- Service Reports
- HMIS Reports**
- Referral Reports
- Provider Reports
- User Reports
- Paused Operation Reports
- Bar List
- Current Enrollments
- Files on Server

- APR for CoC Programs ~ OLD
- CoC APR 5.1 CSV Export
- Data Quality Report**
- ESG CAPER Export
- ESG CAPER Report ~ OLD
- HMIS Universal Data Integrity
- HMIS Universal Data Quality ~ OLD
- HMIS PATH
- RHY CSV 5.1 Export
- SSVF CSV 5.1 Export

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[Read More](#)



HUD Data Quality Report

Saved Report Settings - To use previously saved report settings, select the desired settings description. To save the current report settings, select Save Settings, type a description of the settings in the Save As field, select the report criteria, and run the report. The saved settings will appear in the list the next time you access this screen.

Saved Report Settings: -- SELECT --

Date Range - Indicate the time period for this report. Only records that fall within the date range you select will be included.

Date Range List: Since This Date, Last Year
 Begin Date: 06/20/2016 to 06/20/2017

Organization - Indicate which organizations should be included in the report by selecting each organization separately, or click the icon to select all. Note: The list only shows organizations you are authorized to view.

Organization:

- Housing Corp./Corder Place Apartments
- Housing Corp./DeGeorge at Union Station
- Housing Corp./Jackson Hinds Gardens
- Housing Corp./San Jacinto Apartments
- ☒ Houston Area Community Services
- Houston Area Urban League

Grant(s) - This list displays grants that belong to the organizations you selected above. Indicate which grants should be included in the report by selecting each grant separately, or click the icon to select all.

Grant(s):

- ☒ Filter by Grant(s)
- ☒ HACS - ACE

Program - A list of programs based on the grant selected.

Program Type: PH - Permanent Supportive Housing (disability required for entry)
 Program:

- ☒ Filter by Program
- ☒ HACS - ACE

CoC Filter - You may, optionally, identify a single CoC to filter the report results (HMIS implementations with only one CoC do not need to do so). If specified, this CoC must match either the client's enrollment head of household CoC or (if that is blank) then this location must match one of the CoC locations identified for the associated program.

State Filter for CoC: -- SELECT --
 CoC (Optional): Houston/Harris County CoC

Report Schedule Report Cancel

Select from a predefined date range OR type in the date you want the report to pull from

Your organization will be selected

Select your Grant

Select the Program Type

Then, filter by the Program

Select Houston/Harris Co. CoC



HUD Data Quality Report

1 of 2

Reflects only summary totals

HUD Data Quality Report
6/20/2016 to 6/20/2017

ClientTrack™

Report Criteria

Organizations: Houston Area Community Services
Programs: HACS - ACE
Grants: HACS - ACE
Program Types: PH - Permanent Supportive Housing (disability required for entry)
CoC: Houston/Harris County CoC

Q1. Report Validation Table

Total Number of Persons Served	582
Number of Adults (age 18 or over)	455
Number of Children (under age 18)	123
Number of Persons with Unknown Age	4
Number of leavers	34
Number of adult leavers	31
Number of adult and head of household leavers	31
Total Number of Stayers	548
Number of Adult Stayers	424
Number of Veterans	226
Number of Chronically Homeless Persons	168
Number of youth under age 25	66
Number of parenting youth under age 25 with children	9
Number of Adult Heads of Household	437
Number of child and unknown-age heads of household	19
Heads of households and adult stayers in the project 365 days or more	95



Questions that were answered Don't Know or Refused will show up in one column. Answers that weren't completed or Data Not Collected was selected, will show up in the information missing column.

Q2. Personally Identifiable Information (PII)

Data Element	Client Doesn't Know / Refused	Information Missing	Data Issues	% of Error Rate
Name (3.1)	0	0	0	0.00%
Social Security Number (3.2)	16	0	195	36.25%
Date of Birth (3.3)	4	0	7	1.89%
Race (3.4)	11	3		2.41%
Ethnicity (3.5)	11	2		2.23%
Gender (3.6)	4	0		0.69%
Overall Score				38.83%

Q3. Universal Data Elements

Data Element	Error Count	% of Error Rate
Veteran Status (3.7)	4	0.69%
Project Entry Date (3.10)	1	0.17%
Relationship to Head of Household (3.15)	4	0.69%
Client Location (3.16)	43	9.43%

HUD Data Quality Report

Data Element	Error Count	% of Error Rate
Disabling Condition (3.8)	39	6.70%



Q4. Income and Housing Data Quality

Data Element	Error Count	% of Error Rate
Destination (3.12)	2	5.88%
Income and Sources (4.2) at Entry	20	4.22%
Income and Sources (4.2) at Annual Assessment	94	98.95%
Income and Sources (4.2) at Exit	14	45.16%

Pg. 2 shows the error count. When the DQ detail report is ran, it will display the names.

