



# Our prices

**Your handy guide to our  
UK and International parcel  
and letter service prices**

Valid from 1 January 2021



**Royal Mail**



# Welcome to your handy pricing guide

This leaflet gives you the prices for Royal Mail's UK and International services and Parcelforce Worldwide UK services – whether your item is to the UK or abroad, urgent, requires proof of delivery or you simply want a standard service.

If you want to find out more about our parcel and letter services, please take a look at the 'Our services' booklet for more detailed information.

Alternatively, you can find out more by visiting **royalmail.com**

This guide sets out the recommended retail price for Royal Mail's services. Prices can also be found at **postoffice.co.uk**

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Correct at the time of going to press. Current VAT rates have been applied where applicable. These may be subject to change. Please keep up to date at **royalmail.com/prices2021**. In addition, due to the impact of COVID-19, there could be temporary changes to certain products and services.

# UK size and weight guide



**Letters** not exceeding:

Length: 24cm Width: 16.5cm Thickness up to and including: 0.5cm Weight limit: 100g



**Large Letters** not exceeding:

Length: 35.3cm Width: 25cm Thickness up to and including: 2.5cm Weight limit: 750g



**Small Parcels** not exceeding: Length: 45cm Width: 35cm Depth: 16cm Weight limit: 2kg



**Medium Parcels** not exceeding: Length: 61cm Width: 46cm Depth: 46cm Weight limit: 20kg



**Parcelforce Parcels** not exceeding: 1.5m length and 3m length and girth combined. Weight limit: 30kg



**Parcelforce Large Parcels** not exceeding: 2.5m length and 4m length and girth combined. Weight limit: 30kg\*

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For rolled and cylinder shaped parcels, the length of the item plus twice the diameter must not exceed 104cm, with the greatest dimension being no more than 90cm.

For more information about how to present your mail please visit [royalmail.com/size](https://royalmail.com/size) or ask at a Post Office branch.

\*Please note that Parcelforce Worldwide express<sup>48large</sup> is only available in certain Post Office branches. Please contact your local branch for availability.

To comply with national and international regulations governing the carriage of mail, and ensure that mail in transport does not present a danger to the general public, we restrict or prohibit certain items from our network.

For more information visit [royalmail.com/prohibitedgoods](https://royalmail.com/prohibitedgoods) or [parcelforce.com/retailprohibitions](https://parcelforce.com/retailprohibitions)

# UK Guaranteed

Our Guaranteed timed services are ideal for valuable or important items that have to be there tomorrow.

## Royal Mail Special Delivery Guaranteed by **1pm**<sup>®\*</sup>

### Compensation for loss or damage

Weight up to and including	£500	£1,000	£2,500
100g	£6.85	£7.85	£9.85
500g	£7.65	£8.65	£10.65
1kg	£8.95	£9.95	£11.95
2kg	£11.15	£12.15	£14.15
10kg	£26.75	£27.75	£29.75
20kg	£41.35	£42.35	£44.35

Prices are exempt from VAT.

## Royal Mail Special Delivery Guaranteed by **9am**<sup>®\*</sup>

### Compensation for loss or damage

Weight up to and including	£50	£1,000	£2,500
100g	£22.26	£24.46	£27.96
500g	£25.18	£27.38	£30.88
1kg	£27.29	£29.49	£32.99
2kg	£31.19	£33.39	£36.89

Prices include VAT at the current rate of 20%.

## Royal Mail Special Delivery Guaranteed by **9am**<sup>®</sup> with **Saturday Guarantee**<sup>\*</sup>

### Compensation for loss or damage

Weight up to and including	£50	£1,000	£2,500
100g	£25.26	£27.46	£30.96
500g	£28.18	£30.38	£33.88
1kg	£30.29	£32.49	£35.99
2kg	£34.19	£36.39	£39.89

Prices include VAT at the current rate of 20%.

\*Exceptions and restrictions apply to every Special Delivery Guaranteed service. Prices for Special Delivery Guaranteed service with consequential loss cover are available online. † During exceptional circumstances such as the Covid-19 pandemic, delivery time guarantees may be subject to change. Please visit [royalmail.com/specialdelivery](https://royalmail.com/specialdelivery)

## Royal Mail Special Delivery Guaranteed by 1pm<sup>®</sup> with **Saturday Guarantee\***

### Compensation for loss or damage

Weight up to and including	£500	£1,000	£2,500
100g	£11.22	£12.42	£14.82
500g	£12.18	£13.38	£15.78
1kg	£13.74	£14.94	£17.34
2kg	£16.38	£17.58	£19.98
10kg	£35.10	£36.30	£38.70
20kg	£52.62	£53.82	£56.22

Prices include VAT at the current rate of 20%.

