



Browser Settings for Academic Writer (PC Users)

You may need to adjust settings in supported browsers to get the most out of Academic Writer.

Academic Writer was developed to operate in both PC and MacOS environments. Google Chrome and Mozilla Firefox are supported for PC users. If you are using Internet Explorer or Edge and are having problems, please try switching to Chrome or Firefox.

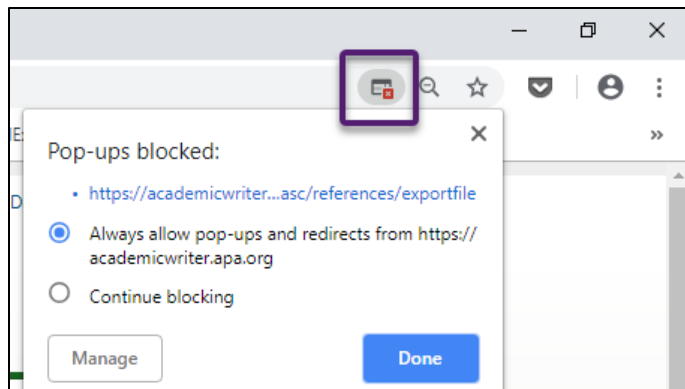
Google Chrome

In Chrome you may need to adjust some settings related to pop-ups and video playback.

Pop-Up Settings

In some cases, Chrome interprets downloads (in Academic Writer, paper and reference exports) as pop-ups instead of downloads.

Select the “pop-ups blocked” icon to access the **Pop-ups blocked** menu. Select **Always allow pop-ups and redirects from <https://academicwriter.apa.org>**

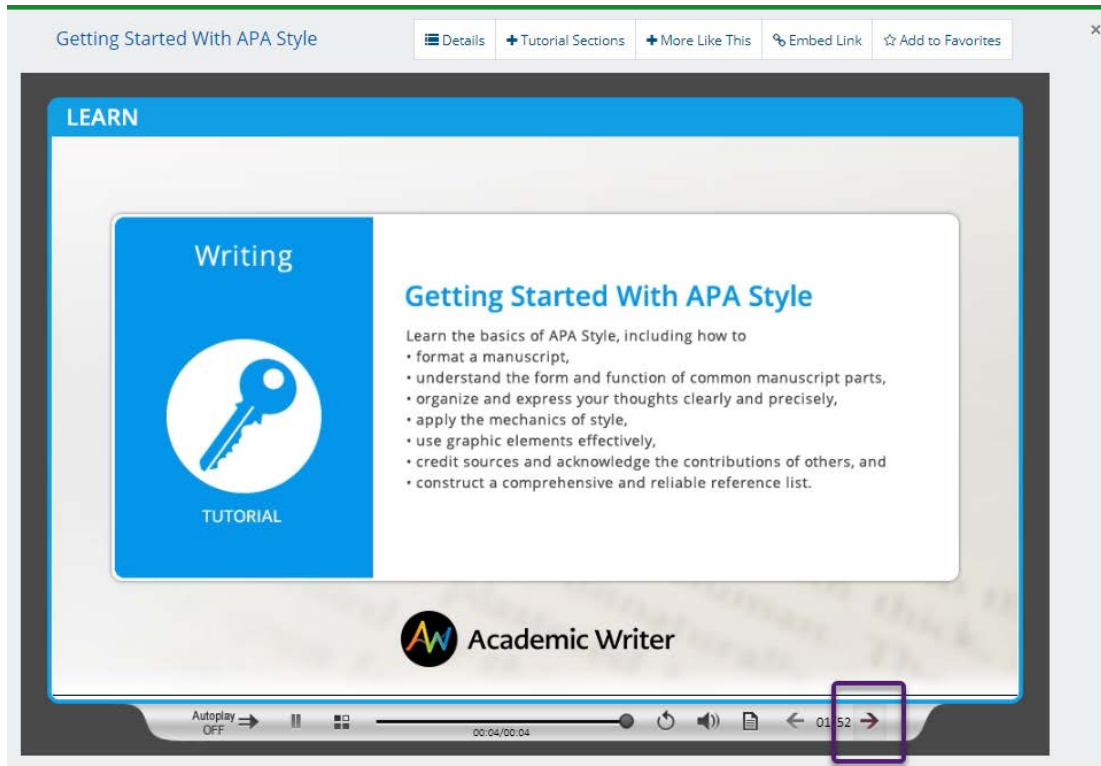


This setting is for Academic Writer only and will not affect pop-ups on other websites.

Autoplay Video Settings

Although there is no video or audio associated with the title frame of Academic Writer videos, in some cases Chrome prevents videos from loading at all because it interprets the videos as autoplaying.

To start the video, use the right arrow button to advance past the title screen. In most cases, interacting with the video player in this way will allow videos to load when you visit the site again.



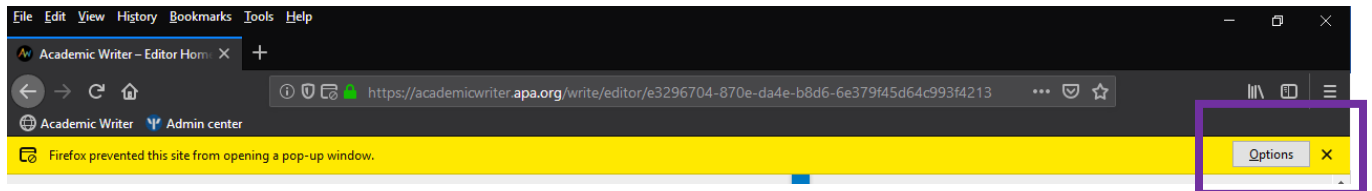
Mozilla Firefox

In Firefox you may need to adjust some settings related to pop-ups in order to download items.

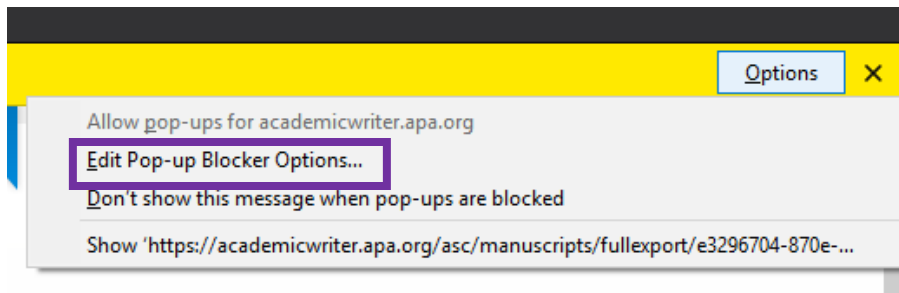
Pop-Up Settings

In some cases, Firefox interprets downloads (in Academic Writer, paper and reference exports) as pop-ups instead of downloads.

Select the “Options” button to access the **Pop-ups blocked** menu.



Select **Edit Pop-up Blocker Options...** to add an exception for <https://academicwriter.apa.org>. This setting is for the Academic Writer domain only and will not affect pop-ups on other websites.



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Academic Writer Customer Engagement
academicwriter@apa.org
800-374-2722 or 202-336-5650
TDD/TTY 202-336-6123