Q5. Chronic Homelessness

Entering into project type	Count of total records	Missing time in institution (3.917.2)	Missing time in housing (3.917.2)	Approximate Date started (3.917.3) DK/R/missing	Number of times (3.917.4) DK/R/missing	Number of months (3.917.5) DK/R/missing	% of records unable to calculate
ES, SH, Street Outreach	0			0	0	0	0.00%
TH	0	0	0	0	0	0	0.00%
PH (all)	474	0	17	150	2	153	36.08%
Total	474						36.08%



Q6. Timeliness

Time for Record Entry	Number of Project Entry Records	Number of Project Exit Records
0 days	581	20
1-3 Days	0	7
4-6 days	0	3
7-10 days	0	0
11+ days	1	4

Continuing with Pg. 2
will show the summary

Q7. Inactive Records: Street Outreach & Emergency Shelter

Data Element	# of Records	# of Inactive Records	% of Inactive Records
Contact (Adults and Heads of Household in Street Outreach or ES - NBN)	0	0	0.00%
Bed Night (All clients in ES - NBN)	0	0	0.00%

Yvette Fuentes



Home

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MY CLIENTTRACK

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HMIS Reports

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Bar List

Current Enrollments

Files on Server

Data Explorer

GLOBAL ADMINISTRATION

APR for CoC Programs ~ OLD

CoC APR 5.1 CSV Export

Data Quality Report

Data Quality Detail Export

ESG CAPER Export

ESG CAPER Report ~ OLD

HMIS Universal Data Integrity

HMIS Universal Data Quality ~ OLD








HMIS PATH

RHY CSV 5.1 Export

SSVF CSV 5.1 Export

Program Enrollments


ProgramName	Cases	Clients
CC - Villa Guadalupe	4	4
ESGP Train	22	25

 APR Detail 

Date Range - Indicate the time period for this report. Only records that fall within the date range you select will be included.


Predefined Date Range:


Between: and

Organizations(s) - Indicate which organizations should be included in the report by selecting each organization separately, or click the  icon to select all. *Note: The list only shows organizations you are authorized to view.*


Organizations(s):*

- ☐ Housing Corp./Corder Place Apartments
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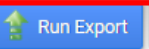

Program(s):* ☒ HACS - ACE 

SSN Masking

SSN Masking:

Complete the form and click on Run Report. This report will not generate immediately.



 Run Export  Cancel

Create a password, check both boxes & click done

Export Encryption

If you encrypt the export, the generated exports will be zipped and encrypted using 256 bit AES encryption that can only be decrypted using the password you provide. Strong passwords are not enforced here, but the password you provide must be at least 8 characters long.

If you choose to not to encrypt your export, the file exported may contain person identifying information in plain text. All appropriate cautions should be exercised to ensure the protection of this information.

Indicate if the exported file(s) should include a header line at the beginning of the file that indicates what each of the values in the CSV file represent and if values in the CSV should *always* be enclosed in double-quotes.

Encrypt Export:

☒

Password:*

Confirm Password:*

Include Header Row in CSV File(s):

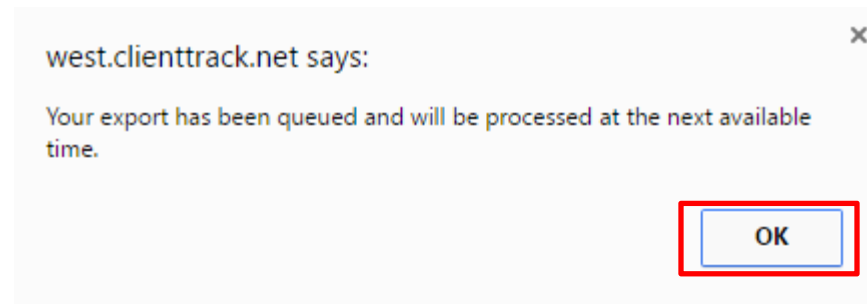
☒

Always Quote CSV Values(s):

