

Back Lane Stables

Updated Terms & Conditions following COVID-19 Outbreak – December 2020

Re-opening after lockdown 2nd December 2020.

Lessons

If you have a lesson booked and you display any COVID-19 symptoms or any of the following apply, please contact us straight away:

- have need to self-isolate
- are in a household that is self-isolating
- are feeling unwell

All clients must always wear clean gloves when riding and handling our horses.

In terms of payment of lessons please can everyone where possible bring the correct money for your lesson so that less handling of money is required for to provide change.

Access to the Office/Café

The Café will remain closed.

At all times anyone is inside the office/café building it is mandatory for anyone over the age of 11 (unless exempt for health reasons) to wear a face mask at all times. All staff will be wearing these at all times in the office/café building.

We are operating a strict one in one out system into the café/office building.

We request that upon entering and exit people sanitise their hands, hand sanitiser is available at all times, as well as facilities in the toilet to wash hands

Client Arrival

We request that should clients arrive early for their lesson, they remain in their car rather than enter Centre early.

Once you have been to the office/café building and paid for your lesson, please follow the instructions of your instructor and go direct to your horse or the arena. At any time for instance if you need help with your stirrups when a 2m distance cannot be maintained our staff will wear the appropriate PPE – facemasks & gloves.

We politely request that people resist the patting of other horses or watching other people having a lesson. No touching of horses other than the one you are riding is allowed.

Spectators

Whilst we fully appreciate that parents and other family members enjoy coming to watch children & friends ride, unfortunately at this time we strictly ask that there is only one spectator per person riding. If anyone brings anymore spectators with them we will politely ask if the additional spectators remain in the car. This will be strictly enforced.

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We fully appreciate this is far from ideal but we have to prevent a gathering of people around the arenas and too many spectators means we cannot ensure everyone is sufficiently distanced one from another and we must not have any children running around the yard touching things.

We have to do all we can so that our customers can continue to ride in a COVID secure way. Thank you for your cooperation at these times.