## UK Signed

Our Signed services offer proof of delivery and up to £50 compensation when you need extra peace of mind.†

### Royal Mail **Signed For**<sup>®</sup>

		1st Class	2nd Class
Size	Weight up to and including	Price	Price
Letter	100g	£2.25	£2.06
Large Letter	100g	£2.69	£2.36
	250g	£3.23	£2.93
	500g	£3.79	£3.39
	750g	£4.70	£4.10
Small Parcel	1kg	£4.85	£4.20
	2kg	£6.57	£4.20
Medium Parcel	1kg	£7.00	£6.30
	2kg	£10.02	£6.30
	5kg	£16.85	£9.99
	10kg	£22.90	£21.25
	20kg	£34.40	£29.55
<b>Includes compensation up to</b>		<b>£50.00</b>	<b>£50.00</b>

Prices are exempt from VAT.

† During unprecedented times, such as the Covid-19 pandemic, the name of the recipient is taken instead of a signature.

# UK Standard

Our Standard services offer a range of reliable delivery options for your non-valuable items.

Royal Mail <b>1st Class and 2nd Class</b>			
		<b>1st Class</b>	<b>2nd Class</b>
<b>Size</b>	<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>
<b>Letter</b>	100g	85p	66p
<b>Large Letter</b>	100g	£1.29	96p
	250g	£1.83	£1.53
	500g	£2.39	£1.99
	750g	£3.30	£2.70
<b>Small Parcel</b>	1kg	£3.85	£3.20
	2kg	£5.57	£3.20
<b>Medium Parcel</b>	1kg	£6.00	£5.30
	2kg	£9.02	£5.30
	5kg	£15.85	£8.99
	10kg	£21.90	£20.25
	20kg	£33.40	£28.55
<b>Includes compensation up to</b>		<b>£20.00</b>	<b>£20.00</b>

Prices are exempt from VAT.

# Parcelforce Worldwide

Parcelforce Worldwide provides a range of guaranteed\* UK services with different delivery speeds.

Next Day UK services				
Weight up to and including	express <sup>9</sup>	express <sup>10</sup>	express <sup>AM</sup>	express <sup>24</sup>
2kg	£39.90	£29.82	£19.74	£16.68
5kg	£40.92	£30.84	£20.70	£17.70
10kg	£44.34	£34.26	£24.18	£21.12
15kg	£51.18	£41.04	£30.96	£27.96
20kg	£56.58	£46.44	£36.42	£33.36
25kg	£67.80	£57.72	£47.64	£44.58
30kg	£72.00	£61.92	£51.84	£48.78
Includes compensation up to	£200	£200	£200	£100

2 Day UK services		
Weight up to and including	express <sup>48</sup>	express <sup>48</sup> <sup>large</sup>
2kg	£12.12	£31.80
5kg	£13.14	£33.00
10kg	£16.62	£36.60
15kg	£23.40	£44.10
20kg	£28.80	£49.50
25kg	£40.08	£61.20
30kg	£44.22	£65.70
Includes compensation up to	£100	£100

**Note:** express<sup>48</sup><sup>large</sup> is only available in certain Post Office branches. Please contact your local branch for specific availability.

\*Exceptions to the guarantee apply – please visit [parcelforce.com](http://parcelforce.com) for full details. Parcelforce Worldwide prices include VAT at the current rate of 20%. Additional compensation can be purchased up to £2,500 for UK services. Weekend delivery available with Saturday and express<sup>sunday</sup> services.

**i** Save 15% every time\*\* you send a parcel with Parcelforce Worldwide by joining Rewards4U.

To find out more and to join Rewards4U, visit [parcelforce.com/rewards4u](http://parcelforce.com/rewards4u) or ask at a Post Office branch.

**i** For more information on Parcelforce Worldwide services, visit [parcelforce.com](http://parcelforce.com) or call **03448 004 466**.

\*\*excludes global<sup>value</sup> and global<sup>economy</sup>

# Receiving services

## Royal Mail Keepsafe®

Going away? Let us keep your letters and parcels safe whilst you're away from home or your business is closed.

Keepsafe Personal	
Duration	Price
Up to 10 days	£16.00
Up to 17 days	£18.50
Up to 24 days	£23.00
Up to 31 days	£28.50
Up to 66 days	£53.00
Up to 100 days	£82.00

Keepsafe Business	
Number of Keepsafes per Application*	Price
1	£58.00
3	£156.00
6	£294.00

\*Each duration in the table above is a maximum of 66 days.

