Browser Settings for Academic Writer (PC Users)
You may need to adjust settings in supported browsers to get the most out of Academic Writer.

Academic Writer was developed to operate in both Windows PC and MacOS environments. Google Chrome and Mozilla Firefox are supported for Windows users.

Google Chrome
You may need to adjust a Chrome setting related to pop-up windows because the browser often interprets exported documents (e.g., Academic Writer papers and references) as pop-ups instead of downloads.

Select the "pop-ups blocked" icon to access the Pop-ups blocked menu. Select Always allow pop-ups and redirects from https://academicwriter.apa.org

This setting is for Academic Writer only and will not affect pop-ups on other websites.

Mozilla Firefox
You may need to adjust a Firefox setting related to pop-up windows because the browser interprets exported documents (e.g., papers and references) as pop-ups instead of downloads.

Select the Options button to access the Pop-ups blocked menu.
Select **Edit Pop-up Blocker Options...** to add an exception for https://academicwriter.apa.org. This setting is for the Academic Writer domain only and will not affect pop-ups on other websites.

**Contact Us**

APA Customer Engagement provides training and support for Academic Writer and other products from APA Publishing.

Academic Writer Customer Engagement
academicwriter@apa.org
800-374-2722 or 202-336-5650
TDD/TTY 202-336-6123