Academic Writer 2.0 Technical Requirements

On August 3, 2020, Academic Writer 1.0 will sunset and transition to Academic Writer 2.0. APA recommends that you use the information below to update your proxy configuration as soon as possible.

We also recommend that you make additional updates as outlined in our Librarian Checklist found on the Librarian Resources page.

Institutional Access

APA supports IP authentication for on-campus access and proxy authentication for off-campus access. If you’re unable to access Academic Writer from on-campus, please contact us to confirm your IP addresses. If you’re unable to access Academic Writer from off campus, double-check your proxy configuration.

EZproxy

For self-hosted EZproxy, please use the following stanza. This will authenticate users to both APA Style and Academic Writer, ensuring continued access for your users.

```
Title Academic Writer
URL https://academicwriter.apa.org
HJ academicwriter.apa.org
HJ apa.org
HJ my.apa.org
HJ http://academicwriter.apa.org
HJ https://apa.org
HJ https://my.apa.org
DJ apa.org
NeverProxy aw2static.apa.org
```

Make sure your proxy is configured for SSL. If SSL is not configured, the proxy server will be unable to authenticate your users. If SSL has been incorrectly configured, your users will likely receive a security exception error from their browser.

A guide for configuring SSL for EZproxy is available from OCLC at http://www.oclc.org/support/documentation/ezproxy/cfg/ssl/
Web Access Management (WAM)

Academic Writer requires secure authentication, which WAM does not currently support. Please work with your campus IT department to make sure you have a security certificate for your proxy. Note that your security certificate must include your proxy URL, which may be different from your campus website address.

For WAM configuration, please use the Academic Writer URL https://academicwriter.apa.org

Linking

Operating Systems and Browser Compatibility Academic Writer was developed to operate in both Windows and MacOS environments. Google Chrome and Mozilla Firefox are supported for both operating systems. Safari is also supported for MacOS users.

Internet Explorer and Edge are not supported for proxy use, including IP-authenticated users who are asked to use a proxied link to access Academic Writer.

Browser Settings

Some browser settings may affect Academic Writer performance and functionality.

In their browser, users should:
• Enable cookies,
• Allow pop-ups from academicwriter.apa.org (to download papers), and
• Disable plugins and extensions for academicwriter.apa.org, especially those that introduce formatting, such as grammar checkers.

Mobile Devices

A mobile version of Academic Writer is not available. Learning Center videos and samples are viewable on some devices with larger dimensions like tablets. Users’ mobile experience will depend on device, operating system, browser version, and internet connection strength.

LTI Integration

LTI integration, which easily allows access to the Academic Writer platform and content from your institution’s learning management system (LMS), is available. Some benefits of using this LTI integration include single sign on (after initial account linking), easy access to the Writing Center...
for student assignments, and the ability for faculty to add Learning Center content to their courses. For more detail about using Academic Writer LTI integration on your campus, talk to your LMS admins.

If you’d like to set up LTI integration on your campus, have an LMS admin contact us at academicwriter@apa.org

Single Sign On

The first-time users (including LMS admins setting up links, faculty adding content, or students clicking on content) click on an Academic Writer link from the LMS, they will be asked to log in to their existing Academic Writer account or create a new one.

This is a one-time only action. Users do not need to use their institutional credentials for their Academic Writer accounts.

Additional Support

If you have ruled out any of the issues above and are still experiencing problems accessing Academic Writer, please contact us at academicwriter@apa.org and include the following information:

• Is the access issue via IP authentication, proxy, LTI, or a combination?
  • Your IP addresses, proxy version, and type of proxy hosting
• Screenshots of any error messages you see, including a legible URL, and
• Browser and operating system versions.

Contact Us

APA Customer Engagement provides training and support for Academic Writer and other products from APA Publishing.

Academic Writer Customer Engagement
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TDD/TTY 202-336-6123