

Fister Fence of Hickory, LLC.



56 Rink Dam Rd

P.O. Box 6321

Hickory, NC 28603

Phone #: (828) 598-0129

Fax #: (828) 598-0019

Thank you for taking the time to fill out our survey. We appreciate and value your feedback in order to maintain excellent customer service.

1. What type of fence did you have installed? CHAIN LINK
2. Were you happy with the quality of materials used? VERY PLEASED
3. Was your experience with your customer service representative a pleasant one? If not please let us know how we could have served your better. SANDRA WILSON, WAS VERY HELPFUL, SHE
KNEW HER PRODUCT, AND DID AN EXCELLENT
JOB SEEING TO OUR NEEDS. THANK YOU
4. Was your experience with the fence crew a pleasant one? If not please let us know how we can improve. HAND WORKERS... IN
EXTREMELY COLD WEATHER. DONE A SUPERB
JOB OF INSTALLATION.
5. Would you recommend Fister Fence to a relative, friend or co-worker?
I HAVE SEVERAL TIMES ALREADY
6. Please comment on your overall experience working with Fister Fence.
COULD NOT BE MORE PLEASED.
VERY PROFESSIONAL JOB!
STAFF OF EMPLOYEES Respectfully

Thank you again for completing our survey!

Ed
Owner of Mackie
Funeral Home
Granite Falls
396-3385

Sandra Wilson

Sent: Wednesday, July 02, 2014 9:44 PM
To: Sandra Wilson
Subject: Survey



Fister Fence
of Hickory, LLC.



1702 11th Avenue SW
Hickory NC 28602
Phone #: 828-855-9860 Fax: 828-855-9862

*****CUSTOMER SURVEY*****

Thank you for taking the time to fill out our survey. We appreciate and value your feedback in order to maintain excellent customer service.

1. What type of fence did you have installed? - 3 rail horse fence

2. Were you happy with the quality of materials used? exceeded expectations

3. Was your experience with your customer service representative a pleasant one? If not please let us know how we could have served your better.

Very pleasant, Sandra was very knowledgeable and made good suggestions.

4. Was your experience with the fence crew a pleasant one? If not please let us know how we can improve.

They were very professional and did an outstanding installation.

5. Would you recommend Fister Fence to a relative, friend or co-worker? YES

6. Please comment on your overall experience working with Fister Fence.

Excellent company to work with, the installation crew went over every detail to make sure they understood what was expected. The work was outstanding and exceeded our expectations.

Thank you again for completing our survey!