☒



A pop up will display, showing the export has been queued

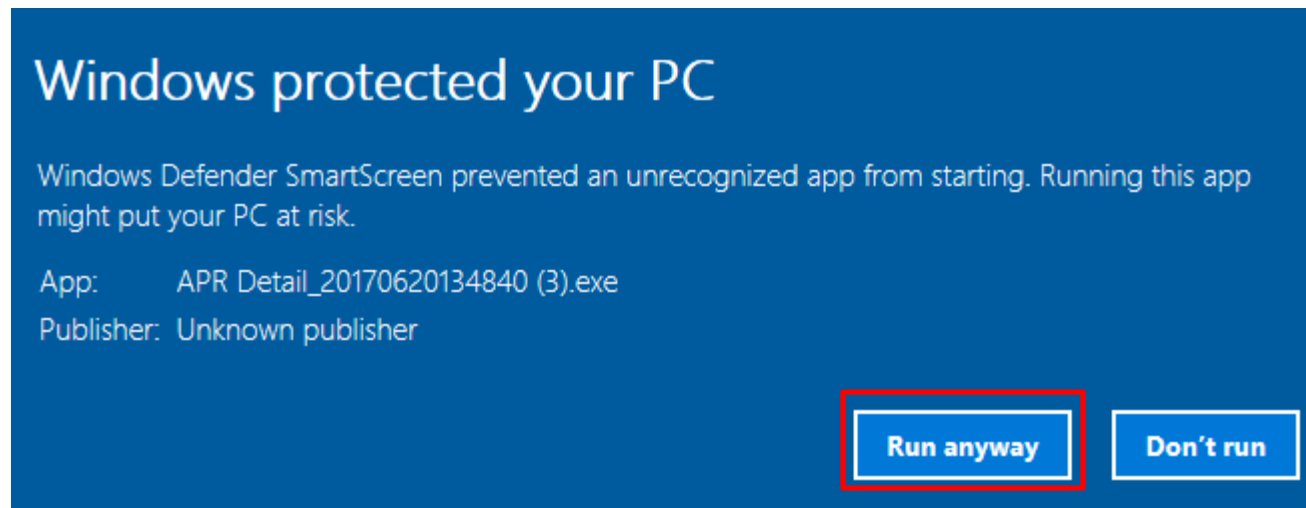


To retrieve the download

The screenshot shows the ClientTrack web application interface. On the left is a navigation menu with a 'Home' link at the top. Below it are 'User Dashboard', 'Recent', and 'Paused Operations'. A section titled 'MY CLIENTTRACK' contains a 'REPORTS' link (highlighted with a red box) and a list of report categories: Client Reports, Program Reports, Service Reports, HMIS Reports, Referral Reports, Provider Reports, User Reports, Paused Operation Reports, Bar List, Current Enrollments, and 'Files on Server' (highlighted with a red box). At the bottom of the menu is 'Data Explorer'. The main content area is titled 'Yvette Fuentes' and 'Houston Area Community Services HMIS Programs'. It has a search bar and a 'Files on Server' section. This section contains a paragraph about file availability and a link to view export/import tasks. Below this is a table with one row of file information. The first cell of the table contains a download icon (a green arrow pointing to a document) which is highlighted with a red box. The table has columns for 'File Name', 'Creator', and 'Created'.

File Name	Creator	Created
APR Detail_20170620134840.exe	Yvette Fuentes	6/20/2017 1:48:41 PM

When you click the file to download,
a warning message will open, Run anyway





Enter the password to extract the file(s)

••••••••

These files have been encrypted to protect personally identifying information. Once the file(s) have been extracted and decrypted, they may contain personally identifying information in plain text. All appropriate cautions should be exercised to ensure the continued protection of this information. Data Systems International (DSI) is not responsible for the protection, use, or misuse of the information contained within the file(s). By checking the following box, you acknowledge that you will assume the full responsibility of ensuring the security of the file(s) and any data contained within, including the responsibility of properly deleting this data once it is no longer needed. Users of this extraction tool should consult their employer's policies, procedures, and applicable local, state, and federal laws governing the protection of personally identifying information for additional guidance.

☒ I assume responsibility for the security of the extracted file(s)

Enter or select the directory to extract to

C:\Users\yfuentes\Downloads



☒ View files after extracting

If the file(s) already exist

Overwrite silently ▾

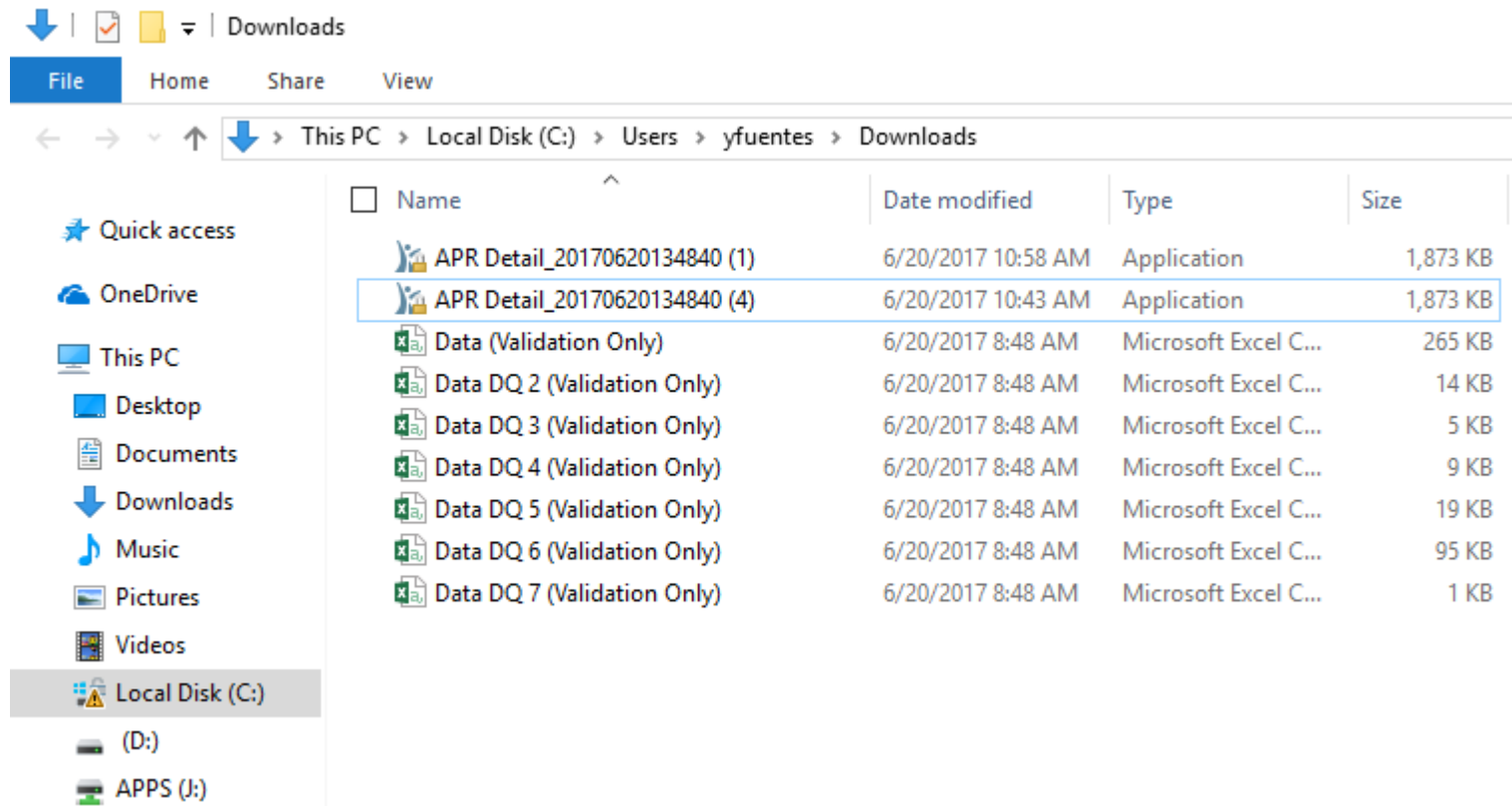
[Show Contents](#)

