CoC Steering Committee
Thursday, June 11, 2020 at 3:30pm

Getting Started

☐ Call to Order
☐ Roll Call
☐ May Minutes Approval

Agenda

☐ 1. Brief overview of meeting purpose and public comment guidelines – 5min.
☐ 2.2 ACTION ITEM: 2020.Resolution 15 – Partner CA Prioritization Request – 5min.
☐ 3. NOFA Updates – 10min.
☐ 5. CoC Steering Committee Representative Discussion – 45min.
   ☐ • Four Vacant “At Large” positions
   ☐ • Two Vacant “Consumer Representative” positions
☐ 6. Dashboards – 10min
☐ 7. Public Comment – 10min.

Meeting Wrap-Up

☐ Meeting Adjourn
☐ Next Meeting: Thursday, July 14, 2020 at 3:30pm – VIRTUAL
    RSVP Required – Click Here to register for the July 2020 Steering Committee Meeting
## Attendance

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CoC Steering Committee  
Thursday, May 14, 2020 at 3:30pm

Getting Started

☒ Call to Order
- 3:34pm meeting start
- Chairman Tom McCasland opened the meeting. He noted that the City is working to ensure community engagement in a time of social distancing and especially in a time where money is needed to be moved quickly. He welcomed feedback for The Way Home and the Steering Committee in the interest of helping us as a community address the challenges of the next 6-9 months.

☒ Roll Call

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<td>Quorum</td>
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- Roll Call to order led by Lead Agency

☒ April Minutes Approval
- Motion moved by Marilynn Kindell and seconded by Vice Chair Barbie Brashear – unanimous.
- No discussion.
- Chair requested oppositions are registered in chat box if anyone experienced difficulties in voicing via video conference. No oppositions registered.

Agenda

- Resolution presented by Ana Rausch, CFTH.
- Request for temporary approval to modify Coordinated Entry prioritization to individuals who are 65+ years old or being discharged from our homeless designated medical Quarantine and Isolation facility.
- Discussion among committee members about specifying a timeframe for this modification.
- McCasland asked if timeframe should be tied to the continued operations of the Quarantine and Isolation facility. Barbie Brashear and Daphne Lemelle agreed with suggested change.
- Question posed by Don Titcombe: How will we ensure and track program acceptance and denial to ensure that people aren’t being negatively screened out of housing interventions by their previous COVID-19 status? CFTH response: denial reasoning is tracked by the Lead Agency but additional measures can be implemented to track this important point. McCasland noted serious Fair Housing concerns with denying access to housing based on having a positive COVID-19 test result.
- McCasland clarified the summary of proposed resolution: those who are 65+ in age and/or released from the medical isolation facility will receive a higher vulnerability score and be placed at the top of the waitlist.
- Rausch verified the stated summary of the proposal was correct.
• Motion moved by Brashear to pass with adding the discussed changes (i.e., Add timeline tied to the county, including Fort Bend and Montgomery counties; tie this resolution to the operation of isolation unit – too soon for a specific date; Add a data element tied to this resolution) seconded by Lemelle, all members in favor and none opposed – resolution passed unanimously

• Motioned passed with updates included in discussion – motioned

• Public Question: Thao Costis (SEARCH) asked if someone would be referred to a program if they’re not eligible, meaning not chronic

• Rausch responded: the clients who are chronic were placed on higher on the waitlist, and those who are not chronic were placed into RRH and this referral method will continue.

2. NOFA Scoring – 25min.

• Concetta Scerbo with the Coalition for the Homeless spoke on behalf of NOFA updates below, she started with sharing that 2020 NOFA may be held for this year due to the COVID crisis. No formal notification has been received but she will keep the CoC updated.

