



# WildLife Survival School

## Terms and Conditions

A booking will be deemed confirmed upon receipt of a 50% deposit or full payment.

If a booking is cancelled less than 21 days before it is due to take place, 50% of the full payment will be non refundable.

If a booking is cancelled less than 7 days before it is due to take place 100% of the full payment will be non refundable.

WildLife Survival School reserves the right to refuse any booking without giving a reason.

Courses may not be re-sold or transferred to others in any manner.

Activities will go ahead in all weathers unless deemed dangerous by WildLife Survival School. WildLife Survival School reserves the right to cancel any booking, without warning, if weather conditions are deemed to be dangerous to participants and staff. In the highly unlikely event of WildLife Survival School cancelling, clients will be offered a full refund or an alternative date in the future (whichever is preferable to the client).

WildLife Survival School expects its clients/participants to behave in a safe and reasonable manner throughout any course or booking, and not to jeopardise the enjoyment or the safety of other participants. In particular:

- No alcohol or illegal drugs are permitted on any course/event/booking.
- Clients are responsible for bringing adequate clothing and equipment to the course/booking.
- Clients must comply with all reasonable instructions and directions from the instructors, and in particular no knives must be used until the instructors are satisfied that the clients have been fully instructed in knife safety.
- No fires are to be lit without the express consent of the instructors, and fires must not be left unattended at any time.
- Clients are requested to respect and to follow the Countryside Code.
- Clients are responsible for any equipment issued to them during the course, and will be liable for loss or breakage. All equipment must be handed back in the same condition it was issued in.

Failure to comply with the above may result in removal from the course/activity, without refund, and WildLife Survival School will not be liable for any subsequent losses.

WildLife Survival School is covered for Public Liability by Activities Industries Mutual.

We require at least one parent to remain present throughout a children's party booking.

WildLife Survival School will not be held responsible for any loss of/or damage to equipment brought by the participant.

Our courses/bookings/events take place in a variety of habitats, and the client acknowledges that these environments are never completely hazard free. Whilst WildLife Survival School makes every effort to minimise risks, we will not be held liable for accidents, mishaps or losses that are not a result of negligence on the part of WildLife Survival School, or for any accidents or losses which are due to a participant/client's failure to follow the instructions of the instructors.

WildLife Survival School cannot be held responsible for any losses or damage to clients' personal belongings, clothing, money or vehicles.

WildLife Survival School will not be responsible for any accidents or mishaps occurring to third parties taught by attendees of any WildLife Survival School course.

Unless pre-arranged no dogs will be allowed on our site.