

Renting a Unit

When renting a unit we always recommend viewing the unit before you need to rent one. This gives you the ability to know what space is available, at what cost and it gives you the opportunity to familiarise yourself with the storage facility. We pride ourselves on keeping a clean, safe and dry facility at all times for the safety and security of your goods.

Once you have decided on a unit, you can reserve the unit with us for just 1 month rent in advance which will put the unit under your name and a reservation can be made up to 2 months in advance. This booking deposit will go towards your first bill when you rent a unit with us.

To rent a unit with us we require 2 forms of ID. This is a necessity and the unit cannot be rented without this.

The two forms of ID must be at least one Photo ID and one proof of address.

Accepted forms of ID include:

- Passport
- Driving Licence
- Utility Bill
- Company Employee Card (e.g. NHS Card)

Once these have been seen we will need to take a copy for our records.

To rent the unit you must pay the first 4 weeks of rental on the day of renting the unit. This can be taken by Card , BACS Transfer or Cash. Ongoing rentals will be invoiced monthly.

Once payment has been made we will show you the procedure for getting in and out of the facility and show you where your unit is. We provide a lock with your unit however if you lose the key there will be a charge of £50 incurred to replace it.

Daily Use

When you use the unit there are a few things to consider for the safety and security of your goods:

There is a list of Prohibited Items in our storage Facility,

Any Flammable Substances

- Any Toxic Substances
- Any Explosive Substances (Including Fireworks)
- LPG Cylinders, or any compressed gases
- Any Paints, thinners, Petrol or Oil
- Any foodstuffs
- Any Firearms or Ammunition
- Any Chemicals (including and especially and oxidising agents)
- Plants
- Animals
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If you have any doubts about the storage items please ask for clarification when placing any items into your storage.

When you are on site please be considerate to other users who may using the facility at the same time as you..

When leaving the site, please be aware that leaving the site unsecured, such as leaving the gate open, is compromising the security of the facility and in turn your goods. When you leave can you please ensure that that your unit and the communal gate is secure. We thank you in advance for your cooperation.

Vacating the Unit

When you wish to vacate your unit, the usual term of notice is 2 weeks.

We expect the unit to be left clean and empty in the condition at the time of handover.

When vacating you can choose to vacate on any day that suits you. Vacating is not restricted to the start/end of each charging period.

Once you have provided your notice and have moved out you can cancel the contract either in the office or over the phone.

Bank Details

Lloyds Bank

20ft Storage Ltd

72552260

30-94-97

20ft Storage Ltd

55 Forest Road, Leicester, LE5 0BT