• Scerbo said the proposed recommendations (based on the assumption NOFA will occur) and developed the recommendation from the 2019 NOFA:
  • PSH (permanent supportive housing), RRH (rapid rehousing), and TH (transitional housing) each have their own scoring criteria due to the difference in programs
  • 7 different criteria based on the APR (annual performance report):
    • Data based on what they’re entering into HMIS and the outcomes
    • Criteria 1: Occupancy –
      • Changes made from 2019 NOFA include increasing the occupancy to 85%
    • Criteria 2: Earned Income – showing increases in income
      • Focusing on what the program is: PSH, RRH, or TH
    • Criteria 3: Other than employment income – no changes recommended
    • Criteria 4: From entry to exit income
      • Ensuring the client has the income necessary to be successful upon exiting the program
      • Recommendation to increase to 50% for more competitiveness
    • Criteria 5: Non-Employment from entry to exit
      • No changes to recommend
      • Social security income
    • Criteria 6: Percentage Participating with a Permanent Exit Destination
      • No changes to recommend
      • CoC wanting to know where clients are exiting to – to ensure success and safety of the client
    • Criteria 7: Length of Stay
      • PSH: changed to median length of stay
        • To show 50% are more/less of the program
      • RRH/TH: change to average length of stay
      • TH: agency needs to implement CA (coordinated access) and housing first

• Jessica Preheim (VP of Strategic Planning, Coalition for the Homeless) addressed a concern
for PSH providers on behalf of steering committee member Preston Witt regarding whether scoring would include data from months during the COVID-19 virus/crisis

- Scerbo responded that there is possibility to avoid scoring those months and also said that returned funds could have exceptions due to COVID as well.
- McCasland asked about the status of bonus criteria during COVID, and also pointed out there is an empty slot on the document where the bonus criteria should be entered.
- Scerbo responded that bonus criteria is now based on median of the program and that the Lead Agency will correct the incomplete document and share once it is updated.
- Motion to table this vote by Mark Thiele, seconded by Kindell – unanimous

3. Dashboards – 20min.

- Rausch explained the dashboards show the decline in enrollments and active HMIS users since COVID
- The decline in those housed this past month are due to barriers developed by COVID, e.g., social distancing, HUD requirements, housing inspections
- McCasland asked for clarification around the decline in February before the COVID crisis
- Rausch said that was the end of the H3 program (Housing Harvey’s Homeless)


- Rausch noted that in this current COVID crisis: Housing is healthcare and the housing first model is recommended to keep clients safe and begin flattening the curve.
- Rausch said the goal of this COVID/CARES response plan is: How to use these resources to those literally on the streets and those falling into homelessness due to COVID.
- Rausch said the homeless CARES ACT money is a public health tool used to house the homeless, the money is intended to:
  - Include a variety of resources for the municipalities to respond to the economic and health risks from COVID
  - Assist to bridge people into housing as a healthcare intervention
  - Assist to reduce the risk of community spread
- McCasland said that in terms of funding, he in his position as a ESG recipients, is required by HUD to coordinate with the CoC around administration and planning. Statutory requirement.

5. Five-Year Strategic Plan Updates – 10min.

- Matt White (Housing Innovations) said the five-year plan was recently updated to involve the changes due to COVID crisis and the immediate actions recommended to be taken.
  - The five-year plan is now focused on the current crisis and developing the long-term plan from the result of immediate actions taken to solve the current crisis.
- White said the major sections of the five-year plan as follows:
  - Inflow – now including the drastic inflow due to COVID
    - Moving those clients from crisis housing to expanding shelters to ensure the safety of clients and to maintain proper data in our system
  - Crisis Response – focusing on the immediate public health crisis and the long-term crisis
    - Focusing on public health systems
    - Developing strategies based on the current health crisis which can further assist
the long-term planning
• RRH surge to assist those coming into homelessness due to COVID
  – Public Space Management
• McCasland said that the city is currently in early planning mode in relation to funding and will continue to work with the CoC and Lead Agency in a combined plan for the CoC
• Titcombe (Rockwell Fund Inc.) asked if the proposed strategy funds are coming from both the city and county. Preheim responded that the funds are community-wide: both city and county dollars.
• Titcombe asked to clarify the choices of planning method based on projections. For example, projects based on need, funds, etc. Preheim responded that we developed these projections based on the current system needs (pre-COVID) through the 5-yr plan system mapping process conducted by HI.