Extract

Cancel



Downloaded files will appear



Data Quality Report Sections

- Q1 Validation
- Q2 PII (Name, DOB, SSN, Race, Ethnicity, Gender)
- Q3 UDE (Veteran, Dis. Condition, Relationship, Location...)
- Q4 Income & Housing Destination
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In the sample, Data DQ 2 personally identifiable information (PPI) export was opened.
After the filter for missing data you can see
3 races and 2 ethnicities were missing.
This should match the summary totals (slide 20)

A	B	C	D	E	F
Data Element	clientid	Name	DontKn	Missing	DataIss
Race (3.4)	1526	Apple, Sweet		Yes	
Race (3.4)	1792	Frog, Green		Yes	
Race (3.4)	1796	Ice, White		Yes	
Ethnicity (3.5)	1792	Snapper, Red		Yes	
Ethnicity (3.5)	1796	Snoopy, Charlie		Yes	





Home

User Dashboard

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MY CLIENTTRACK

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Case Load

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Quick Services - Multiple Clients

Recent

Tasks

REPORTS

GLOBAL ADMINISTRATION

ClientTrack™

All Search

Yvette Fuentes (Testing)

Yvette Fuentes

Houston Area Community Services HMIS Programs

Welcome Yvette Fuentes

Houston Area Community Services News

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Bulletin Board

Dashboard Issues

Erol Fetahagic

9/1/2015 3:42:00 PM

Here's a sample text to fill this message:

Lorem ipsum dolor sit amet, consectetur adipiscing elit. Phasellus vel libero nunc. Etiam tempor sed nisl non elementum. Quisque id porta nisl. Aenean ipsum sem, lobortis non mauris id, dignissim vestibulum neque. Cras vel massa ac ligula commodo...

[Read More](#)

Dev Test Message

Erol Fetahagic

8/26/2015 10:52:00 AM

Do you like CT2015?

1. Love it
2. Hate it
3. I have a love/hate relationship with 2015

[Read More](#)

Program Enrollment Chart & User Dashboard

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5/15/2014 10:20:00 AM

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[Read More](#)

Active Case Assi

Displaying 1-10 of

Next

Client Name	Begin
outside, rain	06/14
Job, Camera	06/01
Grade, First	05/26
Grade, Second	05/26
Charm, New	05/25
Charm, Old	05/25
Pick Up, Jr	05/10
Pick Up, School	05/10
Paper, Blue	05/04
Paper, Yellow	05/04



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Yvette Fuentes (Testing) Help Sign Out

Yvette Fuentes

Houston Area Community Services HMIS Programs

APR CSV 5.1 Export

Complete the form

Date Range - Indicate the time period for his report. Only records that fall within the date range you select will be included.

Date Range List: Since This Date, Last Year ▼

Begin Date: 06/21/2016 to 06/21/2017

Organization - Indicate which organizations should be included in the report by selecting each organization separately, or click the ✓ icon to select all. Note: The list only shows organizations you are authorized to view.

Organization:*

- Housing Corp./Corder Place Apartments
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- Housing Corp./Jackson Hinds Gardens
- Housing Corp./San Jacinto Apartments
- ✓ Houston Area Community Services
- Houston Area Urban League
- Houston Area Women's Center IDVL

Grant Program

Grant Program: HUD:CoC

Grant Component: Permanent Supportive Housing

Grant(s) - This list displays grants that belong to the organizations you selected above. Indicate which grants should be included in the report by selecting each grant separately, or click the ✓ icon to select all.

Grant(s):

- Filter by Grant(s)
- ✓ HACS - ACE

Program - A list of programs based on the grant selected.

Program Type: PH - Permanent Supportive Housing (disability required for entry)

Program:*

- No Program On Enrollment
- ✓ HACS - ACE

Validation File - Checking this box will generate a separate task to generate a validation file once the file export task has completed. This will not affect the running of or delay the main export.

Generate Validation File: ☒

Run Export Cancel

This report WILL NOT generate immediately



Create a password, check both boxes & click done

Export Encryption

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Encrypt Export:

☒

Password:

*

.....

Confirm Password:

*

.....

