The best way to schedule a pick up is to visit www.donatehartsprings.org

There are some temporary changes to Hartsprings collection policies.

Hartsprings has been inundated with your donations and we want to thank you. We are working hard to make sure your calls are answered in a timely fashion and are in the process of hiring more customer service representatives to help alleviate the backup. We appreciate your patience. We also have some new policies/procedures for our collections to ensure the safety of our employees and our customers as well as being able to providing high customer service.

Starting October 1, we will have to limit the number of boxes/bags of NON-CLOTH items such as books, small household items, flatware, etc. to THREE (3).

We understand that this may be a burden on you and hope that while we “dig out” of all the donations already collected you help us. We will still take all the "soft" (clothing, drapes, linens, etc.) bags/boxes that you want to donate.

We ask that you have everything out by 7:00 AM on the day of pickup and we will be out to you during the day. We are unable to provide an ETA and are out until all stops are collected. If your items are not out when we get there, you risk being missed and would have to reschedule.

You can assist us by having your items as close to the road as possible. We understand that some people will have trouble getting the items to the road, but as close as possible is all we ask.

Our phone lines are extremely busy and we work hard to get you answered. If you leave a message, we will get back to you if you provide your phone number. If you provide your name, address, and phone number it is much more helpful. Not leaving your number will result in us being unable to call you back. Remember you can always schedule online at: www.donatehartsprings.org.

We collect for six Big Brother Big Sister agencies but we are Hartsprings Foundation. We partner with them to provide you the service of collecting donations and provide them with the financial resources they need to ensure a quality program that mentors youth.

Thank you for your understanding and thank you for thinking of us when donating!