☐ 6. Public Comment – 10min: (Note in the digital format, public comments and questions were fielded by the Chair throughout the session.)

Meeting Wrap-Up

☐ Meeting Adjourn – 5:45pm
☐ Next Meeting: Thursday, June 11, 2020 at 3:30pm – VIRTUAL

Held Agenda Items

☐ 1. CoC Steering Committee Representative Discussion
  ☐ • Nominations Committee to recommend “At Large Position” vacancy
  ☐ • Two Vacant Consumer Representative Positions
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Introduction to the CoC, the Steering Committee, and the need for coordination
Where does funding for homeless support services come from?

Most of the funding (>90%) for homeless services for the Houston area comes from the federal government, via the Department of Housing and Urban Development (HUD).

- Continuum of Care (CoC) McKinney-Vento Homeless Assistance funding (the “CoC grant”) made available through a national competition announced each year in HUD’s Notice of Funding Availability (“NOFA”) ≈ $42 Min 2019
- Additional Federal funds are also provided through Emergency Solutions Grant (ESG), Community Development Block Grant (CDBG) funds, Housing Opportunities for Persons With AIDS Program (HOPWA) and State funded Homeless Housing and Services Program (HHSP)

Keeps around 5,000 formerly homeless persons housed
What is a Continuum of Care?

The Department of Housing and Urban Development (HUD) requires communities to come together to submit a **single, comprehensive application** for HUD CoC funds for housing and support services for people who have experienced homelessness.

The Continuum of Care (CoC) is the organizing principle.
What is The Way Home?

The Way Home is the name for our local Continuum of Care (CoC) also referred to as TX-700.

The Way Home is the collaborative effort underway to prevent and end homelessness in Houston, Pasadena, Harris County, Fort Bend County, and Montgomery County, Texas.

The Way Home partners with more than 100 homeless service agencies, local governments, public housing authorities, the local Veterans Affairs office, and other nonprofits and community stakeholders.

The lead Agency (Coalition for the Homeless) is responsible for preparing the annual collaborative application for HUD funds, the “CoC grant”
What is the Steering Committee and what are its responsibilities?

The **governance body** for The Way Home

Representative of the geography and composition of the CoC

Selects the **Lead Agency**

The **lead decision-making body** responsible for managing community **planning, coordination** and **evaluation** to ensure that the homeless response system rapidly ends people’s homelessness permanently
Why do cities and counties have to coordinate with the CoC?

In addition to the “CoC grant” — funding that flows directly from HUD to the CoC — federal funds are also provided through Emergency Solutions Grant (ESG) and Community Development Block Grant (CDBG) funds.

ESG and CDBG funds are awarded to local jurisdictions (e.g., the State, cities, and counties).

Recipients of ESG funds are required by HUD to consult with the local CoC in determining how to allocate ESG funds.
Cities and counties within the CoC geographic area have designated seats on The Way Home’s Steering Committee.

These cities and counties are also recipients of ESG funds, which requires them to coordinate with the CoC to determine how to allocate.
Members of the public are invited to address The Way Home Continuum of Care (CoC) Steering Committee whenever the Steering Committee meets in open session.

The identity of speakers and their comments are recorded in the official minutes of The Way Home CoC Steering Committee and are retained online and are publicly available in perpetuity.

Speakers are requested to address items on the Steering Committee’s agenda or topics relevant to The Way Home CoC.

10 minutes have been allotted at the end of the agenda for public comment.
Adapting to virtual setting

Those who wished to make a public comment today were able to sign up in advance by emailing CFTH strategic planning & public affairs coordinator Caybryn Southern.

