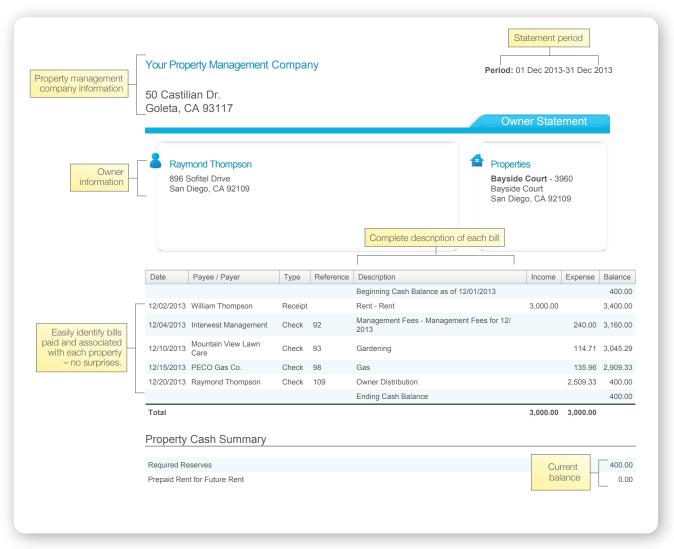
Owner Statements Are Easy To Read

Easy-to-read owner statements will be posted to the secure Owners Portal. You'll have on-demand access to all of your monthly and year-end tax statements from anywhere. You can also have your monthly proceeds directly deposited to

the bank account of your choice preventing mail delays or lost checks - you'll get your payments faster!



Owner Statement



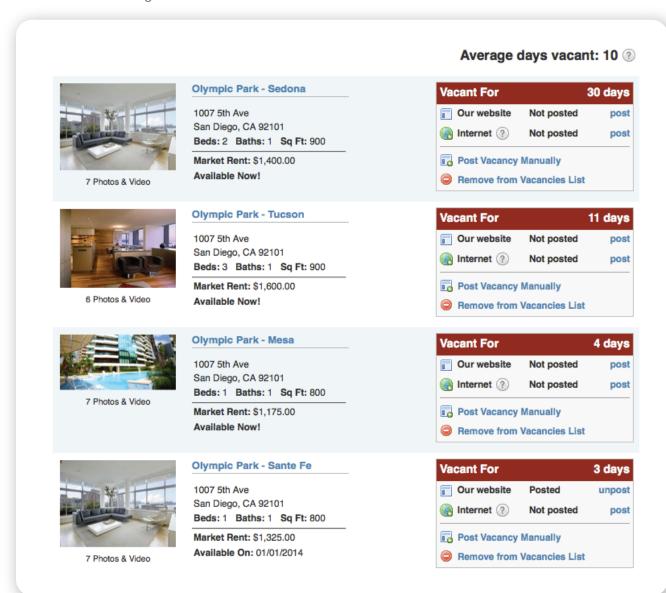
Robust Marketing



We can efficiently market your properties and fill vacancies faster using AppFolio's leasing dashboard, vacancy postings, and website integration.

Leasing Dashboard

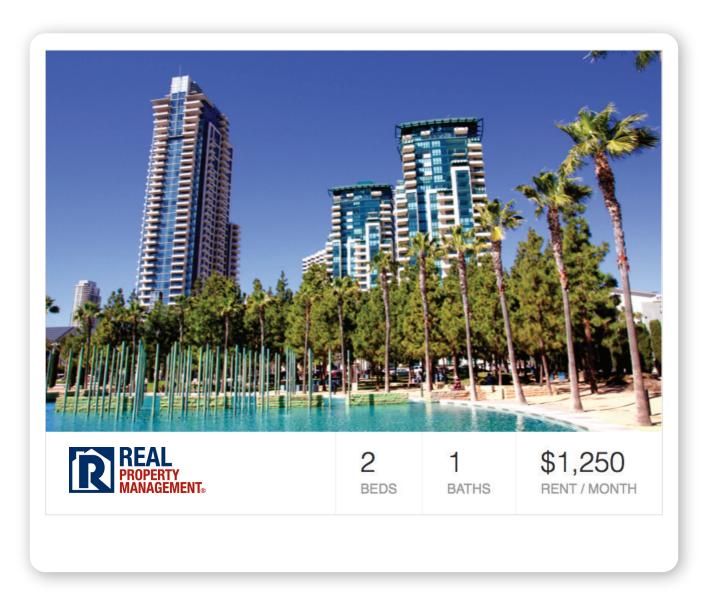
- > Our team can quickly view information on available and soon-to-be available units and track the progress.
- All of the information is at our fingertips including guest cards and access to rental applications submitted. This makes it easy to track and improve on the effectiveness of our marketing efforts.





