



# Dashboard as a Service (DaaS)

## Gain Top-Down Insight

Through the powerful combination of Manager of Managers, Agent and Agent-less Monitoring bring the complexities of your IT environment in to focus – from a business service perspective. From the top-down quickly build an accurate picture of what your IT estate is comprised of. Collect data, create a repository of configuration items, and map out the inter-dependencies between the physical components that make up your critical applications.

## Integrate With Anything, Anywhere

Seamless “dovetail” integration capability with 150 ready to deploy, bi-directional integrations – including service desk systems, network management and business applications. Connect to anything, across platforms – on-premise, virtual or Cloud based. Uniquely, our tools are layered on top of, rather than replacing the existing IT infrastructure and applications you have already invested in.

## Real-Time and Predictive Analytics

See a live, top-down representation of business service health for all of your applications and services – in a single dashboard. Drill-down to business or IT context for reporting and triage – presented in clear, easy to understand format. See actionable warnings of decreased performance putting the right information in to the hands of the right people at the right time – enabling corrective action to be taken to avoid undesirable outcomes and downtime.

## Automated Dependency Mapping and Service Configuration Management

Monitor the digital pulse of the business; adapt to planned and unforeseen events, manage the release of new products and services. In rapidly changing environments (DevOps, Agile, Cloud for example) detect and avoid changes that might threaten business performance.

## Repeatability

Enables you to set up a standard management approach and add new business applications and services quickly and easily. Our completely customisable dashboards can deliver valuable actionable insights to all layers of the business from IT Operations staff, to senior management.



## Scalability

Proven to scale to the largest, most complex of end-user environments, across industry sectors – including HSBC, British Airways, Centrica and Severn Trent Water.

## Empower Staff and Reduce Costs

Deployment of DaaS as a role-based focal point for all aspects of service delivery enables you to pinpoint precisely where to focus your staff for optimum effect. DaaS provides your staff with all the information they need in a way that they understand, enabling them to work more efficiently, reduce costs and more importantly avoid, or minimise the impact of IT failures.

## Accountability and Transparency

From your CEO, to business stakeholders, through to your IT Operations staff – all are able to visualise the impact of technical events on the business and monitor performance against Service Level Agreements - in real-time.

## Enterprise Mobility

Use DaaS on any device – in your central command centre, at home, or at remote sites.

Together we can deliver even greater value to your business; improve service quality, reduce costs and align your services to your business needs – fast.

Contact us to arrange an evaluation at

**[sales@interlinksoftware.com](mailto:sales@interlinksoftware.com)**

or visit **[www.interlinksoftware.com](http://www.interlinksoftware.com)**