Advance registration is not necessary to make a comment, but those who have will be called on first by the Steering Committee Chair.

If you were not able to register prior to the meeting, the Chair will ask at the end of the public forum if there are any other speakers. Please use the virtual “raise your hand” feature, and the Chair or virtual meeting moderator will unmute you. You may need to unmute yourself as well.
Please note

Efforts will be made to accommodate each individual who has signed up to speak; however, given time constraints, there is no guarantee that all who have signed up will be able to address the Steering Committee.

Speakers are not necessarily called in the order in which they signed up.

Individual speakers will be invited to speak for up to three (3) minutes, depending on the number of individuals who have signed up to speak.

Please respect the time limit allotted to each speaker.

The Steering Committee is not required to respond to your remarks during the course of their meeting.
Starting with the June 2020 meeting, the Lead Agency (the Coalition for the Homeless) will make a detailed meeting packet available on their website for public review on week in advance of the Steering Committee meeting at https://www.homelesshouston.org/thewayhome#SteeringCommittee

If you would like to make a comment or ask a question on meeting materials in advance of the Steering Committee meeting, you may do so by emailing SCquestions@homelesshouston.org

Deadline to submit questions/comments for Steering Committee member consideration is noon Tuesday (two days prior to the meeting).
2.1 ACTION ITEM: 2020.Resolution 14 – Coordinated Entry Lead Agency

- CA was started in 2014 with assessors/navigators at the Beacon

- Between 2014-Today, The Way Home CA continued to expanded CoC wide

- CFTH's role is ever-changing & HUD has now established recommended policies around CA, including the need to have a "coordinating entity" run the process

- It is our recommendation to designate CFTH as the lead CA agency or "coordinating entity"
Request for CoC Steering Committee Agenda Item

1. Resolution Purpose: The Coalition for the Homeless, as both CoC & HMIS lead agency to The Way Home CoC, is requesting to be officially designated as the Coordinated Entry (CE) lead agency.

2. Brief Description:
CE is a key component of a comprehensive crisis response and a way of structuring a CoC system of care so that it fits together intentionally and efficiently, resulting in more efficient use of resources and improving the fairness and ease of access to resources. CE also prioritizes people who are most in need of housing assistance. HUD has stated that the successful implementation & operation of coordinated entry requires policy oversight & day-to-day system-level management. Additionally, the HMIS lead agency must be involved in this oversight & management.

The Coalition implemented the Coordinated Access System (CAS) in January 2014 and has served as policy oversight & managing entity since inception. This oversight involves staff, recordkeeping documentation, technology, & other infrastructure that supports the operation of the CAS. With new funding resources currently being made available through COVID CARES, the Coalition has the opportunity to potentially expand the CAS process through assessment & navigation to outlying areas of the three counties.

3. Date of Steering Committee Meeting:
   
   June 11, 2020

4. Proposed Committee Resolution:

5. Approval of CoC Steering Committee Chair

Signature:____________________________________   Date:________________________
2.2 ACTION ITEM: 2020.Resolution 15 – Partner CA Prioritization Request

Search has private resources from Bezos to serve literally homeless families in new and innovative ways.

Although rental assistance can be paid from Bezos, Search is looking to use HOME TBRA subsidy to stretch resources and provide more intensive case management for a longer period.

Search and partners identified $655,720 in HOME TBRA to support rental assistance for 50-60 homeless families.

Funding would start immediately and end 12/31/2021.

No additional public financial assistance would be required for these families past 12/31/2021.

These resources are coming from an existing HHA HOME TBRA contract that originally served chronically homeless via CAS. Contract has been amended to allow for families to be served.

The Way Home uses a single CA waitlist. If the CAS sends referrals from the waitlist for these 50-60 units, it will be necessary to go out of waitlist order as there currently no families at the top of the waitlist based on vulnerability.

