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John Ruck Construction Ltd - Quality Policy

John Ruck Construction (JRC) is proud of its reputation for installing high quality buildings. All our activities are carried out in accordance with our policies and procedures which confirm to the requirements of BS:1090:1 & 2 for CE Accreditation to Execution Class II.

The aim of our quality management system is to ensure that:

- We deliver a quality product and service to maintain excellent customer relations
- Our customer's requirements have been fully understood and met
- All work is carried out consistently to a defined standard
- We have the skills and resources to fulfil our customer requirements
- Our staff are fully trained and involved in quality improvement
- We strive to continuously improve our systems and procedures
- We only use services that meet our own quality assurance standards
- Any complaints are dealt with efficiently and within an acceptable time period

Quality is built in through every action by every employee. It is the responsibility of all JRC employees to support and apply the company quality policy and procedures that relate to their activities.

Appropriate support and training will be given to staff to ensure that they are able to fulfil the commitments given in this statement of policy.

A handwritten signature in black ink, appearing to read 'J Ruck', with a long horizontal flourish underneath.

John Ruck
JRC Managing Director
Date: 30th October 2014
Revision Date: October 2015