Ashley Buckwell/ Linda Whisnant



Fister Fence

of Hickory, LLC

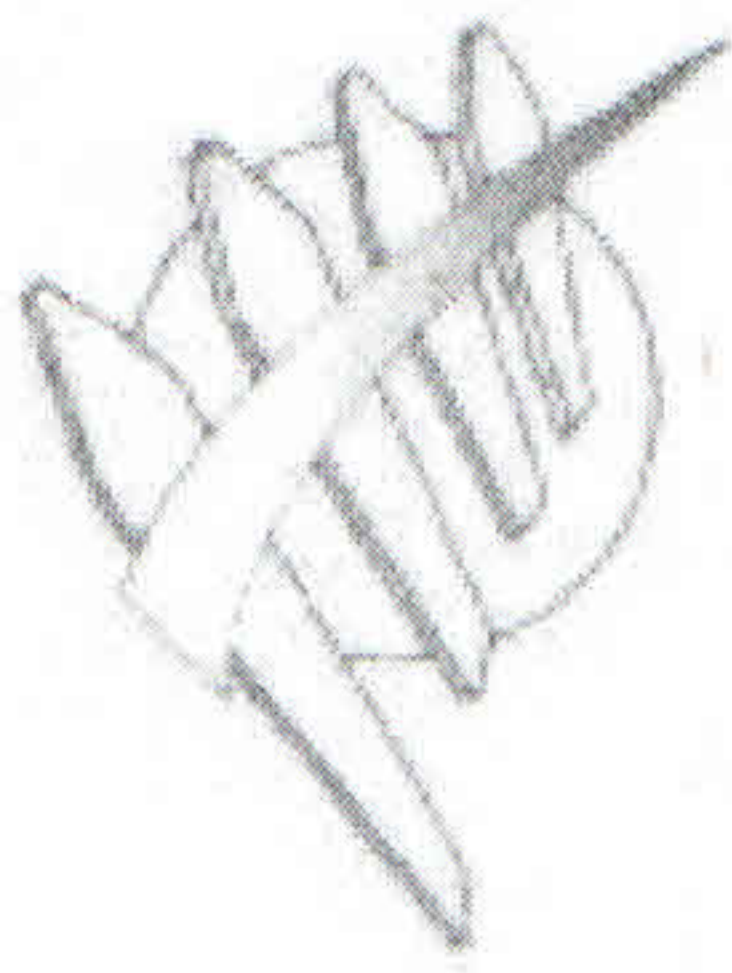


1702 11th Avenue S. W. Hickory NC 28602
Phone: 828-855-9860 Fax: 828-855-9862
e-mail: fisterfence@charter.net

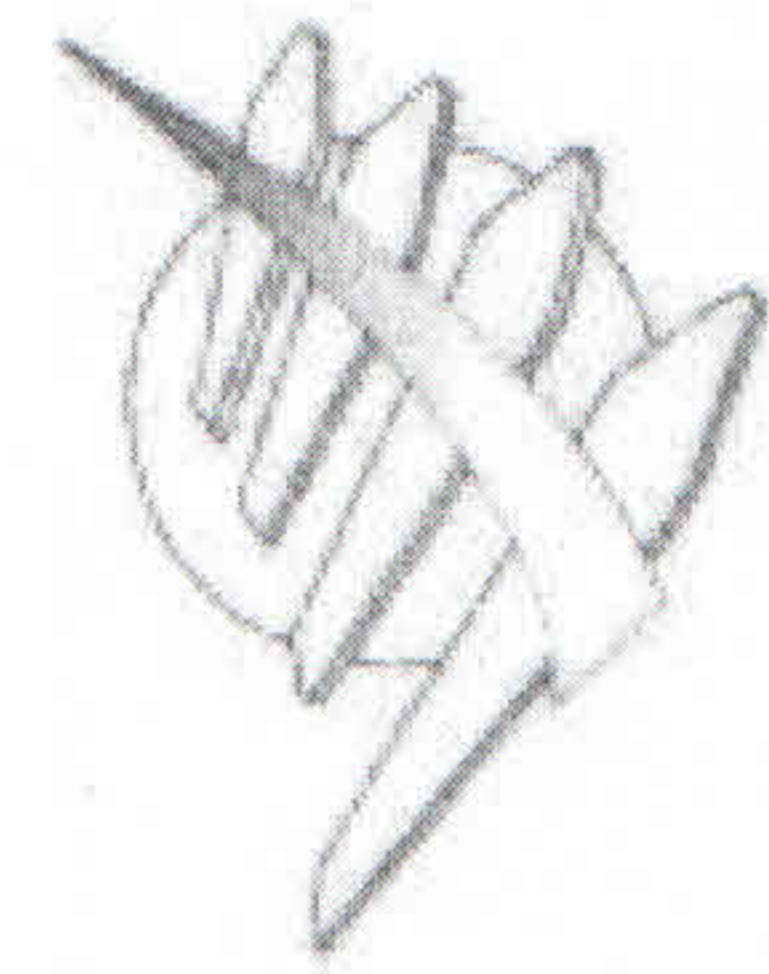
Thank you for taking the time to fill out our survey. We appreciate and value your feedback in order to maintain excellent customer service.

1. What type of fence did you have installed? Chain-Link
2. Were you happy with the quality of materials used? Yes
3. Was your experience with your customer service representative a pleasant one? If not please let us know how we could have served your better. Yes very pleasant, Sandra was very friendly and very helpful
4. Was your experience with the fence crew a pleasant one? If not please let us know how we can improve. Did not deal with Fence crew, but everything was done in a timely manner and I was very pleased with the outcome
5. Would you recommend Fister Fence to a relative, friend or co-worker?
Yes
6. Please comment on your overall experience working with Fister Fence. Pleasant experience, everything was done ~~as~~ according to schedule. Everyone was friendly and easy to talk to. I would recommend your company to anyone

Thank you again for completing our survey!