This requires a resolution as CAS would have to be changed temporarily to serve 60 families for SEARCH’s new family program.
1. **Resolution Purpose:** The Coalition for the Homeless, as the lead agency to The Way Home CoC, is requesting to temporarily prioritize up to 60 families with minor children for housing so that SEARCH Homeless Services can provide case management with Bezos Foundation funding which is restricted to families. The subsidy for these families will be provided out of City HOME TBRA funds.

2. **Brief Description:**
   Since Coordinated Access was implemented in 2014, the The Way Home CoC prioritizes individuals and families experiencing chronic homelessness for housing. In some instances, programs in the CoC receive funding that target a specific population type. Examples include the 1115 Medicaid Waiver, Jail Diversion, & RRH for Transition Aged Youth (TAY). In 2019, SEARCH received funding from the Bezos Foundation to provide services to families with minor children. Since there aren’t any families at the top of the waitlist, CA would have to be changed temporarily to serve 60 families for SEARCH’s new family program.

3. **Date of Steering Committee Meeting:**
   June 11, 2020

4. **Proposed Committee Resolution:**

5. **Approval of CoC Steering Committee Chair**

Signature:______________________________ Date:_________________________
COVID/CARES Update

Houston/Harris, Fort Bend, & Montgomery Counties
Continuum of Care
Synthesizing the Plans

THE WAY HOME CONTINUUM OF CARE (COC) HAS BEEN DEVELOPING A **FIVE-YEAR STRATEGIC PLAN** TO PREVENT AND END HOMELESSNESS IN HOUSTON AND HARRIS, FORT BEND, AND MONTGOMERY COUNTIES.

THE PROPOSED **CARES COMMUNITY-WIDE HOUSING PLAN** OUTLINES A WAY TO USE NEW FEDERAL FUNDING COMING TO OUR REGION TO **SLOW THE SPREAD OF THE CORONAVIRUS** BY IMPLEMENTING THE HOUSING INTERVENTIONS THAT WERE ALREADY PART OF THE FIVE-YEAR PLAN ON AN EXPEDITED TIMELINE.
Proposed COVID/CARES Strategy

COVID Emergency Shelter
• Costs associated with enhanced shelter operations related to COVID (not COVID sheltering covered by FEMA)

Bridge to PSH
• Rapidly rehouse all PEH (~1000) that need PSH over the next 12 months while they await a PSH turnover unit
• As PSH units turn over, convert/move clients to a PSH unit by the end of Month 24

12 Month RRH
• Rapidly Rehouse ~1300 PEH using a 12-month shallow subsidy

3 Month Diversion
• Provide up to 3 months rent for ~2000 PEH to avoid shelter entry

Mental Health CM for High Risk
• Provide enhanced mental health services to prevent high risk individuals recently housed from eviction and maintain connection to care

Homeless Outreach
• Expand homeless outreach to those living unsheltered outside of the inner-city core

Sustainability of H3/PSH Homeless Prevention
• Provide ongoing rental assistance and wraparound to ~200 PEH through H3 PSH Initiative

Total Estimated Need/Proposed Sources of Funding:
• ≈$29M investment from City of Houston
• ≈$18M investment from Harris County
• ≈$9M investment from private philanthropy
COVID Emergency Shelter
- Potential Sources of Funding: FEMA, CDBG-CV, CV Treasury
- ESTIMATED Funding Amount: ≈ $2M (50/50 City/ Harris County split)
- Estimated Staffing Required: TBD
- Status Update: Auxiliary shelter to allow for social distancing is operational (City funded). Partial DV shelter award given (County)

Bridge to PSH
- Potential Sources of Funding: ESG-CV, CV Treasury
- ESTIMATED Funding Amount: ≈ $18M ($3M Harris County, $15M City, $10M Private)
- Estimated Staffing Required: 10 Navigators, 49 Case Managers
- Status Update: In planning process. Expect movement within 90 days.