Include Header Row in CSV File(s):

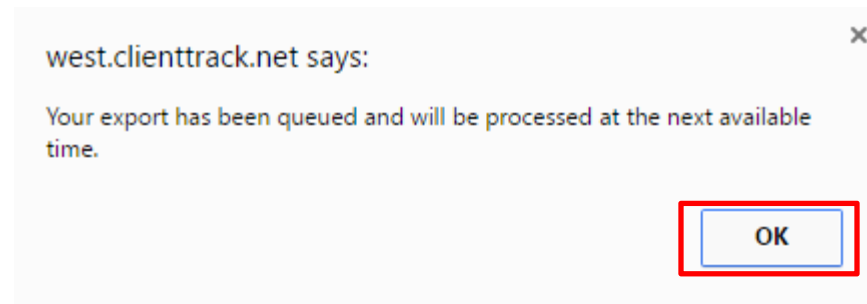
☒

Always Quote CSV Values(s):

☒



A pop up will display, showing the export has been queued



To retrieve the download

Home

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All Search







Yvette Fuentes

Houston Area Community Services HMIS Programs

Files on Server

Displayed below is a list of the files available for you to download. Files may be available for a limited time they are available. To remove the file from file on server click the delete link. The file will no longer be available for download.

[Click to view](#) the status of export or import tasks.

File Name
  HMIS APR v5.1 Export_20170621145039.exe 
  HMIS APR v5.1 - Populate Staging Tables_20170621144539.exe 

Open this export

Delete this export

MY CLIENTTRACK

REPORTS

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[Click to view](#) the status of export or import tasks.

	File Name	Creator	Created
	HMIS APR v5.1 Export_20170621145039.exe ?	Yvette Fuentes	6/21/2017 2:50
	HMIS APR v5.1 - Populate Staging Tables_20170621144539.exe ?	Yvette Fuentes	6/21/2017 2:45

Windows protected your PC

Windows Defender SmartScreen prevented an unrecognized app from starting. Running this app might put your PC at risk.

App: HMIS APR v5.1 Export_20170621145039.exe

Publisher: Unknown publisher

Run anyway

Don't run





Enter the password to extract the file(s)

••••••••

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Enter or select the directory to extract to

C:\Users\yfuentes\Downloads

...

☒ View files after extracting


If the file(s) already exist

Overwrite silently ▾

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Extract

Cancel

 Extract Encrypted File(s)



Finished extracting 65 entries.