Fister Fence and Construction



J. Lollis

Morganton NC

56 Rink Dam Rd

P.O. Box 6321

Hickory, NC 28603

Phone #: (828) 598-0129

Fax #: (828) 598-0019

CUSTOMER SURVEY

Thank you for taking the time to fill out our survey. We appreciate and value your feedback in order to maintain excellent customer service.

1. What type of fence did you have installed? chain-linked fence
2. Were you happy with the quality of materials used? very happy
3. Was your experience with your customer service representative a pleasant one?
If not please let us know how we could have served your better. I was very pleased with the service I received. I also appreciated Sandra (?) feedback on the arrangement of the fencing and the fact that we were able to make the fence in the back in a straight line. I have been very pleased with my fencing/gates and the quality of materials used and quality of installation done, such as the holes for the gate posts.
4. Was your experience with the fence crew a pleasant one? If not please let us know how we can improve. The fence crew was very polite when I talked to them.
5. Would you recommend Fister Fence to a relative, friend or co-worker? Yes! A couple of my friends asked me about the fence and I told them I would highly recommend your company and that you saved me a lot of money over Lowe's. ☺
6. Please comment on your overall experience working with Fister Fence. A very positive experience. I was very satisfied with the choice I made to go with Fister Fence.



Fister Fence and Construction



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Thank you for taking the time to fill out our survey. We appreciate and value your feedback in order to maintain excellent customer service.

- 1. What type of fence did you have installed?** BLACK CHAIN LINK
- 2. Were you happy with the quality of materials used?** YES VERY
- 3. Was your experience with your customer service representative a pleasant one? If not please let us know how we could have served your better.** _____

MORE THAN PLEASANT, SHE MADE RECOMMENDATIONS FOR PROBLEMS I HAD NOT EVEN THOUGHT OF.

BEING NEW TO THE AREA AT THAT TIME I FEEL VERY FORTUNATE TO HAVE CALLED YOUR COMPANY AND DECIDED TO HAVE THEM DO THE WORK.

- 4. Was your experience with the fence crew a pleasant one? If not please let us know how we can improve.** THEY WERE VERY GOOD, THEY STAYED FOCUSED AND DI NOT WASTE TIME.

- 5. Would you recommend Fister Fence to a relative, friend or co-worker?** ABSOLUTELY

- 6. Please comment on your overall experience working with Fister Fence.** _____

I WAS TOTALLY SATISFIED AND SO HAPPY TO BE ABLE TO HAVE MY SMALL DOG OUT IN THE YARD AND I DIDN'T HAVE TO WORRY ABOUT HER.

Thank you again for completing our survey! I THOUGHT I HAD DONE THIS QUITE SOME TIME AGO, BUT FOUND IT STUCK BETWEEN PAPERS WHILE STRAIGHTENING MY DESK. PLEASE EXCUSE THE DELAY. MADELYN HORNER



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Thank you for taking the time to fill out our survey. We appreciate and value your feedback in order to maintain excellent customer service.

1. What type of fence did you have installed? Commercial black aluminum guard pool fence

2. Were you happy with the quality of materials used? Yes

3. Was your experience with your customer service representative a pleasant one? If not please let us know how we could have served your better. They were both wonderful. The

lady (Sandy) who gave us our quote for the fence & the lady in the office when I called in

4. Was your experience with the fence crew a pleasant one? If not please let us know how we can improve. Yes. They did a

Great job & were very nice. They made it look wonderful.

5. Would you recommend Fister Fence to a relative, friend or co-worker?

Yes - everyone.

6. Please comment on your overall experience working with Fister Fence.

It couldn't have been better. You gave us a quote right away when I called. The work men were very nice & did a Great job. When I needed something else at the end of the job, you

Thank you again for completing our survey!

came right away to see how it could be fixed

Thank You for a Great job!
 Linda Patrick



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2. Were you happy with the quality of materials used? Yes

3. Was your experience with your customer service representative a pleasant one? If not please let us know how we could have served you better. _____

Yes we were very pleased.

4. Was your experience with the fence crew a pleasant one? If not please let us know how we can improve. Yes - They are very

professional. They worked very hard

and made sure everything was installed correctly.

5. Would you recommend Fister Fence to a relative, friend or co-worker? yes

6. Please comment on your overall experience working with Fister Fence. _____

It was very good experience,

Thank you again for completing our survey!

Name Susie White

Date 11-07-13