12 Month RRH
- Potential Sources of Funding: ESG-CV, CV Treasury, HOME TBRA
- ESTIMATED Funding Amount: ≈ $28M ($10M Harris County, $15M City, $3M Private)
- Estimated Staffing Required: 17 Navigators, 52 Case Managers
- Status Update: $8M City HOME TBRA secured, planning with City/County to release CM funding opportunity within 30 days, private resources pending

3 Month Diversion
- Potential Sources of Funding: CDBG-CV
- ESTIMATED Funding Amount: $8M ($2M Harris County, $6M City)
- Estimated Staffing Required: 68 Case Managers
- Status Update: In planning process. Expect movement within 90 days.

Mental Health CM for High Risk
- Potential Sources of Funding: TBD
- ESTIMATED Funding Amount: $1M County
- Estimated Staffing Required: TBD
- Status Update: In planning process. Expect movement within 90-120 days.

Homeless Outreach
- Potential Sources of Funding: TDHCA ESG running through CFFTH
- ESTIMATED Funding Amount: $1.9M
- Estimated Staffing Required: 4 new homeless outreach workers
- Status Update: RFP will be posted within 2 weeks

Sustainability of H3/PSH Homeless Prevention
- Potential Sources of Funding: TBD
- Estimated Funding Amount: TBD
- Estimated Staffing Required: TBD
- Status Update: Working on transferring some clients to vouchers.

Total Funding/Updates
- $8M Secured from City
- Verbal commitment for $20M City
- Ongoing and positive dialog with Harris County $10M identified
- $2M TDHCA ESG-CV already awarded to current contract holders
- NEW: Temporary Step-Down Opportunities for High Risk PEH with SPMI/SUD
- Scale ~120 Beds
- Harris Center Service
Progress Updates

Invited **261 people** from **143 organizations/stakeholders** to become socialized with the COVID/CARES plan.

Shared and elicited feedback on the COVID/CARES plan with **86 organizations/stakeholders**.

**6 organizations** have shared interest in being key service providers of the plan.

City of Houston has committed $8 million in HOME dollars towards the plan.

**24 meetings** to develop, align, and operationalize funding strategy.
Organizations/Stakeholders in Attendance

AFC - Ambassador for Christ Youth Ministries
Greater Houston Builders Association
Alliance of Community Assistance Ministries (ACAM)
Asset Building Network Inc
Avenue 360 Health & Wellness
BakerRipley
Bank of America
Bread of Life, Inc.
Camden
Career and Recovery Resources
Catholic Charities
Central Houston
Change Happens
City of Pasadena Community Development
Clutch Consulting
Community Assistance Center
Cornerstone Home Lending Inc
Covenant House Texas
Cy-Fair Helping Hands
EPISCOPAL HEALTH FOUNDATION
Fort Bend County Community Development
Fort Bend County Social Services
Government Performance Lab

H.O.M.E. Coalition
Harmony House
Harris County Budget Management Office
Harris County Commissioners Office, Pct 1
Harris County Commissioners Office, Pct 2
Harris County Commissioners Office, Pct 3
Harris County Commissioners Office, Pct 4
Harris County Community Services Department
Harris County Domestic Violence Coordinating Council
Harris County Housing Authority
Harris County Judge's office
Harris County Pct 7 Judge
Harris County Protective Services
Harris County Youth Collective
Harris Health System
HCA Houston Healthcare
Healthcare for the Homeless – Houston
HOPE Haven
HOPE IMPACTS
Houston Center for Independent Living
Houston Endowment
Houston Galveston Area Council
Houston Housing Authority
Houston Methodist Hospital
Houston Police Department
Humble Area Assistance Ministries
Magnificat Houses, Inc.
Memorial Assistance Ministries
VA Medical Center
Midtown Management District
Midway
Mission of Yahweh
Montgomery County Community Development
New Hope Housing, Inc.
NHP Foundation
Open Door Mission
Rockwell Fund, Inc
SallyPort Financials LLC
Santa Maria
SEARCH Homeless Services
Star of Hope
Taylor Construction Management
Temenos CDC
Texana Center
Texas Southern University
The Beacon of Downtown Houston
The Bridge Over Troubled Waters
The Harris Center
The HAY Center
The Housing Corporation
The Houston Launch Pad
The Montrose Center
The Women’s Home
Trammell Crow Residential and Crow Holdings
UH College of Medicine
University of Houston, GCSW
United Way of Greater Houston
Volunteers of America Texas
Waterman Steele Real Estate
Wells Fargo
Wells Fargo Advisors
Wesley Community Center
Workforce Solutions

