

# Kay and Kompany – KeraStraight Salon



## FAQ'S - Frequently Asked Questions

**What make KeraStraight KS Complex Treatment the first choice over alternative products?**

The KS Complex Treatment does not only providing the ultimate results but also the fact that KeraStraight is completely and certifiably safe for the user and consumer.

**Is KeraStraight KS Complex Treatment a permanent straightener?**

No, as KeraStraight KS Complex is based on the hairs natural protein Keratin, it will gradually fade out of the hair.

**Can KeraStraight be applied on pre-treated or coloured hair?**

YES, KeraStraight KS Complex Treatment can be applied to all hair types including highlighted, bleached, coloured and also on hair that has had no history of chemical services (virgin hair).

**When can I colour my hair if I want to have a KeraStraight?**

Hair can be dyed either 2 days before the service or 2 days after the service.

**Can KeraStraight be applied to hair that has been permed, chemically straightened or relaxed?**

YES, KS Complex Treatment can be used on any hair that has had previous chemical services.

**How long does the KS Complex Treatment keep the hair straightened, smoothed and repaired?**

The benefits of the KS Complex Treatment last in the hair for up to 4 months depending on the hair type. On hair that has had previous chemical services, the results are more dramatic and last longer. With hair types that are natural with no chemical service history, the KS Complex Treatments results are better and last longer after subsequent treatments.

## How long does the service process take?

Usually between 2-4 hours, depending on hair type and length.

## When can I shampoo my hair after the KS Complex Treatment?

Once the service is complete, you can shampoo and treat your hair as normal on the same day.

## Can I use styling products on my hair after the KS Complex Treatment?

YES, but your Kay and Kompany KeraStraight stylist may recommend an alternative styling product to best suit your newly repaired and straightened hair.

## If I am pregnant or breastfeeding can I safely have a KeraStraight Treatment?

YES, KeraStraight KS Complex Treatment is completely safe to use during pregnancy and while breastfeeding.

## When am I able to have the KS Complex Treatment again after the first application?

KeraStraight should last between 2 and 4 months, but can be re-applied after 30 days.

## What aftercare is recommended to ensure best possible results are maintained?

Kay and Kompany recommend using only the KeraStraight Straight Maintain Shampoo and Conditioner. These products are Sodium Chloride and Sulphate free and have been developed to maximize the longevity of the KS Complex Treatment - They also contain the unique KS Complex to support and maintain your treatment and protect against daily environmental stresses.

*We hope all the above KeraStraight info helped answer some of your questions. Please feel free to call our [Kay and Kompany Salon](#) on **020 8883 5528** if you require any further help or advice.*

*We look forward to meeting you soon.*

*Best wishes,  
Kay and Elli - Salon Managers*