At CMA, We’re Here To Serve You!

Convenient Online Features and Services

Use CMA’s convenient, online features. Here’s how to register on www.cmamanagement.com for 24/7 customer service. Please be sure to select the correct Association for registration. Also, you must be listed as a property owner on the account in order to register. You will find your CMA account number in the top right corner of your assessment statement or coupon. If you do not have it, your association manager or a CMA Customer Care specialist can provide it to you. Your account number is required in order to register as a User. If you need additional assistance, please contact the CMA Customer Care Center at 972-943-2828.

1. Go to http://www.cmamanagement.com
2. Go to the top right hand corner, click Homeowner Login
3. Click on the link Register

A Message From CMA

Want to be more involved in your community? Opt in to receive notification of your association’s events and board meetings once you are logged in.
4. Complete all fields and click on Submit. (fields with an asterisk (*) are required). You will need to input your Account Number, which appears on your statement, without dashes or spaces, or call CMA Customer Care to get the account number.

5. You should receive an email within 24 hours with your temporary password. (Your User name is the email address you used when you registered).

6. When you receive your password, go back to www.cmamanagement.com Log in and select My Profile to create a new password.

Note that the log-in and password are case sensitive

Select Account Info to view your account ledger.

You may also pay an unpaid balance from by clicking Pay Now.

Select Pay Assessments to make a one-time payment or set up recurring payments by E-check, ACH or credit card.
How do I pay ONE TIME by e-check?

2. (Register).
3. Log in with your Username (e-mail address) and Password. Remember they are case-sensitive.
4. Click on PAY NOW, and then SCROLL DOWN.
5. Click on ELECTRONIC CHECK (gray button).
6. On the check payment screen, the address fields and CMA account # will be populated by the system.
7. Select CHECKING or SAVINGS.
8. Then enter your bank routing number and bank account number.
9. Enter your payment amount and click CONTINUE.

How do I set up RECURRING payments by e-check?

1. Go to [http://www.cmamanagement.com](http://www.cmamanagement.com)
2. Go to the top right and click on Log in.
3. Log in with your User name (e-mail address) and Password.
4. Click on PAY ASSESSMENTS, and then SCROLL DOWN.
5. Choose RECURRING PAYMENTS.
6. On the Recurring Payments screen, the address fields and CMA account # will be automatically populated by the system.
7. Select CHECKING or SAVINGS.
8. Then enter your bank routing number and bank account number.
9. Enter your payment amount.
10. Choose frequency (monthly or quarterly).
11. Then choose the day of the month you prefer your payment be deducted. We recommend the first of the month to avoid late charges.
12. Click CONTINUE.

A Note about Recurring Payments

If your assessments are due monthly or quarterly, then you may use the recurring payments screen. Please make sure you choose the correct frequency or you may be assessed late fees. If your billing is annual or semi-annual, please do not set up recurring payments as those options are not available at this time.

Please refer to your statement for an amount due and the due date. If your assessment billing changes, you must go online and change the amount that you previously authorized to be deducted from your account to the current assessment amount.

Examples of assessment billing changes include a change in billing cycle, such as monthly to quarterly, an increase of assessments, any late fees, violation fines, or any other notice you may receive notifying you that you owe a different amount than what you had previously authorized.

Recurring Payment by ACH

A recurring payment by ACH allows you to enjoy the ease and peace of mind knowing that your regularly scheduled association assessments will be paid automatically and on time. Simply fill out the online ACH form by following the link below. The difference between ACH recurring payment and eCheck or credit card recurring payment is that this is a long-term set-up to pay your regularly scheduled assessments. Whereas if you selected to set up a recurring eCheck or credit card payment, you would have to select either monthly recurring or quarterly recurring, only allowing for four recurring payments.

No Fees Charged – Unless rejected for any reason by your bank

This feature is similar to writing a check. Please make sure you put in the correct routing and account number when submitting the ACH form, as it will be rejected from your bank if they are not correct. Once the ACH form is submitted online, you will receive an email confirming the setup of your Association dues being paid automatically via ACH. To cancel the ACH payments, please contact Customer Care at 972-943-2828 or [customercare@cmamanagement.com](mailto:customercare@cmamanagement.com).