Prices are exempt from VAT. For more information visit [royalmail.com/keepsafe](http://royalmail.com/keepsafe)

## PO Box®

Set up a PO Box® and pick up your mail from your local Royal Mail Delivery Office. For an additional fee, we can deliver from a PO Box® to your address.

PO Box®			
Service type	Monthly*	6 months	1 year
PO Box Collect	£35.10	£168.00	£283.50
PO Box with Delivery	£36.60	£198.00	£360.00
PO Box with Transfer of Normal Address	£42.60	£234.00	£417.00

\*Payment monthly by Direct Debit only minimum 3 months upfront

Prices include VAT at the current rate of 20%.

For more information visit [royalmail.com/poboxes](http://royalmail.com/poboxes)

## Redirection

Our Redirection service will ensure your mail reaches your new address and will help to prevent identity theft when you move.

Consumer – UK Address		
Duration	Lead Applicant Fee	Extra Person Fee
Up to 3 months	£33.99	£8.00
Up to 6 months	£47.99	£9.00
Up to 12 months	£68.99	£10.00

Business – price per trading name	
Duration	UK
Up to 3 months	£216.00
Up to 6 months	£321.00
Up to 12 months	£519.00

Prices are exempt from VAT.



# International size and weight guide



**Letters** not exceeding: Length: 24cm  
Width: 16.5cm Thickness up to and including: 0.5cm Weight up to 100g



**Large Letters** not exceeding: Length: 35.3cm  
Width: 25cm Thickness up to and including: 2.5cm Weight limit: 750g



**Parcels** not exceeding: Height + Width + Depth no greater than 90cm with no single side longer than 60cm Weight up to 2kg\*



**Tube/rolls** not exceeding: Length: 90cm.  
Length + 2 x diameter should not be more than 104cm Weight up to 2kg\*

\*Printed Papers allowable up to 5kg.

For more information about how to present your mail please visit [royalmail.com/international/size](http://royalmail.com/international/size) or ask at the counter.

## Pricing zones

Sending goods or gifts? With the changing relationship with the EU, you may need to fill out customs declarations for all International destinations. Check at [royalmail.com/customs](http://royalmail.com/customs)

### Key

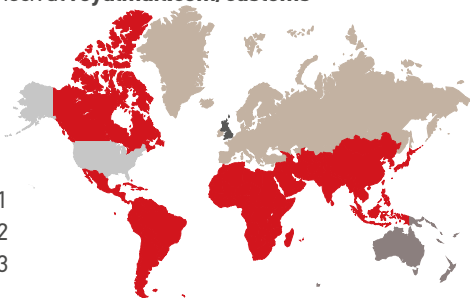
■ UK

■ Europe

■ World Zone 1

■ World Zone 2

■ World Zone 3



Please note

Singapore is in World Zone 2. USA is in World Zone 3.

For a full list of country destinations by zone, please go to [royalmail.com/world-zones](http://royalmail.com/world-zones)



Parcelforce Worldwide offers a range of parcel delivery services to 240 countries and territories worldwide.

Visit [parcelforce.com](http://parcelforce.com) or see the 'Parcelforce Worldwide UK and International parcel services and prices' guide for more information.

# International Standard

Reliable, cost-effective standard delivery.

## Royal Mail International **Standard**

### Letters

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>10g</b>	£1.70	£1.70	£1.70	£1.70
<b>20g</b>	£1.70	£1.70	£1.70	£1.70
<b>100g</b>	£1.70	£2.55	£2.55	£2.55

### Large Letters

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>100g</b>	£3.25	£4.20	£4.20	£4.20
<b>250g</b>	£4.25	£5.70	£6.80	£5.85
<b>500g</b>	£5.25	£8.00	£9.85	£8.30
<b>750g</b>	£6.25	£10.65	£13.55	£11.10

### Small Parcels and Printed Papers

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>100g</b>	£5.80	£7.15	£8.35	£9.35
<b>250g</b>	£5.95	£8.30	£9.90	£10.95
<b>500g</b>	£7.80	£12.10	£14.50	£16.60
<b>750g</b>	£9.05	£14.85	£17.60	£19.35
<b>1kg</b>	£10.20	£17.65	£20.85	£23.00
<b>1.25kg</b>	£11.05	£19.85	£23.75	£26.45
<b>1.5kg</b>	£12.10	£22.10	£26.85	£29.20
<b>2kg</b>	£13.00	£23.30	£28.55	£30.45

#### Printed Papers\* only

<b>Each additional 250g (or part thereof) up to 5kg, add</b>	£1.40	£1.90	£2.35	£2.60
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VAT is payable at the zero rate for EU and ROW destinations.

