



Transporting Passengers with Special Needs 2 Course

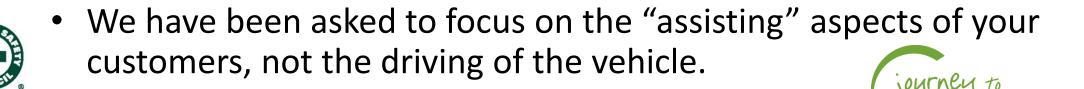
Module: Assisting Passengers: Communication Skills, Visual & Hearing Impairments, Mentally Confused, and Wheelchair Navigation





 In our short time together we cannot cover all the topics that would be considered in a formal training program on this subject.

 The Safety Council of Western New England has an in depth seven hour program normally used to instruct this subject matter.





























When we think in terms of "assisting" we would like you to think about:

- Proper lifting techniques.
- Assisting passengers from a seated position.
- The securing of wheelchairs





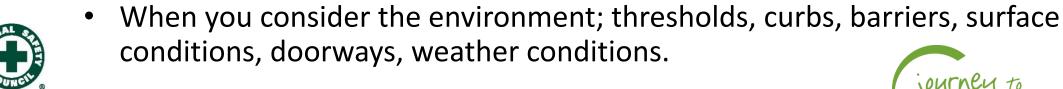


Assisting Passengers

When we think in terms of "assisting" we would like you to think about:

Verbal communication and those that may have hearing limitations.

In terms of wheelchairs; the grip, foot rests, arm rests and brakes.







Assisting Passengers

When we think in terms of "assisting" we would like you to think about:

Proper lifting techniques.

Assisting passengers from a seated position.

The securing of wheelchairs







The Details

For the next few minutes were going to take a look at a video that goes into significantly more detail on the assisting of passengers and then we'll have a closing discussion.