Vacancies Are Filled Quickly

We will post eye-catching vacancy advertisements quickly to our website and hundreds of rental listing sites on the internet. Prospective residents can fill out an online application through our postings, our team completes the screening process and fills the unit quickly. The modern renter expects the ability to view property details online and to quickly apply to rent and we offer it!



Vacancy Ad

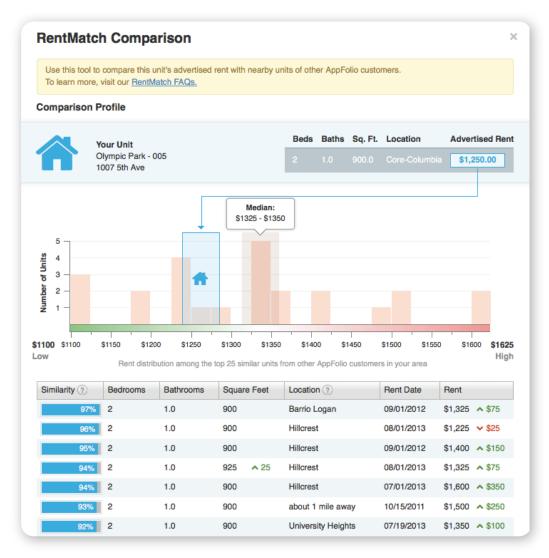


Professional Web Presence

Our beautiful website is 100% integrated, so that we can seamlessly accept rent online, post and update vacancies with a few clicks, and accept online maintenance requests that automatically create work orders. With the ability to immediately post new vacancies to our SEO optimized website, we can help prospective renters easily find our listings and ultimately fill vacancies faster.

We Maximize Rental Rates

AppFolio's built-in rent comparison tool allows us to compare rental prices of similar units in the same geographic location. With this information we can ensure our properties are competitive and we are maximizing rental revenue.





RentMatch Comparison

Appealing To The Modern (Mobile) Renter



With AppFolio, our team provides a seamless online leasing experience for prospective renters. The prospective renter submits an online application, we run a background screen, then we sign the lease -- all electronically!

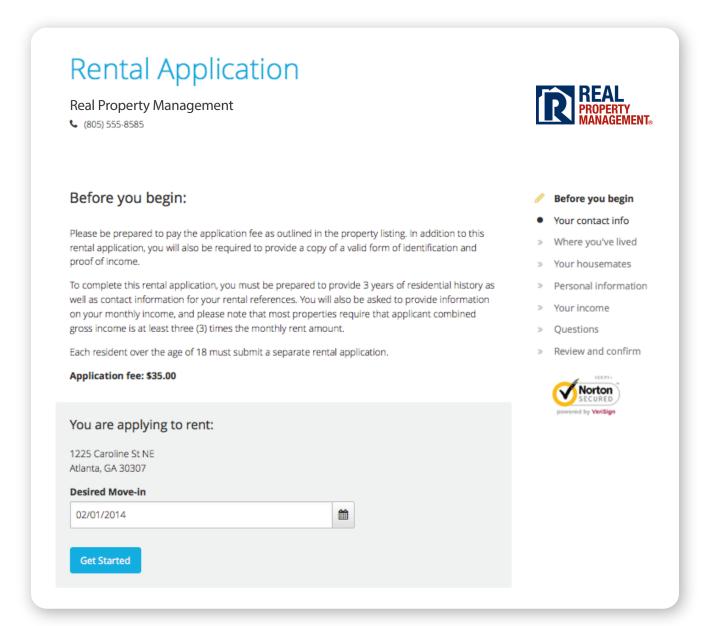
Making this process easy and simple for the modern renter and our team means we can rent properties more efficiently and faster, every time.





Online Rental Applications

Prospective residents can fill out guest cards and apply online giving us the ability to capture their information in real time and approve these residents even faster. The online application is even mobile friendly!

