

## **General Terms and Conditions**

These terms and conditions apply to the use of this website and the ordering, purchase, fulfilment and delivery of products from **[www.bathurstsl.com.au](http://www.bathurstsl.com.au)**.

Please review the following Terms and Conditions carefully before placing your order. These Terms and Conditions contain important information about the ordering, processing, fulfilment and delivery of goods or services from this website.

### **Right of Withdrawal**

**The Bathurst RSL Club Limited ([www.bathurstsl.com.au](http://www.bathurstsl.com.au))** owns and operates this Website. This document governs your relationship with **[www.bathurstsl.com.au](http://www.bathurstsl.com.au)**. Access to and use of this Website and the products and services available through this Website (collectively, the "Services") are subject to the following terms, conditions and notices (the "Terms of Service"). By using the Services, you are agreeing to all of the Terms of Service, as may be updated by us from time to time. You should check this page regularly to take notice of any changes we may have made to the Terms of Service.

Access to this Website is permitted on a temporary basis, and we reserve the right to withdraw or amend the Services without notice. We will not be liable if for any reason this Website is unavailable at any time or for any period. From time to time, we may restrict access to some parts or all of this Website.

This Website may contain links to other websites (the "Linked Sites"), which are not operated by [www.bathurstsl.com.au](http://www.bathurstsl.com.au). [www.bathurstsl.com.au](http://www.bathurstsl.com.au) has no control over the Linked Sites and accepts no responsibility for them or for any loss or damage that may arise from your use of them. Your use of the Linked Sites will be subject to the terms of use and service contained within each such site.

### **Delivery Policy**

It is your obligation to enter the correct delivery address details at time of ordering. If you enter the wrong address, we are not obliged to re-send the order to the correct address at our expense.

We will arrange for the delivery of your order within 5 working days. Unfortunately, we are unable to guarantee time of delivery.

It is the responsibility of the customer to inform us if an order does not arrive. Once we learn an order has not arrived by the due date, we will lodge enquiries with the courier to ensure delivery occurs as soon as possible. We will not be held liable for any loss or damage resulting from late delivery.

Please note that if an item has been lost in transit, we will not despatch a replacement item immediately. Replacement items will be despatched according to our discretion. Without limiting the operation of any other Terms and Conditions herein, you agree that late delivery does not constitute a failure of our agreement, and does not entitle you to cancellation of an order.

Without limiting the operation of any other Terms and Conditions herein, we will not accept liability for any loss or damage arising from items lost, stolen or damaged after delivery has taken place.

## **Refund Policy**

If you receive a product that you believe is not what was expected we will replace the item or refund your money at our discretion. It will be your responsibility to mail the item back to our postal address in its original undamaged condition.

## **Privacy Policy**

We have committed ourselves to protecting your privacy. We use the information gathered to enable your account and to enhance your online experience. We will not sell our database of customer details or details about customers to a third party. Any and all the information collected on this website will be kept strictly confidential and will not be sold, reused, rented, disclosed, or loaned. We respect the right of users to remain anonymous and will endeavour not to knowingly disclose user identities unless directed by a court of law.

We may release customer information when we believe, in good faith, that such release is reasonably necessary to (i) comply with law, (ii) enforce or apply the terms of any of our user agreements or (iii) protect the rights, property or safety of our users, or others.

When you place an order through this website, we need to know your name, e-mail, phone number, address and credit card details if paying by credit card. This allows us to process and fulfil your order successfully. It also helps us in maintaining your account.

"Cookies" are small pieces of information that are stored by your browser on your computer's hard drive. Our cookies do not contain any personally identifying information. They allow you to place your online order and to login once you are subscribed. Most Web browsers automatically accept cookies, but you can usually change your browser to prevent that. You will need cookies enabled to use our website.

Your Consent - By using our website, you consent to the collection and use of this information by us. If we decide to change our privacy policy, we will post those changes on this page so that you are always aware of what information we collect, how we use it, and under what circumstances we disclose it.

## **Secure Transactions**

We offer Credit Card processing through SecurePay, a business of Australia Post. Credit Card payments are made directly through SecurePay's secure payment gateway to insure your personal and credit card details are kept safe. None of your payment details are stored, ensuring your details are protected. For more information regarding the SecurePay payment gateway please go to [www.securepay.com.au](http://www.securepay.com.au).

## **Contact information**

If you require further information regarding these terms and conditions or have any questions please contact us at [info@bathurstsl.com.au](mailto:info@bathurstsl.com.au) or call us on 63332999.