File 64 of 65



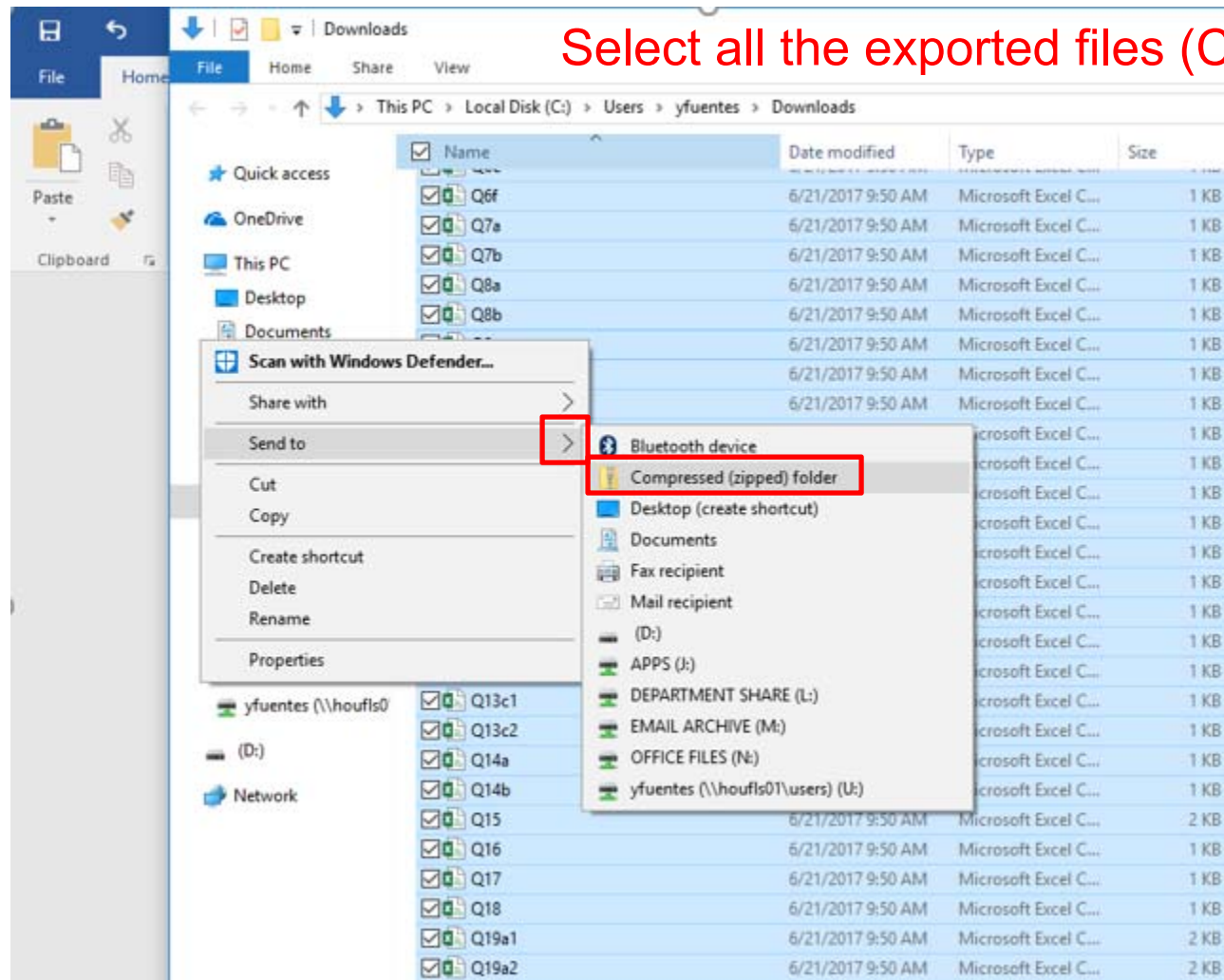
Downloads

File Home Share View

← → ↑ ↓ This PC > Local Disk (C:) > Users > yfuentes > Downloads

Quick access	Name	Date modified	Type	Size
OneDrive	Q6f	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
This PC	Q7a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Desktop	Q7b	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Documents	Q8a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Downloads	Q8b	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Music	Q9a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Pictures	Q9b	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Videos	Q10a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Local Disk (C:)	Q10b	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
(D:)	Q10c	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
APPS (J:)	Q11	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
DEPARTMENT SHAI	Q12a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
EMAIL ARCHIVE (M	Q12b	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
OFFICE FILES (N:)	Q13a1	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
yfuentes (\\houfls0	Q13a2	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
(D:)	Q13b1	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Network	Q13b2	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
	Q13c1	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
	Q13c2	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
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	Q19a3	6/21/2017 9:50 AM	Microsoft Excel C...	2 KB
	Q20a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
	Q20b	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
	Q21	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
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	Q22b	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
	Q23a	6/21/2017 9:50 AM	Microsoft Excel C...	3 KB





Rename the zip file. HUD recommends referencing grant # and the date.

File Home Share View Compressed Folder Tools Downloads

Extract

← → ↕ ↑ ↓ > This PC > Local Disk (C:) > Users > yfuentes > Downloads

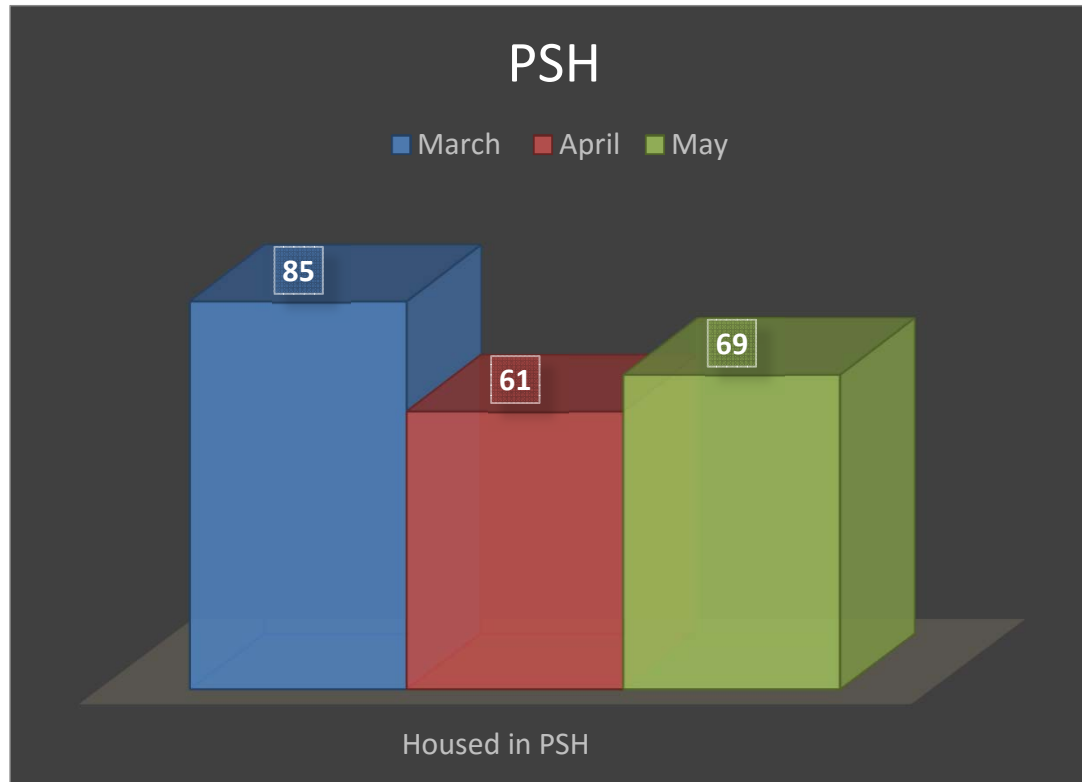
Name	Date modified	Type	Size
HMIS APR v5.1 Export_2017062114503...	6/21/2017 10:45 AM	Application	1,838 KB
<input checked="" type="checkbox"/> HUD recommends referencing grant n...	6/21/2017 10:45 AM	Compressed (zipp...	23 KB
Q4a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Q5a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
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Q13c2	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB
Q14a	6/21/2017 9:50 AM	Microsoft Excel C...	1 KB





Mayor's Challenge/Ending Chronic Homelessness

- \$2.4 million City of Houston HOME funds to cover voucher gap.
- Process similar to Housing Choice Voucher applications (HHA).