Includes compensation up to £20.

\*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent, visit

[royalmail.com/international](http://royalmail.com/international)

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# International Tracked & Signed

Fully tracked with signature on delivery and online confirmation. Available to over 60 destinations. For details, visit [royalmail.com/international](http://royalmail.com/international)

## Royal Mail International **Tracked & Signed**

### Letters

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>10g</b>	£6.85	£6.85	£6.85	£6.85
<b>20g</b>	£6.85	£6.85	£6.85	£6.85
<b>100g</b>	£6.85	£7.85	£7.85	£7.85

### Large Letters

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>100g</b>	£8.75	£9.70	£9.80	£9.75
<b>250g</b>	£9.20	£10.50	£11.55	£10.65
<b>500g</b>	£9.95	£12.30	£14.10	£12.60
<b>750g</b>	£10.35	£14.15	£16.90	£14.60

### Small Parcels and Printed Papers

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>100g</b>	£10.50	£12.00	£13.05	£13.85
<b>250g</b>	£10.65	£12.95	£14.40	£15.45
<b>500g</b>	£12.10	£16.60	£18.80	£20.85
<b>750g</b>	£13.15	£19.00	£21.60	£22.85
<b>1kg</b>	£14.10	£21.65	£24.75	£26.50
<b>1.25kg</b>	£14.50	£23.50	£27.15	£29.95
<b>1.5kg</b>	£15.05	£24.90	£29.65	£32.70
<b>2kg</b>	£15.25	£25.35	£30.70	£33.20

#### Printed Papers\* only

<b>Each additional 250g (or part thereof) up to 5kg, add</b>	£1.40	£1.90	£2.35	£2.60
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VAT is payable at the zero rate for EU and ROW destinations. Includes compensation up to £50. For compensation of up to £250, add £2.50 to the prices in this table.

\*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent, visit [royalmail.com/international](http://royalmail.com/international)

At the time of going to print this document is based on the Government's current advice, that the UK is leaving the EU Customs Union on 31st December 2020. For items being sent to the EU, the VAT treatment of our services to EU destinations is expected to change to zero rated (currently they are VAT exempt for services within the USO and other services are subject to VAT at 20%) These rules may be subject to change. Please keep up to date at [royalmail.com/prices2021](http://royalmail.com/prices2021)

# International Tracked

Fully tracked with online confirmation of delivery. Available to over 50 destinations. For details, visit [royalmail.com/international](https://royalmail.com/international)

## Royal Mail International **Tracked**

### Letters

	Europe	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price	Price
<b>10g</b>	£6.75	£6.75	£6.75	£6.75
<b>20g</b>	£6.75	£6.75	£6.75	£6.75
<b>100g</b>	£6.75	£7.75	£7.75	£7.75

VAT is payable at the zero rate for EU and ROW destinations. Includes compensation up to £50. For compensation of up to £250, add £2.50 to the prices in this table.

### Large Letters

	Europe	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price	Price
<b>100g</b>	£8.65	£9.60	£9.65	£9.65
<b>250g</b>	£8.85	£10.35	£11.45	£10.55
<b>500g</b>	£9.85	£12.20	£14.00	£12.50
<b>750g</b>	£10.25	£14.05	£16.80	£14.50

VAT is payable at the zero rate for EU and ROW destinations. Includes compensation up to £50. For compensation of up to £250, add £2.50 to the prices in this table.

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# International Tracked

Fully tracked with online confirmation of delivery. Available to over 50 destinations. For details, visit [royalmail.com/international](http://royalmail.com/international)

Royal Mail International <b>Tracked</b>				
Small Parcels and Printed Papers				
	Europe	World Zone 1	World Zone 2	World Zone 3
Weight up to and including	Price	Price	Price	Price
<b>100g</b>	£10.10	£11.75	£12.80	£11.85
<b>250g</b>	£10.25	£12.70	£14.15	£13.45
<b>500g</b>	£11.70	£16.35	£18.55	£18.10
<b>750g</b>	£12.75	£18.75	£21.35	£20.85
<b>1kg</b>	£13.70	£21.40	£24.50	£24.50
<b>1.25kg</b>	£14.10	£23.25	£26.90	£27.95
<b>1.5kg</b>	£14.85	£24.65	£29.40	£30.70
<b>2kg</b>	£15.25	£25.65	£31.00	£31.95
Printed Papers* only				
<b>Each additional 250g (or part thereof) up to 5kg, add</b>	£1.40	£1.90	£2.35	£2.60

VAT is payable at the zero rate for EU and ROW destinations. Includes compensation up to £50. For compensation of £250, add £2.50 to the prices in this table.

