

Confidentiality and Referral

When dealing with sensitive, 'harm', legal or other issues it is important that you have a clear understanding of your responsibility and actions regarding Confidentiality and Referring Onwards.

Use this worksheets to develop a stronger understanding of what to do when this is called for and how to frame this up to Your Clients.

What is my understanding of Confidentiality?

The following is an example of a Confidentiality disclaimer:

"What we are going to talk about is confidential. What that means is that what we are going to discuss here will not be discussed with anyone outside of the business of Compassion Coaching. However, if you were to raise any issues of harm: harm to yourself, or harm to someone else, then I have a responsibility to report that harm to the appropriate authority."

"Should that be the case, my process would be to come to your first and say: Hey, [name], I think this needs to be reported. My process is for you to make the report, rather than me; I would only take action if I wasn't 100% certain that you were going to. That is my position on confidentiality. Are you comfortable with that?"

What is my 'spiel' around my confidentiality disclaimer and it's exemptions?



NAVIGATORS

Structuring The Coaching Session

What are the issues I am comfortable dealing with?

What are the issues I am currently uncomfortable to deal with or recognise I would need to refer onwards?

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What is my referral list?

Issue	Agency	Contact Details
Child Abuse* *Treat as Compulsory Reporting	*State* Child Protection Agency i.e. Dept. of Child Safety	
Domestic and Family Violence		
Suicidal Intention		
Financial Advice		
Legal Advice		