Goal = 500

Total now = 215

Remaining = 285

Waitlist = 428

Target = Thanksgiving



Data Integrity

- Chronic history not accurate in entry assessment
 - Should match referral received
- HMIS Program Verification Process
 - Agencies not informing HMIS when programs end
 - 936 clients enrolled in programs that have been closed at least two years
 - This affected System Performance Measures
 - All clients enrolled in closed programs will be auto-exited



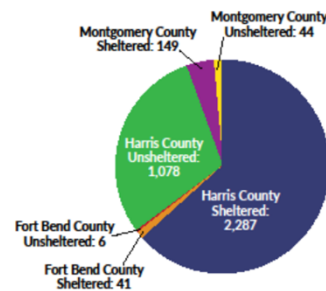
PIT Results

2017 Homeless Count



Montgomery County joined The Way Home in 2016, and was included in the 2017 Homeless Count and Survey. For accurate historical comparisons, only 2017 Count data from Houston, Harris County and Fort Bend County will be used. Montgomery County data gathered in 2017 provides a benchmark for measuring homelessness in that area and will be used in future comparisons.

Total: 3,605



Key Findings:

in Houston, Harris County and Fort Bend County

60% decrease in overall homelessness since 2011.

82% decrease in unsheltered chronic homelessness since 2011.

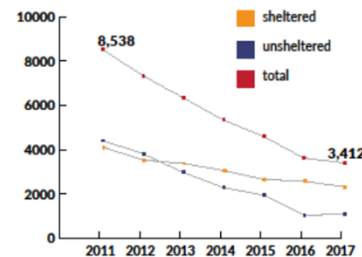
39% of unsheltered homeless individuals had a high school diploma or GED. 21% had some college or a college degree or higher.

78% of unsheltered homeless individuals became homeless in Houston.

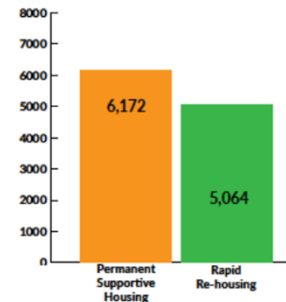
25% of unsheltered homeless individuals reported no income, while 20% reported panhandling for income.

