



HOUSING POSSESSION CLAIMS MEDIATION SCHEME

HOW ADR ODR INTERNATIONAL



CAN HELP YOU.

[WWW.ADRODRINTERNATIONAL.COM/
POSSESSION-CLAIMS-MEDIATION-SCHEME](http://WWW.ADRODRINTERNATIONAL.COM/POSSESSION-CLAIMS-MEDIATION-SCHEME)

INFO@ADRODRINTERNATIONAL.COM





Why take your Possession Claim to ADR ODR International?

ADR ODR International have a range of dispute resolution specialists that specialise in possession claims. Our panel of mediators are here to assist you, if you are facing such a dispute.

Our aim is to assist landlords, letting agents and tenants to resolve their tenancy related disputes in a fair and neutral manner without having to go to court.

Why should you take your dispute to Mediation?

Due to the COVID-19 pandemic, courts are not operating at their full capacity due to strict social distancing measures in place therefore facing a backlog of cases. As a result initiating any court proceedings will take much longer.

We are here to help you avoid the unnecessary stress, to save energy and time. Mediations may be done in person, online, by telephone, email or paper exchange. By participating in a mediation you can remain in the comfort of your own home, save money and time.

What happens if we don't reach an agreement?

Mediation is voluntary and the parties to the mediation are in control. Our specialised mediators are here to assist you, but they are not there to make a decision for you.



Thus, if you are unable to reach a mutually beneficial solution, you will be able to demonstrate to the court that you have tried to mediate before taking the dispute to court.

What steps do you have to take?

1. Please visit our website :

<https://www.adrodrinternational.com/possession-claims-mediation-scheme> for more information and to submit your dispute; and

2. for questions, please do not hesitate to contact our team of experts on info@adrodrinternational.com.

Submit your Dispute to ADR ODR International

If **both landlord and tenant agree to mediate** in order to open the case a **fixed fee of £110 + VAT** will apply.

This can be paid by landlords or the fee may be negotiated between the parties to split the costs as they see fit.

In the event that the **tenant/landlord does not agree to mediate** we can **provide the non-defaulting party with a certificate of non-engagement by tenant/landlord - £15 + VAT**.



Our Partner



DisputesEfiling.com Limited (DEF)

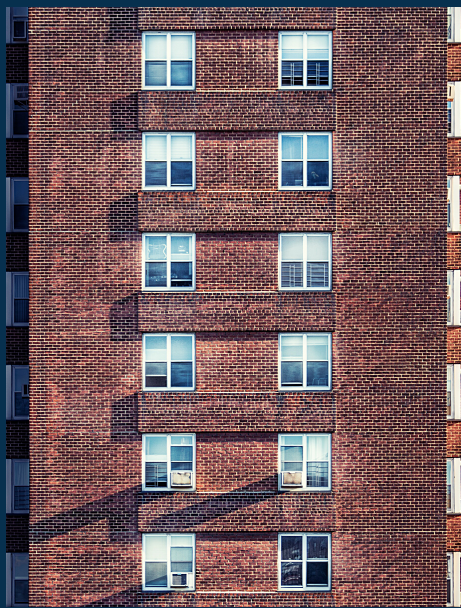
DisputesEfiling.com Limited (DEF) is a Cloud based Platform for the management of ADR cases. DEF support mediations administered by ADR ODR International and is approved by Insurers such as AXA and Aviva. National and International Law firms using DEF include Slater Gordon, Clyde & Co and DAC Beachcroft. DEF host data at three Tier 3+ data centres based in southern England. The Platform is compliant with the GDPR and the Data Protection Act, 2018. For more information and to see our policies please visit: www.disputesefiling.com.

DEF will enable cases under the Scheme to be managed online from the point of the parties' agreement to mediate to the point of hearing, which can take place either in-person, online, by telephone, e-mail or on paper.



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MEDIATION:

WE ARE HERE TO SUPPORT YOU.

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