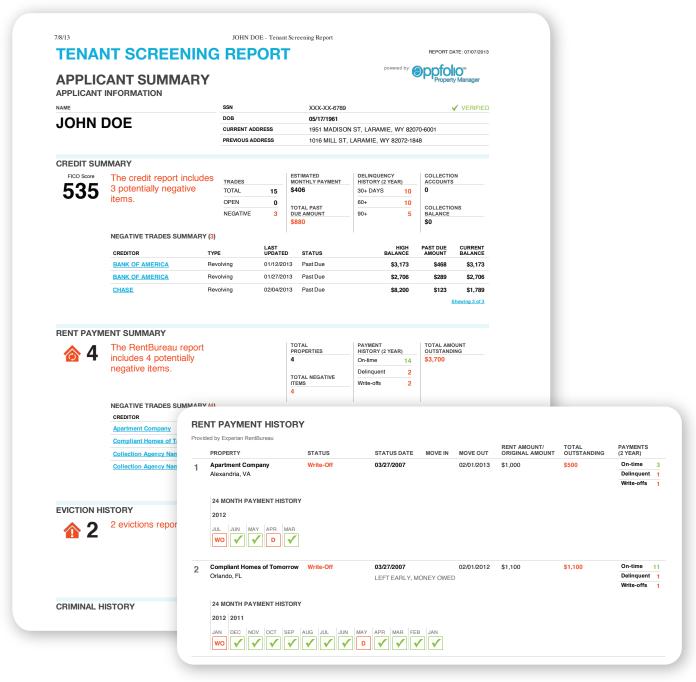


Rental Application



Finding The Best Residents

Resident Screening is centralized in AppFolio. Applicants can easily be screened on the spot while at the property showing and the results are returned within seconds rather than hours. This easy-to-read Screening Report paired with rent payment history from Experian RentBureau allows us the unique opportunity to choose the most qualified resident for your property while they are still interested.

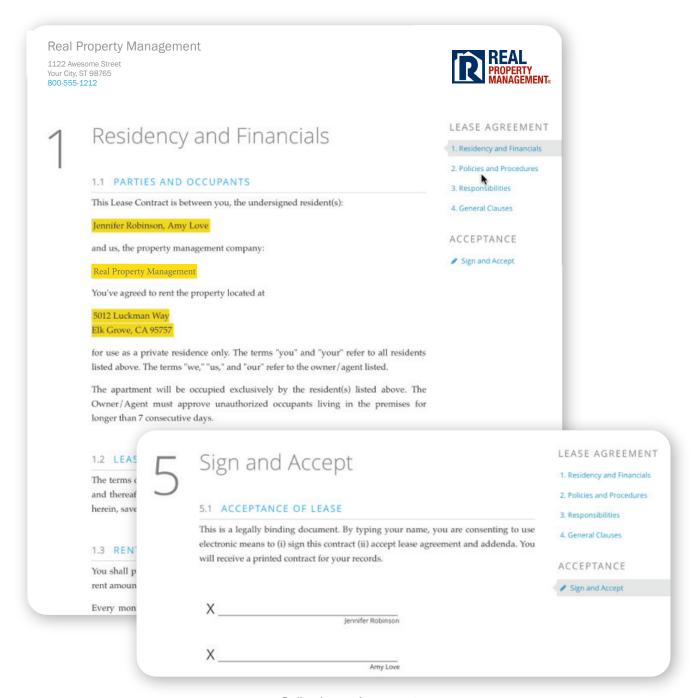


REAL PROPERTY MANAGEMENT.

Tenant Screening Report

Sign The Lease Online

The lease automatically pulls in data from the renters online application saving time and reducing the requirement for manual data entry. The lease can be finalized by signing electronically and is automatically stored in our system and the Tenant Portal so the resident can print a copy at any time. This is the most advanced and modern approach to lease signing and we're proud to offer it!



Online Lease Agreement



Online Rent Payments

We offer the option for residents to conveniently pay their rent online 24/7 instead of mailing checks. They can pay once, establish a recurring payment, or make a last minute payment. With a variety of online payment options including E-Check, Credit Card, and Electronic Cash Payments, funds are deposited faster and more securely. The online tenant portal is completely integrated with our accounting records and residents really appreciate the convenience and accessibility the online services provide them. Our team is so much more efficient without the need to shuffle checks and drive to the bank.