Comparing the Counts

in Houston, Harris County and Fort Bend County



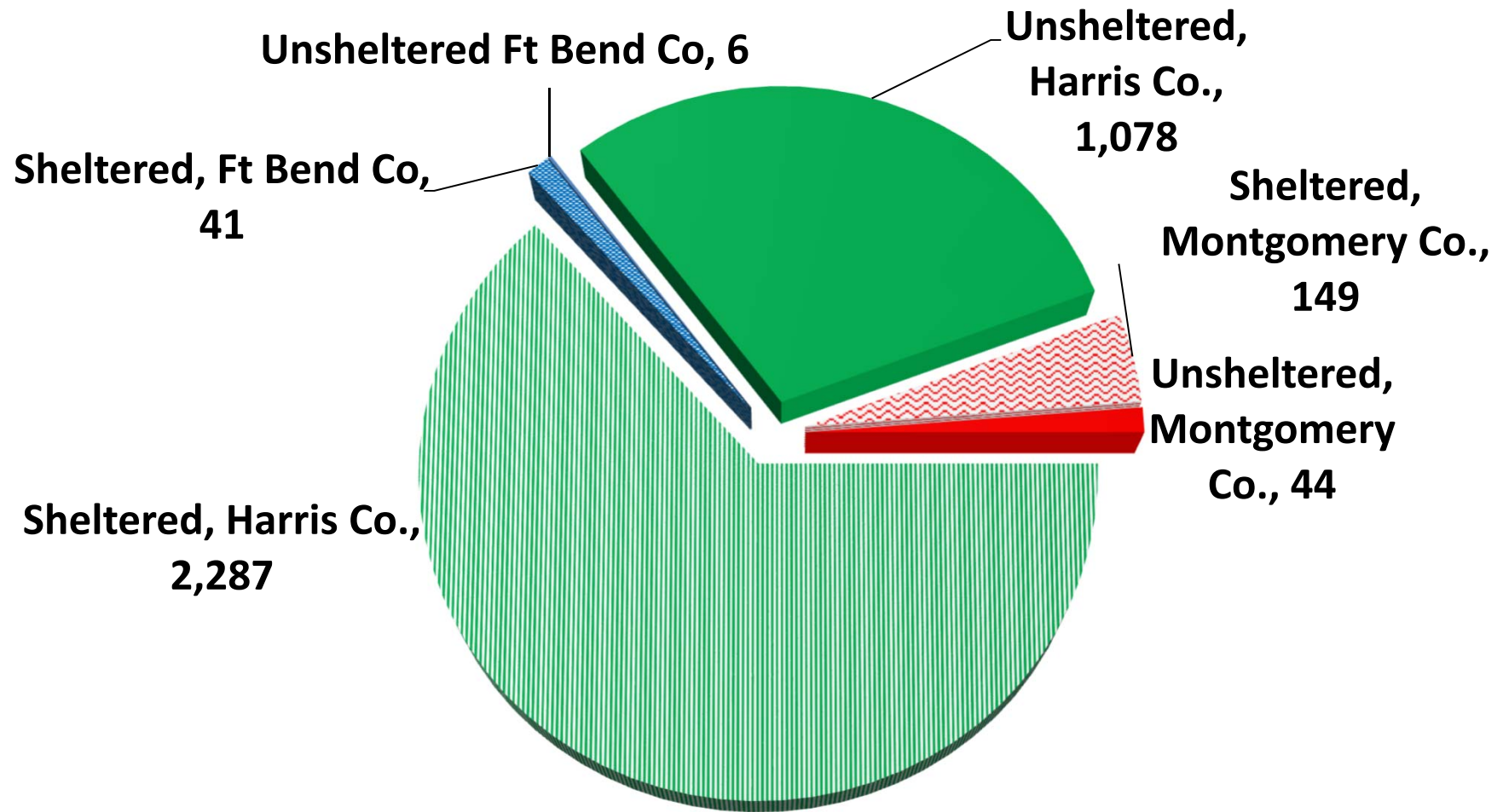
Permanent Housing Placements since 2012



The annual Homeless Count was organized and led by the Coalition for the Homeless in consultation with the University of Texas School of Public Health and the Houston Department of Health and Human Services. For a full executive summary, visit: www.homelesshouston.org



PIT Results



PIT Results

- On 23 January 2017, there were 3,605 people experiencing homelessness in Houston/Harris County/Ft Bend County/Montgomery County
 - 1 in 4 identified as chronically homeless
 - No unsheltered and 1 sheltered chronically homeless families identified
 - 2 in 5 had substance abuse problems
 - 1 in 3 had mental health issues
 - 1 in 7 was a veteran; lower than expected



HMIS Issues

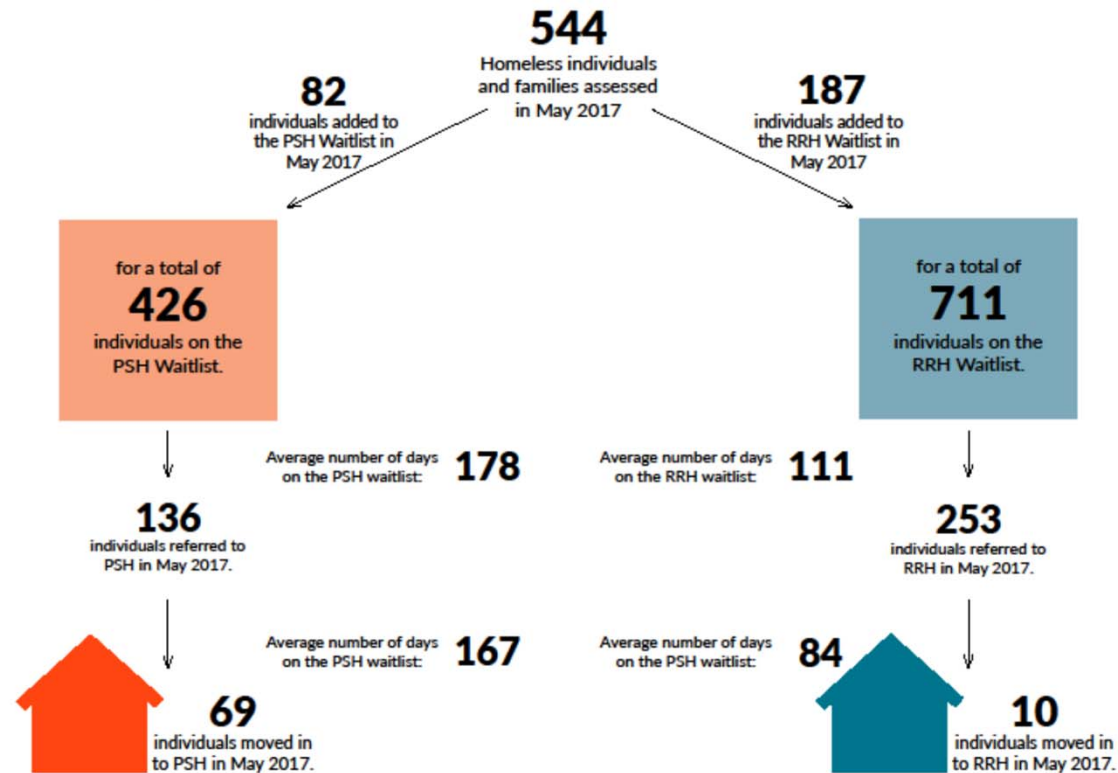
- Issues have to be tracked for reporting purposes.
- Do not email HMIS staff directly unless instructed to do so.
- Use any of the following methods for assistance:
 - Go to <https://hmissupport.homelesshouston.org/Login.asp>
 - Call the Help Desk
 - 832-531-6029
 - Monday – Friday,
 - Send an email to hmis@homelesshouston.org





System Dashboards

The Way Home System Dashboard, May 2017



System Dashboards

- <https://public.tableau.com/profile/thewayhome#!/>
- Will go live on Coalition's website at the end of June 2017.





Q & A



IT'S
GAME
TIME!



2017 HMIS Forum Dates

- Mark your calendars!

March 23, 2017	9:00AM – 11:00AM CoH
June 15, 2017	11:30AM – 1:30PM UW
September 28, 2017	11:30AM – 1:30PM CoH
December 21, 2017	2:00PM – 4:00PM UW

New locations – United Way & City of Houston!

