



Activate your CardPointe account today.

- 1. Visit cardpointe.com
- 2. Enter your merchant ID, Tax ID and ZIP Code

Need assistance?

- □ cardpointesupport@cardconnect.com
- 877.828.0720
- support.cardconnect.com

There's so much to love about the CardPointe Platform.

With live transaction data at your fingertips, CardPointe will become a critical tool in running and growing your business.



Virtual Terminal | CardPointe Terminal | CardPointe Mobile App



Powerful Processing

Easily process transactions and perform actions against completed transactions - including void, refund, re-process and emailing receipts



Real-Time Reporting

Seamlessly manage processed payments and view ful transaction lifecycle reports in real-time



Integration

Enhance any software or business application with secure payment acceptance via our APIs, SDKs and out-of-box integrations



Tokenization

The CardSecure security solution uses patented tokenization methods to protect cardholder data, resulting in a significant PCI scope reduction

Trustwave Single Sign On

Now you have one less username and password to remember.



CardPointe provides a direct avenue to your Trustwave account, making it simple to access your annual PCI questionnaire or complete your PCI initiatives.



To access Trustwave, simply click any of the PCI links found in the *My Account* section of CardPointe — it's that easy!

Securely process payments - anywhere, anytime.

Transform your computer into a powerful terminal with CardPointe's Virtual Terminal.



Accept credit/debit cards and eChecks by keying in cardholder data or using a variety of device options.

Recurring Billing

Configure bill plans with a few clicks of the mouse. Select intervals of days, weeks, months or years based on cancellation, date or number of payments.

Customer Profiles

Customize customer profile fields so you can save the information you need. You can even store one or more cards for future transactions.

Interchange Optimization

The Virtual Terminal automatically processes Level II and Level III data to ensure you receive the lowest possible rate for each transaction, guaranteed



To access the Virtual Terminal, just sign in to your CardPointe account and click on the Virtual Terminal tab.

Satisfy your payment acceptance needs with the CardPointe Terminal

Every transaction is secured with a powerful combination of point-to-point encryption and tokenization, protecting you and your customers from a potential data breach.





PLUS!



VIEW TRANSACTIONS INSTANTLY



TRANSACTIONS



CREATE CUSTOMER PROFILES

Additional Security

Point-to-Point Encryption is the only way to truly protect in-store transactions. All sensitive data is instantly encrypted upon swipe/dip, making it possible for you to accept payments with ease of mind.



Live transaction data, directly from your pocket.

Extend the benefits of the CardPointe platform to your mobile device.



Processing and managing payments is a breeze with CardPointe Mobile.

Payment Acceptance

Use the Virtual Terminal screen to securely accept all major credit cards via key entry or a connected device.

Reporting On Demand

Take advantage of the Reporting dashboard to obtain key sales and transaction data, or access any transaction to drill into the details of a particular payment.

Transaction Management

View transaction statuses and perform actions against any completed transaction. Even better, you can access transaction trends, such as batches by card type, authorized vs. captured and previous day sales by card type.



Expert Tip

Add the CardPointe Mobile Device to your payments arsenal for the <u>ultimate on-the-go experi</u>ence - complete with fingerprint signature!

To access CardPointe on your mobile device, download the app right from the Apple or Google Play stores.

THE TOP FIVE

things you can accomplish with CardPointe - **both on the mobile app or any browser!**



- View live sales data for that day, filter by location or sales channel (Batch Report)
- Check when funds are deposited in your bank account (Funding Report)
- 3. Save a customer profile for future billing or marketing initiatives (Transaction Report)
- 4. Void or refund a transaction (Transaction Report)
- 5. Set email alerts for chargebacks, declines, statements and much more (Settings)

Your One-Stop CardPointe Shop

Running low on receipt paper? You can order CardPointe devices and accessories, right from the CardPointe shop.





You're Safe With Us



With our patented tokenization and P2PE



CardSecure safely stores your customers' sensitive data, removing all risk of being hacked.



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That way, the burden and cost associated with PCI compliance is reduced to its lowest possible level.



CardSecure is also omni-channel,



so you can feel safe knowing that all of your transactions receive the same level of security, no matter the sales channel.



We're Here to Support You

Our CardPointe Support team is fully committed to ensuring you receive the best after-hours technical assistance when you need it.





cardpointesupport@cardconnect.com



877-828-0720 > option 1 > option 1

Access helpful tips and materials like quick reference guides, all in one place.

support.cardconnect.com