Coalition for the Homeless

The Way Home
Community Engagement Activities

Stakeholder Engagement Sessions

1) Homeless Providers – 38 participants
2) Community Partners – 30 participants
3) Public Systems – 29 participants

Sessions Topics

COVID Response
5-Yr Strategic Plan
Alignment of all planning efforts
Feedback: Strengths of Proposed Strategies

- **BIG, BOLD, AMBITIOUS**
- **MAJORITY OF WORKSHOP PARTICIPANTS STRONGLY SUPPORT PROPOSED STRATEGIES**
- **STRATEGIES BENEFICIAL TO ALL POPULATIONS – UNSHELTERED, YOUTH, FAMILIES, DV, URBAN CENTER AND SUBURBAN AREAS**
- **MOST STRATEGIC WAY TO LEVERAGE NEW CARES ACT RESOURCES**
Feedback: Special Population Needs

- Youth Aging Out of Foster Care
- Older Persons with Complicated Physical Health Needs
- Undocumented Households
- Unsheltered and Encampment Engagement
- Persons Fleeing DV, Family Violence, Trafficking
Feedback: Housing Challenges

- Housing placements need to be dispersed; not concentrated downtown.
- RRH must be programmatically reconsidered – more intensive services, greater operational guidance.
- Behavioral health needs can be difficult to address in RRH.
- Need strategic, prolonged, aggressive landlord engagement.
- Securing individual units is time consuming; consider master leasing.
Feedback: Coordination/Operations

- CONTRACTING ENTITY – SELECT WELL-ESTABLISHED ORGANIZATION WITH PROVEN RECORD OF FINANCIAL MANAGEMENT (E.G. THE SALVATION ARMY, BAKERRIPLEY)
- PROVIDER AGENCIES REQUIRE ONGOING TRAINING AND CAPACITY BUILDING
- CONSIDER TEMP AGENCY TO SUPPORT SURGE IN STAFFING AND ONBOARDING
- NEED SUSTAINED EFFORT TO ENGAGE PERSONS WITH LIVED EXPERIENCE TO INFORM DESIGN, IMPLEMENTATION, OPERATIONS, AND RESULTS ANALYSIS OF PROPOSED STRATEGIES
- CONSIDER HOW PROPOSED APPROACHES REDUCE RACIAL DISPARITIES IN SYSTEM ACCESS AND HOUSING PLACEMENTS
Next Steps

SECURE CITY OF HOUSTON AND HARRIS COUNTY FINANCIAL COMMITMENTS

ENSURE QUALIFIED SERVICE PROVIDERS HAVE THE OPPORTUNITY TO APPLY FOR FUNDING

EXECUTE CONTRACTS

OPERATIONALIZE PLAN
CoC Steering Committee Representative Discussion – 45min.

