
CSG SKILLS INSTITUTE (PTY) LTD TERMS AND CONDITIONS – 15-04-2020

1. Your privacy is important to us. It is CSG Skills Institute (Pty) Ltd policy to respect your privacy regarding any information we may collect from you across our website, www.csgskillsonline.co.za, and other sites we own and operate.
2. CSG Skills Institute (Pty) Ltd subscribes to the provisions of the Protection of Personal Information Act 4 of 2013 ("POPI") and will only process Personal Information as stipulated in POPI. By providing us with your Personal Information you consent to us using such Personal Information in terms of POPI to provide a service to you.
3. CSG Skills Institute (Pty) Ltd will only ask for personal information when we truly need it to provide a service to you. We collect it by fair and lawful means, with your knowledge and consent.
4. CSG Skills Institute (Pty) Ltd will only retain collected information for as long as necessary to provide you with your requested service. Any data we store, we will protect within commercially acceptable means to prevent loss and theft, as well as unauthorised access, disclosure, copying, use or modification.
5. CSG Skills Institute (Pty) Ltd will not share any personally identifying information publicly or with third parties, except when required to do so by law.
6. CSG Skills Institute (Pty) Ltd website (www.csgskillsonline.co.za) may link to external sites that are not operated by us. Please be aware that we have no control over the content and practices of these sites and cannot accept responsibility or liability for their respective privacy policies.
7. All pricing on the website (www.csgskillsonline.co.za), and other sites CSG Skills Institute (Pty) own and operate, are subject to change without prior notice.

8. No refunds shall be entered into once the Online Course has been paid for and authorised in full, unless specifically put into writing to info@csgskills.co.za and will be taken into consideration. CSG Skills Institute (Pty) Ltd is under no obligation to refund this money.

9. CSG Skills Institute (Pty) Ltd is not responsible for any third-party charges incurred to the user, such as bank charges arising from the sale thereof on any of its course's, online or otherwise.

10. CSG Skills Institute (Pty) Ltd reserves the right to change its T's & C's as and when necessary or required to do so by law.