

the cost of shipping, and title and risk of loss will pass to you upon Greenman's delivery of the products you order to the U.S. postal service or courier service.

Currently there are non-compliant states that we do not offer shipping for. CBD is illegal in Idaho, Iowa, Nebraska, and North Dakota. CBD Ingestibles (edibles & drinks) are illegal in Maine, New York, North Carolina, & Ohio. We will not ship to these areas at this time.

Returns/Refunds Policy

We understand that you may need to return a product. Should you feel the need to do so, you have 30 days from the date of purchase to initiate the process. Please contact us at sales@gmangardens.com or at (270) 854-0376 and one of our Customer Care Representatives would be happy to assist you.

Limited to one return or exchange per customer. Only purchases up to \$110.00 qualify for a refund. We do not take returns based on taste. We typically process approved return/refund requests within 2-3 business days.

If your product was purchased through a Greenman Gardens distributor or retailer, you will need to go back to your original purchase location for any return or exchange.

Lost Packages

If a package is lost after we ship it, which does occasionally occur, Greenman will not be responsible if the tracking information lists the order as "delivered," which means UPS or the courier service delivered the product to the address specified. If the package is sent to an address other than the one you specified, upon return of the original package to Greenman, Greenman will reship the order. Please note that Greenman is not responsible for errors of USPS or courier services, or if you provide or confirm an incorrect address. It, therefore, is very important that you ensure that the address you give to us is exactly correct, as any mistake could delay delivery and will entail extra expense to you.

Product Defects & Damaged Packages

We allow three days from the date of delivery to notify us if there is any type of defect with a product or if the package it was in was damaged in transit. If we aren't notified of defects or damages within the three-day window, it is understood that the package and products were in good condition upon delivery.

All purchases through our website are subject to product availability. We may, in our sole discretion, limit or cancel the quantities offered on our website or limit the sales of our products or services to any person, household, geographic region or jurisdiction. We reserve the right, in our sole discretion, to refuse orders. If we believe that an order is false or fraudulent, we may cancel the order and reserve the right to inform the relevant authorities.

Payment Methods

For online orders, we accept payment by Visa, Mastercard, American Express and Discover. If a payment is not successfully settled, due to invalid payment method, declined credit, expiration, insufficient funds or otherwise, we reserve the right to cancel your order. Orders are shipped only after receipt of full payment. For certain payment methods, you may be charged a processing fee, foreign exchange/translation fee (international orders) or other fees; you are solely responsible for the payment of all such fees. Check with your payment method service provider for details. Greenman's Terms and Conditions, including, without limitation, the provisions regarding limitation of liability and indemnification, apply with respect to payment methods and payment processing, and Greenman is not responsible for any charges, errors or losses that may result from any payment method used by you for the purchase of our products.

Typographical and Inadvertent Errors

In the event that a Greenman product is mistakenly listed at an incorrect price, Greenman reserves the right to refuse or cancel any orders placed for that at the incorrect price, whether or not the order has been confirmed and your credit card charged. If your credit card has been charged for the purchase and your order is canceled, Greenman shall issue a credit to your credit card account in the amount of the incorrect price charged to you.

Promotion and Coupon Codes

Multiple coupon codes cannot be used simultaneously. When buying bulk volume through the website for special tiered discounts, *no* coupon code can be used.

Shipping & Delivery

We generally ship items within two or three business days of our receipt and acceptance of an order. If there is a delay affecting our ability to ship, generally, we will attempt to conspicuously post that fact on this site or contact you directly via the email address you provided us in the creation of your account or at the time of checkout.

We fill United States orders using United States Postal Service Priority Mail and United Parcel Service, which generally results in delivery within two to three days. Requests for use of a courier service or for overnight shipping cannot be processed on this website; however, we generally can accommodate these requests if you place your order by phone at the telephone number first appearing above. Greenman requires a signature at delivery for all orders with a value of \$250 or more.

Unless otherwise expressly agreed in writing, TIME IS NOT OF THE ESSENCE. Any delivery date requested or provided is an estimate only. Greenman is not responsible for delays or for non-performance resulting from causes beyond its reasonable control, including but not limited to rules, regulations or acts of any government, embargoes, blockades, armed conflict, terrorism, labor disputes, delays of carriers or suppliers, shortages of material, accidents, fires, floods, weather conditions and any other acts of God.

Unless otherwise noted on this website, delivery of products is FCA (Incoterms (2010), the international rules for the interpretation of trade terms of the International Chamber of Commerce) Greenman's facility where the products you order are located at the time of shipment. This means that you will be charged for

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Product Availability; Orders

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