• Four Vacant “At Large” positions
• Two Vacant “Consumer Representative” positions
Criteria for CoCBoard

Two criteria:
1. The Board must be representative of the CoC, and
2. It must include at least one representative with lived experience

Additional requirement:
1. Must have a recusal process
## Regulatory Requirements

<table>
<thead>
<tr>
<th>Regulatory Requirement</th>
<th>Citation</th>
<th>Explanation</th>
</tr>
</thead>
<tbody>
<tr>
<td>Establish a CoCBoard to act on behalf of the CoC. Board must be:</td>
<td>578.5(b)(1)</td>
<td>Governance Charter will identify process to select board and require review at least every 5 years. Governance charter should also include how the CoC meets the standard of “representative.”</td>
</tr>
<tr>
<td>representative of organizations and projects serving sub-populations, and include at least one person with lived experience.</td>
<td>578.5(b)(2)</td>
<td></td>
</tr>
</tbody>
</table>
Key Questions

- What things do we need to do to ensure the most equitable process and result?
- Where have we gone wrong?
- What do we expect?
- What behaviors can we change?
Conversation Priorities

1. Consumer representation
2. Diversity
3. Engagement with mainstream systems

Short term actions

Long term actions
Next Steps
The Way Home CoC Monthly Report

**Housing Assessments**

Households assessed at one of the Coordinated Access Hubs

**Housed in PSH**

Individuals housed in permanent supportive housing

**Housed in RRH**

Individuals housed in rapid rehousing

**Avg Days until PH Placement**

Number of days until permanent housing move-in

**Avg Days on the CA Waitlist**

Number of days households are waiting for a housing referral

**Number on the Housing Waitlist**

Number of households waiting for permanent housing
Project Entries by Household Residence, May 2020

<table>
<thead>
<tr>
<th>Residence</th>
<th>Entries</th>
<th>Homelessness</th>
<th>Institution</th>
<th>Temp. Housing</th>
<th>Family/Friends</th>
<th>Perm. Housing</th>
<th>Unknown</th>
</tr>
</thead>
<tbody>
<tr>
<td>STREET OUTREACH</td>
<td>225</td>
<td>9</td>
<td>8</td>
<td>23</td>
<td>30</td>
<td>106</td>
<td></td>
</tr>
<tr>
<td>EMERGENCY SHELTER</td>
<td>106</td>
<td>8</td>
<td>9</td>
<td>24</td>
<td>68</td>
<td>8</td>
<td></td>
</tr>
<tr>
<td>TRANSITIONAL HOUSING</td>
<td>39</td>
<td>2</td>
<td>16</td>
<td>9</td>
<td>10</td>
<td>12</td>
<td></td>
</tr>
<tr>
<td>RAPID RE-HOUSING</td>
<td>19</td>
<td>2</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>8</td>
<td></td>
</tr>
<tr>
<td>PERM. SUPPORTIVE HOUSING</td>
<td>19</td>
<td>2</td>
<td>3</td>
<td>1</td>
<td>1</td>
<td>8</td>
<td></td>
</tr>
</tbody>
</table>

Where individuals were living prior to project enrollment

Bed Utilization on May 26, 2020

<table>
<thead>
<tr>
<th>Residence</th>
<th>Utilization</th>
</tr>
</thead>
<tbody>
<tr>
<td>PERM. SUPPORTIVE HOUSING (NO VASH)</td>
<td>85%</td>
</tr>
<tr>
<td>TRANSITIONAL HOUSING</td>
<td>68%</td>
</tr>
<tr>
<td>EMERGENCY SHELTER (NO SOH WFDC)</td>
<td>61%</td>
</tr>
</tbody>
</table>

Percentage of beds occupied during the month

Leavers with Increased Income, May 2020

<table>
<thead>
<tr>
<th>Income Increase</th>
<th>Households with Increased Income</th>
</tr>
</thead>
<tbody>
<tr>
<td>$500 - $700</td>
<td>33%</td>
</tr>
<tr>
<td>$700 - $900</td>
<td>7%</td>
</tr>
<tr>
<td>$900 - $1,000</td>
<td>0%</td>
</tr>
<tr>
<td>$1,000 - $1,200</td>
<td>0%</td>
</tr>
</tbody>
</table>

Percentage of adults that exited during the month & increased their income from any source between entry & exit