\*Only books of up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

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# International Signed

Tracked in the UK with a signature taken on delivery. Available to over 155 destinations. For details, visit [royalmail.com/international](https://royalmail.com/international)

## Royal Mail International Signed

### Letters

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>10g</b>	£6.85	£6.85	£6.85	N/A
<b>20g</b>	£6.85	£6.85	£6.85	N/A
<b>100g</b>	£6.85	£7.85	£7.85	N/A

### Large Letters

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>100g</b>	£8.75	£9.70	£9.80	N/A
<b>250g</b>	£9.20	£10.50	£11.55	N/A
<b>500g</b>	£9.95	£12.30	£14.10	N/A
<b>750g</b>	£10.35	£14.15	£16.90	N/A

### Small Parcels and Printed Papers

	Europe	World Zone 1	World Zone 2	World Zone 3
<b>Weight up to and including</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>	<b>Price</b>
<b>100g</b>	£10.50	£12.00	£13.05	N/A
<b>250g</b>	£10.65	£12.95	£14.40	N/A
<b>500g</b>	£12.10	£16.60	£18.80	N/A
<b>750g</b>	£13.15	£19.00	£21.60	N/A
<b>1kg</b>	£14.10	£21.65	£24.75	N/A
<b>1.25kg</b>	£14.50	£23.50	£27.15	N/A
<b>1.5kg</b>	£15.05	£24.90	£29.65	N/A
<b>2kg</b>	£15.25	£25.35	£30.70	N/A

#### Printed Papers\* only

<b>Each additional 250g (or part thereof) up to 5kg, add</b>	£1.40	£1.90	£2.35	N/A
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VAT is payable at the zero rate for EU and ROW destinations. Includes compensation up to £50. For compensation of up to £250, add £2.50 to the prices in this table.

\*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent, visit [royalmail.com/international](https://royalmail.com/international)

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# International Economy

Ideal for heavier items where speed isn't a priority.

## Royal Mail International **Economy**

### Letters

Weight up to and including	Price
10g	£1.45
20g	£1.45
100g	£1.55

Letters may be sent by Economy outside Europe only.

### Large Letters

Weight up to and including	Price
100g	£3.00
250g	£4.00
500g	£4.90
750g	£5.90

### Small Parcels and Printed Papers

Weight up to and including	Price
100g	£4.85
250g	£5.20
500g	£7.45
750g	£8.70
1kg	£9.50
1.25kg	£10.55
1.5kg	£11.65
1.75kg	£12.80
2kg	£12.95

#### Printed Papers\* only

Each additional 250g (or part thereof) up to 5kg, add £1.35

VAT is payable at the zero rate for EU and ROW destinations.

Includes compensation up to £20.

\*Only books up to 5kg can be sent to the Republic of Ireland.

Maximum weight for Printed Papers is 2kg to Canada and Cambodia.

For specifications and further information regarding what can be sent, visit

[royalmail.com/international](http://royalmail.com/international)

## Redirection overseas address

Ensure your mail moves with you and help to prevent identity theft when you move.

Duration	Lead Application Fee	Extra Person Fee
Up to 3 months	£120.99	£23.00
Up to 6 months	£173.99	£25.00
Up to 12 months	£249.99	£27.00

Prices are zero rated for VAT. (under 16s are free)

To find out about International Business Redirection prices, visit

[royalmail.com/business-redirection](http://royalmail.com/business-redirection)

At the time of going to print this document is based on the Government's current advice, that the UK is leaving the EU Customs Union on 31st December 2020. For items being sent to the EU, the VAT treatment of our services to EU destinations is expected to change to zero rated (currently they are VAT exempt for services within the USO and other services are subject to VAT at 20%) These rules may be subject to change. Please keep up to date at [royalmail.com/prices2021](http://royalmail.com/prices2021)

# To help you...

We can arrange for alternative formats of this leaflet to be sent to you in:

- Large print
- Braille
- Audio CD
- Audio cassette

To obtain a free copy, call Customer Services on **03457 740 740**.

If you are deaf or hearing impaired, we offer a Textphone service on **03456 000 606**.

Alternatively, please visit our website **royalmail.com** or **parcelforce.com** which have been designed with all of our customers in mind.



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