



# National RTAP Products, eLearning & More

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April, 2016



U.S. Department of Transportation  
Federal Transit Administration

# Presentation Outline

- National RTAP Overview
- National RTAP Products & Services
  - National RTAP Resource Center
  - Training Materials
  - Toolkits, Tech Briefs & Topic Guides
  - Webinars & Peer Calls
  - Web Apps
- eLearning
- Questions

# National RTAP Overview

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# National RTAP Overview

- Provides FREE training and technical assistance to rural and small urban and Tribal transit operators
- Funded by Section 5311 formula program for non-urbanized areas
- RTAP manager in each state
- FTA contracts with non-profit vendor for national program
  - Neponset Valley Transportation Management Association
  - Product development guided by Review Board
    - 7 representatives of State Departments of Transportation
    - 7 representatives of rural / Tribal transit operators

# Use National RTAP Resources to:

- Create or update a training class
- Answer your questions about rural transit planning, operations, management, or funding
- Incorporate technology into your program or transit system
- Learn about the latest developments in rural transit, including funding opportunities
- Get expert advice from a peer transit provider
- Hear knowledgeable speakers without leaving the office
- [www.nationalrtap.org](http://www.nationalrtap.org)

# National RTAP Products and Services

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# National RTAP Products & Services

## National RTAP Products & Services

National RTAP Resource Center

Training Materials

Toolkits, Tech Briefs & Topic Guides

Webinars & Peer Calls

Web Apps

Rural INTDAS

- National RTAP eLearning

# The Resource Center

- [www.nationalrtap.org](http://www.nationalrtap.org)
- Staff available to provide one-on-one assistance
  - Phone, e-mail, online chat
  - Monday-Friday, 9:00am - 5:00pm Eastern
  - 888-589-6821
  - Answer questions, research issues, send copies of materials
- View, download, or order training modules, webinars, videos, technical briefs, and reports
- Access to National RTAP in the Cloud web applications





# Toolkits, Technical Briefs & Topic Guides

## ***Toolkits***

- ADA Toolkit
- Bus Rodeo Toolkit
- Find Anything Toolkit
- Marketing Toolkit
- State RTAP Manager's Toolkit
- Transit Manager's Toolkit

# Toolkits, Technical Briefs & Topic Guides

## ***Technical Briefs***

- Why GTFS?
- eLearning Technical Brief
- Top Shops: Emergency Management in Maintenance Facilities
- Oversized Wheeled Mobility Devices (Wheelchair Securement)
- Grant Writing Made Easy: How to Write a Successful Grant Application
- Drug and Alcohol Testing, DOT and FTA Compliance
- Livable Communities: Tips for Designing Transit Services and Infrastructure to Promote Livability

# Webinars & Peer Calls

## 101 Webinar Series

- Kids on Transit
  - Transit Asset Management
  - Connecting Users and Rides for Specialized Transportation
  - Veteran's Highly Rural Transportation Grants
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- Video recordings and PowerPoints available on website
  - E-mail [info@nationalrtap.org](mailto:info@nationalrtap.org) to be put on invitation list, or register for upcoming webinars under the Webinars tab at [www.nationalrtap.org](http://www.nationalrtap.org)

# Webinars & Peer Calls

## Peer Calls

- Fostering a Safety Culture
  - Engaging Community Stakeholders
  - Special Topics in Procurement: IT
  - NEMT Performance Measures
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- Video recordings and PowerPoints available on website at
  - E-mail [info@nationalrtap.org](mailto:info@nationalrtap.org) to be put on invitation list, or register for upcoming webinars under the Webinars tab at [www.nationalrtap.org](http://www.nationalrtap.org)

# National RTAP Web Apps

## National RTAP Cloud

- Website Builder V2 – create and design websites for your agency
- GTFS Builder – create General Transit Feed Specification (GTFS) files for online trip planning
- ProcurementPRO – receive accurate federal clauses and certifications for specific procurement type, cost and method
- [www.nationalrtap.org](http://www.nationalrtap.org)

# Benefits of National RTAP eLearning

- **Learning Management System (LMS)**
  - eLearning
  - Online LMS
  - Free
  - Includes additional resources including website links and related documents
- **Benefits of eLearning**
  - Lower training costs
  - Faster delivery
  - Flexible
  - User Tracking/Reporting
  - [www.elearning.nationalrtap.org](http://www.elearning.nationalrtap.org)
    - Register as an agency or as an individual

# eLearning – Getting Started

- **Register Individually, or as an Administrator**
  - View the Getting Started Guide on National RTAP
  - Registration is quick and free!
- **Why register as an administrator?**
  - Organize learners within your organization
  - Add all of your drivers at once via our Bulk Learner Import function
  - Assign courses to your learners
  - Track Learner scores and progress

# Training Modules Currently Available

60 Minute Substance Abuse  
Awareness Course

START Online – Safety Training and  
Rural Transit

Top Shops: Emergency Management  
in Vehicle Maintenance Facilities

2 the Point Training

Emergency Procedures for Rural  
Transit Drivers

Problem Passengers, Challenging  
Situations

FTA Guidance & Documents

ADA & Disability

Title VI Requirements

Reasonable Suspicion

NCMM Mobility Management  
Training



# Questions?

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# Contact Information

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