Online Rent Payments

Our Team Is Extremely Efficient

Maintenance Requests and Online Work Orders

Residents can easily submit maintenance requests online and we can create electronic work orders, then communicate electronically with our vendors. All of this is tracked seamlessly in AppFolio and we can access information from any mobile device. This means we resolve property maintenance issues faster and keep residents even happier!

| PROPERTY MANAGEMENT. | Work Order# | 156 |
|--|--|---|
| 1007 5th Avenue San Diego, CA 92101 | Status | Completed |
| Phone - (805) 617-2134 | Created On | 10/18/2013 |
| () | Estimate Requested On | 10/18/2013 |
| T | Estimated On | 10/21/2013 |
| To: Top Notch Plumbing P.O. Box 2563 | Scheduled On | 10/22/2013 |
| | Completed On | 10/22/2013 |
| Forest Park, CA 30298 Office - (720) 436-7819 | Tenant(s) Notified | Yes |
| | Permission to Enter | Yes |
| | Job Site | Olympic Park - 003 1007 5th Ave San Diego, CA 92101 |
| | Maintenance Limit | \$500.00 |
| | | |
| Tenant(s) | | |
| Name Erik Sandoval | | |
| Phone Phone - (555) 969- | 7823 | |
| Numbers | 1020 | |
| Numbers Description I am having some serious issue | s with our plumbing. There is no pressure in | our kitchen or hallway bathroom |
| Numbers Description | | our kitchen or hallway bathroom |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions | s with our plumbing. There is no pressure in a | · |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions Please contact tenant and sche - Water pressure in kitchen - Water pressure in hallway bath | s with our plumbing. There is no pressure in a | · |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions Please contact tenant and sche - Water pressure in kitchen - Water pressure in hallway bath | s with our plumbing. There is no pressure in a swith our plumbing. There is no pressure in a switch our plumbing. There is no pressure in a switch our plumbing. The switch our plumbing is switched as time to complete the following: Contact our plumbing is switched by the switched in th | t Jonathan Hart once completed |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions Please contact tenant and sche - Water pressure in kitchen - Water pressure in hallway batt Details Account | s with our plumbing. There is no pressure in additional content of the state of the | t Jonathan Hart once completed |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions Please contact tenant and sche - Water pressure in kitchen - Water pressure in hallway batt Details Account | s with our plumbing. There is no pressure in additional content of the state of the | t Jonathan Hart once completed Amount 125.0 |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions Please contact tenant and sche - Water pressure in kitchen - Water pressure in hallway batt Details Account 6450-00: Plumbing | s with our plumbing. There is no pressure in additional content of the following: Contact proom Statement Description Fixed pressure issue | t Jonathan Hart once completed Amount 125.0 |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions Please contact tenant and sche - Water pressure in kitchen - Water pressure in hallway bath Details Account 6450-00: Plumbing Created By: Customer Screen | s with our plumbing. There is no pressure in a dule a time to complete the following: Contact proom Statement Description Fixed pressure issue | Amount Total: 125.0 |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions Please contact tenant and sche - Water pressure in kitchen - Water pressure in hallway bath Details Account 6450-00: Plumbing Created By: Customer St. Authorized By: | s with our plumbing. There is no pressure in a dule a time to complete the following: Contact proom Statement Description Fixed pressure issue Technician's No | Amount Total: 125.0 |
| Numbers Description I am having some serious issue Please help Erik Sand Vendor Instructions Please contact tenant and sche - Water pressure in kitchen - Water pressure in hallway bath Details Account 6450-00: Plumbing Created By: Customer Screen | s with our plumbing. There is no pressure in a dule a time to complete the following: Contact proom Statement Description Fixed pressure issue Technician's No | Amount Total: 125.0 |



Online Work Order

Asset Protection

Tenant Liability Insurance

We require residents to carry insurance in case of damage to the property. This saves claims on your property insurance or covers the deductible in more serious incidents. Knowing all of the units are covered also avoids the time and hassle of trying to collect from tenants who just don't have the funds to pay for the damage.

| ervices |
|---------|
| n |
| |
| ance |
| |
| |
| |
| |



