

## Wearing Your PR5

The PR5 is supplied with three attachments.

Spring Clip - clips to pocket, jacket, radio loop.

Fixed Police Dock - for use with Klickfast Dock.

360° Rotating Police Dock - for use with Klickfast Dock.



The U on the Police Dock should face up. When docking, slot in upside-down and click around 180° until the camera is orientated correctly. Adjust angle using the swivelling head.

A screwdriver is provided for alternating docks. Take some time to experiment with the best solution for your needs.

## Troubleshooting

If your camera fails to respond it may need to be reset. The reset button is located under the rubber flap covering the USB port on the base of the unit. Gently insert a paper clip and press for one second.

## GMT Time & Date Stamp

The PR5 body camera is set to GMT. To ensure the integrity of the footage and allow it to be used in court, this time and date stamp can only be altered by the manufacturer.

When the UK is experiencing BST the camera will be one hour out. This is perfectly acceptable in court and will be recognised due to the recording date.

## Technical Support

If you require assistance with the operation of your PR5, please contact our technical support team.

Email: [sales@pinnacleresponse.com](mailto:sales@pinnacleresponse.com)

Tel: +44 28 9532 0222



## PR5 Quick Start Guide



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## Charging & Recording

Charge the camera using the wall charger. It is important to fully charge the battery before first use. Maximum charge takes approximately three hours. Charging via computer or car charger will take slightly longer.

### Recording Footage (Sound & Image)

- To record slide lens cover/shutter down (ON).
- To stop recording slide lens cover up (OFF).
- File is automatically saved to internal memory.



### Indicator Light

**Flashing Green:** Camera recording.

**Flashing Red:** Low battery or memory almost full.

**Solid Red:** Charging. Fully charged when light goes out.

**Flashing Orange:** Camera connected to power and on.

## Footage

Please ensure you ONLY use the cable provided. Take care when inserting cable into the camera.

### Accessing Footage (Windows/PC)

- Plug the USB cable provided into computer & PR5.
- Slide lens cover/shutter open.
- The unit will be auto-recognised in Auto Player.
- Alternatively locate the camera in Start menu.



- Click 'Open folder to view files'.
- Select DVR.
- Select folders titled by date.
- Double-click footage files to play.
- Drag the entire DVR folder or individual files into a preferred location on your hard drive.
- Delete DVR from camera folder once copied.

### Accessing Footage (Mac)

Follow instructions as per Windows/PC to access footage files. Depending on your OS you may need to use a third-party programme to convert the AVI files into a viewable format.

### Trouble With Sound Or Image

To correctly view high quality HD footage from the PR5 you may be required to install the K-Lite Codec onto your computer the first time you connect the camera.

Simply click the K-Lite file located in the PR5 drive folder and follow instructions. Extract files first if prompted.

### Scan & Fix

- You may be asked 'Do you want to scan and fix'.
- This is recommended so select the first option.
- Once scanned select 'Close'.
- Follow instructions to access footage.

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